

## Remote Learning Technology Support

As we move into our hybrid learning model, our school wants to be sure you are getting the technology support you need while you are at home.

Acknowledging that everyone is in a different place with their knowledge of technology, we want you to know we will support you in whatever capacity necessary to make a successful remote learning experience for you and your child. \*Remote is defined as any days you are working on school from home.

Our school contact for remote technology support will be Wendy Stone, the computer lab teacher. She has set up a “Tech Help” Google Classroom which she has already invited students to join. All you need to do is go to your students Google Classroom and find the Tech Help class and open it. The first time accessed you will need to click the blue JOIN option. Once you are in, the directions to get help are posted right there.

There are 3 options for help, which are:

1. EMAIL: You can email Mrs. Stone (link is provided in the Tech Help class in Google Classroom) with your question and get a reply from her.
2. Phone Call: You can choose to call the school office and leave a message for Mrs. Stone to call you back regarding your technology question.
3. Google Meet: In some situations, you may be asked to join a Google Meet with Mrs. Stone to do further problem solving. At a predetermined time, you will go to the “Tech Help” classroom and click on the Google Meet link in the classroom banner. In this option, you will be in a live video meeting with Mrs. Stone and she can walk you through presenting your computer screen to her to further problem solve.

We hope this added support gives you the peace of mind that we will be here for you as you navigate remote learning and that we will support you in whatever way possible to make this learning experience the best it can be.