



Here Comes The Bus[®]

Nye County schools to offer Here Comes the Bus APP to families

Dear Nye County Schools Families,

We are excited to announce the use of Here Comes the Bus, a mobile APP and website that delivers real-time school bus arrivals and departures to parents through mobile push and email notifications. Notifications are sent when the bus is nearby. Parents have peace of mind knowing their child is **safe** and will get on the **right bus**, at the **right stop**, at the **right time**.

Here Comes the Bus is used by school districts across the country, with more than 2 million registered users.

Below are instructions on how to get started and how to access support if needed.

- Web site: <https://herecomesthebus.com>
- “Getting Started” Flyer: <https://5il.co/1tm7a>
- Android Mobile App: <https://bit.ly/ncsdhctb-playapp>
- iPhone App: <https://apple.co/40YUoIK>

Customer Support for HCTB

If you need support for the HCTB application, please submit a support ticket at the link below:

<https://bit.ly/ncsdhctbsupport>

Please have the following prepared to enter:

1. Email associated with your account.
2. Unique School Code (**84572**).
3. Issue.

Note: For your student’s safety and privacy HCTB cannot access unique school codes. Please contact your school district for your unique code if you are unable to access that information.