

COMMUNICATIONS PROTOCOLS

FOR QUESTIONS REGARDING POSITIVE CASE/SCHOOL CLOSURES

POSITIVE CASE/SCHOOL CLOSURES

NO NOTIFICATION WILL BE SENT BY THE SCHOOL IF THERE IS A POSITIVE CASE. However, the PCSSD COVID-19 Team will contact any parent, student or staff who are identified as close contacts.

ADH will alert families if a PCSSD student has close contact with a positive case. If the school receives phone calls/messages regarding this case, they should tell parents the following:

SCHOOL MESSAGE TO PARENT/GUARDIAN:

The school district/school has been notified of a possible positive case of COVID-19; however, this information is protected by law through HIPAA. The Arkansas Department of Health is conducting contact tracing and will advise parents/guardians by phone call and letter if their student had prolonged contact with a positive case. Please refer to our Roadmap to Reopening plan for the protocols in place for a positive case. We continue to recommend wearing masks where social distancing is not possible and also continue thorough hand-washing procedures to help stop the spread of COVID-19.

For up-to-date COVID-19 infection data, visit
www.healthy.arkansas.gov/programs-services/topics/covid-19-reports

