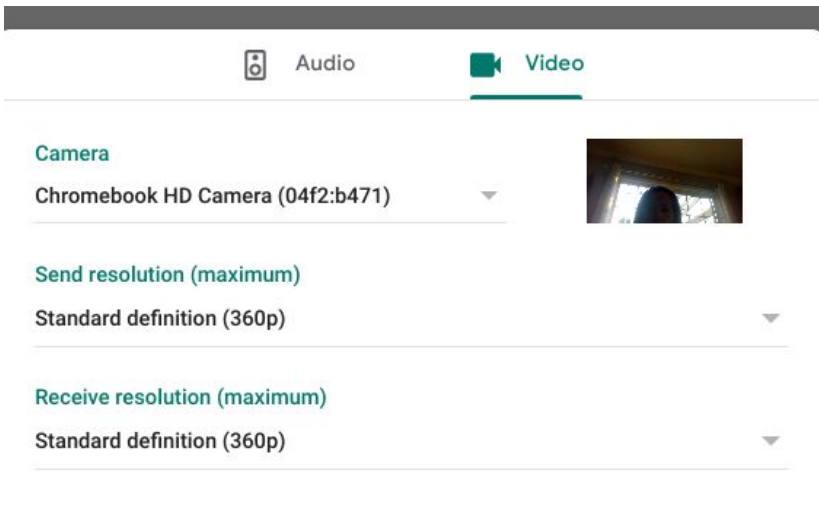


Google Meets Tips & Tricks

I might be a bit in over my head on the technology behind making Meets successful -- this is a list of items I have collected through research and conversations with many of you on how I advise teachers/parents to troubleshoot meet issues -- PLEASE ADD OR CORRECT any tips that I missed or are unclear. Hopefully we can all use this document to help others.

1. **Run a Google search for "internet speed test" and then click the blue button that shows up there at the top.** That's a good gauge of how fast your internet connection is. Anything under 10 Mbps download and 3 Mbps upload will result in a rough meeting. If those are the results you get, turn off your Chromebook, wait a minute or two for it to fully disconnect from the network, then turn it back on and try the speed test again.
2. **Make sure your chromebook has the latest OS update allowable**
3. **Try adjusting video settings to "standard definition":**



4. **Consider disabling the webcam and use audio only or move closer to your access point**
5. **Ensure you don't have multiple tabs open simultaneously on a chromebook while in your Meet**
6. **If you are SHARING YOUR SCREEN -- do this from a wired device (i.e. your desktop computer)**
7. **When you SHARE YOUR SCREEN, sharing via a chrome tab vs. sharing your entire screen will take less processing power**
8. **TURN OFF EXTENSIONS you are not currently using**
9. **Keep Email, social media, or other sites that constantly refresh closed during a meet**
10. **If using USB Webcams - some will not work in the blue USB 3.0 ports**
11. **No camera/sound? Did you "Allow" when prompted in Google Chrome?**