

Mediacom

Please see the information below from Mediacom to see if your family qualifies for their low cost internet service and the procedure for signing up. Please be aware that we, as a school district, do not have a contract or professional relationship with Mediacom. This is NOT a promotion, advertisement or endorsement of their services. Rather, as a district we are working to ensure that our families have access to all available internet resources, especially during the COVID 19 pandemic when education is being supported and taking place through on-line platforms.

Message from Mediacom

Educators and parents know how vital it is for K-12 students to have access to robust internet service to extend learning from classroom to home. Our company, Mediacom, is a broadband provider in your community. We understand that equity in education extends to the technology that students and teachers increasingly rely on.

That's why we offer Mediacom Connect2Compete (C2C) as a low-cost, flat-fee home internet service for families who have at least one K-12 child who is eligible for free or reduced-price school lunches (NSLP). We started this program prior to COVID-19; but as you can imagine, more families turned to this solution when school operations changed to limit the spread of the virus.

As of August 1, 1,023 student families in Illinois are using Mediacom's Connect2Compete internet. A regular C2C subscription is \$9.95/month (+tax). To streamline the costs for families with limited resources, we waive installation and equipment fees and require no contracts or deposits.

Our Mediacom network delivers Gigabit-speed broadband to homes and businesses in and around these counties: Boone, Bureau, Carroll, Cass, Champaign, Christian, Clark, Clay, Coles, Crawford, Cumberland, De Witt, DeKalb, Douglas, Edgar, Effingham, Fayette, Ford, Franklin, Fulton, Grundy, Hancock, Henderson, Henry, Iroquois, Jackson, Jo Daviess, Kane, Kankakee, Knox, La Salle, Livingston, Logan, Macoupin, Madison, Marshall, McDonough, McHenry, McLean, Menard, Mercer, Monroe, Montgomery, Morgan, Moultrie, Ogle, Peoria, Piatt, Pulaski, Putnam, Randolph, Rock Island, Saline, Sangamon, Shelby, St. Clair, Stephenson, Tazewell, Union, Warren, Whiteside, Williamson, Winnebago & Woodford. In those areas, 1,023 families

gained access to reliable, home internet by requesting Mediacom C2C to support online learning for their K-12 sons and daughters.

We're sharing information so that you can see how C2C impacts local students and families in the communities we serve in Illinois. Our Company continues to provide financial resources to offer this important service in a subsidized way. We want to encourage more families to use it to avoid a homework gap between students in homes with reliable broadband technology and those without access.

Mediacom Connect2Compete home internet for students in income-challenged families

Web site: <https://mediacomc2c.com/>

COST to eligible families:

- \$9.95 + tax as the flat monthly fee.
- It's a 'flat-fee' / all-inclusive; we remove costs that may be obstacles for lower-income families:
 - Mediacom waives installation fee
 - Mediacom sets up home WiFi with a free-lease modem (i.e. no equipment fees)
 - No contract required / No deposit required

WHO is eligible:

- Families with at least one K-12 student living at home; AND at least one student is eligible to receive free or reduced-price lunches (NSLP)
- KEY – must live in a Mediacom service area