

# 1:1 Chromebook Handbook for Parents and Students

Connell High School
Robert Olds Junior High
2020-2021

This handbook is included as part of student registration and in student handbooks. Agreement by both parents and students is implied during registration.



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## Summary

The focus of the one-to-one (1:1) Chromebook Program in the North Franklin School District is to provide tools and resources to the 21st Century Learner. Excellence in education requires that technology be seamlessly integrated throughout the educational program. Increasing access to technology is essential. One of the learning tools of these twenty-first century students is the use of Chromebooks. The individual use of a Chromebook is a way to empower students to maximize their full potential and to prepare them for college and the workplace.

It is the District's goal that students will safely learn, share, collaborate, think critically, and solve problems to succeed in a modern, digital world. In addition, educational technology has been proven to promote student engagement and enthusiasm for learning, ultimately assisting students in their acquisition of knowledge and thinking skills. Technology use will be routine, transparent and encourage innovative teaching methods to ensure students' success.

Students are expected to responsibly use district technology and network resources, keeping their district-issued devices safe, secure and in good working order. The information in this handbook outlines each party's responsibilities and will assist students and parents in meeting these expectations.



## Parent and Student Responsibilities and Expectations

## Student Responsibilities

Just as with other school district property, students are responsible for the care and proper use. Students maintain the following responsibilities before, during, and after school whether they are on or off campus. Concerning their district issued Chromebook, students are responsible for:

- Using computers/devices in a responsible and ethical manner, complying with the responsible use guidelines outlined within this handbook.
- Obeying school rules concerning behavior and communication that apply to technology use.
- Avoid damaging school equipment by using the device in an appropriate manner and taking a
  proactive role to aid North Franklin School District in the protection of the Chromebook by
  reporting all issues.
- O Complying with trademark and copyright laws and all license agreements. If you are unsure, ask a teacher or parent.
- Notifying a staff member immediately of information, images, or messages that are inappropriate, dangerous, threatening, or make them feel uncomfortable.
- Returning their Chromebook at the end of the school year (or student's enrollment) to the district in the same condition received.
- O Monitoring all activity on their account(s)/device.
- O Securing their device at all times.
- O Reporting any damage to a Teacher/Parent as soon as possible.
- Protecting themselves from data loss by storing all documents in their Google Drive storage account
- Maintaining security of their username and password at all times\_by not sharing with other students
- O Adhering to proper etiquette and codes of conduct regarding electronic communication.
- O Complying with the North Franklin School District Network/Internet User Agreement.

## Parent/Guardian Responsibilities

The parent/guardian must agree to monitor student use at home, and away from school. The best way to keep students safe and on-task is to have a parent/guardian present and involved. Parent involvement is key for keeping students safe online.

- Talk to your child about values and the standards that your child should follow on the use of the Internet just as you do on the use of all media information sources such as television, telephones, movies, and radio.
- Be an active participant by asking your child to show you what sites they are navigating to and how they are being used in your child's education.
- Ensure that siblings and other family members are not using the device for personal use.
- Assume responsibility for the cost of repair or replacement if the device is not returned, damaged, lost or stolen.

**Commented [CDH1]:** Committee brought up the issue of cases? Since they are being transported, put in bags, taken out multiple times per day, should district provide cases, or at a discounted rate on a case? Or recommendation of certain cases families can purchase?

**Commented [CDH2]:** Appropriate MANNER? Or appropriately?



#### North Franklin School District Responsibilities

North Franklin School District makes every effort to equip students and families with the necessary tools and information to ensure safe use of the digital devices inside and outside of the school environment. Filtering services provided in North Franklin schools complies with federal regulations for protection of students and extends to Chromebooks when they are used away from school. North Franklin School District is responsible for the following items in regards to issuing students take home devices.

- Provide internet and online course materials access to its students during the school day.
- Provide Internet filtering and blocking of inappropriate content. North Franklin School District
  uses GoGuardian for content filtering, one of the most modern and aggressive filtering services
  available. However, no internet filtering solution is 100% effective; ensuring students are using
  the device appropriately requires active adult participation.
- Provide students guidance in the use of the device and help assure compliance of the acceptable use policy.
- Investigate inappropriate use of resources.

#### Responsible Use Guidelines

The following guidelines are provided so that students and families are aware of the responsibilities students accept when they use a district-owned device.\_-In general, this requires efficient, ethical and legal utilization of all technology resources. Violations of these rules and guidelines may result in disciplinary action and a restriction of Chromebook privileges \_-\_\_Students receive device-related training throughout their academic career at North Franklin School District with the goal of becoming responsible digital citizens.

## Taking Care of Your Chromebook

Students are responsible for the general care of their issued Chromebook.-Chromebooks that are broken or fail to work properly must be taken to the designated school and will be turned into the technology department for an evaluation of the equipment. Computer malfunctions will be reduced through proper care and maintenance of the device.

The following are some important care tips for Chromebooks:

- Only use a clean, soft cloth to clean the screen, no cleansers of any type.
- Cords and cables must be inserted carefully into the Chromebook to prevent damage.
- Chromebooks must remain free of any writing, drawing, stickers, or labels that are not the property of the North Franklin School District.
- Chromebooks are very sensitive to extreme heat and extreme cold; avoid exposing the Chromebooks to these conditions.
- Do not stack books or heavy materials on top of the Chromebook.
- Do not lean against the device or on your backpack with the device inside.
- Never leave Chromebooks unattended in an unlocked or unsupervised area.

## Appropriate Use

Digital devices and the Internet are great learning tools and can enhance student learning when used appropriately. All use of technology should support learning, follow all laws, and be school appropriate.

**Commented [CDH3]:** ...during school hours, at school buildings? Sounds like internet is provided at home after school. Wording needs fixed.

**Commented [CDH4]:** Requires or needs? Or recommendation is that they have adult participation.

**Commented [MN5]:** Are we going to define what "a restriction of Chromebook privileges" looks like for buildings? To stress that taking away the Chromebook in total is not an option?

Commented [CDH6]: Designated school technology office at each building, or insert last bullet has \_\_\_\_\_\_\_ for each building to type in location before printing?



#### Students are encouraged to:

- Create files, digital projects, videos, and web pages using network resources in support of education and research.
- Participate in blogs, bulletin boards, networking sites and groups that support education and research
- Create content for e-mail and web pages that support education and research.

## Students are prohibited from:

- O Installing or transmitting copyrighted materials
- Actions that violate Board Policy or public law
- O Changing device settings, except personal settings such as font size, brightness, etc.
- O Gaining access to other student's accounts, files, and/or data
- O Using anonymous and/or false communications
- Using the device camera to take inappropriate photographs, including photographs without an individual's permission.
- O Giving out personal information over the Internet.
- O Any malicious attempt to harm or destroy hardware, software or data
- O Bypassing the North Franklin School District web filter or any other security systems.
- Cyberbullying, harassing or distributing hateful content of any kind, including discriminatory jokes and remarks.
- Allowing the presence of guns, weapons, pornographic materials, inappropriate language, alcohol, drug, and gang related symbols or pictures on their device.

#### Software on Chromebook

The software/apps originally installed by North Franklin School District must remain on the Chromebook on all times. North Franklin School District will synchronize the Chromebook so that it contains the necessary apps for schoolwork. Students are not to install software for personal use (gaming, social media, messaging, etc.) and/or gain. Updated versions of licensed software/apps will be deployed through North Franklin School District's Technology Department. Updates are required to address software bugs and vulnerabilities or to enhance the software feature set. The Technology Department will work to minimize the impact software updates have on instruction.

#### Using the Device at School

Devices are intended for use each school day. Students are expected to bring their device charged\_to all classes, unless specifically instructed not to do so by their teacher. When the device is being used for inclass assignments, the student is required to use the device exclusively for the work associated with class. If a student is found doing anything that is not directly related to class, privileges may be lost and necessary disciplinary action will be taken. School staff will retain the final authority in deciding when and how students may use personal electronic devices on school grounds.

Students may be selected for random Chromebook inspections.\_-Students should not have any expectation of privacy concerning the use of their device, as an inspection could include an inspection of all materials saved or accessed by the NFSD Chromebook but not limited to websites visited, searchable terms, email content or browser history. The physical condition of the Chromebook will be inspected to

**Commented [MN7]:** Should we add a link to the board policies and pubic law that we are referring to? I would want to know what we were referring to if I was a parent.

**Commented [CDH8]:** Wordsmith to designate the difference between school related projects that may be necessary (Guns report?) See legal/counsel.

**Commented [GRW9]:** Students are expected to bring their device charged to all classes,

**Commented [CDH10]:** BOLD This, run by legal for searching



insure the district ID tags, barcodes are present, and no additional stickers/marks/skins are on the outside of the device. Devices are the property of North Franklin School District and staff members may confiscate any device at any time for any purpose.

#### Devices Left at Home

If students leave their device at home, they are responsible for getting the course work completed as if they had their device present. Students who repeatedly leave their devices at home may have their take home privileges revoked.

## Charging Your Device's Battery

Devices must be brought to school each day in a fully charged condition. Students need to charge their devices each evening. Students who repeatedly (as determined by any staff member) fail to bring their devices to school charged may have their take home privileges revoked.

#### Wireless Access

Several options exist for using the Chromebook away from schools even for families who do not have internet service at home. The Chromebooks can still be used without an internet connection (offline). In an offline mode, students can still work with downloaded content and complete assignments using Google.

North Franklin School campuses are blanketed with wireless connectivity, students are welcome to stay on campus after school hours when arrangements are made with school staff. Additionally, public wireless options are growing in Connell, restaurants and retail locations offer free wireless internet service. Ask your local retailers if they offer free wireless access.

Commented [MN11]: What about adding "skins" to this? Those are technically now stickers and can be removed but they may come up. Are we ok with the kids putting skins on the Chromebooks? Is that even possible with the Chromebooks we are giving them?

Commented [CDH12]: How will kids be able to identify Chromebooks in a room if no personalization? The white stickers we use now (EX: BB-8) rub off and get scratched off during a year of usage. Design a PSD Decal that names can be written on (but also looks cool)



# Digital Citizenship and Healthy Media Use

North Franklin School District is committed to ensuring its students use technology to become lifelong learners and engaged citizens capable of using technology to create, collaborate, communicate and solve problems. Much like the physical world, children need to be taught and mentored on how to effectively use technology and appropriately act online. The following is a framework for student online behavior as well as parent tips on how to foster healthy media use within their child.

#### Students and Digital Citizenship

While working in a digital and collaborative environment, students should always conduct themselves as good digital citizens by adhering to the four following principles:

- Respect Yourself. Show respect for yourself through your actions. Select online names that are
  appropriate. Use caution with the information, images, and other media that is posted online.
  Carefully consider what personal information about your life, experiences, or relationships you
  post. Do not be obscene and act with integrity.
- Protect Yourself. Ensure that the information, images, and materials posted online will not put
  you at risk. Do not publish personal details, contact information or a schedule of your activities.
   Report any attacks or inappropriate behavior directed towards you while online. Protect
  passwords, accounts, and resources.
- Respect Others. Show respect to others. Do not use electronic mediums to antagonize, bully, harass, or stalk people. Show respect for other people in your choice of websites: do not visit sites that are degrading to others, pornographic, racist, or inappropriate. Do not enter other people's private spaces or areas.
- Protect Others. Protect others by reporting abuse and not forwarding inappropriate materials
  or communications. Avoid unacceptable materials and conversations.

## Healthy Media Use Tips for Parents/Guardians

Today's children are growing up immersed in digital media, which can be enriching when balanced with their physical life. Media use should be safe and not disrupt other activities, such as play, study, inperson interaction and sleep. It is important that the adults in your child's life act as a media mentor, teaching and demonstrating a healthy use of digital media.

Here are some suggestions to keep your child safe and healthy as they grow their digital media competency.

- Talk to your children about the values and standards you expect your children to follow as they
  use the internet, similar to the standards discussed for television, telephone, movies, and music
  use.
- Investigate and apply parental controls available through your internet service provider and/or your wireless router.
- Develop a set of rules/expectations for device use at home.
- Place consistent limits on the time spent using media, and the types of media, and make sure
  media does not take the place of adequate sleep, physical activity and other behaviors essential
  to health.

Commented [GRW13]: Problem solve

**Commented [CDH14]:** Consider adding word Guardians was brought up

**Commented [GRW15]:** Hard to read. Today's children are growing up immersed in digital media, which can be enriching when balanced with their physical life.



- Designate media-free times together, such as dinner or driving, as well as media-free locations at home, such as bedrooms.
- Model good behavior. Show children how to be polite and respectful, and let them know that is
  the behavior you expect when they are interacting in the digital realm.
- Only allow device use in common rooms of the home (e.g. living room or kitchen) and not in hedrooms
- Demonstrate a genuine interest in what your child is doing on the device. Ask questions and request to see their work often.
- Communicate expectations for the types of resources your student accesses online and for interacting with others online in a kind, respectful, and safe manner.
- Put all electronic devices "to bed" for the night at a designated time and in a designated location. This is a great way to ensure the Chromebook is charged nightly, as well.
- Turn off your home WiFi at appropriate times. Many of the Chromebook features require an
  Internet connection to function. Turning off your home WiFi at night can prevent late night
  activities that disrupt the student's sleep and health.
- Monitor activity on your child's account and view your child's internet history by pressing (CTRL)
   + (H)
- Understand the technology. Open a personal email account yourself, and/or get your whole family connected. If your child views the program as a way of staying in touch with family, there might be less risk of misuse with friends.
- Consider creating a Family Media Plan <u>Family Media Plan</u> to ensure that media use within your home is purposeful and healthy.

For additional information on healthy digital media habits, consider <u>Common Sense Media</u>. Common Sense is a leading nonprofit organization dedicated to improving the lives of kids and families by providing the trustworthy information and education on 21st century topics.

**Commented [CDH16]:** Give Explicit directions of how to do this if giving tips. Of all the tips or tricks the History is possibly the most needed one.

Commented [GRW17]: Open an account where?



# Troubleshooting and Technical Support

North Franklin School District (NFSD) technical support is available during normal school hours. When a technical problem arises, students can practice basic troubleshooting steps in order to identify and correct minor problems and conserve instructional time.

- 1. Student tries to fix the problem.
  - · Always try restarting the device as the first step in troubleshooting.
  - If unable to access the internet, ensure that wireless is enabledenabled, and the device is connected to a network.
  - If appropriate, student may ask a classmate for help.
  - Student may ask a teacher if the teacher is available to help for this purpose.
  - Students are reminded not to interrupt classroom instruction or waste too much time troubleshooting so they do not miss too much class time.
- 2. If the student is unable to resolve the problem, the teacher will call the Technology department from the classroom phone and report the problem and leave a message (see Technology Technician extension on your list of extensions).
  - A Technician will try to help fix the problem remotely over the phone. In some cases, the Technician will submit a work ticket for further troubleshooting. Students will be informed of the work ticket; students are expected to follow up with the teacher that called in the problem.
  - If the Technician determines that student's device needs physical attention, the Technician
    will create a ticket and direct the student to take their device to the office.
- Student device will be swapped for a replacement. Student returns to class with a swapped device.
  - Student should verify that all schoolwork has been saved to their Google Drive storage.
  - If the Technology Office is not open, the student can continue to use his/her device or work on paper.

Under no circumstances are students allowed to take their computer to an outside company or party.

All repairs, technical support and troubleshooting will be handled by the NFSD Technology Department.

#### **Device Swap**

North Franklin School District desires to limit the impact malfunctioning devices have on classroom instruction, so the district offers a quick replacements when necessary. If a student experiences an issue, they may go to the office at their building to begin the process of investigating. The student's replacement device now becomes their permanent device. If the result of the malfunction is determined to be a cause that requires an Protection Plan claim, the student and family will be notified.

Students should keep all files stored in their Google Drive to ensure they can maintain access to their files through the device replacement process. While under repair, no caution will be taken to save files stored locally on devices.

**Commented [GRW18]:** Are we going to allow students to call the Helpdesk or should they ask to go to see the building representative.

**Commented [MN19]:** I think this should be bolded and italicized

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### **Device Protection Plan**

The educational program at your student's school includes a Chromebook that will be issued to your student for use at school and home. North Franklin School District (NFSD) is excited to make this powerful tool available to its students.

Just like textbooks, team uniforms, and other school property issued to students for school purposes, there is a responsibility to care for and return the property in the same condition as it was received. However, accidents or loss may happen, even when students are doing their best to take care of their device. In these cases, state regulations and district policies require a fine be assessed to cover repair or replacement of district property. In recognition of this, the North Franklin School District offers an optional and inexpensive annual protection plan for parents/guardians to lessen the financial burden should an incident occur.

#### Liability

Devices are on loan to students and remain the property of the North Franklin School District. North Franklin School District will incur the repair cost for damaged equipment resulting from normal use or equipment malfunction. Costs for all other damage, loss, or theft—whether intentional or accidental—will be the responsibility of the student-and will result in the student being charged the repair or replacement cost.

If a family chooses not to enroll in the Device Protection Plan, you will be financially responsible for the full repair or replacement cost of the device.

#### Plan Basics

The North Franklin School District Chromebook Protection Plan is designed to be sensitive to even the smallest costs incurred by families while also rewarding responsible care of district property.

## Accidental Damage vs. Negligence

Accidents do happen. However, there is a difference between an accident and negligence. Accidental damage includes damage despite following all guidelines for care and handling of the Chromebook. Leaving the Chromebook unattended, failing to secure it per school recommendations, leaving it in an unlocked car, leaving it on the bus, etc. do NOT qualify as a legitimate claim for unavoidable theft, loss, or damage.

Negligence is defined as failure to exercise proper care and/or take appropriate precautions, as described in the student handbook, resulting in damage or loss of equipment. If a device is damaged due to willful or negligent actions, students will be subject to discipline and be responsible for the cost of repair or replacement. Repeated instances of negligence may result to the revocation of device takehome privileges.

The district recognizes that Chromebooks are a consumable device, and expects as Chromebooks age, they will show signs of wear and be more prone to technical failure.



#### Protection Plan Fee

Fees are annual and non-refundable.

\$20 - base Protection Plan fee

\$10 - Protection Plan fee for families qualifying for free or reduced meal prices

Students enrolling in the district after the start of 2nd semester will receive a 50% discount on the annual Protection Plan fee. Families with multiple children will only be required to pay two protection plan fees to cover all district devices within the family.

## Coverage and Benefit

The following benefits are afforded under the Chromebook Protection Plan. North Franklin School District staff reserve the right to determine the cause of damage or loss and may adjust or escalate the fees if gross negligence is determined.

Repair/Replacement	First Claim	Second Claim	All Other
Fee			
Accidental Damage	No Charge	50% of cost	Full cost of repair
Theft (with police	No Charge	50% of cost	Full cost to replace
report)			
Loss or damage due to	50% of cost	Full cost to replace	Full cost to replace
negligence			

Any Chromebook lost or stolen will be remotely disabled and all functionality removed until the device is returned. In the event that a lost Chromebook is recovered in working condition, the fine or cost of replacement paid by the student will be refunded.

The following items are not covered under the Chromebook Protection Plan: lost charging cords or adapters, cases, peripheral equipment, willful damage (e.g. missing keys, cracked screen, etc), or failure to check-in or return a device. If loss or damage of these items occur, a fine will be issued for replacement cost.

Damage that is purely cosmetic in nature, as determined by district staff, will not be repaired unless there is reasonable concern it will lead to further issues.

Hardware and software repair costs that are due to technological failure or defect will be the responsibility of the district. North Franklin School District is not responsible for lost or corrupted data.

Standard rules for the restriction of records and transcripts apply for all unpaid fines.

#### Reporting Damage or Loss

In the event of damage or loss, contact school staff immediately. Any technical issue with the device must be reported to the school and then will be turned over to the Technology department in order to avoid further damage. In the event of theft or damage due to criminal activity, families should notify local law enforcement.

**Commented [CDH20]:** Include the school year for an olan costs/forms

**Commented [CDH21]:** Format document so all the insurance components are on the same page.

**Commented [GRW22]:** We talked about 50% versus a set fee since at times it will benefit the family.

**Commented [GRW23]:** Probably need to put in that the PSD is not held responsible for any lost data while using the device.

**Commented [GRW24]:** Police report should accompany any reports of stolen device



#### Repairs

Regardless of the cause of damage or malfunction, NFSD Technical Support is available to assist students with getting issues resolved quickly. If it is determined that a device needs extensive repair, Technology staff will swap out the student's device with an operable one. **DO NOT TAKE** NFSD owned devices to an outside computer service for repair.

Repair costs range from \$25-\$250 and include only the cost of the repair parts; the district does not charge labor for repairs. The below table contains costs for the most commonly incurred replacement parts.

Component	Approximate
	Cost
Complete replacement	\$250
Screen	\$223
Hard drive	\$75
Battery	\$60
Lower or Upper Casing	\$50
Keyboard	\$50
Charger	\$15

## **Equipment Return**

All North Franklin School District owned devices must be returned at the end of the school year or when the student exits from the district. Students leaving the district midyear must return the device to the school they are attending. As a part of the return procedure, the device will be inspected to assure that it is functioning properly and is not damaged.

Students who withdraw or leave the North Franklin School District and do not return the student issued device will be subject to a full replacement fine and law enforcement may be involved for the purpose of recovering North Franklin School District property. The Chromebook will be remotely disabled and all functionality removed until the Chromebook is returned.

## Personal Chromebook Use

Students may bring their own Chromebooks to school in substitution for a district issued Chromebook. Students are responsible for ensuring they have access to all the necessary curricular materials needed to participate in class and complete their schoolwork. In addition, the district will assume no responsibility for lost or damaged personal computers; students are responsible for troubleshooting technical issues on personal devices.

**Commented [CDH25]:** Put Repairs after coverage and benefits, then place damage and loss

Commented [CDH26]: Put approximate costs

Commented [GRW27]: I'm getting up to date parts cost

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**Commented [MN28]:** Why are we expecting them to bring it to Booth if they are checking it out from the building librarians? Is that just so we can get an assessment of it's condition when it happens outside of the end of the school year check?

Commented [CDH29]: Since parents take phones away from kids for discipline issues, we need to address support or what the district will do if a parent wants to have a student's Chromebook "taken away" and not brought home for discipline issues?

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**Device User Agreement: Student Name** 

(Print Name)

North Franklin School District views the use of electronic resources as central to the delivery of its educational program. By providing each secondary student a Chromebook computer to use at school and at home, North Franklin School District intends to enable an engaging, collaborative, self-directed, and empowering learning environment. Students are expected to use district technology and network resources responsibly and parents are expected to collaborate with the school district in ensuring their child uses the district issued device in accordance with district policies and guidelines. Below is a summary of commitments made by students and parents.

Students agree to the following responsibilities before, during, and after school whether or not they are on or off campus. (Check off that you are in agreement)

- Use the device in a responsible and ethical manner, complying with the responsible use guidelines outlined within the Student and Parent 1:1 Handbook and the Network/Internet User Agreement at all times.
- O Use technology only to support learning and school appropriate functions.
- Obey school rules concerning behavior and communication that apply to technology use.
- Avoid damaging school equipment by using the device in an appropriate manner and taking a proactive role to aid North Franklin School District in the protection of the Chromebook by reporting all issues.
- O Notify a staff member or parent/guardian immediately of information, images, or messages that are inappropriate, dangerous, threatening, or uncomfortable.
- Return the Chromebook at the end of the school year (or district enrollment) in the same condition received.
- Secure the device at all times.
- O Bring the Chromebook to school daily full charged.

The parent/guardian agrees to monitor student use at home, and away from school. The best way to keep students safe and on-task is to have a parent/guardian present and involved.

- Talk to my child about values and the standards that they should follow on the use of the Internet just as you do on the use of all digital media (TV, phones, movies, music, etc.).
- Be active participants by asking your child to show you what sites they are navigating to and how they are being used in your child's education.
- Ensure that siblings and other family members are not using the device for personal use.
- Assume responsibility for the cost of repair or replacement if the device is not returned, damaged, lost or stolen.
- Encourage balanced and healthy digital media use.

## Device Protection Plan

Devices are on loan to students and remain the property of the North Franklin School District. North Franklin School District will incur the repair cost for damaged equipment resulting from normal use or equipment malfunction. Costs for all other damage, loss, or theft—whether intentional or accidental—will be the responsibility of the student.

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**Commented [CDH31]:** Staff/Parent/Guardian (after hours)

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**13** | Page



Take Home or Personal Device

**14 |** Page

North Franklin School District offers an optional and inexpensive annual protection plan for parents/guardians to lessen the financial burden should an incident occur. If a family chooses not to enroll in the Chromebook Protection Plan, you will be financially responsible for the full repair or replacement cost of the device.

Fees are annual and non-refundable.

\$20 - base Protection Plan fee

**Protection Plan** 

\$10 - Protection Plan fee for families qualifying for free or reduced meal prices

Students enrolling in the district after the start of 2nd semester will receive a 50% discount on the annual Protection Plan fee. Families with multiple children will only be required to pay two protection plan fees to cover all district devices within the family.

Coverage and Benefit

The following benefits are afforded under the protection plan. North Franklin School District staff reserve the right to determine the cause of damage or loss and may adjust or escalate the fees if gross negligence is determined.

Repair/Replacement	First Claim	Second Claim	All Other
Fee			
Accidental Damage	\$0 to fix	50% of cost	Full cost of repair
Theft (with police report)	None	50% of cost	Full cost to replace
Loss or damage due to	50% of cost	Full cost to replace	Full cost to replace
negligence			

0	I will purchase device protection. Amount owed	0	Checking out a Chromebook from NFSD			
0	Other Students in NFSD:  Student Name School: OJH/CHS (Circle One)	0	I am opting to use my own personal			
0	Other Students in NFSD: Student Name School: OJH/CHS (Circle One)		device in replacement of the NFSD Chromebook.			
0	I am not purchasing protection and agree to cover all device repairs and losses.					
My child and I have read, discussed and agree to the responsibilities and expectations outlined in this form and well as the North Franklin School District Student and Parent Handbook 1:1 Handbook and Network/Internet Use Agreement.						
Student Name (print):			ID#:			
Student Signature:			Date:			
Pare	ent Signature:		Date:			

**Commented [CDH34]:** Format document so all the insurance components are on the same page.

**Commented [GRW35]:** Needs to match above if we change to 50% of the cost