

Remote At Home Learning Frequently Asked Questions

1. How does my child obtain attendance credit in Grades Prek-2?

Students in grade PreK – 2nd Grade are attending an Asynchronous Learning environment. In this learning environment, there is still a need for direct teacher instruction. Per TEA Guidelines, asynchronous learning can have up to 155 minutes of direct live instruction per day.

Navarro ISD has provided schedules for students in grades PreK-2nd grade with times each day to attend live synchronous instruction. In this model, if students are not able to attend a live session, direct instruction necessary for learning will be recorded, but live instruction is the best manner for younger students to learn new reading and math concepts. Student in the asynchronous model can obtain attendance credit by completing one of the three methods of engagement:

(1) data collected from an online learning management system or course (time logged into Canvas or one of our other learning sites such as Reading A-Z, or iStation).

(2) curricular progress as evidenced by teacher/student interaction made that day (this could be through zoom, or through communication between the student and teacher via email, or other media)

(3) completion and submission of assignments for that day (up to 11:59pm)

2. How does my child obtain attendance credit in Grades 3-12?

Students in grades 3-12 are attending a Synchronous Learning environment. For attendance credit the student must be logged into the classroom during attendance times and attend class via live instruction.

3. What are the grading guidelines for remote learners?

The grading guidelines for remote learners and at school learners are the same. Please see the Grading Guidelines as posted on the Navarro ISD and campus websites?

4. How many days of school can my child miss school in a remote environment?

Students in the remote environment and in school environment have the same requirement. The 90% rule provided by the Texas Education Agency applies to at school and remote learners.

5. Will all classes be recorded?

For students in grades Prek-2 that are following the asynchronous model, teachers will record any direct instruction sessions and place those in Canvas for students to review if they are unable to attend the live session. For students in 3rd – 12th grade that are following the synchronous model, recorded sessions will be based on teacher discretion.

6. How do I get my Student's ID Number?

Student ID numbers are printed on Student ID badges provided at the campus. You can also check with your classroom teacher for the number or call the campus office.

7. How do I get a Join Link for Canvas?

Teachers will send join URL links to students through the students email account.

8. Where can I find the Return to School Plan?

The Return to School Plan is posted to the COVID-19 Distance Learning Site and also the news site posted on the district webpage.

9. Will students use Canvas and Classlink both?

Yes, Classlink is our single sign on platform. Using a single username and password, Classlink provides our students with all academic resources needed for learning. Canvas is a platform used for instructional delivery that will be used to provide information about assignments and grades for students in the online and classroom environment.

10. Where can I view my child's schedule of classes for Grades 6-12?

Parents are able to view class schedules in Ascender Parent Portal. Parents may also contact the campus to obtain a printed schedule.

11. How can I view my child's attendance and grades?

Parents may monitor attendance and grades for each student through the Ascender Parent Portal. After registration, parents may need to obtain a Parent Portal ID to add their student to the account to view this information. Parent Portal IDs can be obtained by contacting the campus.

12. What is my child's username for logging into a Chromebook or Classlink ?

Navarro ISD students use their email address as the username. Navarro ISD follows a consistent pattern for all email addresses for students:

firstname.lastname_graduationyear@navarroisd.us

e.g. john.doe_2030@navarroisd.us

13. What is my child's password for logging into a Chromebook or Classlink?

Navarro ISD student passwords are:

Student's initials capitalized + Student ID number

e.g. LG500987 or BG504093

14. What do I do if my child is sick and misses school?

If your child is ill and unable to attend class in the remote environment, you will need to provide a note to the school from the doctor or parent concerning the absence in the same manner you would if your child was attending the in-person learning environment.

15. What do I do if we are not able to login due to unforeseen circumstances, such as internet outage, power outage etc.

If you are unable to attend due to technical difficulties or other unforeseen circumstances, please contact the classroom teacher via email concerning the issue.

16. How do I get technical support after hours?

Navarro ISD has setup an online trouble ticket submission process for at home learners who are experiencing technical difficulties. You can access the trouble ticket site at https://forms.office.com/Pages/ResponsePage.aspx?id=i2czg2xXT0u1ug-9_PvNLaS-bXLoy2hLry6SOHHEfldUOUgxWDZWTzBTVEc0VFhEOU1LVIBUSzJXOC4u or a direct link is located on the district website by going to the About US page and choosing COVID 19 distance learning.