

FAQs

What is Novel Coronavirus?

A novel Coronavirus is a new Coronavirus that has not been previously identified. The virus causing Coronavirus disease 2019 (COVID-19), is not the same as the Coronavirus that commonly circulate among humans and cause mild illness, like the common cold.

What are the symptoms?

Current symptoms reported for patients with COVID-19 have included mild to severe respiratory illness with fever, cough, and difficulty breathing.

How can I protect myself?

While there is currently no vaccine to prevent the Coronavirus disease 2019 (COVID-19) the best way to prevent illness is to avoid being exposed to this virus. Take the below steps to protect yourself:

- Clean your hands often
- Avoid close contact
- Stay home if you are sick
- Cover coughs and sneezes
- Clean and disinfect surfaces

Who is at risk for serious illness from COVID-19?

Early information out of China, where COVID-19 first started, shows that some people are at a higher risk of getting very sick from this illness including older adults, and people who have serious chronic medical conditions like heart disease, diabetes, and lung disease.

Should I be tested for COVID-19?

If you develop symptoms and have been in close contact with a person known to have COVID-19 or have recently traveled from an area with ongoing spread of COVID-19, stay home and call your healthcare provider immediately. Your doctor will determine if you have signs and symptoms of COVID-19 and whether you should be tested.

How can WellVia help during this crisis?

Utilizing WellVia's telemedicine offering to treat non-emergent issues from the safety and comfort of their own home reduces the risk of becoming infected and spreading the disease.

**FOR FURTHER INFORMATION VISIT THE CDC WEBSITE
AT WWW.CDC.GOV or [CLICK HERE](#)**