eSchoolData Parent Portal F.A.Q.

What is the eSchoolData Parent Portal?

The eSchoolData Parent Portal is a highly secure, internet-based application through which parents and guardians are able to view district permitted details of their student's academic record.

Through the Parent Portal, parents and guardians have instant access to important information such as district and building announcements, assignment grades, student schedules, attendance information, progress reports, report cards, transcripts, assessment scores, course requests, immunization details, discipline incident information, bus assignments, or fees. Please note that the information you are able to see is regulated by your school district.

How do I register for a Parent Portal Account?

Once your school district has implemented the Parent Portal, your school district will communicate registration instructions.

What if I forget my password?

If you forget or misplace your password, go to your Parent Portal Log In Page. Click on the link "Forgot your password? Click here to retrieve it." You will see a new page, enter either your UserID or email address. Hit the "Request Password" link. You will receive an email with a link to the 'Change Password' page.

What if I do not receive a response email about my password inquiry?

First, check your spam folder. Your email rules and/or SPAM filter may be set to block delivery of emails sent from the Parent Portal. Then, be sure to add the Parent Portal email address to your address book, add the address to your "white" list or list of approved senders. This will ensure that future emails from the Parent Portal will be properly received.

What computer hardware and software do I need to use the Parent Portal?

To effectively access your Parent Portal account, you need a Macintosh (OS X 10.5) or Windows PC (Windows XP Professional) with an internet connection.

For the best browsing experience, we recommend Safari 5.0, Google Chrome 27, or Internet Explorer 8.0, or later.

We also recommend having Adobe Acrobat Reader™. This PDF reader is available for free download at www.adobe.com/products/acrobat/readstep2.html.

How can I change the email address associated to my Parent Portal account?

The email address associated with your account can be changed by clicking on the "My Account" icon on your personal home page. Then, click "Update Account Info" from the tabs on the left and enter your new email address. Click "Save."

Who is eligible to register for a Parent Portal account?

Only parents and guardians of currently enrolled students who are also flagged to receive correspondence are eligible to register for an eSchoolData Parent Portal account.

Where can I access the eSchoolData Parent Portal from?

You can access the eSchoolData Parent Portal from anywhere you have access to a computer and internet access.

When are progress reports and report cards posted on the Parent Portal? How often is the data updated?

This varies by district. Check with your school's Parent Portal administrator.

What if I think there is incorrect information displayed on the Parent Portal?

Contact your school and/or your student's teacher to discuss any discrepancies.

Who can I talk to regarding attendance related issues?

Call the Attendance Office at your student's school.

Who can I contact with if I have login problems or have questions navigating the parent portal?

You can email portalhelp@northbabylonschools.net for assistance.