

Ronald McDonald Care Mobile®

School-Based Health Center

The Ronald McDonald Care Mobile, in partnership with Children's Hospital at Erlanger, wants to help your children achieve their academic goals and reach their fullest potential by making quality health care accessible. Our School-Based Health Care Program will do just that.

Improving students' health is integral to education reform. School-Based Health Center (SBHCs)—the convergence of public health and primary care—provide an optimal setting to foster learning readiness and academic achievement while giving children the resources they need.

What is a School-Based Health Center?

A school-based health center (SBHC) is a walk-in based medical service on school property. Telemedicine care is provided by Children's Hospital at Erlanger in partnership with your child's primary care physician and school nurse.

Who will staff the Health Center?

The center is under the medical direction of Melissa Hamp, MD, MPH, FAAP, and Betsy Close, MD – UT Family Practice, as well as a licensed Tennessee Family Nurse Practitioner. All are employed by Children's Hospital at Erlanger.

What services will be provided?*

- Telemedicine allows your child to be seen by a practitioner over a secure online connection in the nurse's office while remaining at school
- Sick visits (sore throat, ear ache, cough, cold, rash, urinary tract infections, etc.)
- Prescriptions and over-the-counter medications
- Asthma clinic
- Vaccines
- Sports physicals
- Well child exams
- School staff visits
- Biometric screenings
- Referrals to other sources

**Not all services may be offered at some locations.
Ask your school nurse for a list of services provided at your school.*



What is the cost?

Children's Hospital at Erlanger will bill the visit with your insurance company. Care is provided free to students with TennCare or no insurance.

How do I sign up for services offered at the SBHC?

Parents or legal guardians can obtain a registration form in their school office or at the Ronald McDonald Care Mobile.

Is it mandatory for a student to enroll in the SBHC?

Enrolling in the SBHC is not mandatory.

What if my child already has a pediatrician?

If your child already has a pediatrician we encourage you to continue taking your child to your pediatrician. We are NOT trying to take the place of your pediatrician. The SBHC will coordinate any care your child receives at the center with your pediatrician.

If I have questions regarding the SBHC who can I call?

Please contact the Ronald McDonald Care Mobile at **(423) 298-4469** or the Ronald McDonald Care Mobile program coordinator at **(423) 260-6141**.

Who can be seen at the center?

Students, teachers, and staff of Bradley County, Cleveland City, Grundy County, Hamilton County, and Polk County schools can be treated at the center.

Will transportation to the center be provided?

No. Parents/guardians will be responsible for providing transportation to and from the health center location.

Ronald McDonald Care Mobile School-Based Health Center Hours*

Monday–Friday,
8:00 a.m.–4:00 p.m.
on a school schedule

*Waterville Elementary
Clinic hours:
Monday–Friday,
7:30 a.m.–3:00 p.m.

Call the Ronald McDonald Care Mobile for locations
(423) 298-4469.

In collaboration with:

