



## **Clients, caregivers, and colleagues:**

As of March 17th, 2020 Iowa's governor, Kim Reynolds, is recommending that Iowans practice social distancing. In response to this recommendation and the needs of our clients, your providers at Healthy Homes Family Services, Inc. want to make sure that you are aware of the options we have available for therapy to continue for the duration of this recommendation.

Our offices are open for appointments, with more extensive cleaning procedures to ensure we are doing all we can to keep our clients healthy. Our providers are also able to see clients online through our video platform called Thera-LINK.

As always, our office staff and providers can be reached by phone or email for more information and scheduling.

## **Why use it?**

- Clients can remain home to maintain health and safety while still receiving therapeutic services
- This service is available to new clients for those needing extra help during this difficult time

## **What is it?**

- A HIPAA-compliant online video platform
- Can be accessed by computer, tablet, or smartphone
- Available through Chrome, Firefox, Safari, or Thera-LINK app
- A safe, private option for clients under self-quarantine or practicing social distancing

## **How to get started:**

- Please be aware that each individual client will need their own email address in order to create a profile with Thera-LINK
- Contact your provider or office staff to have an invitation sent and schedule an appointment
- Already scheduled appointments can be easily switched to Thera-LINK

Contact Healthy Homes Family Services with any questions regarding office policies or Thera-Link

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