



Contact
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UPDATE OF LOCAL COVID-19 RESOURCES
*Sent on behalf of the
 Northwest Arkansas health care providers*

NORTHWEST ARKANSAS COVID-19 LOCAL SCREENING AND TESTING RESOURCES
as of 04/23/2020

Arkansas Department of Health

Arkansas Department of Health Call Center: 1-800-803-7847

Arkansas Department of Health call center answering questions from health care providers and the public.

- Call: **1-800-803-7847** (8 a.m. to 4:30 p.m.)
- Call: **501-661-2136** (after hours)

Arkansas Children's Northwest

Arkansas Children's:

If your child is exhibiting symptoms of COVID-19 or any health concerns call to speak with a pediatric nurse 24 hours a day, seven days a week.

- Call: **1-800-743-3616** (24 hrs / 7 days a week)
- Telehealth appointments available 9am-9pm

Community Clinic

Community Clinic: Call or Text 1-855-438-2280

The following locations have been established to offer screening and testing for COVID-19. Patients experiencing fever, cough, and shortness of breath are recommended to call and make an appointment or drive-up to one of these acute care sites for evaluation.

- Call or Text **1-855-438-2280 for an appointment**
 - Community Clinic Rogers Medical, 1233 W Poplar St., Rogers, AR 72756
 - Community Clinic Siloam Springs, 500 S Mt Olive, Siloam Springs, AR 72761
 - Community Clinic Springdale, 614 E. Emma Ave., Springdale, AR 72764
 - Fayetteville Medical: 3162 W. Martin Luther King Blvd; Suites 13/14, Fayetteville, AR 72704
 - Monday – Friday 8 a.m. to 12 p.m. & 1 p.m. to 5 p.m.



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Mercy Northwest Arkansas

Mercy NWA COVID-19 Screening and Test Collection Site: 479-717-7585

An evaluation site for patients who have a fever of at least 100.4 degrees and lower respiratory symptoms including cough or shortness of breath, consistent with the Arkansas Department of Health screening criteria. Anyone seeking a test must call Mercy’s COVID-19 Evaluation Site screening line. Those not pre-screened will be redirected to the call center.

- Screening call and appointment line is open Monday - Friday 8 am – 4 pm
 - Call: **479-717-7585**
- Testing site is located at Mercy Convenient Care – Highway 102
 - 3101 S.E. 14th St, Bentonville, AR
- Appointments available 7 days a week
- Spanish speaking screeners are available. All other languages are supported with phone translators

Mercy Respiratory Care Clinic:

A dedicated clinic for Mercy patients with moderate to severe respiratory illnesses. Patients must have a referral from a Mercy primary care physician (via virtual visit) to the Respiratory Care Clinic.

- Located at Mercy Convenient Care – Highway 102
 - 3101 S.E. 14th St, Bentonville, AR
- Patients will first be seen in the drive-through clinic to assess symptoms and get treatment options based on severity of symptoms

Northwest Health System

- Northwest Medical Plaza - Bentonville COVID-19 Screening and Testing:
 - Call: **479-306-7507**
 - 601 Southwest Regional Airport Blvd., Bentonville, AR 72713
- Northwest Medical Plaza – Eastside COVID-19 Screening and Testing:
 - Call: **479-306-7507**
 - 2158 Butterfield Coach Rd., Suite 100, Springdale, AR 72764



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Washington Regional Medical Center

- **Washington Regional Coronavirus Hotline: 479-463-2055**
 An established hotline to determine if further evaluation or testing is warranted.
 - Call: **479-463-2055**
 - Available Monday – Friday, 8 a.m. to 5 p.m.; Saturday and Sunday, 8 a.m. to 3 p.m.

- **Washington Regional Coronavirus Screening Clinic:**
 - 3318 N. North Hills Boulevard, Fayetteville, AR
 - Open Monday – Friday, 10 a.m. to 6 p.m.; Saturday and Sunday, 10 a.m. to 2 p.m.

- **Washington Regional Urgent Care Respiratory Illness Clinic:**
 An urgent care facility dedicated to individuals with respiratory illness, but who do not meet the testing criteria at the Washington Regional Coronavirus Screening Clinic.
 - 3 E. Appleby Road, Fayetteville, AR (located in the William L. Bradley Medical Plaza)
 - Open 7 days a week, 9 a.m. to 9 p.m.

- **Washington Regional Eureka Springs Family Clinic:** Drive-Thru Coronavirus Screening.
 As patients enter the parking lot, they will be screened for symptoms of the coronavirus.
 - 146 Passion Play Road, Suite A, Eureka Springs, AR
 - Available Monday - Friday, 9 a.m. to 1 p.m.



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UAMS Northwest

- **COVID-19 UAMS Hotline: 1-800-632-4502**
 UAMS has set up a coronavirus hotline for people who have questions or feel they may have symptoms.
 - Call: **1-800-632-4502**

- **ONLINE SCREENING: www.UAMSHealth.com/HealthNow**
 UAMS HealthNow is available for free COVID-19 screenings. This service is available 24 hours a day, 7 days a week to patients of all ages across the state of Arkansas and is accessible from a smart phone, tablet, laptop or computer with video capabilities.
 - **www.UAMSHealth.com/HealthNow**
 - Spanish-speaking and Marshallese-speaking screeners are available.

Veterans Health Care System of the Ozarks

- **Veterans enrolled in VA health care:** For veterans who are concerned they may have symptoms of COVID-19, flu or cold, contact the VA at 800-691-8387 before going to scheduled appointments. Clinical staff are available to provide 24/7 virtual care and support, including nurse advice and triage. This service is available at no cost to Veterans enrolled for VA health care.
 - Call: **1-800-691-8387**

WALMART/Quest Drive-Thru Testing Site

- Walmart and Quest have opened a testing site for anyone with COVID-19 symptoms. Those seeking testing must first qualify for COVID-19 screening and schedule an appointment at: **www.MyQuestCovidTest.com**
- Located at the Walmart Home Office parking lot at 702 SW 8th Street, Bentonville, AR
- Drive-thru testing site open daily from 8 a.m. to 4 p.m.



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ADDITIONAL TRUSTED RESOURCES

- www.cdc.gov/coronavirus/2019-ncov/index.html
- www.healthy.arkansas.gov