

## COVID-19 Internet Access Guidance for Families without Internet

*If your family qualifies for free and reduced lunch:*

- OTT/Otelco is providing free home internet access for 60 days for PK-12 students who qualify under the National School Lunch Program for free or reduced meals.
- To request this service, complete [the form on Otelco's website](#) or call OTT/Otelco at 1-833-OTELCO1.

*If you have a PK-12 student or teacher in your household:*

- Spectrum is providing free home internet and WiFi for 60 days for any household with a PK-12 student or teacher that has not subscribed to Spectrum internet in the last 30 days.
- To request this service, call Spectrum at 1-855-243-8892.

*If you currently have Verizon Wireless as a cell phone service provider:*

- Verizon is offering 15GB additional Mobile Hotspot data to nearly all plans, to be used between 3/25/20-4/30/20.
- Please refer [here](#) to learn more.

*If you currently have T-Mobile as a cell phone service provider:*

- All T-Mobile customers as of March 13, 2020 who have plans with data will automatically have unlimited smartphone data through May 13 (excluding roaming). No action required.
- T-Mobile postpaid and Metro customers on plans with HotSpot data can add 20GB (10 GB / month for two months) of Smartphone Mobile HotSpot at no extra charge. (excludes Prepaid T-Mobile Connect)
- Please refer [here](#) to learn more

*If you currently have Sprint as a cell phone service provider:*

- Current customers can receive unlimited data for 60 days with metered data plans.
- They are providing 20GB of Mobile Hotspot data free to customers with hotspot-capable devices.
- Please refer [here](#) to learn more

*Study from car initiative:*

- Many school districts in Maine are providing internet access from the parking lot. School districts have created guests networks that can be accessed from the parking lot.
- Please refer [here](#) to learn more

*If you are concerned about being able to make internet payments during this pandemic:*

- The Federal Communications Commission (FCC) has issued guidance for providers limiting or eliminating service termination, late fees, and other access supports.
- Read full guidelines [here](#).