

VIII. Options to Support Members with Limited or Lack of Access to Devices and Services

The following is a listing of helpful resources compiled for emergency assistance:

- **Free Wifi/internet**
 - Charter Communications (Spectrum) and Comcast are giving households with K-12 and college students, and those who qualify as low-income complimentary Wifi for 60 days
 - Families who do not have the service will also receive free installation of the service
 - Both companies are expanding Wifi hotspots to the public within the company's available regions
 - Call **(844) 488-8395** (Charter) or **(855) 846-8376** (Comcast) to enroll
 - Individuals must call company after 60 days, or they will be automatically billed

- **Unlimited data**
 - Charter, Comcast, AT&T, and Verizon are offering unlimited data plans to customers until May 13 for no additional charge

- **Safelink Wireless**
 - Eligibility requirements must be met, which are set by each State where the service is provided
 - To qualify for Lifeline, subscribers must either have an income that is at or below the federal Poverty Guidelines, or participate in one of the following assistance programs:
 - Medicaid
 - Supplemental Nutrition Assistance Program (SNAP) Food Stamps
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance (Section 8)
 - Veterans and Survivors Pension Benefit
 - Service is limited to one person per household
 - Call **1-800-SafeLink (723-3546)** for enrollment and plan changes support
 - Subscribers can use their own phones:
 - SafeLink Keep Your Own Smartphone plan requires a compatible or unlocked Smartphone. Most GSM Smartphones are compatible.
 - Subscribers can get up to 350 minutes and 3GB of data, which includes voice minutes and unlimited texts, voicemail, nationwide coverage and 4G LTE on 4G LTE compatible devices