

FAQ()

In English





Low cost internet service for qualifying households

Have you already submitted an application for Access from AT&T program? Check status of your application

To start a new application, please read on.



Access from AT&T is a program to provide low-cost wireline home internet service to qualifying households with at least 1 resident who participates in the U.S. Supplemental Nutrition Assistance Program (SNAP) with an address in AT&T's 21-state service area at which AT&T offers wireline home Internet service.

California households with at least one resident who receives Supplemental Security Income (SSI) benefits are also eligible for this offer under the same Access requirements that apply to SNAP participants.

In order to successfully complete the online application process, please make sure you have all the required documents for upload.

SNAP households must provide a copy of the SNAP participant's SNAP Benefit card showing the participant's name or the SNAP participant's SNAP Benefit card without the participant's name on it accompanied by a government issued ID with name and photo on it (front of the card) or a SNAP Benefits Award Letter with the SNAP participant's name on it.

California SSI households must provide a copy of the original award letter from the Social Security Administration confirming that a resident of the household has qualified for the SSI benefits or a current benefits verification letter confirming that a household resident is receiving SSI benefits.

Your application will not be considered submitted unless the required supporting documents are supplied.

- By checking this box, you indicate that you have in your possession a copy of the SNAP participant's SNAP card with participant name shown or the SNAP participant's SNAP card without participant name shown accompanied by a government issued ID with name and photo (front of card) or a copy of the SNAP participation or benefits letter from a local SNAP office with the SNAP participant's name on it and you wish to proceed with the online application process.
- By checking this box, you indicate that you are a California resident, that you have a copy of the original SSI benefits award letter or a current benefits verification letter with the SSI recipient's name on it in your possession, and that you wish to proceed with the online application process.

Continue





Need Help? Call: 855.220.5211 (English)

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