

CAPE ELIZABETH SCHOOLS

320 Ocean House Road

P.O. Box 6267

Cape Elizabeth, Maine 04107

Phone: (207) 799-2217 Fax: (207) 799-2914

Support Article: <https://support.apple.com/en-us/HT204172>

How to clean and disinfectant your Apple products:

Apple products are made with a variety of materials, and each material might have specific cleaning requirements. To get started, here are some tips that apply to all products:

- Use only a soft, lint-free cloth. Avoid abrasive cloths, towels, paper towels, or similar items.
- Avoid excessive wiping, which might cause damage.
- Unplug all external power sources, devices, and cables.
- Keep liquids away from the product, unless otherwise noted for specific products.
- Don't get moisture into any openings.
- Don't use aerosol sprays, bleaches, or abrasives.
- Don't spray cleaners directly onto the item.

Is it OK to use a disinfectant on my Apple product?

Using a 70 percent isopropyl alcohol wipe or Clorox Disinfecting Wipes, you may gently wipe the hard, nonporous surfaces of your Apple product, such as the display, keyboard, or other exterior surfaces. -

Don't use bleach. Avoid getting moisture in any opening, and don't submerge your Apple product in any cleaning agents. Don't use on fabric or leather surfaces.

MacBook Air

When cleaning the outside of your MacBook, MacBook Pro, or MacBook Air, first shut down your computer and unplug the power adapter. Then use a damp, soft, lint-free cloth to clean the computer's exterior. Avoid getting moisture in any openings. - ***Do not spray liquid directly on the computer.***

Don't use aerosol sprays, solvents, abrasives, or cleaners containing hydrogen peroxide that might damage the finish. To clean the screen on your MacBook, MacBook Pro, or MacBook Air, first shut down the computer and unplug the power adapter. Dampen a soft, lint-free cloth with water only, then use it to clean the computer's screen.

iPad

Handle your iPad with care to maintain its appearance. If you're concerned about scratching or abrasion, you can use one of the many cases sold separately. To clean iPad, unplug all cables and turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider). Use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. - ***Don't use window cleaners, household cleaners, compressed air, aerosol sprays, solvents, ammonia, abrasives, or cleaners containing hydrogen peroxide to clean iPad.*** iPad has an oleophobic coating on the screen; simply wipe iPad's screen with a soft, lint-free cloth to remove oil left by your hands. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and might scratch your screen.

CAPE ELIZABETH SCHOOLS

320 Ocean House Road

P.O. Box 6267

Cape Elizabeth, Maine 04107

Phone: (207) 799-2217 Fax: (207) 799-2914

Apple internal or external keyboard, trackpad, and mouse

In addition to regular cleaning of your computer and input devices (keyboards, trackpads, and mice), you may find it necessary to disinfect them.

When a single computer is being used by multiple people either in a home, school, or another setting you may wish to disinfect the parts of the computer that people come into contact with, such as the keyboard, mouse, or trackpad. This also applies to Magic Trackpad and other wireless input devices made by Apple. In order to properly disinfect these areas, you should use Lysol Wipes or Clorox Kitchen Disinfecting wipes and follow the general rules below when disinfecting your Apple product.

- Do not use excessively damp cleaning wipes. You may need to squeeze the wipe to remove any excess dampness.

Do's

- Be sure to turn off your Mac, unplug the power cord from the wall or power strip, and remove the battery from portables or wireless keyboards and mice, before you start the cleaning process.
- Use a disinfectant wipe to wipe the area first, then use a damp, soft, lint-free cloth, and finally dry the area with another soft, lint-free cloth.

Don'ts

- Do not use disinfectant wipes containing bleach or disinfectant sprays in general.
- Do not use an extremely damp disinfectant wipe to clean the area. If you encounter a very damp wipe it may need to be squeezed to remove some of the excess liquid before use.
- Do not allow the liquid from the disinfectant wipe to sit or pool on the area being disinfected for a long amount of time.
- Do not use rough towels or cloths to dry the area.
- Do not use excess force when disinfecting the area around the keyboard; this could damage the keys.