COMMUNITY RESOURCE GUIDE CRAWFORD COUNTY

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Wisconsin Shares Child Care

GENERAL INFORMATION

A variety of community resources are available throughout Crawford County. Crawford County Public Health and Healthy Roots mission is to provide Crawford County with accessible, comprehensive, and up-to-date resources.

Great Rivers 211- provides free, confidential community information, referrals and crisis line services 24 hours a day. Dial 2-1-1 or (800) 362-8255 throughout the Tri-State region -Wisconsin, Iowa and Minnesota.

MCH Hotline- 1-800-722-2295 Twenty-four hours/day, 7 days/week

The Wisconsin Maternal And Child Health (MCH) Hotline provides information and links to services and resources for women before, during, and after pregnancy and for children including children with special health care needs. The hotline also serves professionals who are seeking referrals for their clients.

Wisconsin First Step- 1- 800-642-7837. Wisconsin First Step is a statewide Information and Referral (I&R) hotline that serves families with children and youth who have special needs. The line is operational 24 hours/day, 7 days a week. Parent Specialists, who have disability expertise and a child with a special need, answer the line, Monday through Friday 8 a.m. to 4 p.m.

Crawford County Government Directory http://www.crawfordcountywi.org/CountyDirectory.pdf

IMPORTANT NUMBERS

Law Enforcement, Fire, and Medical Emergencies	911
Poison Control Center	1-800-222-1222

ALCOHOL AND DRUG ABUSE SERVICES

Crawford County Human Services	608-326-0248
Mayo Clinic Behavioral Health Services- Prairie du Chien	608-326-0808
Gundersen Lutheran AODA Counselors Prairie du Chien	608-326-5380
Gundersen Lutheran AODA Counselors (Boscobel)	608-375-4144
Alcoholics Anonymous.	608-326-0808
Alateen	608-326-0808
Wisconsin Tobacco Quitline	1-800-QUIT-NOW

CHILD CARE INFORMATION

- Wisconsin Shares Child Care Subsidy—helps families pay for childcare.
- Certification, technical assistance, and information on start-up funding for Providers.

Find Child Care

http://childcarefinder.wisconsin.gov/Search/Search.aspx?type=b&YoungStarProviders=true

CHILD WELFARE, FOSTER CARE & KINSHIP CARE

CHILD WELFARE

Child Abuse and Neglect

FOSTER CARE SERVICES

KINSHIP CARE

PALS MENTORING PROGRAM OF CRAWFORD COUNTY

(PALS) Mentoring Program of Crawford County (People Actively Linked with Students) ...608-326-0217 is a program designed to help at-risk children develop personally and academically through a supportive, one-on-one, mentoring relationship. PALS has two components: school-based and community-based. High school students who serve as positive role models to younger, at-risk children comprise the school-based portion. PALS is offered in the North Crawford, Prairie du Chien, Seneca, and Wauzeka-Steuben School Districts; Big PALS meet on a weekly basis with their Little PALS with whom they are matched. The community-based portion provides volunteer opportunities for caring adults who commit to mentoring needy youth for a minimum of one year. Background checks for mentors is a mandatory requirement.

CHILD SUPPORT

The Wisconsin Child Support Program helps parents get court orders for financial and medical support for their children. It also enforces those orders when needed, and makes sure that all money collected is paid out correctly. http://dcf.wisconsin.gov/bcs/

COUNSELING AND MENTAL HEALTH

Crawford County Health & Human Services	
Mayo Clinic Health System- Prairie du Chien	
Related Services to address eating disorders, drug and alcohol addiction, and challenges facing teens and adolescents.	
Gundersen Behavioral Health- Prairie du Chien	
Specialty services are available for eating disorders, sexual abuse and assault victims, and crime victims	
Crossing Rivers Behavioral Health, 37868 US Hwy.18, Prairie du Chien	
Family and Children's Center -Viroqua	
Psychiatric Associates – Viroqua	
Suicide	
Crawford County Health & Human Services	
Gundersen Inpatient Behavioral Health Unit	
National Suicide Prevention Lifeline	

DEMENTIA SERVICES

Alzheimer's & Dementia Alliance of Wisconsin www.alzwisc.org608-232-3400 or 888-308-6251

- **Heather Moore**, Dementia Outreach Specialist, Alzheimer's & Dementia Alliance of Wisconsin, Crawford/Grant/Iowa/Lafayette, 608-723-4288, heather.moore@alzwisc.org;
- The Alzheimer's & Dementia Alliance of Wisconsin is a nonprofit organization dedicated to improving the lives of persons with Alzheimer's disease or related dementias and their families. The Alliance is a guide to those coping with this disease as they learn about options and begin to plan for the future. Contact us for help and support. We are your partner along the journey.
- Programs and services include information and assistance, early stage support and education programs, early stage social & creative enrichment programs, family caregiver support groups, family caregiver education, care consultants, community education, conferences, professional education, advocacy, fundraising and awareness events.
- Memory Cafe ~ Third Tuesday of each month from 10:00-11:30 a.m. at Hoffman Hall, 1600 S. Wacouta, Prairie du Chien. Drop in and join the fun and conversation in a relaxed environment for those with mild memory loss, mild cognitive impairment or early Alzheimer's/dementia. Family members and friends are welcome. If you require help to participate, please bring someone with you. Contact Heather Moore, Dementia outreach Specialist 608-723-4288 or heather.moore@alzwis.org

• Caregiver Support Group: 4th Tuesday of each month from 10:00-11:30 a.m. at Hoffman Hall, 1600 S. Wacouta, Prairie du Chien. At support groups, family care partners come together to share information, experiences and support. Groups facilitated by skilled volunteers meet at various times throughout south central Wisconsin. Contact Heather Moore, Dementia outreach Specialist 608-723-4288 or heather.moore@alzwis.org

DOMESTIC VIOLENCE

HELPLINE (Local) 24 Hrs / 7 days a week	1-888-200-8426
National Domestic Violence Hotline	1-800-799-SAFE (7233)
National Sexual Assault Hotline	1-800-656-НОРЕ (4673)
On-call Victim Advocate	608-412-4357
Crawford County Victim/Witness Coordinator	608-326-0299
New Horizons Shelter, La Crosse, WI	608-791-2600
Passages- Richland Center, WI	-647-3616 or 1-800-236-4325

EDUCATION PROGRAMS AND INFORMATION

EARLY CHILDHOOD PROGRAMS

Head Start – Prairie du Chien Center <u>www.headstartcouleeregion.com</u>	
Grace Lutheran Preschool, www.gracepdc.net	08-326-4899
Little Saints Learning Center	8-326-8624
Early Childhood Programs- serve children as young as 3 years old. Available at all Crawford County Schools. Contact your child's school for more information.	
PUBLIC SCHOOLS	
Boscobel Area Public Schools: www.boscobel.k12.wi.us	
District Office	608-375-4164
Boscobel Elementary	608-375-4165
Boscobel Junior and Senior High School	608-375-4161
DeSoto Area Schools: www.desoto.k12.wi.us	
District Office	608-648-0102
DeSoto Middle / High School	608-648-0100
Prairie View Elementary	608-648-2227

- Available to district residents for free.
- Open Stage and Weight Room: Fitness equipment on the stage includes bikes, elliptical and treadmills... Mornings: Monday-Friday from 6:45 a.m. -8:05 a.m. (Door 1 – the front doors on main street) Evenings: Monday-Friday when sports practices are held. (Door 7 – south door, facing the bus garage)
- November-25-February 24 Sundays from 7:00 p.m. -8:00 p.m. for students and adults; Wednesday from 7:00 p.m. -8:00 pm. for adults. (Door 7 – south door, facing the bus garage).
- On days when school is late or cancelled, the fitness area will NOT be open.

EMPLOYMENT AND VOCATIONAL TRAINING

http://www.workforceconnections.org; 1304 S. Marquette Road, Prairie du Chien, WI 53821

- **Wisconsin Works (W2)** ~ provides necessary and appropriate services to prepare individuals to work, and to obtain and maintain viable, self-sustaining employment.
- Workforce Investment Act (WIA) ~ provides individualized, employment-focused services to job seekers who meet eligibility and program enrollment requirements.
- Emergency Assistance ~ Rental assistance for single or two parent households if under 150% FPL
- Food Share Employment and Training Program

http://www.WisCorps.org/worksjobs

• WisCorps Works Program offers employability training, work readiness, educational training and valuable work experience to young adults 16-24.

www.couleecap.org

- Skills Enhancement Program ~ Increases family earned income and benefits by assisting with the training needs of low income workers. Provides support and financial assistance for tuition, child care, and transportation expenses related to returning to school.
- Job and Business Development ~ Technical assistance to business start-ups and entrepreneurs. Help is available for developing business plans.
- Work-n-Wheels Program ~ Provides zero interest vehicle loans & repair assistance to qualified low income households. Vehicle purchase and/or repairs must be related to employment. Program participants must agree to participate in ride share when possible.

103 N. Wacouta Avenue., Prairie du Chien:

Essential Health Clinic's educators provide age-appropriate, medically accurate and culturally competent comprehensive sexuality education to thousands of young adults, teens, parents or other adults of influence every year. This programming is designed to provide participants with the knowledge and tools necessary to make healthy decisions and set goals regarding their behaviors. Essential Health Clinic also participates in many community events, such as health fairs, to build awareness of and access to reproductive and sexual health. Community educational presentations are available for the following topics: Birth Control, Sexually Transmitted Diseases, Healthy Relationship, Communication, Sexual Consent, Puberty and Talking with Your Kids

730 North State Street, Prairie du Chien, WI 53821

www.pdcopportunitycenter.org

Job Preparation and Development provides individualized, employment-focused services to job seekers who meet eligibility and program enrollment requirements

ENERGY ASSISTANCE

• Wisconsin Home Energy Assistance Program (WHEAP) ~ provides assistance for heating costs, electric costs, and energy crisis situations.

Couleecap

FAMILY PLANNING AND REPRODUCTIVE HEALTH RESOURCES

Essential Health Clinic 1-800-657-5177

103 N. Wacouta Avenue., Prairie du Chien: Hours rotate every other Tuesday so please call for an apt. Provides high-quality reproductive care. From testing and treatment of sexually-transmitted diseases, to education, pregnancy testing, and birth control, Essential Health Clinic can help with making decisions for ones health in a confidential, supportive place, with affordable, accessible services, regardless of an individual's age and ability to pay.

Catholic Charities Adoption Program.....1-888-212-4357

Hague Accredited Agency providing expert support to expectant parents considering adoption as well as
adoptive families. We help families prepare to welcome and adoptive child and support them throughout
the adoption process. Provides assistance with agency infant, independent, Intercountry, Interstate,
Relative, and Step-parent services.

Provides support, education and referral services to all birth parents, adult adoptees, and adoptive families

 National STD Hotline
 1-800-227-8922

 AIDS Hotline
 1-800-334-2437

Pregnancy Helpline of Boscobel 608.375.5339

409 E. Kansas St, Boscobel, WI 53805; ultrasoundPDC@gmail.com

Prairie du Chien Ultrasound Clinic....1201 S. Beaumont Rd, Prairie du Chien, <u>ultrasoundpdc@gmail.com</u> All of our services are free and confidential. We offer limited ultrasounds, pregnancy testing, pregnancy counseling, Sophie's Closet (baby clothes, furniture and supplies), and a pregnancy resource lending library. Ultrasounds and pregnancy testing are offered at the Ultrasound Clinic location in Prairie du Chien on the 1st and 3rd Wednesday's of the month from 9a-12p and 3p-6p as well as other times by appointment. Drop-ins are welcome but appointments are encouraged.

FINANCIAL EDUCATION AND COUNSELING

• Financial Wellness Advocates are available to help individuals and families with budgeting and financial management tools.

Catholic Charities Representative Payee Services------1-888-212-4357

• For individuals who qualify for services we offer confidential and compassionate assistance with budgeting on fixed income to meet basic human needs. Offer case management, individualized planning, monthly bill paying, budget review, and goal setting.

FOOD PROGRAMS

• **Food Share Program**- Nutrition assistance program designed to help individuals and families buy nutritious foods when money is tight. Monthly benefits are based on net income and household size. Apply at www.access.wi.gov or by calling 1-888-794-5780 or 326-0248.

Women, Infant, and Children (WIC)1-800-704-8555 or 1-608-935-2326

https://www.dhs.wisconsin.gov/wic or http://www.swcap.org/service-wic.html

Provides supplemental nutritious foods, nutrition and breastfeeding information, and referral to other health and nutrition services to pregnant women and children under the age of five.

Free/Reduced School Meals

• Free and reduced priced breakfast and lunch programs available at Crawford County Schools. Contact your child's school for income guidelines and an application.

Seneca School District Backpack Program

All families (Pre-K-5th grade) that attend the Seneca School District and receive free and reduced lunch have the option to receive a food pack. Middle school and high school families can participate upon referral or request.

 FoodWIse Program - Provides nutrition education to families and individuals who are eligible for the Food Share program

- - Senior Nutrition Dining Sites in Crawford County for residents age 60 & older and spouses regardless of age.
 - Home delivered meals in Crawford County for residents age 60 and older who meet homebound, nutrition needs or disability criteria.
- - Come For Supper (Free Monthly Community Meal) Third Thursday of Every Month at 5:00-6:30 p.m.

Food Pantries

HEALTH CARE FOR THE UNDER AND UNINSURED

FREE AND LOW COST CLINIC

Provides high-quality reproductive care. From testing and treatment of sexually-transmitted diseases, to education, pregnancy testing, and birth control, Essential Health Clinic can help with making decisions for ones health in a confidential, supportive place, with affordable, accessible services, regardless of an individual's age and ability to pay.

If you do not have health insurance, are unemployed, or have an income level that makes it difficult for you to pay for health care, a sliding fee scale called the Healthy Neighbor Plan is offered. Locations in Cashton, Norwalk, and Viroqua

Neighborhood Family Clinic......LaCrosse 608-781-9880, Winona 608-637-8111 Viroqua 608-637-8111, Sparta 608-487-8506

Provides quality medical care at a reduced rate.

DENTAL CARE

DENIAL CARE
• Fluoride Varnish Program- Fluoride varnish is a protective coating that is painted on children's teeth to help prevent cavities. Fluoride varnish is available for children 6 months thru 20 years with valid Medicaid/BadgerCare Coverage, otherwise fee to cover costs.
Teeth-for Life Program/School Oral Health Program • Teeth-for-Life Program/ School Oral Health Program
Boscobel Family Dental
Dr. Kurt Dillard
Family Health Center of Marshfield
Dr. Williams & Pearce
Scenic Bluffs Community Health- Dental Care
Aspen Dental
Dental Clinics for Children only on MA/BadgerCare ● Biehl & Okano
• Dentistry of Onalaska – Dr. Flood

PUBLIC HEALTH

Crawford County Health & Human Services www.crawfordcountywi.org/health-home.html608-326-0229

- Immunization Clinics ~ held twice a monthly at the Crawford County Administration Building in the nurse's office and bimonthly in Gays Mills and Seneca at the Community Buildings to provide an opportunity for children and adults to receive immunizations.
- **HealthCheck** ~ a preventive health check-up program for Wisconsin Medicaid/ BadgerCare recipients under the age of 21. The screening meets physical exam requirements for Head Start and day care programs.
- Childhood Lead Poisoning Prevention ~ lead screening services for all children 1 year through 6 years of age to assess the level of lead in their bodies. Children under six years of age can easily be poisoned by dust or paint chips containing lead. After initial screening, Public Health will take necessary action to help families eliminate lead exposure.
- **Vision Screening Program** for all children starting at 6 months of age. The purpose is to identify treatable or preventable causes of commonly occurring visual problems in children.
- **Blood pressure screening** ~ held at elderly meal sites and public health office.
- Communicable diseases are reported to Public Health by physicians, clinics, family members, or the ill person. Public Health nurses offer investigation, education, and control measures to assure the safety of the individual, family, and community.
- **Community Education** Public Health Nurses are available to present educational programs to community groups related to health and wellness topics.

AREA CLINICS AND HOSPITALS

Crossing Rivers Health Clinic - Prairie du Chien
Crossing Rivers Health Clinic - Fennimore
Mayo Clinic Health System- Prairie du Chien
Gundersen Prairie du Chien Clinic
Gundersen Boscobel Clinic
Gundersen Viroqua Clinic
Kickapoo Valley Medical Clinic – VMH
Hirsch Clinic – VMH
Crossing Rivers Health Medical Center (Hospital)
Mayo Clinic Health System (Hospital)

Gundersen Health System (Hospital)	608-782-7300 or 800-362-9567
1900 South Avenue La Crosse, WI 54601	
Gundersen Boscobel Area Hospital	
Vernon Memorial Healthcare	
Neighborhood Family Clinic	LaCrosse 608-781-9880, Winona 608-637-8111 Viroqua 608-637-8111, Sparta 608-487-8506

HOUSING AND SHELTERS

EMERGENCY SHELTERS AND ASSISTANCE

• Transitional Supportive Housing ~ Provides limited term affordable housing to homeless individuals and households who need assistance in returning to independent living situations. Participants must be willing to work on self-sufficiency goals which include seeking stable housing, increasing their income, and increasing their access to mainstream resources.

- New Hope Permanent Supportive Housing ~ Provides permanent housing to families and/or individuals with disabilities who are homeless. Eligible persons are those currently in emergency shelter or living on the street. A case manager assists clients to develop goals and monitor progress toward self-sufficiency. Preference is given to those individuals and families for are chronically homeless.
- Homeless Prevention Program ~ Provides motel vouchers, security deposit, and first month's rent in Monroe, Vernon, and Crawford counties. Provides eviction prevention assistance in Crawford and Vernon counties. Individuals/families must be homeless or in danger of being evicted for lack of rent payment. Must show a temporary decrease in household income and the ability to maintain payments beyond assistance. Eligible participants must meet income eligibility guidelines of at or below 30% - 50% County Median Income in order to qualify for assistance. Funds for this program are provided by the State of Wisconsin Bureau of Supportive Housing, and types of assistance vary by county.

LOW- INCOME RENTAL HOUSING

Rivercrest Village	
Blackhawk Apartments	
Prairie Village Apartments	
Prairie du Chien Enterprises	
Kickapoo Ridge/Crooked River Townhomes	
Allegiant Property Management(low income housing)	
Pheasant Run Apartments 821 Dousman St., Prairie Du Chien, WI 53821	
Winneshiek Apartments 255 Main Street, Desoto, WI 54624	
HOMEOWNERSHIP/ HOME REHABILITATION	

Couleecap	608-326-2463
http://www.couleecap.org/	
Homebuyer Counseling	608-634-7826
Provides homebuyer counseling to individuals planning to purchase a home. No incompared to the purchase and	me restrictions.
Counseling meets Fannie Mae requirements for accessing the First-Time Homebuyer	Tax Credit. Fees may
apply depending on income	

Homeownership Programs 1-866-904-4508 Helps income-eligible homebuyers purchase their first home, with down payment and closing cost assistance available.
• Community Land Trust Homeownership
• Owner-occupied Home Rehab Programs
• Weatherization Program
Crawford County Housing Preservation Grants
www.prairieduchien-wi.gov/internal/community_development.htm Crawford County Housing Costs Reduction Initiative
WHEDA
USDA Rural Development
www.rurdev.usda.gov/wi Low interest loans for 1st-time homebuyers, zero down payment, subsidized and guaranteed loans
Catholic Charities St. Lawrence Community Services Program
Bureau of Consumer Protection
Landord /Tenant Hotline1-800-422-7128
Tenant Resource Center
LEGAL SERVICES
Disability Rights Wisconsin
Catholic Charities Immigration Services
Legal Action of Wisconsin
www.legalaction.org 205 5 th Ave So., Suite 300, Box 2617, La Crosse, WI 54602-2617 Telephone Interview Hours: Tuesday and Thursday, 8:30 – 11:30 a.m. Lawyers for Low-Income People – Help is FREE

Judicare......715-842-1681 or 1-800-472-1638

www.judicare.org

408 Third Street, Suite 408, P.O. Box 6100, Wausau, WI 54402-6100

Provides legal services for cases involving bankruptcy, Social Security and SSI, family law, health, housing, income maintenance, wills and Indian law.

LIBRARIES

Call for Programs Offered and Hours Open

Desoto Public Library(<u>www.wrlsweb.org/desoto</u>)	608-648-3593
Call for program times	
Lynxville Library	608-412-3184
Call for program and hours	
Gays Mills Public Library(www.gaysmillslibrary.org	608-735-4331
PDC Memorial Library www.pdcpubliclibrary.org	608-326-6211
Call for program and hours	
Soldiers Grove Public Library (<u>www.soldiersgrovelibrary.org</u>)	608-624-5815

PARENTING EDUCATION AND SUPPORT

- Car seat inspection and installation Crossing Rivers Health provides a certified car seat technician on staff to perform a car seat safety check, by appointment.
- Safe Sitter- teaches adolescent babysitters how to handle crises, how to keep their charges secure, and how to nurture and guide a young child. In short, Safe Sitter babysitters help children stay safe and sound while their parents are away. In the process, these 11- to 13-year-olds emerge as more confident, responsible and compassionate teens and adults.

• Love and Logic Parent Class

This six-week course helps families build a rewarding relationship built upon love and trust. Leave class knowing how to: stop arguing with your kids, set enforceable limits, help your kids learn from their mistakes, prevent the parent brain drain.

• Strengthening Families Program 10-14

Parents and you ages 10-14 participate together in this seven week program. Each night includes a family meal and activities to encourage family bonding. Topics include rules and rule-breaking, what kids and parents need from each other, the challenges of friends, curfews, alcohol and more and keeping family love alive.

- **Parenting Resources** Books, DVDs and more.
- There are many on-line parenting resources available under the Family Living link at https://crawford.uwex.edu

- **Birth to 3 Program** Wisconsin's early intervention program for infants and toddlers with developmental delays and disabilities and their families. If you are concerned about your child's development, don't wait! Contact your Crawford County Birth to 3 Program or your doctor for information.
- Coordinated Services Team (CST) Initiative- targeted to children and families involved in two or more systems of care (such as mental health, long term care, juvenile justice, child welfare, substance abuse or special education) who have complex needs.
- Parent Education Referral Services

PREGNANCY- RELATED PROGRAMS AND SERVICES

- Prenatal Care Coordination (PNCC)- is a Medicaid and BadgerCare Plus benefit that helps pregnant women get the support and services they need to have a healthy pregnancy and a healthy baby. PNCC services include: Help getting the health care you need, personal support, information on good eating habits and health practices, and help finding needed services in your community
- **First Breath** is a program that helps pregnant women in Wisconsin quit smoking. The program offers non-judgmental counseling and support, access to quit-smoking resources in Wisconsin and free gifts.
- My Baby and Me- is a program that helps Wisconsin women stop or significantly reduce their alcohol use during pregnancy. The program offers non-judgmental, client-centered counseling and support with pregnancy-specific educational materials and meaningful incentives.

Provides high-quality reproductive care. From testing and treatment of sexually-transmitted diseases, to
education, pregnancy testing, and birth control, Essential Health Clinic can help with making decisions for
ones health in a confidential, supportive place, with affordable, accessible services, regardless of an
individual's age and ability to pay

• Social workers available 24/7 to listen, discuss life options, and help parents through an uncertain time. Services are free and confidential. Questions may also be sent via text to 1-715-600-6391.

Pregnancy Helpline of Boscobel 608.375.5339

409 E. Kansas St, Boscobel, WI 53805; ultrasoundPDC@gmail.com

Prairie du Chien Ultrasound Clinic....1201 S. Beaumont Rd, Prairie du Chien, <u>ultrasoundpdc@gmail.com</u> All of our services are free and confidential. We offer limited ultrasounds, pregnancy testing, pregnancy counseling, Sophie's Closet (baby clothes, furniture and supplies), and a pregnancy resource lending library. Ultrasounds and pregnancy testing are offered at the Ultrasound Clinic location in Prairie du Chien on the 1st and 3rd Wednesday's of the month from 9a-12p and 3p-6p as well as other times by appointment. Drop-ins are welcome but appointments are encouraged

PUBLIC ASSISTANCE PROGRAMS

Medicaid and other Health Programs

The State of Wisconsin offers a number of health benefits programs for eligible children, individuals, and families.

For eligibility information, call Medicaid

Enrollment Services at (800) 291-2002 or go to access.wi.gov

BadgerCare Plus: health care coverage program for low- income Wisconsin residents.

Apply online at ACCESS.wi.gov
Apply by phone 1-888-794-5780

Family Planning Only Services Program: provides certain family planning-related services to prevent unplanned pregnancies. This coverage is for both men and women. Covered services are limited to family planning and related services like testing and treatment of sexually transmitted diseases/infections (STDs/STIs).

Apply online at ACCESS.wi.gov Apply by phone 1-888-794-5780

Wisconsin Medicaid: plans for elderly, blind or disabled provide health care for those who are: Age 65 or older, blind or disabled; with family income at or below the monthly program limit, and; who are United States citizens or legal immigrants.

Apply online at ACCESS.wi.gov Apply by phone 1-888-794-5780

Medicaid Purchase Plan (MAPP): offers people with disabilities who are working or interested in working the opportunity to buy health care coverage through the Wisconsin Medicaid Program. Depending on an individual's income, a premium payment may be required for this health care coverage.

Your local agency: Crawford County Human Services at 608-326-0248 or dhs.wi.gov/em/customerhelp

Wisconsin Well Woman Program (WWWP): provides preventive health screening services to women with little or no health insurance coverage. Well Woman pays for mammograms, Pap tests, certain other health screenings, and multiple sclerosis testing for women with high risk signs of multiple sclerosis.

To apply for more information www.dhs.wisconsin.gov/womenshealth/wwwp

SeniorCare: Wisconsin's prescription drug assistance program for Wisconsin residents 65 or older who meet eligibility requirements. Contact the SeniorCare Customer Service Hotline at (800) 657-2038.

Supplemental Security Income (SSI): is a monthly cash benefit paid by the federal Social Security Administration (SSA) and state Department of Health Services (DHS) to people in financial need who are 65 or older or people of any age who are blind or disabled and residents of Wisconsin.

Apply by calling Social Security's toll-free number (800) 772-1213.

Internet address: http://www.ssa.gov

Report Public Assistance Fraud1-877-865-3432

https://www.reportfraud.wisconsin.gov/.

Health Insurance Marketplace

To purchase health insurance go to HealthCare.govor call 1-800-318-2596

Medicaid HMO Assistance

Most Medicaid plans require you to enroll in an HMO. Here is some information that can assist you.

For HMO enrollment information and assistance with Forward Card replacement, SSI payments, BadgerCare Plus information.

For assistance in choosing and enrolling in a Medicaid HMO

ABC for Health1-	800-585-4222
Health benefits counseling and legal services for children and families, especially those with s care needs.	pecial health
152 W. Johnson St. Suite 206 Madison, WI 53703 www.abcforhealth.org	
Legal Action HMO Advocacy Program1-4	14- 278-7722
HMO Ombudsman1-8	300-760-0001
Community Advocates	414-449-4777

Crawford County-Area Medicaid HMOs

Each local HMO has an advocate that can help you if you are having a problem with your medical coverage. Ask for an "HMO advocate" when calling your HMO if you need extra assistance.

Anthem BlueCross BlueShield	1-855-690-7800 or 1-800-855-2880
Group Health Cooperative of Eau Claire1-888-203-777	70 or 715-552-4300; 1-800-947-3529 TDD
iCare	1-800-777-4376 or 1-800-947-3529 TDD
MHS Health Wisconsin	1-888-713-6180 or 1-800-446-6136
Network Health Plan	1-888-713-6180 or 1-800-446-6136
Quartz	1-800-362-3310 or 608-643-1421 TDD
United Healthcare Community Plan FoodShare / Child Care dhs.wisconsin.gov/foodshare FoodShare program helps low-income families and individuals	

Wisconsin Shares Child Care 608-326-0248

dwd.wisconsin.gov/dws/programs/childcare/wishares

The Wisconsin Shares Child Care Subsidy Program is for low-income working families, families participating in the W-2 program, or teen parents who are attending school.

Wisconsin Works (W-2)

Workforce Connection............608-433-2775 (Prairie du Chien); 1-800-742-5627 (La Crosse); 1-888-418-9332; www.workforceconnections.org

Wisconsin Works (W-2) replaced Aid to Families with Dependent Children (AFDC) in September, 1997. W-2 is based on work participation and personal responsibility. The program provides employment preparation services, case management and cash assistance to eligible families.

Under W-2, there is no entitlement to assistance. The program is available to low-income parents with minor children who meet eligibility requirements and who are willing to work to their ability. Each W-2 eligible participant meets with a Financial and Employment Planner (FEP), who helps the individual develop an employability plan.

SPECIAL NEEDS SERVICES AND PROGRAMS

- **Birth to 3 Program** Wisconsin's early intervention program for infants and toddlers with developmental delays and disabilities and their families. If you are concerned about your child's development, don't wait! Contact your Crawford County Birth to 3 Program or your doctor for information.
- Children's Long-Term Support Waivers provide a structure within which Medicaid funding is available to support children who are living at home or in the community and who have substantial limitations in multiple daily activities as a result of one or more of the following disabilities: developmental disabilities, severe emotional disturbances, and physical disabilities. Funding can be used to support a range of different services that are identified based on an individual assessment of the child and his or her needs.
- Children's Community Options Program provides individual services and supports to families that include a child with severe disabilities. The program recognizes that meeting the needs of children who have severe disabilities may place hardships on a family's emotional, physical and financial resources. The program offers: information and help in finding services and maximizing community resources; limited funding to buy needed services and goods that can't be bought through other sources; help in linking families with other families to strengthen natural supports.
- Coordinated Services Team (CST) Initiative- targeted to children and families involved in two or more systems of care (such as mental health, long term care, juvenile justice, child welfare, substance abuse or special education) who have complex needs.

• The Katie Beckett Program is a special eligibility process that allows certain children with long-term disabilities, mental illness, or complex medical needs, living at home with their families, to obtain a Wisconsin ForwardHealth Medicaid card. The Katie Beckett Program Consultant is housed a The Parenting Place 1035 Riders Club Road Onalaska, WI 54650

PO Box 723, Platteville, WI 53818

www.BadgerCamp.org

Badger Camp is a summer camp serving adults and children with developmental disabilities by providing quality outdoor recreational experiences. Badger Camp is located 10 miles south of Prairie du Chien.

PO Box 418, Monticello IA 52310

info@campcourageous.org

Camp Courageous of Iowa provides individuals with disabilities the opportunity to experience year-round recreational and respite care activities in a camp setting. The camp provides opportunities for social and personal growth within a supportive environment.

730 North State Street, Prairie du Chien, WI 53821

www.pdcopportunitycenter.org

The Opportunity Center provides real-work employment opportunities, skill development training, and socialization / communication activities for persons with disabilities.

Wisconsin Council of the Blind and Visually Impaired......1-800-783-5213 or (608) 255-1166

Project Lifesaver of Crawford County------Contact Crawford County Health & Human Services - 608-326-0248
A service to protect Crawford County residents at risk of wandering due to Alzheimer's Disease, Dementia, Autism, Down Syndrome, Brain Injury

TRANSPORTATION

Rides		
Coulee Cab		
LIFT - <u>http://swt-lift.org/</u>		
SMRT Bus		
Catholic Charities		
Gas Vouchers		
Salvation Army (Prairie du Chien Police Department)		
Catholic Charities St. Lawrence Community Services Program		
Vehicles		
Couleecap Work-n-Wheels Program1-866-904-4508 or 608-326-2463		
Provides zero interest vehicle loans & repair assistance to qualified low income households. Vehicle		
purchase and/or repairs must be related to employment. Program participants must agree to participate in ride share when possible.		
Aging and Disability Resource Center (ADRC) of Eagle Country http://www.adrceagle.org/ 1-877-794-2372 Prairie du Chien Office		
• Offers transportation for residents age 60 and older to Senior Nutrition Sites, medical, shopping and social		
transportation trips. Contact ADRC for schedules.		

Offers transportation to elderly and disabled for shopping.

RESOURCES FOR THE AGING

225 N. Beaumont Rd. Suite 117 Prairie du Chien, WI 53821; http://crawfordcountywi.org/adrc/index.htm

- Options Counseling for Long Term Care Services
- Elderly Nutrition Programs (Meal sites, home delivered meals, nutrition intervention)
- Elder Benefit Specialist
- Disability Benefit Specialist
- Dementia Care Specialist
- AARP Tax Aide
- National Family Caregiver Support Services
- Wellness and Prevention Programs
- Transportation

• The Alzheimer's & Dementia Alliance of Wisconsin provides hope for people facing Alzheimer's or other dementia diagnosis though education, support and personalized guidance, to understand the disease, to learn how to continue living a satisfying and rewarding life, and to plan for the future.

Social Security Office
Social Security Administration
Medicare Information and Resources 1-800-772-1213 http://www.medicare.org/
Wisconsin Medicaid for the Elderly, Blind or Disabled
Elder Abuse Hot Line
Disability Drug Benefit Helpline (Medicare Part D)1-800-926-4862
Unity Adult Daycare (Opportunity Center)
Community Health Services Campus (Prairie Maison ~ Bluff Haven ~ LaBatisse)
St. Peter Evangelical Lutheran

VOLUNTEER OPPORTUNITIES

People Actively Linked with Students (PALS) Mentoring Program of Crawford County is a program designed to help at-risk children develop personally and academically through a supportive, one-on-one, mentoring relationship. PALS has two components: school-based and community-based. High school students who serve as positive role models to younger, at-risk children comprise the school-based portion. PALS is offered in the North Crawford, Prairie du Chien, Seneca, and Wauzeka-Steuben School Districts; Big PALS meet on a weekly basis with their Little PALS with whom they are matched. The community –based portion provides volunteer opportunities for caring adults to commit to mentoring needy youth for a minimum of one year. Background checks for mentors is a mandatory requirement.

• Crawford County PALS Mentoring Coordinator.......608-326-0217

Clubs

- Seneca Lions Club---Pat Dearth, president, 608-279-2417---justcause15@hotmail.com
- Prairie du Chien Lions Club---Carol Crusan, Secretary, 608-412-3184---carolcrusan@gmail.com

MISSION STATEMENT: To provide older adults and people with physical or intellectual/developmental disabilities the resources needed to live with dignity and security, and achieve maximum independence and quality of life. The goal of the ADRC is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

Volunteers needed for office help, rides for elderly or disabled, help at nutrition sites, ect. Please contact
the ADRC of Eagle Country – Prairie du Chien Office at 608-326-0235 to inquire about any volunteer
activities.