

Hueneme Elementary School District Transition to CSEBO

Frequently Asked Questions

What is CSEBO?

- CSEBO is California Schools Employee Benefit Organization, located in Camarillo. CSEBO provides health benefits for other school districts in Ventura County.

What is changing?

- Medical, vision, dental, and employee assistance programs currently provided through the Gold Coast Joint Benefits Trust will be transitioned to CSEBO. You can keep the same Anthem PPO or Kaiser HMO plan that you have today, as well as the same or better vision and dental coverage.


When is the transition to CSEBO happening?

- The date of the change will be July 1st, 2023.

Can I keep my doctor? Will mental health coverage change?

- All enrollees will be able to keep their medical doctor, including for mental health coverage. This includes both individuals enrolled in the Anthem PPO and Kaiser HMO. Mental health coverage will remain the same.

How does this impact me? What will be different?

- For Anthem PPO enrollees, explanations of benefits (EOBs) will come from Anthem instead of from Delta Health Systems. Questions about medical coverage for dates after 7/1/23 should be directed to Anthem at (800) 759-3030. You will also be able to log into Anthem.com to look up information like finding an Anthem doctor outside of California, or download the Sydney Mobile App by scanning the QR code at right 
- Also for Anthem PPO enrollees, your prescription drug benefit will be managed by CarelonRx instead of ExpressScripts. Questions about drug coverage for dates after 7/1/23 should be directed to CarelonRx at (833) 261-2460.
- The employee assistance program will have a new phone number (888) 444-8624, provided by Optum. Use the access code “CSEBO”.

- You will have an opportunity to buy up to enhanced vision coverage. You will receive more information on the buy up option in the coming weeks.

Will I get a new ID card?

- Anthem PPO enrollees will receive a new ID card in June.
- Kaiser HMO enrollees can continue to use their existing ID card.
- Dental and vision ID cards are not mailed to members and are accessed by logging into Delta Dental at: www.deltadentalins.com, and VSP at: www.vsp.com.

What do I need to do?

1. Attend an information meeting

For active employees:

- March 1st at 3:15 PM, Sunkist Elementary School
- March 8th at 3:15 PM, Fred L. Williams School
- March 15th at 3:15 PM, Hueneme Elementary School
- March 29th at 3:15 PM via Zoom <https://hueneme-org.zoom.us/j/81616232032?pwd=bmtiUmN5anc3SFB4TVVUOUtKOVNYQT09>

For retirees:

- March 15th at 1pm, Hueneme Elementary School

2. Look for an invitation via email to confirm enrollment and dependents
3. Make sure your enrollment is complete by May 19th, 2023

* Retirees paying the District for benefits will send July dues to CSEBO instead of sending to the District*

* More information on setting up retiree payments to CSEBO will be forthcoming *