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December 6, 2022

Lauderdale County Families,

Our district utilizes PowerSchool as our Student Information System. PowerSchool also provides access to our Parent Portal app for families to review grades and attendance. During the Thanksgiving holiday, PowerSchool installed a major system update that caused a “sync error” message to appear for all users. PowerSchool has since resolved the internal issues that caused this error. All users should have restored access to the app.

Parent Portal can now be accessed by following the steps below:

1. Open Parent Portal app.
2. Log out of your account. Please note that you will most likely still see the “sync error” message.
3. Once the app has logged you out, please enter your account information and log back into the app.

If you continue to have access issues OR would like to sign up for access to Parent Portal, please reach out to your child’s school and request to speak to the PowerSchool building contact.