



# Community Behavioral Health Center

*Ensuring the right treatment **when** and **where**  
people need it*

## **CBHC High Level Overview**

**Part of the MA Roadmap  
for Behavioral Health  
Reform**

**Advocates CBHC serves  
the MetroWest**

**Starts January 3, 2023**

This Roadmap is based upon statewide listening sessions and feedback in 2019. Nearly 700 individuals, families, and others identified challenges and gaps in the system

Acton, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham, Watertown, Wayland, Westborough, Wilmington, Winchester, and Woburn

**Two Locations:**

**354 Wavery St. Framingham**  
*New 1094 Worcester Rd.  
Location Coming February 2023*

**675 Main St. Waltham**

# Community Behavioral Health Center Services

- CBHC Core Services = Community Behavioral Health Center ( Outpatient Services)
- Adult CCS = Adult Community Crisis Stabilization
- YCCS = Youth Community Crisis Stabilization
- AMCI = Adult Mobile Crisis Intervention (formerly known as Emergency Services Program (ESP))
- YMCI = Youth Mobile Crisis Intervention (formerly known as Mobile Crisis Intervention (MCI))

## Collaborating Organizations



- 45 years of experience providing an array of comprehensive wraparound services to youth with serious emotional disturbances and their families.
- Wayside staff will be embedded onsite working with our team providing child and family services
- Wayside will provide the YMCI services and staff will be embedded onsite
- Wayside will provide Youth CCS at Wayside's campus \* transportation provided
- 50 years of experience providing community-based SUD and COD services
- Spectrum staff will be embedded onsite working with our team providing SUD services
- To augment the CBHC's Medication Supported Recovery services (including buprenorphine), members will have facilitated access to Spectrum's full continuum of SUD treatment services, including Opioid Treatment (methadone) and withdrawal management programs in MetroWest

## Services Being Offered

### CBHC STRUCTURE (TWO LOCATIONS)

Advocates

Advocates

Wayside

Wayside

Spectrum

Spectrum



1094 WORCESTER RD  
FRAMINGHAM



675 MAIN ST  
WALTHAM

Referrals to/from  
Community  
Providers

- Triage & Referral
- Adult, Children & Family Services
- Outpatient MH & SUD
- Care Coordination
- AMCI
- Adult CCS
- Labs, Tox screens
- Medical Screening
- Medication Supported Recovery for SUD
- Onsite Pharmacy (Genoa)
- Peer Supports/Recovery Coach

- Triage & Referral
- Adult, Children & Family Services
- Outpatient MH & SUD
- Care Coordination
- AMCI
- Adult CCS (at Framingham location, transportation provided)
- Labs, Tox screens
- Medical Screening
- Medication Supported Recovery for SUD
- Pharmacy Access
- Peer Supports/Recovery Coach

- Child & Family Services
- YMCI
- YCCS (at Wayside Campus, transportation provided)
- Family Partner

- Child & Family Services
- YMCI
- YCCS (at Wayside Campus, transportation provided)
- Family Partner

- Adult & Adolescent SUD
- Recovery Support Navigator

- Adult & Adolescent SUD
- Recovery Support Navigator

## No Wrong Door

- Expanded access to treatment
- Walk in, call, schedule appointment online
- Convenient community-based alternatives to the emergency department for crisis intervention services
- This front door will help people connect with a provider before there's a mental health emergency

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Same Day Access for services Monday through Sunday

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Monday thru Friday  
8AM-8PM

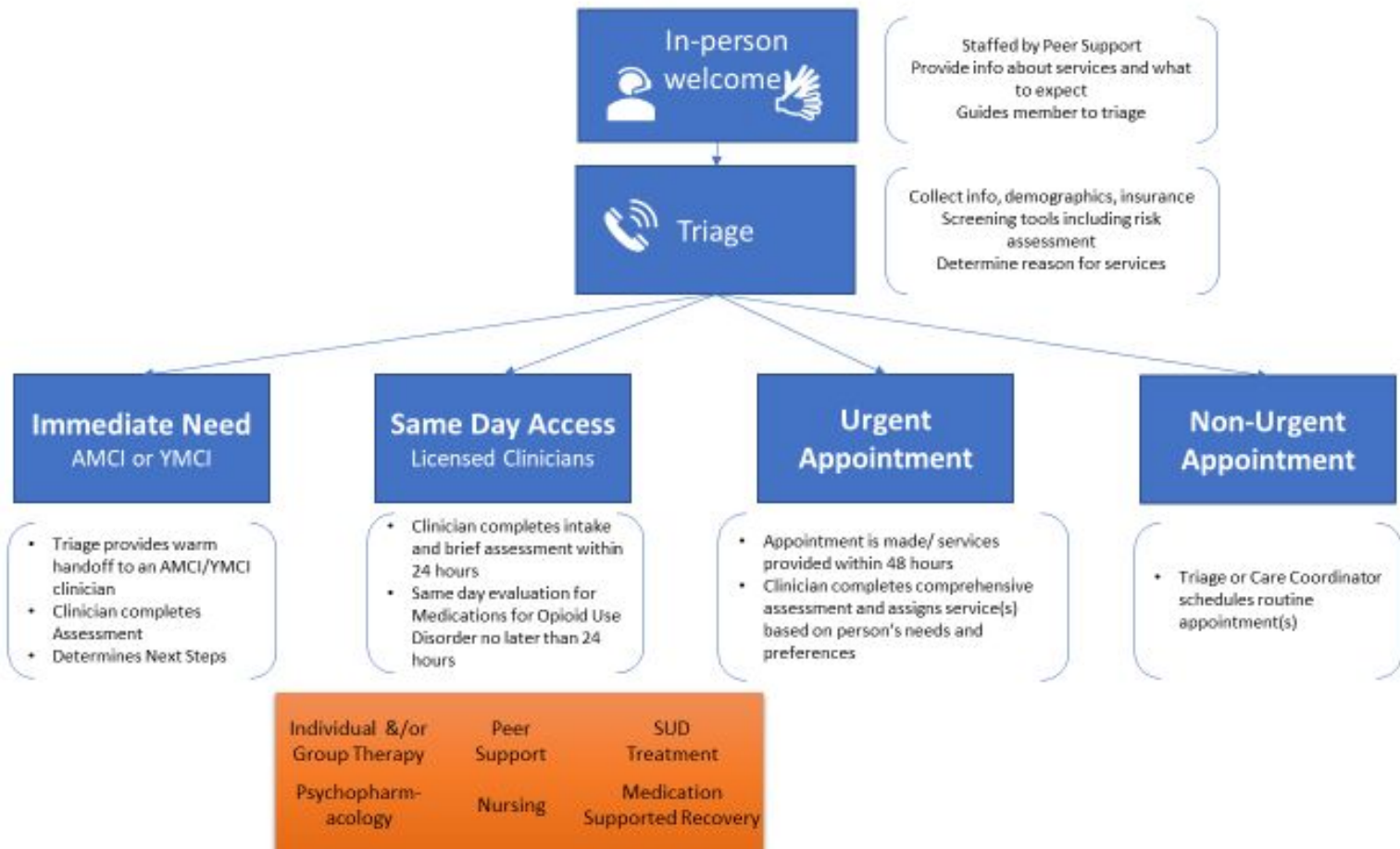
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Saturday and Sunday  
9AM-5PM

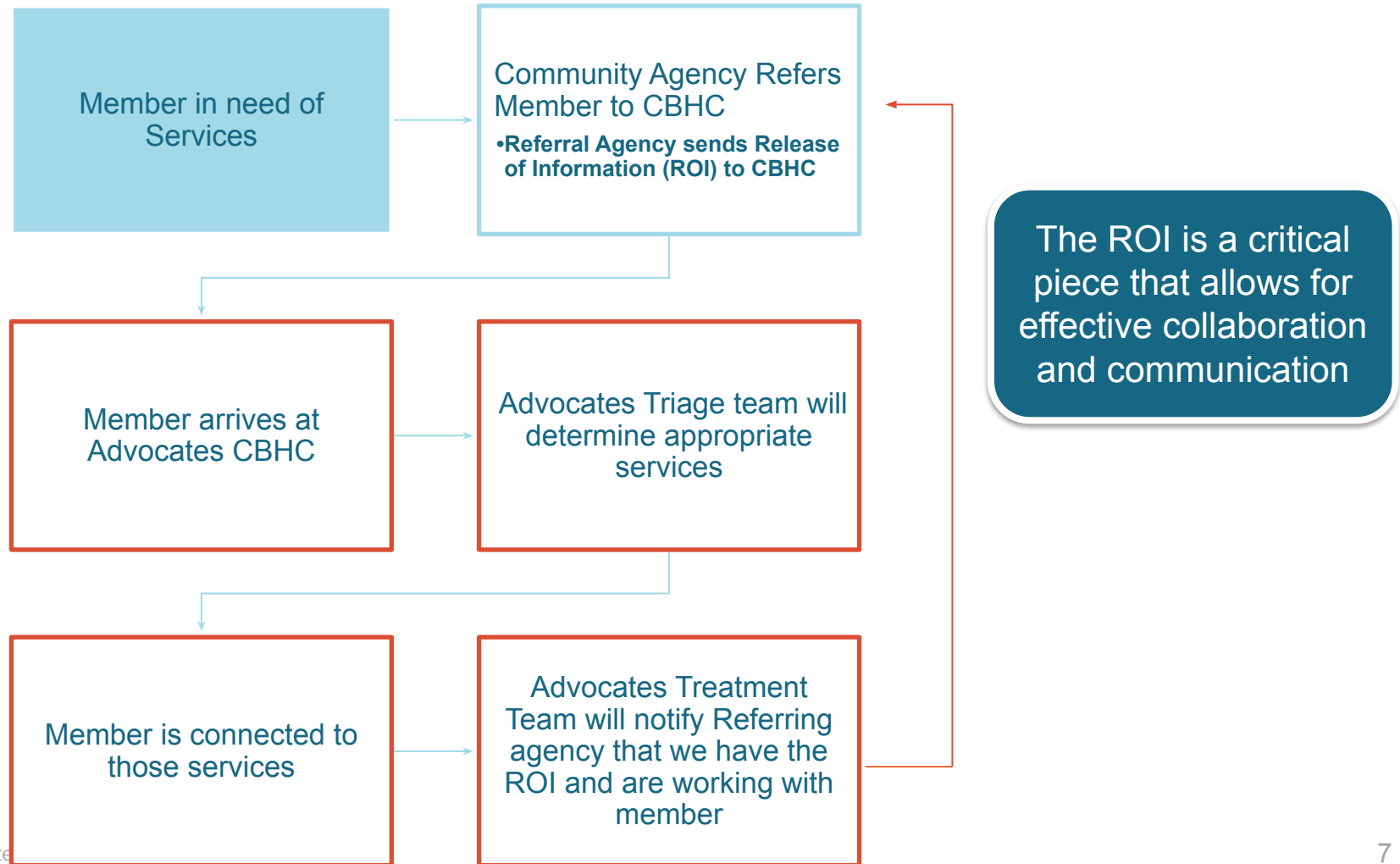
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Mobile Crisis Intervention  
24/7

# CBHC Workflow: Waltham or Framingham



## CBHC and Community Agencies Collaboration One person's journey





## CBHC and ED Collaboration



- Emergency Departments will continue to provide crisis evaluations
- Referrals can be made from hospitals to CBHC for all relevant services during business hours
- If Youth or Adult Community Crisis Stabilization (CCS) is required, Advocates CCS will facilitate transportation from ED to onsite services

## How to Refer to CBHC

### Framingham

1094 Worcester Road

 (508) 661-2020

### Waltham

675 Main Street

 (781) 893-2003

Please visit our website for walk in hours

 **CBHCInfo@Advocates.org**

[www.Advocates.org](http://www.Advocates.org)

# Questions?

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