

2019 – 2020 SportsWare Registration FAQ

Q: Where do I go to register my athlete?

A: The SportsWare website is www.swol123.net

Q: What is my son/daughter's school ID?

A: Nashoba Tech

Q: I set up an account, but I don't know how to log in. What is my password?

A: Once the athletic trainer has accepted your request to register with SportsWare, you will receive an email from admin@swol123.net that will have a link that will prompt you to set your password for your account.

Q: How quickly will I get the email to set my password?

A: You can expect a response within the same day as you started registration, though not always immediately. This is not an automated response and the athletic trainer has to individually accept each new request.

Q: Can I register multiple athletes using the same email address as their parent?

A: You are able to use the same parental email address for multiple athlete accounts. Each athlete account will require a unique password. You may follow the email link for the first account as normal; contact your athletic trainer for assistance in setting up a password for the additional account(s): lsimmons@nashobatech.net

Q: My son/daughter registered themselves using their Nashoba Tech email address but they have not received an email to set up their password. What do we do?

A: We prefer that parents/guardians register their athletes with their own email addresses. Due to safety concerns, students are not able to receive emails from outside of the Nashoba Tech system and therefore will not receive an email from admin@swol123.net to set up their passwords. Please start the process again using a parent/guardian email.

Q: We have completed all of the requirements for registration, why does it still say that our athlete is not cleared for participation?

A: Our athletic trainer has to individually verify that each athlete has fulfilled all of the requirements before clearing them for participation. This process takes a bit of time at the beginning of each season, we appreciate your patience.

Q: How do I upload a copy of my athlete's physical?

A: On the home screen of SportsWare, click "Forms" on the blue navigation bar. Once in Forms, click the "ADD" button on the left hand side, you can upload the physical directly from here. Please title the document with the name of your athlete and the date of the physical. Example: JohnDoe_Physical_01Nov2019

Q: My son/daughter registered for a Fall 2019 sport. Do we have to go through registration again?

A: No. Once you have registered once, you are in the system. This applies across seasons and school years. Please make sure your athlete's information is up to date and they have a current physical on file.

Thank you for your patience with registration.

We know it is a lengthy process, but it helps us to keep your athletes safe.

If you have any additional questions, please contact Lauren Simmons at lsimmons@nashobatech.net.