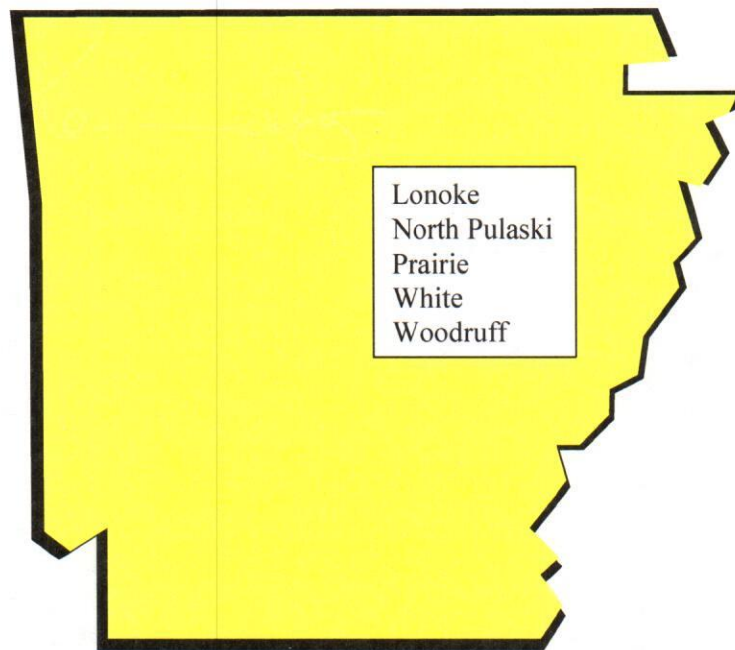


Wilbur D. Mills

Education Service Cooperative

Beebe, Arkansas



PERSONNEL POLICY MANUAL

2019-2020

Revised August 2019

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WILBUR D. MILLS EDUCATION SERVICE COOPERATIVE PERSONNEL POLICY MANUAL

I. AUTHORITY AND NAME OF AGENCY

The name of the agency shall be the Wilbur D. Mills Education Service Cooperative (WDMESC). The education service cooperatives have their legal existence through Act 349 of the 1985 Arkansas Legislature.

II. MISSION

The purpose of the WDMESC is to assist the member schools in a more effective use of their shared resources, to be of assistance in meeting or exceeding state accreditation standards, and to promote coordination between the local districts and the ADE in order to provide services consistent with the district needs.

III. GENERAL GOALS

The primary goal of the cooperative is service to member districts. Service needs and desires of the local districts will determine the services provided by the WDMESC, as well as the ADE's desire to make service available to the schools via the education service cooperatives.

The WDMESC will strive to provide:

1. Requested services that individual schools do not or cannot provide;
2. Requested services that can be provided more economically and more efficiently than on an individual basis;
3. Requested services to all interested districts in an equitable manner;
4. Assistance to participating districts in planning and coordinating with the Arkansas Department of Education.

IV. GOVERNANCE

A. Board of Directors

The governing body hereafter referred to, as the board of directors, shall consist of the superintendent or the superintendent's designee from each member school district. A majority of the representatives shall constitute a quorum and a majority vote of the quorum will rule on the proposals.

B. Board Meetings

The board of directors is required by law to meet at least eight (8) times per year; however, monthly meetings are scheduled for the third Wednesday of each month at 10:00 a.m. at the co-op in Beebe.

C. Selection of Officers

At the May board meeting, the president of the board of directors shall appoint a committee, made of one board member from each county, to compile a slate of officers for the co-op for the following fiscal year. The slate of nominees shall be presented at the June meeting and the slate of officers approved for the following year. The officers shall consist of a president, vice president, and secretary. The officers shall hold office from July 1 until June 30 of the following year.

A. Duties of Board of Directors.

The Board of Directors shall:

1. Be responsible for the appointment and/or dismissal of the cooperative director.
2. Select and/or dismiss WDMESC employees based upon the recommendation of the director.
3. Maintain general responsibility regarding policies and practices to ensure the integrity and trust of the public with regard to operation of the co-op. Such responsibilities will include but are not limited to:
 - a. Approval of tentative budget
 - b. Periodic review of receipts and disbursements
 - c. Compliance with applicable laws and statutes
 - d. Establishment of personnel policies
 - e. Monitoring of the annual program to see if services and programs are consistent with districts needs
 - f. Carrying out of other duties which may be required for efficient operation of the cooperative

B. Teacher Center Committee (TCC)

1. Each LEA shall have at least one representative on the TCC. The ratio of classroom teachers to administrative/support personnel will be 1/1.
2. It will be the responsibility of the TCC, with the approval of the governing body, to make adjustments in its own make-up and to designate the category from which each LEA will select its representative.
3. Each committee member will be elected or appointed for a term of three years. Exception – see next item on initial membership.
4. The initial make-up of the TCC will be determined by drawing for positions. Each slip drawn will indicate the classification (teacher or administrative/support) to be selected from each LEA and the length of the term. The initial membership will be divided as equally as possible between one, two, and three-year terms.
5. The TCC will select from its membership a chairman, vice chairman, and secretary. These officers will be elected for one-year terms. They may succeed themselves one time. The election will be held at the last meeting during the school year, with the term of office to start with the succeeding school year.
6. The TCC serves in an advisory capacity to the coordinator, the director, and the governing body. Its advice should cover all areas of curriculum and instruction, such as:
 - a. Materials for the media and instructional materials centers.
 - b. Formulation of the staff development program(s), including suggestions for credit and non-credit undergraduate and graduate courses desired, and in-service activities for teachers such as

microcomputers, basic skills, PET, AWP, classroom management, and other interdisciplinary, subject-matter, or grade-level programs needed.

- c. Advise on curriculum development activities and projects the co-op should sponsor so that school specialists and/or individual teachers may work on curriculum construction and/or revision.
- d. Plan with the Teacher Center Coordinator the program content, personnel, times and places for the spring semester, fall semester, and summer workshops.
- e. Meet at least three times each year – more often if deemed necessary.

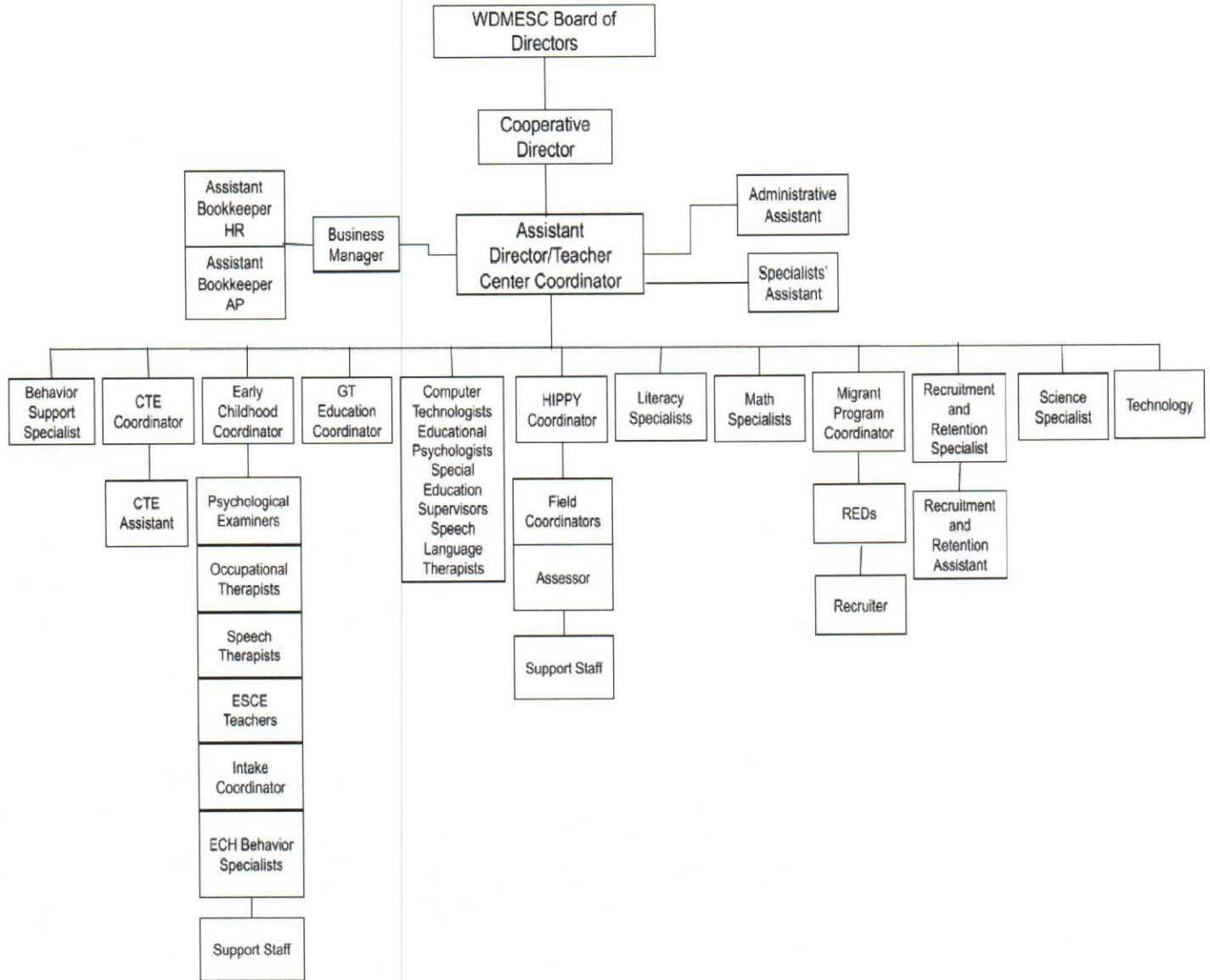
C. **Participation**

1. District participation in any cooperative service or program is voluntary.
2. Non-member districts may participate in most Cooperative programs by paying fees to defray Cooperative costs for planning, developing and coordinating such programs.

D. **Organizational Chart**

See next page.

WDMESC Organizational Chart



V. PERSONNEL POLICIES

A. Equal Opportunity Employment

No employee in the cooperative shall, on the basis of race, color, creed, religion, sex, age, disability, national origin or similar personal distinction, be denied the benefits of, or be subjected to discrimination in regard to employment, retention, promotions, transfer or dismissal in any educational program or activity under the jurisdiction of the board of directors. In accordance with Arkansas Law applications from veterans of the United States Armed Forces will be given preference.

B. Employment

1. The board of directors, by majority vote of members present, shall select or appoint the director.
2. All other co-op employees shall be selected by the board of directors based on the recommendations of the co-op director.
3. Offers of contracts for continued employment will be made to employees by May 1 of the contract year.
4. Positions that are funded by grants will require annual review and may not be continued beyond the current year contingent upon continued funding of the grant.
5. Certified personnel shall be able to meet all requirements prescribed by law or set by the director or the board of directors at the time of employment. Items required to be on file in the office of the director shall include: a valid teaching certificate (if applicable to position), a complete official copy of transcript of all college credits, teacher retirement membership form, W-4 form, employee verification form, copy of birth certificate, and copy of Social Security Card.

C. Salaries

1. Employees of the WDMESC are required to deliver original and, on some occasions, very unique services for the member districts. In most cases, the diverse services provided make it rather impractical to establish a salary schedule. Most salaries are compared to and reflective of salaries at the ADE, other cooperatives, and salaries paid to teachers and administrators in member districts. All salaries will reflect a close correlation with similar salaries being paid in the cooperative service area for similar duties and responsibilities.
2. Act 1289 of 2009: In lieu of a salary schedule, an education service cooperative annually may submit to the Department of Education a complete listing of all employees of the education service cooperative and each employee's position, salary and benefits.

D. **Pay Days**

WDMESC personnel will be paid before the 21st of each month.

E. **Evaluations**

1. Employees are expected to perform their work in an efficient and effective manner and to be aware of the expectations of the public concerning the co-op and co-op employees.
2. The director or designee completes job evaluations on all co-op employees. The purpose of the evaluation is:
 - a. To provide the employee and director with an opportunity to discuss the employee's job performance, recognizing strengths and weaknesses for the purpose of improvement.
 - b. To serve as a guideline for contract renewal, non-renewal and salary increases.

F. **Resignation**

1. Certified personnel presenting a resignation in writing prior to July 1 will normally be released from contract. Resignations submitted after July 1 will be recommended to the Board for acceptance only if a suitable replacement is available, or the Board determines there is a justifiable reason for accepting the resignation.
2. Non-certified personnel will be released from the contract upon completing a two-week's notice of resignation.

G. **Termination**

1. Termination or contract non-renewal of employees who are covered by ACT 631 of 1991 – "Public School Employee Fair Hearing Act" – will be dismissed in accordance with this Act.
2. Termination of employees who are covered by Act 936 of 1983 will be dismissed in accordance with this Act – "The Teacher Fair Dismissal Act of 1983." The term "teacher" as used in this Act will be defined as any person, exclusive of the superintendent (director), employed in an Arkansas public school district (cooperative) who, as a condition of employment, is required to hold a teaching certificate from the Arkansas Department of Education.
3. Act 631 of 1991 and Act 936 of 1983 assures due process for all cooperative employees.

H. **Departure**

Every employee will complete an Employee Departure Checkout List with their department coordinator or director at least one week prior to departure. WDMESC maintains ownership of all files, records, and program inventory created by employees during their term of employment.

I. **Reduction in Force Policy**

When it becomes necessary to reduce staff because of a reduction in the size or scope of a program, discontinuation of the program by member districts, reduced or lack of funding at the state or federal level, then the following procedures will be used:

1. When an entire program is discontinued, then contracts for all personnel employed by that program may be reduced or eliminated.
2. When funding requires reducing only a portion of the staff, then the last person employed will be the first position reduced.
3. When more than one position is to be reduced and the personnel were employed at the same time, then positions will be eliminated based on levels of duties and responsibilities within the program.
4. When a reduction cannot be determined by the above procedures, then a reduction will be based on the following:
 - a. Evaluation – total of the average score on their most recent evaluation; plus
 - b. Total points for experience, 1 point for each year employment with WDMESC; plus
 - c. Total points for education – Bachelors – 4 points; Bachelors plus 15 hours – 6 points; Masters or above – 8 points.
5. This policy does not preclude the board of directors from retaining one employee over another with higher point totals if the employee with lower totals is needed in a critical area.

J. **Drug Policy**

1. Smoking, or the use of tobacco or products containing tobacco in any form, in or on any property owned or leased by WDMESC, including WDMESC vehicles, is prohibited.
2. The use or possession of illegal hallucinogenic drugs, narcotic drugs, amphetamines, barbiturates, marijuana, or any other controlled substance as defined in Act 590 of 1971 of the State of Arkansas as amended, is prohibited.
3. Any employee found to be in violation of the above would be subject to disciplinary sanctions consistent with local, state, and federal laws.
4. Sanctions may include, but not be limited to, referral to and successful completion of appropriate rehabilitation program; termination of employment; referral for prosecution.
5. As in all matters of personnel, due process procedures will be followed.
6. Employees are encouraged to seek treatment and/or counseling for drug related problems. The WDMESC will not assume any expenses incurred in counseling or attendance in a drug or alcohol rehabilitation program. A request for assistance by an employee after violation of the policy will not affect the imposition of disciplinary action.
7. Agencies in the WDMESC area available for drug and alcohol counseling and rehabilitation include:

Alcoholics Anonymous, Searcy	501-268-8616
North Arkansas Human Service, Searcy (Wilbur Mills Rehab)	501-268-7777
Bridgeway, North Little Rock	800-245-0011

K. Leave Benefits**1. SICK LEAVE**

- a. Any employee who works a minimum of 1000 hours per year in a regular salaried position shall accumulate sick leave.
- b. Employees accumulate sick leave at the rate of one (1) day for each complete month of service. The maximum sick leave accumulation is 90 days.
- c. Sick leave may be used for only the following purposes:
 1. When the employee is unable to work because of sickness, injury, or medical, dental or optical treatment.
 2. Death or severe illness of a member of the employee's immediate family (father, mother, sister, brother, spouse, child, grandchild, grandparent, in-law, or any individual acting as a parent or guardian of an employee.)
- d. The use of sick leave is contingent upon the occurrence of one of the events listed above. If the event never occurs, the employee is not entitled to the sick leave benefits.
- e. Unexpected sick leave is to be filed within two (2) days after the employee returns to work.
- f. If an employee fails to make proper notification for use of sick leave as provided herein, such absences can be charged to annual leave or leave without pay. A certificate from a doctor must be attached for five (5) days or more of sick leave.
- g. All employees on 9, 10, or 11-month contracts or part-time employees may use two (2) days of their accumulated sick leave each year for personal or business reasons.
- h. Leave taken for funerals will be deducted from leave (Either sick or annual leave.)
- i. The co-op will pay for unused sick leave in excess of 90 accumulated days. The rate of reimbursement for unused sick leave above 90 days will be at \$50.00 per day for all employees.
- j. Upon retirement, an employee that has been employed by the WDMESC for duration of 10 years shall have their accumulated unused sick leave, up to 90 days, reimbursed by the co-op at the rate of \$50.00 per day for all employees.
- j. An employee may choose to donate (not sell) a portion of their accumulated sick leave (in full day increments) to any fellow employee upon the depletion of that employee's earned sick leave. In order for an employee to receive sick day donations the receiving employee must have 0 accumulated sick days and once that employee has received a balance of 25 sick days, no more donated days may be accredited to their account until that employee's sick leave balance is back to 0 days. Any employee wishing to donate sick days to another employee should complete the "sick day donation" form located in the appendix of this policy manual. The sick leave donation form must be filed with the Business manager or assistant bookkeeper before the 10th of the month for the days to be applied to that month's payroll

and no later than June 10 for the days to be applied to the last payroll of the year.

2. ANNUAL/VACATION LEAVE

- a. Any employee who works a minimum of 240 days per year or a 12 month contracted employee in a regular salary position shall accumulate annual/vacation leave. Full time employees accumulate leave at the rate of one (1) day per calendar month.
- b. All employees with 9, 10, or 11-month contracts or part-time employees are not eligible to accumulate annual/vacation leave.
- c. All annual/vacation leave is cumulative, however, no employee may have more than 20 days (160 hours) accumulated on June 30 of each year. Any excess over 20 days will be lost if not used as of June 30 each year.
- d. Requests for leave time must have the approval of the director. A leave request will be granted at such time or times as will least interfere with the efficient operation of the agency.
- e. Annual/vacation leave is granted on the basis of workdays, not calendar days. Non-work days, such as holidays and weekends, are not charged as annual leave.
- f. The minimum authorized annual/vacation leave amount an employee can use is 2 hours (1/4 day).
- g. All compensatory time should be used before the use of annual/vacation leave.
- h. Upon retirement, an employee who has been employed by the WDMESC for a duration of 10 years shall have their accumulated annual leave, up to 20 days, reimbursed by the co-op at the employee's daily wage rate (contract salary, divided by length of contract, times the number of accumulated annual leave days).

3. COMPENSATORY LEAVE

A classified employee may accrue compensatory time when requested by their immediate supervisor and approved by the director.

4. HOLIDAYS

- a. The board of directors may allow holidays during the Christmas break and Spring break that are consistent with the member school districts.

5. COURT AND JURY LEAVE

- a. Any employee who is subpoenaed will be entitled to regular cooperative compensation without any deductions from regular salary.
- b. Reasonable notice should be given the director.

6. REPORTING LEAVE (See Appendix for form)

- a. All types of leave must be reported to the director or his designee prior to the requested leave. Emergency situations that prevent prior notification should be reported as soon as possible, or upon employee's return to work.
- b. The director or his designee shall keep an official record of each employee's leave and each employee will review it periodically.

L. **Related Benefits**

1. **Health Insurance Coverage**

- a. The State of Arkansas provides blanket health insurance coverage for all eligible cooperative employees who choose to participate. The state makes a monthly contribution for members in an amount that is determined by a governing committee at the state level. The remaining amount of the premium is the responsibility of the employee and is paid through payroll deduction.
- b. Employees desiring membership and coverage under the plan for their spouse and/or dependents must bear the cost of additional premiums above the state contribution.

2. **Vision Insurance**

WDMESC shall provide, as a benefit, an individual vision insurance plan through American Fidelity. This is a group plan and it covers the employee only. The premium for the employee is paid by WDMESC. The employee will have the option to upgrade to a family plan with the employee paying the additional cost for the upgrade.

3. **Worker's Compensation**

- a. All employees are covered by Worker's Compensation Insurance for accidents sustained while performing duties related to their jobs at the WDMESC.
- b. The director shall provide assistance where necessary to any employee in filing for benefits under this program

M. **Travel Expenses**

1. The WDMESC offices in Beebe will be considered the official duty station for all employees. Mileage to and from the WDMESC offices and your home city are not normal reimbursable expenses.
2. Employees who spend most of their time in the field and are not required to come to the WDMESC offices on a daily basis, should compute their mileage on those days from their home city or the WDMESC offices, whichever is the lesser amount.
3. The WDMESC will use a common sense approach in mileage approval in special circumstances. Our intentions are to compute and

approve travel reimbursements as fairly as possible, but yet approve them in a manner that does not allow employees to take advantage of travel reimbursements.

4. Rates for reimbursement will be set and approved by the board of directors with the approval of the policy manual each year. The rate for the current year will be \$.45, except for programs which the Arkansas Division of Elementary and Secondary Education sets the mileage rate. Employees who operate in one of these programs will be paid at the rate determined by the Division of Elementary and Secondary Education.
5. TR-1, Travel Reimbursement forms are available from your supervisor or may be obtained in an Excel format.
6. Smart phone technology is necessary for communicating with parents who do not speak English and recruiters who do not speak their language through a translation application. All Migrant Program staff will have the Follow Mee app installed on their phone for safety and auditing purposes. This app is to be turned on whenever the staff is on the clock and/or in the company vehicle. App should be turned off when employee is not working. Staff, who do not have a work phone, will receive reimbursement for the use of their personal phone at \$25 per month. A copy of the statement must be attached to the monthly expense form. Reimbursement must be turned in monthly.

N. **Conferences and Visitations**

1. The board has authorized the director to grant professional employees time to engage in educational activities related to the goals and needs of the WDMESC without pay deductions. The number of absences allowable for such activities shall be at the discretion of the director. A Leave Accounting Form for professional leave shall be executed and returned to the director at least five (5) days prior to the date of the absence, or at the discretion of the Director.
2. Actual expenses of lodging will be reimbursed when overnight accommodations are necessary. A hotel/motel receipt will be attached to the request for reimbursement. Reimbursement for lodging expenses will be made only in instances that have prior approval from the director.
3. Actual cost of meals will be reimbursed up to \$55.00 per day when overnight accommodations are necessary. Original, detailed receipts will be required for all reimbursed meals. The director must approve meal receipts in excess of approved limits. Gratuities' (Tips) on meals will be approved for reimbursement up to 15% of the cost of the meal.
4. Extended or out-of-town travel will require approval of the director. Out-of-state travel reimbursements will be made on the basis of actual expenses.
5. All requests for expense reimbursement will be made on standard WDMESC Travel Expense Reimbursement Forms (TR-1), and will be approved by the director.

O. **Grievance Procedure** (see Appendix for forms)

Purpose

The purpose of this procedure is to secure, at the lowest possible level, equitable solutions to the problems that may, from time to time, arise affecting employees.

The employee shall have the right to present grievances and, in so doing, shall be assured freedom from restraint, interference, discrimination, and reprisal. At any point in the procedure, the complainant has the right to counsel.

Procedure

The following steps will be used in any complaint or grievance.

Step 1: (a) Within ten days (two working weeks) of the incident, the complainant must present the complaint in written form to the immediate supervisor.

(b) The supervisor will investigate and respond.

(c) Complainant should use Form A (Grievance Report) in relation to Step 1.

Step 2: The supervisor has one working week (five days) in which to investigate and respond in writing. Use Grievance Response Form.

Step 3: If the complainant desires to pursue the grievance further, the grievance must be presented to the director within ten days (two working weeks). Use Form B, Step 3.

Step 4: Written response by the director must be received within five days (one working week). The Director should use Form B – Director’s Response to Grievance.

Step 5: If the complainant is not satisfied at this level, an appeal may be made within ten days (two working weeks) to the board of directors which will consider the complaint at the next regular board meeting. Board meeting hearings will be conducted so as to afford due process for all parties involved in the complaint, such as written notice of hearings, dates of specific charges, right to counsel, right to present written statements. The decision of the board of directors will be by a majority of the members at a public meeting.

Step 6: The Board of Directors will respond to the complainant in writing within thirty (30) calendar days. Use Board of Directors Response – Form C.

P. Equity

The Equity Coordinator for the WDMESC shall be the Assistant Director (board approved on December 18, 1991). The person named to this position shall, in general, be responsible for compliance activities and will also fill the following roles:

1. Will attend appropriate meetings and will, in general, stay abreast of current equity related information.
2. Will be responsible in seeing equity laws and regulations are monitored.
3. Will coordinate the WDMESC grievance procedures.

Q. Family and Medical Leave Act – Guidelines

Eligibility

1. In compliance with the Family and Medical Leave Act (FMLA) of 1993, the

WDMESC will grant unpaid leave up to a maximum of twelve weeks during any one-year period to an eligible employee for one or more of the following reasons:

- a. For the care of the employee's child (birth, adoption, foster care).
- b. For the care of employee's spouse, child, or parent who has a serious health condition.
- c. For a serious health condition that makes the employee unable to perform his or her job.
- d. In order to qualify for family/medical leave, an employee must have been employed by the WDMESC for at least one year and must have worked 1,250 hours over the previous twelve months.

Application for Family Medical Leave

1. The request for family/medical leave must be made in writing to the director thirty days prior to the beginning of the leave. Advance notice is not required in cases of medical emergency or other unforeseeable events.
2. Medical certification from a licensed, practicing health-care provider must be provided with the application for FMLA. The certification must verify the need for the leave and the estimated length of the leave. The medical certification must be provided at the time the request for FMLA is presented to the director. If an employee fails to provide timely medical certification, the leave may be denied until medical certification is provided. The medical certification must include a statement from a licensed, practicing health-care provider that the employee is unable to perform the required functions of his or her position.
3. An employee who wished to request unpaid FMLA must provide thirty days advance notice to the director in writing if the need of the leave is "foreseeable." The written request must state the declared reason for the leave and length of time requested. Medical certification from a licensed practicing health-care provider must also be provided.
4. The WDMESC may require a second medical opinion and periodic re-certification at its own expense. If the first and second medical opinions differ, the WDMESC, at its own expense, may require the binding opinion of a third licensed, practicing health-care provider approved jointly by the employee and the cooperative.

Length of Leave

1. An eligible employee of the WDMESC is entitled to a total of 12 work weeks of leave during a "rolling" twelve-month period measured backward from the date the employee first uses any FMLA leave. However, the employee must first utilize accumulated sick leave and annual days to substitute for all or part of any unpaid FMLA leave.
2. FMLA leave because of the birth or adoption of a child expires at the end of the 12-month period beginning on the date of the birth of the child or placement of the child. Any leave must be concluded within this one-year period.
3. Spouses employed by the WDMESC are limited to a total of 12 weeks combined leave for the birth or adoption of a child or the care of a sick parent.

Health Insurance During Leave

1. For the duration of the FMLA leave, the employee's group health insurance will be continued under the same conditions as if the employee had continued working. Since the employee will be on unpaid leave, the employee will be responsible for bringing to the director's office each month the employee-paid portion of the employee's health insurance premium. State matching insurance will continue during the period of the leave. Even though the employee is on unpaid FMLA leave, he or she must continue to make his or her contribution to the health insurance premium. Payment of the employee-paid portion of the health insurance premium will be due in the director's office at the same time as if on regular payroll deduction.
2. If the employee on FMLA leave has received state matching contribution for health insurance and does not return to work, the amount of the insurance matching provided by the state will be recovered from the employee.

Reporting Requirement During Leave

Employees on FMLA shall communicate with the central office every two weeks during the leave period to report on the employee's leave status and intention to return to work as well as the expected date of return.

Return from Leave

1. As a condition of restoration from FMLA leave, the employee will provide medical certification from a licensed, practicing health-care provider that the employee is able to resume work.
2. An instructional employee who begins leave more than five weeks before the end of a term may be required by the employer to continue taking leave until the end of the term.
3. If an employee is permanently unable to return from leave, medical certification from a licensed, practicing health-care provider must be provided to verify the inability of the employee to return to work.
4. An employee taking FMLA leave is entitled to be returned to his or her previous position or to "an equivalent position."
5. In the event an employee is unable to return to work, the director will make a determination at that time as to the documented need for a severance of the employee's contract due to an inability of the employee to fulfill the responsibilities and requirements of the contract.

R. **Technology Policies**

Network Acceptable Use Policy

The WDMESC's Acceptable Use Policy (AUP) has been developed to ensure security and reliability of our systems and network and the networks and systems of others, prevent unauthorized access and other unlawful activities by users online, and to prevent unauthorized disclosure of or access to sensitive information. The co-op reserves the right

to monitor users' online activities and to access, review, copy, and store or delete any electronic communication or files and disclose them to others as it deems necessary. Online business documents and files created by staff are the property of WDMESC. Users should have no expectation of privacy regarding their use of co-op property, network, and/or Internet access or files, including email. (See Appendix for full policy).

Information Technology (IT) Security Policy

ADE Commissioner's Memo RT-09-008, dated 12/12/08, states that an IT Security Policy will be implemented for Arkansas Public Schools to ensure the quality security, validation, and timeliness of public school data. WDMESC will follow the security management guidelines as set forth in the ADE IT Security Policy (see Appendix).

VI. APPENDIX

Comp Time Documentation Form

Leave Accounting Form

Grievance Report Form A

Grievance Report Form B

Board of Directors' Appeal

Travel Form (TR1)

Mileage Chart

Network Acceptable Use Policy

Information Technology Security Policy

Employee Departure Checkout Form

Sick Day Donation Form

Step 1

Form A

GRIEVANCE REPORT

FROM: _____, Employee

TO: _____, Supervisor

SUBJECT: _____

DATE: _____

DESCRIPTION OF HAPPENING: _____ On _____
Date

Signature _____

Step 2

GRIEVANCE RESPONSE

Grievance No. _____
(To be assigned only if forwarded)

Date Forwarded: _____

Response to Grievance:

Signature of Supervisor _____

Step 3

Form B

GRIEVANCE

FROM:

(Employee)

TO:

(Co-op Director)

DATE:

(Grievance Report "Form A" must be attached)

Step 4

DIRECTOR'S RESPONSE TO GRIEVANCE

Date Appeal Received:

Date of Response to Appeal

Response to Appeal:

Signature of Director

Date:

Step 5

BOARD OF DIRECTORS' GRIEVANCE APPEAL

FROM: _____, Employee

TO: Cooperative Board of Directors

SUBJECT: _____

DATE: _____

**Attach: Grievance Report Form A
Appeal Form B**

Signature _____



Wilbur D. Mills Education Service Cooperative

Acceptable Use Policy

Policy Objectives

The WDMESC's Acceptable Use Policy (AUP) has been developed to ensure security and reliability of our systems and network and the networks and systems of others, prevent unauthorized access and other unlawful activities by users online, and to prevent unauthorized disclosure of or access to sensitive information. The co-op reserves the right to monitor users' online activities and to access, review, copy, and store or delete any electronic communication or files and disclose them to others as it deems necessary. Users should have no expectation of privacy regarding their use of co-op property (including cell phone, laptops, other electronic devices), network, and/or Internet access or files, including email.

As used in this policy, "user" includes anyone using the computers, Internet, email, and other forms of direct electronic communications or equipment provided by the co-op. **Only current employees and official agency personnel are authorized to use the network.**

Policy Acknowledgement

The WDMESC is required by the ADE IT Security Policy to verify that each employee using the computer network and Internet access has a signed page acknowledging that he/she has received training and is familiar with this policy. The signed acknowledgment page remains in effect until this policy is revoked, or amended. Employees and other users are required to follow this policy. Even without signature, all users must follow this policy and report any misuse of the network or Internet to a supervisor or other appropriate co-op personnel. Access to the co-op network, computers, and equipment is provided primarily for co-op business. **By using the co-op network computers and equipment, users have agreed to this policy.** If a user is uncertain about whether a particular use is acceptable or appropriate, he or she should consult a supervisor or other appropriate co-op personnel.

The WDMESC expects that all WDMESC Staff shall:

- Be familiar with the co-op Acceptable Use Policy.
- Abide by all local, state, and federal regulations and laws, including but not limited to copyright laws.
- Respect the primary use of the Internet, which is academic, and be prudent in the use of time and materials.
- Avoid activities that may obligate the network for excessive periods of time.
- Refrain from personal use of technology during work time, such as participating in chain e-mails or mass mailings which do not pertain to Co-op business.
- Be aware that co-op email accounts are not private.
- Refrain from using the co-op network for commercial purposes or any form of personal monetary gain.
- Refrain from downloading inappropriate files and programs, or installing unauthorized software or hardware onto the co-op network, computers and equipment.
- Preserve the confidentiality of passwords and refrain from allowing non-authorized persons access to the co-op network, computers or equipment.
- Refrain from publishing personal data or images of other staff without appropriate permission.

- Refrain from transmitting on, or through the network, any material that is, in the co-op's sole discretion, unlawful, threatening, abusive, libelous, or encourages conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violate any local, state, national or international law, statute or regulation.
- Refrain from accessing or transmitting pornography of any kind, obscene depictions, harmful or offensive materials, materials that encourage others to violate the law, confidential information, or copyrighted materials.
- Refrain from selling or purchasing illegal items or substances.
- Refrain from using anonymous email websites, spreading SPAM (unsolicited email), chain letters, or viruses.
- Refrain from causing harm to others or damage to their property, such as: deleting, copying, modifying or forging other users' names, emails, files or data; disguising one's identity, impersonating other users, or sending anonymous email; disrupting services, destroying data, destroying or damaging equipment, or disrupting the operation of the network in any way, including the intentional distribution or posting of any virus, worm, Trojan horse, or computer code intended to cause harm.
- Users may not attempt to circumvent user authentication or security of or jeopardize access to any host, network, or account. This includes, but is not limited to: accessing data the user is not expressly authorized to access; probing the security of the co-op's network and the networks of others, password sniffing, IP spoofing; using another's account password(s) or identifier(s); interfering with other users' ability to access their account(s); or disclosing anyone's password to others or allowing them to use another's account(s).
- Users with access to confidential data are to utilize all appropriate precautions to maintain the accuracy, integrity, and confidentiality of the data and ensure that no unauthorized disclosures occur.
- All documents, programs, files and emails created on the co-op network, computers, and equipment by co-op employees during the normal execution of their duties and responsibilities are the property of the co-op. All users leaving the employ of the WDMESC should check with their supervisor before deleting anything from the co-op network, computers, or equipment.

I have read the WDMESC Computer Network Usage Policy. I understand and agree to abide by the stated terms and conditions set forth in this document. I further understand that violations of the regulations are unethical and may constitute a criminal offense. Should I commit a violation, my access privileges may be revoked, and/or appropriate legal action may be taken.

It is extremely important that users NEVER share their passwords with others. To protect the security of your own and other's files, please NEVER share your password with anyone and always log out when you leave your computer. Do not allow others to use the computer with your log-in name and password unless you are supervising them the entire time. This could lead to a breach of security.

User Name (please print): _____

User Name (signature): _____ Date: _____

Information Technology (IT) Security Policy

The director shall be responsible for ensuring the cooperative has the necessary components in place to meet the cooperative's needs and the state's requirements for information technology (IT) security. The cooperative shall appoint an information technology security officer (ISO) who, along with other IT staff, the director and cooperative management appointed by the director shall develop the necessary procedures to create a cooperative-wide information technology security system meeting the requirements of this policy and the standards prescribed by the Arkansas Department of Education.

The IT security system shall contain the necessary components designed to accomplish the following.

Sensitive information shall be protected from improper denial, disclosure, or modification.

Physical access to computer facilities, data rooms, systems, networks and data will be limited to those authorized personnel who require access to perform assigned duties.

Traffic between internal (cooperative) resources and external (Internet) entities will be regulated by network perimeter controls. To the extent technologically feasible, network transmission of sensitive data should enforce encryption.

User access to the cooperative's technology system and its applications shall be based on the least amount of access to data and programs necessary to perform the user's job duties.

Student or financial applications software developed for or by the cooperative will be tested prior to implementation to ensure data security through proper segregation of programs.

Monitoring of internal and external networks and systems will be designed to provide early notification of events and rapid response and recovery from IT related incidents and/or attacks.

Continuity of critical IT services will be ensured through the development of a disaster recovery plan appropriate for the size and complexity of the cooperative's IT operations.

Software protection of servers and workstations will be deployed to identify and eradicate malicious software attacks such as viruses, spyware, and malware.

Legal Reference: Commissioner's Memo RT 09-009

Wilbur D. Mills Education Service Cooperative

210 N. Main Street – P.O. Box 850

Beebe, AR 72012

Employee Departure Checkout List

Upon termination of employment with the Wilbur D. Mills Education Service Cooperative, please satisfy the following requirements:

NOTIFY BUSINESS MANAGER:

- Remove authority to purchase from credit card(s)
- Finalize calculation of salary earned vs. dollars received
- Insurance information – transfer, deduct, drop
- Transfer sick days
- Turn in Internet Air Card (if applicable)
- Reimburse unearned leave taken
- Other items as required by Business Manager

Business Manager

Date

NOTIFY TECHNOLOGY COORDINATOR TO HAVE SERVER ACCESS AND E-MAIL ADDRESS TERMINATED:

Technology Coordinator

Date

TURN IN THE FOLLOWING ITEMS TO YOUR IMMEDIATE SUPERVISOR:

- Personnel Policy Handbook
- Keys to the Building and/or Storage Building
- Equipment Checked Out for Home Use
- Laptop Computer
- Reference Books/Supplies
- Textbooks for Classes/Inservices Taken
- Written Resignation
- Other items as required by Immediate Supervisor

Supervisor

Date

Employee

Date

I hereby verify that this employee has completed all requirements of the Departure Checkout List.

Director

Date

WDMESC Employee Sick Day Donation Form

Name of Employee Donating days

Number of full days that you are donating

Name of Employee to receive the donated days

Signature of Employee Donating days

Date


President, WDMESC Board of Directors