

FRANKLIN COUNTY TIER II OVERVIEW & HISTORY

2002 -2001: Office of Mental Health Coordinated Children's Services Initiative (CCSI); created a three tier statewide system to include:

- Tier I – Wraparound services for children & families;
- Tier II – address systems issues, remove barriers & improve county services across all systems to address child specific needs;
- Tier III – NYS Council on Children and Families – provide guidance to Tier II statewide, address system access issues, legislative advocacy and budget.

Franklin County Tier II co-chaired by the Director of Community Services & Commissioner of Social Services.

Family Intervention Team created in 2010. Convene service providers, operate as a “think tank”, create interventions/supports to the child/family to resolve crisis and prevent hospitalization.

Residential Placement Prevention Steering Committee created in 2011. A collaborative initiative between schools, DSS and providers to reduce the number of children in residential programs.

NYS Conference of Local Mental Hygiene Directors (statewide membership organization for the Directors of Community Services) funded Systems of Care (SOC) Mini Grants 2011-12-13. Franklin County funding focused on raising parental awareness & understanding of services available.

The Phoenix Project was created in April 2012, concept created by Tier II; SOC Council was formed as oversight of admission/discharge; outcomes and overall success of the project.

NYS Success – SOC Innovative Fund Grant (2013) & TA Grant (2014); SOC Council & stakeholders identified concept for the proposal for education/training on the impact of childhood trauma and its effect on student learning (Adverse Childhood Consequences (ACEs). Work Plan: Trauma Sensitive Schools with Dr. Elizabeth Meeker; Trauma Trainings 101 & 102; Collegial Learning Circles for teachers and support staff to discuss the book, Reaching and Teaching Children Who Hurt.

Receiving the grants allowed for access to technical assistance. Cultural Competency Training for Tier II/SOC Team with Lenore Reid-Rose in September 20, 2013.

2014 Georgetown University Training Institution in Washington DC: Franklin County DCS was a member of the NYS SOC Success Team presentation which included an overview of the Franklin County School Based Trauma Initiative & Family Intervention Team Process. The Franklin County SOC Team presented several presentations in 2014 to include NYS Success Annual Conference & presentations for the NYS Council on Children and Families.

SOC Readiness Assessment surveyed Tier II/SOC stakeholders in April 2015 & July 2016. 2015 results: Franklin County had adopted SOC values. 2016 results indicated that those surveyed did not understand SOC values/history; attributed to the change/turnover in staff attending Tier II/SOC.

FRANKLIN COUNTY TIER II OVERVIEW & HISTORY

February 2015 – Franklin County Tier II/SOC received technical assistance from the University of Maryland. DSS, Probation and Community Services participated in a discussion of results accountability which included an overview of the text: Trying Hard Is Not Good Enough: How to Produce Measurable Improvements for Customers and Communities. The group examined several outcome measures related to service delivery.

Parent Focus Groups were facilitated by Daphne Brown of Families Together NYS in November 2015. Groups focused on how parents perceived services in Franklin County. Results were provided to the DCS, Commissioner of DSS and Executive Director of Community Connections.

Youth Power! Training on August 3, 2016; an opportunity for youth to receive training in how best to advocate for services. The training was held at the Malone YMCA.

Poverty Simulation: “A Walk in My Shoes” - September 30, 2016. This event was held at the Golf Club in Malone. Participants were divided into “families” who needed to access Franklin County services with the limited resources of those living in poverty.