



City of Springdale, Taxi Program
201 Spring Street
Springdale, AR. 72764
Phone 750-8175

City of Springdale
Taxi Program General Information Handout
Revised 07/28/2017

1. **What is the City's Taxi Program?** A transportation program established by the City to assist qualified elderly and handicapped Springdale residents through the issuance of taxi coupons by the city to offset a portion of the cost of a taxi trip through the local taxi companies.
2. **Who is eligible to participate?** (a) Springdale resident's 62 years of age and above and cannot legally drive and (b) Springdale residents that have a permanent condition that prevents him or her from legally operating an automobile as verified by an attending physician.
3. **How can I apply?** Residents needing transportation assistance must complete an Elderly and Handicapped Taxi Program Application and return the completed application along with proof of their income (social security benefits statement or retirement benefits statement or a copy of your current pay stub if employed) to: City of Springdale, Taxi Program, 201 Spring St. Springdale, AR. 72764. The Taxi Program Administrator will notify you, if your application is approved or disapproved. Upon approval of your application, an identification card will be issued to you.
4. **First Come - First Served:** The Taxi Program has a limited budget. Therefore, the City must limit the number of residents on the Taxi Program at any given time. If you do not really need the coupons or will not use the coupons, please do not apply.
5. **How can I obtain the coupons after I have been approved?** Your coupons will be mailed to you automatically three business days before the next quarter begins. The quarters begin on January 1st, April 1st, July 1st and October 1st annually.
6. **How many coupons can I have?** You will receive two coupons and each coupon is worth \$40. You will also receive five "10 ride passes" for the Ozark Regional Transit bus each quarter.
7. **If I do not use all of my coupons in one quarter, can I use them later?** Yes, unused coupons may be used by the ID card holder anytime.
8. **How do I use my coupons?** You can use the taxi service the same way you would use it now except at the end of the trip you can present your ID card and signed coupons. The taxi driver will state the total fare and you will be required to pay any difference between the amount of the coupon(s) and the total fare.

9. **Can I use more than one coupon per trip?** Yes
10. **Can I find out what the total fare will cost before I travel?** Yes, call Dynasty Taxi at 521-8294, NWA Taxi at 756-8294 or Ozark Regional at 756-5901.
11. **Things you cannot do with your coupons.** You cannot sell or give your coupons to other ID card holders or anyone else. You cannot let a family member or friend use you ID card or coupons.
12. **What if I lose or misplace my coupons?** The city has a limited number of coupons available each quarter. If you lose or misplace your coupons, the City will not be able to replace them.
13. **How is the Taxi Program funded?** The City of Springdale, the Community Development Block Grant Program and the Area Agency on Aging of Northwest Arkansas provides the funds for the program to operate.

Please keep this form and do not return it with your application.