



**CITY OF CLEVELAND**  
Mayor Frank G. Jackson



From: **Office of the Mayor and Cleveland Water**

**Paula Morrison**, Cleveland Water  
(216) 857-7403

**Elizabeth Barlik**, Cleveland Water  
(216) 857-1937

**LaToya Hunter-Hayes**, Mayor's Office  
(216) 857-4371

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**FOR IMMEDIATE RELEASE:**  
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## **Discolored Water Notification for Cleveland Eastside Service Area**

**CLEVELAND** – Cleveland Water customers in some eastside communities may experience discolored water due to higher than normal levels of manganese.

Affected areas include the following communities: Beachwood, Cleveland Heights, Euclid, Gates Mills, Highland Heights, Hunting Valley, Lyndhurst, Mayfield Heights, Mayfield Village, Pepper Pike, Richmond Heights, South Euclid.

**There is no boil alert in effect. The water is safe to drink.** The water meets all primary drinking water regulations. The discoloration, which appears as a yellow to light brown tint, is due to hypoxic Lake Erie water coming into our Nottingham Water Treatment Plant.

Hypoxic water can have elevated levels of manganese, which is a mineral that naturally occurs in rocks, soil, and many types of food. Adjustments have been made to the treatment process; however, the levels of manganese in hypoxic water impacting our intakes are highly variable and therefore challenging to remove.

The U.S. EPA has a secondary drinking water standard for manganese which means its presence in water is an aesthetic concern and at levels above 50 parts per billion (ppb) discoloration can occur but it is not considered a health risk.

Elevated manganese levels in surface water sources are temporary in nature. Crews are flushing hydrants throughout the affected area in an effort to minimize discolored water.

If you experience discolored water, remember the water is safe to use; however, you should avoid doing laundry as staining may occur. Water may also have a slight metallic bitter taste especially when heated.

Customers who experience discolored water are encouraged to call 216-664-3130 to report discolored water. Please provide your name, address, telephone number, and when the discoloration began. We are tracking discolored water complaints to strategically flush hydrants and have shifted much of the system load away from the Nottingham plant.

## **About the City of Cleveland**

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at [www.city.cleveland.oh.us](http://www.city.cleveland.oh.us), Twitter at [@cityofcleveland](https://twitter.com/cityofcleveland) or Facebook at [www.facebook.com/cityofcleveland](https://www.facebook.com/cityofcleveland).