

Frequently Asked Questions About ScripNow!

ScripNow!™ is ShopWithScrip.com's newest and quickest way to purchase scrip. You can order, pay for, and print eCards for various retailers and use them within minutes.

Using ScripNow! is simple:

- Visit the brand page of the ShopWithScrip ScripNow! retailer and click on the ScripNow! product choice.
- Order your ScripNow! eCard in any amount, using \$10 increments that are between the minimum and maximum dollar amount allowed by the retailer, and then pay with PrestoPay.
- Within minutes, we'll email you a secure link to a printable eCard that can be redeemed in the store or online.

Q. Is this available at both GLSC websites?

A. No. It is only available at ShopWithScrip.com because it is internet-based shopping that the participating families buy themselves.

Q. How do I order ScripNow!?

A. There are several ways you can purchase ScripNow!

1. There is a  icon at the top of the ordering page next to Favorites, Reload, and Express Add icons that you can click on for a list of currently available ScripNow! retailers.
2. Choose the ScripNow! category on the shopping menu.
3. When searching for a specific retailer (i.e. Home Depot, Amazon.com), the ScripNow! option will appear, if available. Click on it to order it that way.

Q. What retailers are available through ScripNow!?

A. You can look at the current list by clicking on the "!" icon on the ShopWithScrip ordering page.

Q. Will there be additional retailers on ScripNow!?

A. Yes. All GLSC retailers have been notified of this enhancement, and as retailers become compliant with ScripNow! technology, they will be added.

Q. How do I pay for ScripNow!?

A. For optimal speed, PrestoPay is recommended. When you pay with PrestoPay, you'll receive your eCard in 30 minutes or less. However, you can pay your coordinator by check. This will slightly delay the process since the ScripNow! code will only be delivered after your coordinator indicates she has received your check.

Q. If I don't pay with PrestoPay, how soon can I have the eCards?

A. Your ScripNow! eCard will be available for download within minutes after your coordinator releases your order for processing. This could be further delayed if the organization does not pay electronically (ACH). Check with your coordinator if you have any further questions in this regard.

Q. How long do I have to wait after ordering, before I can use my ScripNow!?

A. PrestoPay ScripNow! orders are fulfilled within minutes. You will be sent a confirmation email (sent to the email account on record). ScripNow! orders paid by personal check are fulfilled minutes after your coordinator notifies us that your check has been received.

Q. Do I have to print up and bring in the paper certificate to the store, or can I just write down the code?

A. This varies by retailer, we recommend that to avoid confusion, you should bring in the printout to the store.

Q. What if there is a malfunction with my printer; is there a limit to the number of times I can print up my certificate?

A. No, there is no limit. You have paid for the code. It doesn't matter how many times you print it up, but you can only redeem the code for up to that amount (just like a regular gift card). Each time you print it will have the same code. The paper should, however, be treated as cash.

Q. What if I don't use the full amount of the ScripNow! eCard on my purchase?

A. It works in the same way that the plastic cards do. The remaining balance is still on there to use for a future purchase.

Q. How will I know when my ScripNow! is available?

A. You will get an email letting you know that it is available and instructions on how to retrieve it and print it up. You can also click on the ScripNow! link on the left side of your 'My Account' page to see a list of previously printed, and ready to print eCards.

Q. What if I never got the confirmation email with the certificate?

A. In the short-term, log into ShopWithScrip.com and look at the left side of your 'My Account' page. Click on the ScripNow! link. This will show all your ScripNow! activity in real time. You can view and print from there. In the long-term, verify your email address by visiting 'My Account' and 'Change Profile/Password'. Then you can be sure you will get timely email notification.