



Calming the Chaos of Mental Health Care

Washington County School District Selects Care Solace for Mental Health Care Coordination Services Partnership provides an added layer of support to connect students, staff, and families to mental health and substance use treatment providers

Care Solace provides a Care Companion™ team who can quickly and confidentially find available providers in the community. Care Solace also equips school systems with a customized online tool that gives community members a way to anonymously search for community-based providers matched to their needs.

With Care Solace, families and staff gain access to a dedicated Care Companion™ to navigate the mental health care system on their behalf, calling providers to find the right fit and availability. They help families with private insurance, Medicaid, and no insurance, and are available 24/7/365 in any language.

Care Solace's care navigation system uses proprietary technology and a vast database of behavioral and mental health care resources to find carefully verified therapists and programs in minutes. "The return to in-person learning and the lasting effects of loss and grief pose new challenges for staff and families in the 2021-22 school year," said Chad Castruita, Founder and CEO of Care Solace. "We are proud to support Washington County School District in prioritizing the well-being of its school community by providing timely access into mental health care and substance use treatment services."

The Care Solace service is now available at no cost to Washington County School District students, staff, and their families. For more information about Care Solace, please visit <https://www.caresolace.org/>.

Care Solace is on a mission to calm the chaos of mental health care. The organization provides mental health care coordination services for school systems. Care Solace proudly serves three million students and twelve million staff and family members in over 300 school systems.



# STAFF WELLNESS PROGRAM



**DEAR STAFF,**

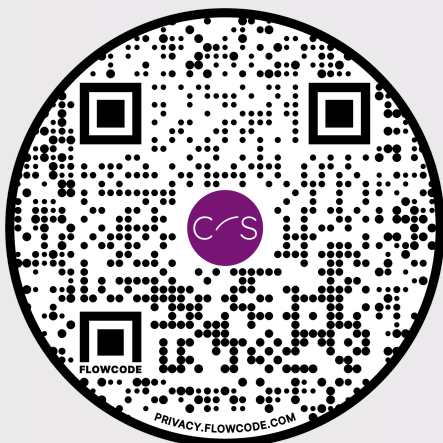
We care about your well-being and partnered with Care Solace, a mental health care coordination service, to help you and your family connect to quality care. This is a free resource for you and your family paid for and provided by Washington County School District.

If you are looking for help with mental health or substance use, Care Solace will quickly and confidentially find available providers matched to your needs.

care/solace

888-515-0595

caresolace.com/  
wcsnc



## COMPLETE SUPPORT

A multilingual team is available 24/7/365 to help you understand options, call providers on your behalf, and schedule an appointment.



## PERSONALIZED CARE

Connect to providers matched to your needs and find in-person, teletherapy, and residential options.



## EASY ACCESS TO CARE

Use Care Match, a self-serve website, to find a provider on your own.

Please note: Care Solace is not an emergency response service or mental health services provider. In the event of a life threatening emergency, call 9-1-1 or the National Suicide Hotline 1-800-273-8255.

# IT'S OKAY TO ASK FOR HELP



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Mental Health Care

Care Solace connects students, staff, and their families to care. At no cost to you, Care Solace will quickly and confidentially find available mental health and substance use providers matched to your needs.

Find the right help at the right time.



## 24/7/365 MULTILINGUAL SUPPORT

A multilingual team is available 24/7/365 to help you understand options, call providers on your behalf, and schedule an appointment.



## CARE REGARDLESS OF INSURANCE

Connect to care with any coverage including Medicaid, Medicare, and sliding scale options for those without insurance.



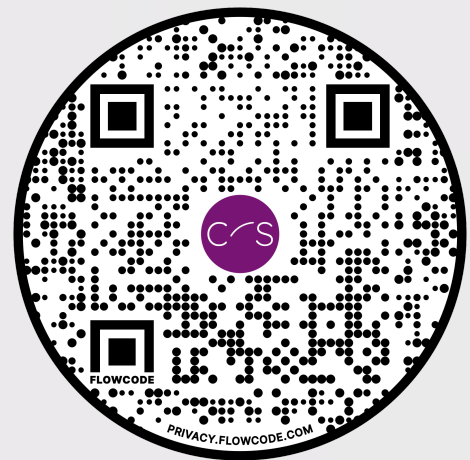
## EASY ACCESS TO CARE

Use Care Match, the self-serve website, to find a provider on your own.

## GET CONNECTED TO CARE TODAY

888-515-0595

[caresolace.com/  
wcsnc](https://caresolace.com/wcsnc)



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# SUPPORT YOUR FAMILY'S WELL-BEING

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## Dear Families,

We are committed to the well-being of our students, staff, and families to create a safe and healthy learning environment. In support of our ongoing commitment, we partnered with Care Solace to provide an additional layer of care for our community.

Care Solace helps individuals find mental health care providers and substance use treatment centers. Their Care Companion™ team is available 24 hours per day, 7 days per week, and 365 days per year to quickly connect you to carefully verified providers in your community.

Students, staff, and families may access Care Solace services in two ways:

- Call (888) 515-0595 at any time. Support is available in 200+ languages. A dedicated Care Companion™ will help you every step of the way to research options, secure appointments, and follow up to make sure it is a good fit.
- For an anonymous search, answer a few questions to get matched with an extensive list of care providers at [caresolace.com/wcsnc](https://caresolace.com/wcsnc).

Care Solace is now available for use **at no cost to you**. They will connect you with providers accepting all medical insurances including Medicaid, Medicare, and sliding scale options for those without insurance. All information entered on the Care Solace tool is completely confidential and securely stored.

Please note, this service is an optional resource available by choice and is not mandatory to use. Care Solace is not an emergency response service or mental health services provider. In the event of a life threatening emergency, please call 9-1-1 or the National Suicide Hotline 1-800-273-8255.

If you are interested in counseling-related services for your child, yourself, or another family member, please contact Care Solace for valuable assistance. This is a complimentary resource provided by Washington County School District.

care-solace.

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## DEAR COMMUNITY PARTNER,



We partnered with Care Solace to better connect students, staff, and families to mental health and substance use treatment options in our community. As our mental health partner, you are essential to this effort.

Care Solace provides a personalized pathway to community-based services regardless of need or insurance coverage. Our community members can contact the Care Companion™ team in any language and at any time 24/7/365 to quickly find options in the community matched to their needs. Care Solace is a complement, not a replacement, for school staff or community partners.

As our community partner, we encourage you to join Care Solace's database as we will use this service to connect our students, staff, and families to community-based mental health services. There is no cost to be listed in the Care Solace database, and as a verified provider you will be more accessible to our community. Click here [www.caresolace.org/how-we-serve/service-providers/](http://www.caresolace.org/how-we-serve/service-providers/) to complete the "Become a Care Solace Verified Provider Form" and ensure your provider profile is up to date.

Please reach out to Care Solace at [providers@caresolace.org](mailto:providers@caresolace.org) with any questions about their services and how they work with local providers. We encourage you to share this information with other mental health and substance use treatment providers to expand on the options available to our community.

This is a complimentary resource provided by Washington County School District.





Media Contact





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