



## Struggling with a healthcare issue?

## Our Mobile Care Coordinator RNs, backed by a team of registered nurses, are ready to respond whenever you are struggling with a healthcare issue. They can:

- VISIT YOU AT HOME or in the hospital to assess your care needs.
- GO WITH YOU to see doctors, to ask questions and to get answers.
- BE YOUR GUIDE, coach and advocate for any healthcare issue.
- MAKE APPOINTMENTS so you can be seen as quickly as possible.
- **IDENTIFY PROVIDERS** for all care needs and second opinions.
- **RESOLVE PROBLEMS** with billing, claims and health insurance.
- GET THINGS YOU NEED such as healthcare equipment.
- **PROVIDE DECISION SUPPORT** when you are thinking about treatments or surgery.
- EXPLAIN A NEW DIAGNOSIS to help you make informed decisions.

## Who is eligible?

The services of our Mobile Care Coordinator Nurses are available to members of the Southern Coastal Health Insurance Fund and their covered dependents. **All services are offered at no charge to you and are confidential**.





To request help from our Mobile Care Coordinators, call 609-276-4990, 856-239-3823 or 609-276-5001