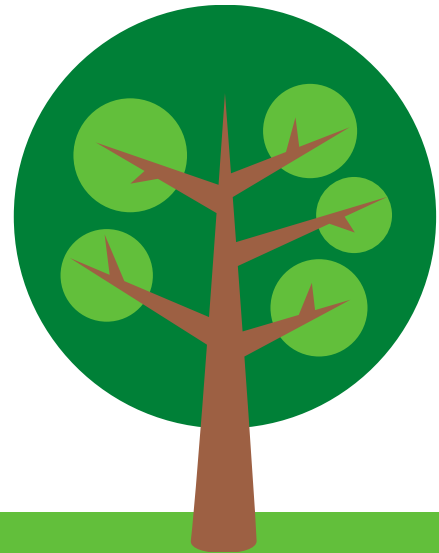
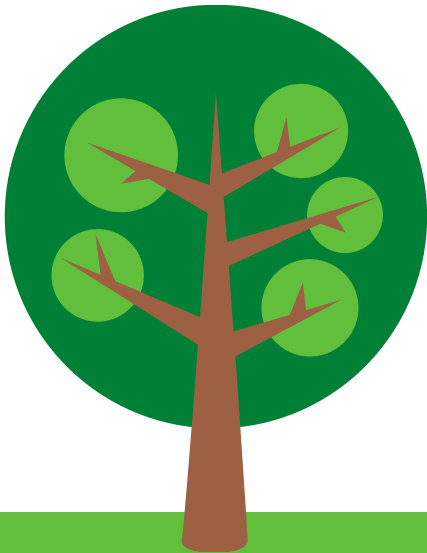


2021-2022

COMMUNITY RESOURCE GUIDE

PREPARED BY:
TERRELL INDEPENDENT SCHOOL DISTRICT



Terrell Independent School District Community Resource Guide

Assistance is available to students & families of Terrell ISD in making application/ accessing available resources. Contact student's campus for information.

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Children's Services

Early Childhood Intervention (ECI)

1149 Ridge Road

Rockwall, TX 75087

Phone: (972) 562-0331 Fax: (972) 722-7076

Office Hours: 8:00 am – 5:00 pm, Monday – Friday

Early intervention for children birth to 3 years old with developmental disabilities or delays
Fees: Bill insurance, Medicaid, Sliding scale **Eligibility:** children under age 3 years old with delayed development
Intake procedure: Call for appointment **Service Area:** Kaufman, Rockwall, Collin counties

Child Abuse Hotline (reporting)

Phone(s): (800) 252-5400

Office Hours: 24 hours a day, seven days a week.

To report suspicions of abuse/neglect of children or abuse/neglect/exploitation of persons 65 years or older and adults with disabilities. **Emergencies, call 911.**

Children's Health Insurance Program (CHIP)

Phone: (972) 932-9160 Fax: (972) 932-9182

2525 E. Highway 175

Kaufman, TX 75142

Can apply online @ yourtexasbenefits.com

Office Hours: Mon. – Fri. 8:00 am – 5:00 pm,

Tex-Care partnership for children's insurance, CHIPS or Medicaid for low income families

Eligibility: Uninsured children birth- 18 years **Intake procedure:** call for application

Service Area: Rockwall, Kaufman, and Navarro counties

Child Find: Comprehensive system that assures all children in need of early intervention or special education services are located, identified, & referred. Children who are deaf or blind can be referred as early as birth. Children who have language or articulation problems, cognitive difficulties, delays in motor/physical development, behavior problems, or a toddler who may not begin showing independence in daily life skills, can be referred anytime after the age of 3.

Intake Procedure: To make referral or ask questions, in Terrell, may call Terrell ISD at 972-563-7580 or Special Education office of your local school district.

Kaufman County Juvenile Probation

Phone: (972) 932-0320:

Fax: (972) 932-0479

P.O. Box 1137

300 West Mulberry

Kaufman, TX 75142

Office Hours: Mon. – Fri. 8:00 a.m. – 5:00 p.m.

Provides supervision to all youth on probation. Anger management and substance abuse counseling provided.

Disaster Relief

American Red Cross Disaster Relief and Training

Phone: 1-877-272-7337

2500 Lee Street

Greenville, TX 75401

Office Hours: 8:00 am – 5:00 pm, Monday – Friday Call for appointment

Responds to natural disasters, single & multi-family, provides vouchers for local merchants to re-establish their homes; provides emergency assistance to military families

Service Area: Kaufman, Ellis, Van Zandt and Rockwall counties

Employment

EEOC (Equal Employment Opportunity Commission) 1-800-669-4000

North Central Texas Workforce Commission

Phone: (972) 563-7271
109 Tejas Drive Ste 300
Terrell, TX 75160

Office Hours: 8:00 am – 5:00 pm, Monday – Friday

Helps clients find jobs; counsels job seekers having special employment problems.

Experience Works: trains older Texans for minimum wage local jobs, primarily for older women who have not been in the work force in recent years but also others.

Project Rio: assists prison inmates & youth offenders in finding jobs

Fees: None **Eligibility:** Unemployed individuals **Intake procedure:** Call or walk in

Service Area: Kaufman County

The Choices Program, Texas Work Force Commission (TWC)

Phone(s): (972) 563-7271, (800) 939-6631

109 Tejas Drive Ste 300

Terrell, TX 75160

Office Hours: 8:00 am – 5:00 pm, Monday – Friday, Extended hours Thursdays 8:00 am to 7:00pm

Employment related services to those receiving TANF assistance: childcare, transportation, work related expenses as needed for clients to participate in program activities & maintain employment.

Fees: none **Eligibility:** those receiving TANF assistance (Temporary Assistance for Needy Families)

Intake procedure: call for appt. or walk in at TWC local office **Service Area:** Terrell/ Kaufman County

Food & Clothing

The Share Center

Phone(s): (972) 551-1729 Fax: 972-551-1861

103 West Jones St.

Terrell, TX 75160

Food, emergency assistance, clothing

Food Distribution Hours: Wednesday: Seniors 50+ 9:00 a.m. – 11 a.m. Thursdays: those with children: 9:00 a.m. – 11 a.m. Thurs: Ages 18 – 49: 12:15 – 3:30 p.m.

Eligibility: proof of income

Fees: None **Intake procedure:** complete application: provide proof of residency, social security #, photo id

Service Area: Kaufman County

Kaufman Christian Help Center

Phone: (972) 932-8866

400 S. Terrell Hwy

Kaufman, TX 75142

Office Hours: Mon- Thurs 9 a.m.-4 p.m. Friday by appointment only.

Food distribution only on Tues & Thurs 9 a.m. -12:00 p.m.

Fees: None **Eligibility:** must be a resident of Kaufman, Kemp, Scurry, Combine, does not service Terrell.

Intake procedure: bring photo id with current address or utility bill

Service Area: Kaufman County

Care Portal: The Care Portal brings the needs of hurting children and families within our community to the attention of our local churches within our network. Giving the church a timely, non-threatening invitation and opportunity to respond to the families needs in an effort to strengthen the family holistically (Emotionally, Basic Needs, Spiritually and Socially) with Respect, Dignity and Love.

Contact Information: Tammy Pargoud 915.603.0267 tammy@goproject.org

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The Salvation Army

Phone: (972) 962-1345

5 Oak Creek Dr.

Kaufman, TX 75142

Office Hours: Monday through Friday 9:00 a.m. – 1:00 p.m.

Emergency assistance with food, clothing, shelter, utility bills, medications.

Application must be made in person . Positive identification required in form of picture- ID. Must bring proof of income , social security benefit verification or utility bill for all household members to verify eligibility for services. Utility assistance requires cut-off notice. Rent assistance requires eviction notice.

Intake procedure: walk-in only during office hours **Service Area:** Kaufman County

Health Care

Medical

The Bridge Breast Network

Phone(s): (214) 821-3820, (877) 258-1396

4000 Junius

Dallas, TX 75246

Office Hours: Mon.- Thurs. 8:30 a.m.– 5:00 p.m.

Links uninsured/underinsured North Texas women to diagnostic & treatment services for breast cancer

Fees: sliding scale/based on income level **Eligibility:** must meet poverty guidelines

Intake procedure: call for info. Must bring proof of income. **Service Area:** Collin, Dallas, Denton Ellis, Erath Grayson Hood Hunt, Johnson, **Kaufman**, Navarro, Palo Pinto Parker, Rockwall, Somervell

Kaufman County Indigent Health Care

Phone: 469-376-4544 Fax: 469-595-0496

100 N. Washington

Kaufman, TX 75142

Office Hours: Mon – Fri 8:00 a.m. – 4:30p.m.

Assistance with medical bills

Fees: Based on income & family size **Eligibility:** Those under age 17 are referred to Medicaid

Intake procedure: appointment required **Service Area: Kaufman County**

Carevide Pediatrics

Phone: (972) 932-7001

2600 Commerce Way

Kaufman, TX 75142

Office Hours Mon- Fri 8 a.m. -5 p.m.

Medical, dental and assistance with RX cost. Accepts private insurance, Medicaid, CHIP and if uninsured, sliding scale fees

Intake procedure: call for appointment

Children's Health Insurance Program

2525 E. Hwy 175

Kaufman, TX 75142

Office Hours: Mon. – Fri. 8:00 am – 5:00 pm

Tex-Care partnership for children's insurance, CHIP or Medicaid for low income families

Eligibility: Uninsured children birth- 18 years

Service Area: Rockwall, **Kaufman**, and Navarro counties

Phone: (972) 932-9160

Intake procedure: call for application or apply online@ yourtexasbenefits.com

WIC Program (Women, Infants, and Children) – Terrell

Phone: (972) 551-2121

310 E. Nash

Terrell, TX

Office Hours: 7:00 am – 6:00 pm Monday-Thursday; (Noon – 1:00 closed for lunch)

Fees: None **Eligibility:** Low-income women: pregnant, breast-feeding, postpartum & children birth – 5

Intake procedure: Call for appt. Documents: bring ID /proof of residency

WIC Program (Women, Infants, and Children) – Kaufman County

Phone(s): (972) 932-1961 Toll free: 1-866-907-0087

100 Old Railroad Ste. E

Kaufman, TX 75142

Office Hours: 7:00 am – 6:00 pm Monday-Thursday; (Noon – 1:00 closed for lunch)

Fees: None **Eligibility:** Low-income women: pregnant, breast-feeding, postpartum & children birth – 5

Intake procedure: Call for appt. Documents: bring ID /proof of residency

Texas Health Steps

Phone: (877) 847-8377 (call toll free Monday – Friday 8am-8pm) A special program for children from birth to age 21 who are on Medicaid. Provides regular medical and dental check-ups, eye exams and glasses, hearing exams and hearing aids, and other medically necessary health and dental care.

Fees: Medicaid reimbursement

Eligibility: Medicaid eligible **Intake procedure:** call for Information. **Service Area:** Texas

Dental

Baylor Dental School * currently not screening due to COVID-19 * call for updates

Phone: (214) 828-8981

3302 Gaston Ave.

Dallas, TX 75246

Office Hours Mon. – Friday 8:00 a.m. – 5:00 p.m.

Low cost dental services

Fees: \$ 278 is applied toward registration, screening & x-rays (\$200 remains as a deposit for services)

Eligibility: none required

Intake procedure: Walk-in Must provide id and list of medications

Disability

Online Directory of disability resources in Texas

<https://hhs.texas.gov/services/disability>

Mental Health

COVID-19 Mental Health Support Line

Phone: toll-free: 1-833-986-1919

If you or someone you know is feeling overwhelmed by the COVID-19 pandemic **help is available.**

Call the toll-free COVID-19 Mental Health Support Line to speak with a mental health professional for help dealing with anxiety, depression, stress, grief, or worry

Child & Family Guidance Center

Phone: (877) 932-4157

106 South Jefferson

Kaufman, TX 75142

Office Hours: 8:00 a.m. – 5:00 p.m.

Mental health services including clinical assessment, psychiatric services, medication management, individual, family, group, and play therapies.

Fees: CHIP, Medicaid, self-pay, NorthSTAR, payment plans, private insurance, sliding scale

Intake procedure: Call for appointment

Basepoint Psychiatry/ Basepoint Academy

Phone: (972) 552-5559 1-888-229-1720

11803 Classic Lane

Forney, TX 75126

Office Hours: Mon. – Thursday 8:00 a.m. – 7:00 p.m Friday: 8:00 a.m. - Noon

Counseling services for children & adults

Fees: Accepts insurance

Intake procedure: Call for appointment

Lakes Regional MH Center

Phone: (972) 524-4159 Fax: 972-388-2009

400 Airport Road

Mailing address: P.O. Box 747

Terrell, TX 75160

Office Hours: 8:00 am – 4:00 pm, Monday – Friday

Psychoeducational, outpatient case management, group services

Fees: Straight fees for services. Private insurance, Medicaid, Medicare

Eligibility: Based on gross income & medical need

Intake procedure: call for appt.

Service Area: Camp, Delta, Ellis, Hopkins, Hunt, **Kaufman**, Lamar, Morris, Navaro, Rockwall, & Titus

Transicare, Inc.

Phone: toll free crisis line: 1-866-260-8000

Transicare's Mobile Crisis Outreach Team (MCOT) provides face-to-face help to people who are at risk of harm to themselves or others. MCOT provides crisis intervention to people at their home, school, or other location. These services are made available 24/7, 365 days per year, and are available to anyone.

Interventions include prompt, efficient assessment, risk reduction, and connection to physical or mental health services.

Fees: none **Eligibility:** no eligibility requirements

Intake procedure: call toll free number

Service Area: Collin, Dallas, Ellis, Hunt, **Kaufman**, & Rockwall counties

S.T.A.R Youth & Family Program

Phone: (903) 581-2835 or 24 hours: 1-866-630-3551

Main office location: 2624 Kensington Suite 113

Tyler, TX 75703

Crisis hotline available 24/7, Face-to-face counseling for family and youth (in home or other location) , emergency short-term shelter for youth who run away or who are unable to stay at home because of family conflict, skill-building classes to help parents and caregivers learn how to handle difficult situations, skill-building classes for youth to help them gain coping skills and meet their needs in a positive way

Fees: none **Eligibility:** parent/guardian must participate in sessions

Intake procedure: call for information

Service area: Kaufman County

Counseling Institute of Texas

Phone: (972) 271-4300

3200 Southern Drive Suite 100

Garland, TX 75043

Office Hours: Monday – Thurs 9 a.m. – 8 p.m. Friday 9 am - 5 p.m., Saturday 9 am - 2 pm

Individual and family counseling and therapy.

Fees: Sliding scale ranges from \$60 – \$100 per hour based on income and family size. CIT is a training facility for Masters level practicum interns and can offer their services on a sliding scale from \$10 and up.

Medicaid: CIT currently accepts Amerigroup and Parkland, Family Tree

Intake procedure: Call for information

Service area: All

Terrell Behavioral Consultants

Phone: (972) 563-1981

201 W Moore Ave. #218A

Terrell, TX 75160

Call for information

Fortitude Counseling

Phone: (972) 362-9058

771 E. US Highway 80 Suite 105

Forney, TX 75126

Call for information

Office hours: Mon- Thurs by appointment only.

Straightforward Counseling

Phone: (972) 932-8898

506 S. Washington St.

Kaufman, TX 75142

Provides counseling for children, adolescents, and adults

Fees: Call for information

Intake procedure: Call for information

Joanne Radeke, PhD**Phone:** (972) 932-3941

2801 Millennium Dr. Ste. D

Kaufman, TX 75142

Office Hours: Mon- Thurs 9 a.m.-6 p.m. Friday 9-1 p.m. By appointment only.**Fees:** Private pay and insurance**Kaufman County Children's Advocacy Center****Phone:** (972) 932-6252

3001 S. Washington St. located to the left of the JP 1 Court

Kaufman, TX 75142

Office Hours: Mon., Wed., & Friday 9:00a.m. – 5:00 p.m. Due to Covid 19

Serves children of all ages who are victims of sexual or physical abuse

Fees: None **Eligibility:** referrals by CPS or law enforcement only**Intake procedure:** Must have a report from CPS or law enforcement**Service area:** Kaufman County**Dallas Psychiatric Associates****Phone:** (972) 248-2299

17736 Preston Rd Ste. 101

Dallas, TX 75252

Office Hours: Mon. – Friday 9:00 a.m. -6:00 p.m. (closed 1:00 – 2:00 for lunch)

Medication management & counseling

Fees: BCBS, Aetna, United Health Care**Intake procedure:** Call for appointment**Service area:** All**Dr. Sherry Rust****Phone:** (972) 932-8888

510 E. US-175

Kaufman, TX 75142

Office Hours: Mon. – Thursday 10:00 a.m. – 6:00 p.m.**Fees:** Private pay & insurance**Lakewood Group Rockwall****Phone:** (972) 771-3969

2337 Ridge Rd. Ste. 101

Rockwall, TX 75087

Office Hours: Due to Covid –TELE Health only.**Fees:** Call for information**Intake procedure:** Call for appointment**Hickory Trail Psychiatric Hospital****Phone:** (972) 298-7323

2000 Old Hickory Trail

De Soto, TX 75115

Office Hours: Open 24 hrs/ 7 days

Psychiatric hospital for 6 years old & up

Fees: Call for information**Dallas Behavioral Healthcare Hospital****Phone:** (972) 982-0900

800 Kirnwood Dr

DeSoto, TX 75115

Office Hours: 24 hours/ 7 days

Psychiatric hospital

Fees: Accepts most insurance & Medicaid**Intake procedure:** Walk in

Dr Donna Rial-Baker**Phone:** (469) 556-2576

Due to Covid all appointments are TELE Health Only.

Office Hours: See website www.donnarialbaker.com

Therapy for individuals, couples, & families

Fees: Private pay: Cash & check only see website for fees**Dr Andrew Portteus – Child & Adolescent Psychiatrist****Phone:** (214) 550-3367 **Fax:** (214) 696-3161 **Email:** appointments@drportteus.com

4813 W. Lovers Lane

Dallas, TX 75209

Office Hours: Call for information

Mental health and evaluation treatment services for children, adolescents, and adults

Fees: Call for information**North Texas Behavioral Health Authority (NTBHA)****Main phone:** 214-366-9407

Care Coordinators are here to assist you in getting connected to available resources in your community such as:

- Mental Health medication services
- Substance Use Disorder
- Housing and Utility assistance information
- Benefits
- Health and Wellness
- Support Groups and other additional Supports

Call for further information.

Housing**Section 8 Housing – HUD****Phone(s):** (972) 551-6670**Voice Mail:** 972-551-6600 Ext. 256**Fax:** 972-551-6633

115 N. Adelaide, Suite 305

Terrell, TX 75160

Email: housing@cityofterrell.org**Office Hours:** 8:00 am – 5:00 pm, Monday – Friday, closed 12 pm – 1 pm**Fees:** None **Eligibility:** Must meet low-income guidelines**Intake procedure:** Complete application and interview to be put on waiting list (up to two year wait)**Service Area Description:** Kaufman County and surrounding areas**Serenity Corner:**

212 S. Rockwall St.

Terrell, TX 75160

For information call: Faith Fellowship Church of the Nazarene (972) 563-8048

Homelessness services. Small food pantry. Provides assistance to low/no-income members of the community with services such as obtaining state identification, enrolling in drug/alcohol rehab programs and job placement.

Information & Referral (area wide)**State of Texas Resource Hotline** 211**Information & Referral for Kaufman & Navarro County****Phone(s):** (866) 758-2111

200 S Virginia

P.O. Box 836

Terrell, TX 75160

Office Hours: 8:00 am – 4:00 pm, Monday – Friday**Emergency Aid:** Applications taken @ 200 S. Virginia, and 112 S. Jackson, Terrell.

Information & Referral Services for social service organizations in Kaufman & Navarro counties. Food, shelter, rent assistance, counseling, child care, senior services, disaster relief, and other program information is available.

Intake procedure: call for information

Service Area: Kaufman County

Christian Help Center, Inc.

Website: <http://www.kaufmanhelp.org/>

Phone(s): (972) 932-8866

400 S. Terrell Highway

Kaufman, TX 75142

Office Hours: Mon – Thurs 9-4 p.m. Food Distribution on Tue & Thursday 9 to 12p.m.

Help Line, Social Services Network

Service Area: Kemp, Scurry Rosser, Crandall, Heartland, 75142

Legal Assistance

*** Legal Aid of Northwest Texas has posted a number of YouTube outreach videos addressing COVID-19 related legal issues. The videos can be viewed by accessing the following links:**

“Texas Eviction Law During COVID-19”

https://youtu.be/qB75xlQ_WfA

“What Consumers Need to Know About Fraud During COVID-19”

<https://www.youtube.com/watch?v=lp-JPnEDSIE>

“Addressing Family Violence During COVID-19”

<https://youtu.be/PZKNQgtXKjY>

“Co-Parenting During COVID-19”

<https://youtu.be/UYgkwYu49rM>

*** During COVID -19 applications are being handled by phone. Waxahachie Office Weekly Intake – 972.923.3344. Ellis and Kaufman Counties. Emergencies by pre-set appointment.**

Family law, all services for low income families except criminal.

Fees: None, Documents required: social security card, current driver's license, (3) pay stubs

Eligibility: Applicants must meet income eligibility

Intake procedure: Telephone for appointment Monday through Friday 8:00 a.m. – 5:00 pm

Literacy

Wings: A Community Education Project

***** Need volunteers to help teach.**

Phone(s): (972) 551-6663,

Riter C. Hulsey Public Library Mon. – Thurs: 10:00 a.m. – 6:00 p.m. Friday 1:00 p.m. – 5:00 p.m.

301 N. Rockwall Street

Terrell, TX 75160

Contact Lee Holbert **Email** wings@cityofterrell.org For more details

Community education program: High School Equivalency/ GED, ESL, citizenship, computer literacy

Fees: none **Eligibility:** Open to any adult **Intake procedure:** Call for information

Service Area Description: primarily Kaufman County, but everyone welcome

Need volunteers to tutor or teach

English as a Second Language classes (ESL)

held at Terrell High School

701 Town North Drive

Terrell, TX 75160

class to assist those interested in learning English as a second language

Monday & Wednesdays 4:30 p.m. – 6:30 p.m. September through April

Fees: none **Eligibility:** available to adults 18 years of age & older residing in

Adult Basic Education: in collaboration with Navarro College

GED Preparation and Testing

Preparation classes held each Monday & Wednesday 5:30 p.m. – 8:30 p.m. at the Terrell ISD High

School Campus. For information call: (972) 563-6319

701 Town North Drive

Terrell, TX 75160

Must call to enroll prior to attending classes: toll free 1-800-628-2776 or (903) 875-7464

Classes are being held through Zoom at this time due to COVID.

Parent Training/ Information

Partners Resource Network/ TEAM

Phone: 800-866-4726 **Website:** prntexas.org

Agency serves as a statewide Parent Training & Information Center to parents of infants, toddlers, children and youth with all types of disabilities.

Fees: none **Eligibility:** available to parents with children with disabilities

Intake procedure: Call toll free number to connect to someone in area **Service Area:** statewide

Recreation

Rockwall County YMCA

Phone: 972-772-9622

1210 North Goliad

Rockwall, TX 75087

Office Hours: Mon.-Fri. 5 am – 8 pm Sat. 7am-5 pm Sun. 1 pm-5pm.

Programs offered: After school childcare, summer camp, sports, karate, Adventure Guides

Fees: call for information/ financial assistance to families as needed; scholarships are available

Eligibility: call for information **Service Area:** Rockwall County

Senior Citizens Services

Elder & Handicap Abuse Hotline 800-392-0210

Terrell Senior Citizen Center/ Meals on Wheels

Phone: 972-563-7960

115 North Adelaide

Terrell, TX 75160

Office Hours: Mon.- Friday 8:00 a.m. – 1:30 p.m.

Call for information

Kaufman Senior Citizens Center

Phone(s): (972) 932-7002

112 S. Jackson

Kaufman, TX 75142

Office Hours: 8:00 am – 2:00 pm, Monday – Friday

Congregate meals served daily at 11:30 a.m. Hot home-delivered meals available for adults age 60+ w/in Kaufman city limits. Frozen meals available for persons living outside hot meal delivery area. Recreation & physical fitness. Nutrition education/outreach.

Fees: Donations suggested for meals

Eligibility: 60+ for most programs, except transportation & emergency aid

Intake procedure: referrals for home-delivered meals & homemaker assistance. Call for appointment.

Senior Connect

Phone: (972) -563-7960

200 S. Virginia

Terrell, TX 75160

972-563-7960

General information and referral to resources via phone

STAAR Transit Admin. Office/Meals On Wheels/Information & Referrall – Kaufman County

Phone(s): (972) 563-1422, (903) 641-0166 (Navarro County)

500 Industrial BLVD.

Terrell, TX 75160

Office Hours: Monday – Friday 8:00 am – 4:00 pm

Programs: Meals on Wheels, STAR transportation, Information & Referral, Case Management, Health Screening, Health & Welfare Counseling. Meals on Wheels provides hot meals to elderly and/or disabled individuals unable to shop/prepare meals

Fees: Call

Substance Abuse Help

Alcoholics Anonymous Terrell

Phones: (972) 563-2011

108 N. Blanche St.

Terrell, TX 75160

Meeting Hours: call for meeting days/times

AA – Kaufman

107 E. Elmo

Kaufman, TX 75142

Meeting Hours: 12:15 p.m. – 7 p.m. **Fees:** None **Eligibility:** None **Intake procedure:** walk-in **Service Area:** open to anyone

Nexus Recovery Center main campus

Phone: (214) 321-0156

8733 LaPrada Dr.

Dallas, TX 75228

help@nexusrecovery.org

Inpatient and outpatient programs for adult women and teenage girls ages 13 – 17 including those pregnant or accompanied by children. Continuum of care from detox through aftercare

Transportation

STAR Transit

Phone(s): (972) 563-5875 Toll free: 877-631-5278

Fax: (972) 563-0048

500 Industrial

P.O. Box 703

Terrell, TX 75160

Office Hours: 8:00 am – 4:00 pm, Monday – Friday, except holiday. Operates from 6:00 a.m-6:00 p.m

*** During COVID -19, STAR Transit is temporarily waiving the bag limit normally in place for shopping trips. This waiver also applies to rides to food pantries and share centers. For the protection of our riders and drivers, all items must be contained in bags and/or boxes and secured in one of the following ways: under the seat of the rider where it can be secured by the rider's feet, held in the rider's lap or seat belted in a seat.**

To book a curbside pickup, call us at 877-631-5278. Schedulers are available Monday – Friday, 8:00 am – 4:00 pm. For the health, safety and well-being of our riders, drivers and community, trips are limited to essential jobs, healthcare and access to food. No fares are being collected at this time. * for updates: www.STARtransit.org

Public transportation provider in Kaufman County. Will transport passenger in the county when given proper advance. Medical trips into adjacent counties, including Dallas (Tuesdays and Thursdays) at higher cost. All trips must originate in Kaufman County, but may cross short distances into neighboring counties. Senior citizens 1/2 price within Kaufman county as long as the ride is within city limits

Fees: Call for fares/ all prices are one way for ALL ages.

Eligibility: Fares charged. Special arrangements can be made for welfare-to-work vouchers

Intake procedure: Call for reservations, 24 hours in advance

Service Area: Kaufman County

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Utility Assistance

Information & Referral for Kaufman & Navarro County

Phone(s): (866) 758-2111, (972) 563-1421

200 S Virginia

P.O. Box 836

Terrell, TX 75160

Office Hours: 8:00 am – 4:00 pm, Monday – Friday

Intake procedure: call for info. **Eligibility:** call for info. **Service Area:** Kaufman & Navarro Co

Victims of Domestic Violence/Sexual Assault: Assistance

Genesis Center for Battered or Homeless Women and their Children

Phone: (214) 520-6644

Kaufman, TX 75142

E-mail Address: alan@genesiscenter.org

Office Hours: 24 Hours, 7 days a week

Supports and helps women in crisis and their children, also homeless women

Fees: none **Eligibility:** Serves 100 mile radius must attend group meetings, bible study, complete chores, work in thrift store **Intake procedure:** prescreen, interview

Shelter, counseling, provides tangible daily needs; 6 – 8 month stay (up to 1 year if necessary)

Service Area: Kaufman, Van Zandt, and Henderson counties

Hope's Door New Beginnings

Phone: 972-422-2911 Crisis line: 972-276-0057

218 N. Tenth Street

Garland, TX 75040

Office Hours: Crisis line is answered 24 hours a day, 7 days a week in English and Spanish

Intervention and prevention services to individuals and families affected by intimate partner family violence

Fees: None

The Family Place, Dallas

Phone: Crisis line: (214) 941-1991 Answered 24 hours a day, 7 days a week in English and Spanish

Office Hours: 24 hours a day, 7 days a week

Provides a crisis hotline, safe housing, legal help, counseling for victims and abusers

Fees: None

Victims of Crime/Assistance

Kaufman Christian Help Center

Phone(s): (972) 932-8866, (972) 932-8822

209 West Mulberry

Kaufman, TX 75142

Office Hours: Monday – Thursdays 9:00 a.m.- 4:00 p.m. **Friday by Appointment Only.**

Partnership between Kaufman Christian Help Center staff, Victim Relief Volunteers & law enforcement. Officer responding may dispatch response team to scene. With permission, Victim Relief responders will refer victim & their family to Kaufman Christian Help Center. Staff will help follow up & formulate a plan of care. **Services available:** repair/ clean damaged residence, emergency transportation/vehicle repairs, accompaniment to hospitals, courts, & other agencies, emergency food, furniture & clothing, emergency financial aid, bilingual assistance, counseling.

Fees: none **Eligibility:** Resident of Kaufman County **Intake procedure:** call for info. **Service Area:** Kaufman County

The Family Peace Project

Phone: (800) 799-SAFE (7233) (answered 24 hrs.) & (903)-677-9177

Athens TX 75751

Office Hours: Crisis line answered 24 hours a day, 7 days a week

Services include: counseling, mentoring, safety planning (teens and children), education support for the family. coping skills, peer support groups, individual advocacy, court accompaniment, tutoring

Fees: none **Eligibility:** Children who witness or are victim to domestic violence or sexual assault (primary or secondary victims). Anyone aged 17 or younger (18 if still in high school, once out of high school, will be moved to adult services.

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STATE/NATIONAL CRISIS HOTLINES

Alcohol and Drug Abuse Help Line 1-800-662-4357

ADAPT Mobile Crisis Team 1-866-260-8000

Texas Child Abuse Hotline 1-800-252-5400

National Suicide Prevention Lifeline 1-800-273-8255

Poison Control	1-800-222-1222
Teen Runaway Hotline	1-800-RUNAWAY
National Domestic Violence Hotline	1-800-799-7233
Texas Youth Hotline	1-800-989-6884

Area Support Groups

Jewish Family Services offers a number of different support groups, all facilitated by a licensed professional. Many groups are offered at no charge. Any group for which there is a charge is offered on a sliding-fee scale, and no one is ever denied service due to an inability to pay. Groups meet at JFS Dallas (5402 Arapaho Rd, Dallas, 75248) **For information call: (972) 437-9950**

Adoption Home Studies

Lake Pointe Church Rockwall

Phone (469) 698-2250 (contact: Casey Christian) -Free childcare during groups: birth through 5th grade

Eating Disorders

Anorexia Nervosa & Associated Disorders

www.anad.org

Cancer

Telephonic Groups

To register, call 800-813-HOPE (4673)

Family

www.FindHelp.org Use findhelp.org to find free or reduced cost social service programs in cities across the United States. If you need help with food, housing, transit, health, education, work, care, goods, money, or legal issues, choose your city below or search your ZIP code to find programs serving your area.

Lake Pointe Church Rockwall

Support for Family of those that are Incarcerated

Call for dates/times

Phone (469) 698-2250 website lakepointe.org

Lake Pointe Church Rockwall/Infertility Support

Call for more information (469) 698-2250. Webstie: Lakepointe.org

Free childcare during groups birth through 5th grade.

Kid Share (Divorce Recovery for Children) (parent phone interview required)

This support group is for children in grades 3-5.

Call for dates/times

Phone (469)698-2250 website: lakepointe.org

Lakes Regional MHMR

Family Support Group

Call for dates/times Phone:(972) 962-3784

