

#### **Modesto City Schools**

# 2023-2024 Local Control and Accountability Plan (LCAP) Reader Friendly Version

GOAL 1: Increase academic achievement and ensure equitable access to enable all students to attain college and career readiness

Title for the	t Instruction First Time Action/Service	Success Criteria / Metric	Actual	Actual	Contributing
action	retion, ser vice	Success Criteria / Metric	Outcome Year	Outcome Year	Continuating
action			1	2	
Academic Achievement: Math	<ul> <li>Math Interim Assessments:         <ul> <li>Interim assessments will be identified and used across the district as benchmarks.</li> </ul> </li> <li>Math Ambassadors will meet to further the process of implementing reliable and valid benchmarks</li> <li>K-6 Planning Time/prep time</li> <li>Effective use of research-based instructional practices</li> <li>High student engagement</li> <li>Increase teachers' capacity to use data to drive their instruction</li> <li>Effective use of the eight mathematical practices:         <ul> <li>SWUN math contract for K-8 sites</li> </ul> </li> <li>Support the team-teaching model for algebra (new 2023-24)</li> </ul>	LCAP METRIC  By June 2024, the CA Dashboard – Academic Indicator for Math:  Elem District: will improve DFS by 51 points  HS District: will improve DFS by 30 points (Data Source: CA Dashboard)  • Baseline (2018-19 due to COVID):  Elem District DFS -74.7 points  HS District: DFS -85.5 points	2020-21 CAASPP Results  Elem District: -102.24  HS District: -91.7  DFS was not reported on the CA Dashboard this year. Results are internally calculated with not all business rules being applied to provide a consistent as possible reporting measurement.	2021-22 CAASPP Results (CA Dashboard) Elem District: -94.2 HS District: -128.2	N

INTERNAL METRIC Beginning in Fall 2021, the 9-12 Math Ambassadors will identify the number and frequency of CAASPP interim assessment blocks.  • 2021-22: 2 per course  Maintain or increase the number of student taking the math interim assessments.  • Baseline 7th grade - 997 8th grade - 1119 Algebra - 3371 Geometry - 2443 Algebra II - 1270 Total = 9200	2021-22: 2 per course  2021-22 Grade 7 - 1059 Grade 8 - 1198 Algebra - 3438 Geometry - 2448	2022-23: 7-12 Math Ambassadors switched to Performance Matters Benchmark internal assessments in place of CAASPP interim assessment blocks. Three benchmark assessments were administered per course in Math 7, Math 8, Algebra, Geometry, and Algebra 2  2022-23 Grade 7: 1122 Grade 8: 1043 Algebra: 4129 Geometry: 2427	
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Academic	•	Instruction aligned to	LCAP METRIC			N
Achievement: ELA		standards	By June 2024, the CA Dashboard – Academic			
	•	Professional Development	Indicator for ELA:			
	•	Effective use of research-	Elem District: will improve DFS by 45			
		based instructional practices	points			
	•	High student engagement	HS District: will improve DFS by 30 points			
	•	Increase teachers' capacity				
		to use data to drive their				
		instruction	Baseline (2018-19 due to COVID):			
	•	K-6 Planning Time/Prep	Elem District DFS -48.3 points	2020-21 (internal	2021-22	
		Time	HS District: DFS -2.4 points	calculation due to	CAASPP Results	
	•	ELA benchmark assessment		COVID)	(CA Dashboard)	
		committees/department				
		chairs will continue to meet		Elem District:	Elem District:	
		to further the process of		-62.35	-64.1	
		implementing reliable and	INTERNAL METRIC			
		valid benchmarks	Internal benchmarks will be aligned.	HS District:	HS District:	
				-7.09	-24.3	
			<ul> <li>K-3 will take DIBELS</li> </ul>			
			• 3-8, 11 will take IABs			
			<ul> <li>9-10 will take StudySync</li> </ul>			
			Baselines created in the 2020-2021 academic			
			year.			
			• DIBELS - 3/year	2021-22: Given	2022-23: Given	
			• Wonders/IABs - 4/year	as indicated	as indicated with	
			• IABs - 2/year	as mulcaled	StudySync being	
			• StudySync - 2/year		given 3/year	
					given 3/year	

Early Childhood Development/ Early Literacy	<ul> <li>Provide a robust ECE program</li> <li>Identify students at risk of reading difficulty, provide intervention, and monitor student progress</li> </ul>	LCAP METRIC  By June 2024, the number of TK/K students previously enrolled in an MCS ECE or TK program scoring at benchmark on a BOY Phonemic Awareness assessment will increase by 6%.  • Baseline 2020: 19%	2021-22: 19%	2022-23: 66%	Y
Academic Achievement – Intervention ELA	<ul> <li>Identify students at risk of reading difficulty, provide intervention, and monitor student progress</li> <li>Increase teachers' capacity to use data to drive their instruction</li> <li>Through collaboration identify best practices to meet the diverse needs of student groups</li> </ul>	LCAP METRIC  By June 2024, MTSS sites will decrease by 3% the percentage of students scoring at the well below benchmark range as measured by the DIBELS-8 BOY to EOY subtest assessment.       Kinder PSF  First Grade NWF/WRC  Second Grade NWF/WRC  Third Grade NWF/WRC  Third Grade NWF/WRC  WE Third Grade NWF/WRC  Third Grade NWF/WRC	2021-22: Kinder - decreased by 14% - goal met  1st Gr - decreased by 13% - goal met  2nd Gr - decreased by 9% - goal met	2022-23: Kinder - decreased by 29% - goal met  1st Gr - decreased by 13% - goal met  2nd Gr - decreased by 12% - goal met	Y
			3rd Gr - decreased by 7% - goal met	3rd Gr - decreased by 9% - goal met	

Full-Day Transitional Kinder / Early Literacy	<ul> <li>Provide a robust TK program</li> <li>Identify students at risk of reading difficulty, provide intervention, and monitor student progress</li> <li>Provide Kinder paraprofessionals</li> <li>TK/K Collaboration</li> <li>Expand the PK Program at Burbank to additional sites: Fund teacher assessment on KSEP, Fund summer programs for incoming TK and Kinder students</li> <li>Discontinued 2022-23</li> </ul>	INTERNAL METRIC By June 2024, the number of Kinder students previously enrolled in an MCS TK program scoring at benchmark on DIBELS-8 BOY Phonemic Awareness subtest will increase by 6%.  • Baseline 2020: 19%	2021-22: 19%	2022-23: 66%	
Instructional Technology	Maintain Instructional     Technology Coach and     STEAM Coordinator	INTERNAL METRIC  Maintain the number of coaching opportunities with classroom teachers.  • 2020- 2021 is a baseline year. with 1 Instructional Technology Coach and 1 STEAM Coach	2021-22: 1 IT Coach and 1 STEAM coach	2022-23: 1 STEAM coach	Y

		INTERNAL METRIC At least 80% of TK-6 students will participate in grade-level activities related to the California Computer Science standards, including troubleshooting, hardware & software, and algorithms.  • Baseline: 5,000 students	2021-22:	2022-23: 10,985 students	
		(Data source: Lesson plans)	10,400 students	10,983 students	
K-6 Prep Providers	Provide teachers time for lesson planning	INTERNAL METRIC By June 2024, Character Trait lessons will be created and provided by Prep Providers.  • Tracking of lessons by Prep Providers	2021-22: Lessons created and presented	2022-23: Lessons created and presented	Y
Curriculum Coordinators	Maintain curriculum coordinators	INTERNAL METRIC By June 2024, CIPD will consistently maintain content area coordinators at the 5.0 FTE.  Data source: HR	2021-22: 5 FTE	2022-23: 5 FTE	Y

Physical Fitness	• Fund PE equipment for TK-12	LCAP METRIC By June of 2024, increase the percentage of students meeting five or more fitness standards on the PFT to 65%. (Data source: DataQuest)			N
		Baseline: (2018-19 was the last year the PFT was administered) 47.9%	2021-22: PFT administration changed and no scores reported	2022-23: The state has changed the assessment collection format and as such, there is no determination of students meeting 5 or more standards available to report.	
Williams Act	<ul> <li>Teachers appropriately assigned</li> <li>Teachers appropriately credentialed</li> <li>Standards-aligned instructional materials</li> <li>School facilities are maintained in good repair</li> </ul>	LCAP METRIC By June 2024, all Williams Act criteria will be met on an annual basis. (Data source: Williams Act Report)  • Baseline 2020-21: All criteria met	2021-22: All criteria met	2022-23: All criteria met	Y

1.2 Increase stud	1.2 Increase students being identified as "prepared" in the College/Career indicators							
Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing			
Seal of Biliteracy	Providing information to students and staff to increase the number of students who qualify for the Seal of Biliteracy	LCAP METRIC By June 2024, English Only and Initial English Proficient graduates receiving the State Seal of Biliteracy will increase by 15% from 67 to 77  (Data source: Internal SSB recipients EOY)			N			
		Baseline 2020: 67 students	2021: 55 students	2022: Official data is not available at the time of this report.				
Increase College & Career readiness of all students	<ul> <li>College credit courses</li> <li>Provide funding for the purchasing of equipment and textbooks</li> <li>Provide funding for teacher PD and training for MTA teachers who can teach a college course or college professors teaching on High School campuses</li> </ul>	LCAP METRIC By June 2024, CA Dashboard College and Career Readiness Indicator "prepared" will show an increase of 3% or maintain green/blue status  • 2019-20 Baseline: 36.9%	2020-21: 37.1%	2021-22: College & Career Readiness Indicator is not reported on the CA Dashboard for 2022	N			

Increase College & Career readiness of underrepresented students	<ul> <li>Provide funding for Career Exploration curriculum K-12</li> <li>Counselor and Administrator training on CTE pathways and focus on completion</li> <li>Continuing to develop data tracking systems to desegregate data of underrepresented populations</li> </ul>	INTERNAL METRIC By June 2024, CTE Pathway completion rate will show an increase of 3% per year.  • Baseline 2019-2020: 12.3%  By June 2024, data tracking will be developed to track underrepresented students: ELs, SPED, SED,	2020-21: 11.4%  2021-22:  Performance Matters provides all measures for underrepresented	2021-22: Data will not be available until the end of June 2023.  2022-23:  Performance Matters provides	Y
			student groups	all measures for underrepresented student groups	
College and Career readiness assessment	<ul> <li>Provide funding for high school students to take college or career readiness assessments selected/administered by the district.</li> <li>Provide test preparation material and teacher professional development</li> </ul>	LCAP METRIC By June 2024, the Graduation Indicator will increase by 3% from 87.2% (2020) to 90.2% or maintain green or blue status.  (Data source: CA Data Dashboard/DataQuest)  • 2020 Baseline: 87.2%	2021: 88.9%	2022: 91.0%	Y
UC/CSU Eligibility	<ul> <li>Transcript Evaluation Service (TES) A-G report each semester</li> <li>Maintain funding for TES services</li> <li>Ensure courses are A-G approved</li> </ul>	LCAP METRIC By June 2024, the percentage of cohort graduates meeting UC/CSU a-g requirements will increase by 3% yearly.  (Data source: DataQuest)			N

	<ul> <li>Quarterly review of grade data to provide support, intervention, and placement</li> <li>Licenses for APEX for UC/CSU remediation</li> </ul>	<ul> <li>2019-20 Baseline: 35.1%</li> <li>2023-24 Goal: 47.1%</li> </ul>	2021: 43.27%	2022: 37.6%	
AVID	<ul> <li>Provide funding for AVID sites</li> <li>Provide funding for the expansion of AVID in secondary school sites</li> <li>Provide funding for the expansion of AVID in elementary schools</li> </ul>	LCAP METRIC By June 2024, 95% of graduating AVID seniors will have met A-G requirements.  • 2019-20 Baseline: 81.2%  By June 2024, the number of 8th grade AVID students earning a "C" or higher in an honors class will increase by 3%.  • 2019-20 Baseline: 50%	2021: 100% 2021: 57%	2022: 100% 2022: 46%	Y
IB and AP	Maintain funding and increase student diversity in IB and AP.	INTERNAL METRIC By the end of June 2024, we will increase the number of elementary sites implementing AVID in grades 4-6 by one or more schools each year.  INTERNAL METRIC By June 2024, the MCS Dashboard will contain a dashboard report that will enable the analysis (by school, student, group, and whole district) of Advance Placement (AP)	2021-22: 2 sites	2021-23: 5 sites	Y

	<ul> <li>Maintain .40 FTE IB         Coordinator</li> <li>Provide test preparation         material and teacher         professional development</li> <li>Provide funding to support         test administration</li> <li>Provide free/reduced AP/IB         tests for all students         enrolled in those classes.</li> <li>Provide funding for AP         prep and testing for 8th-         grade students in the Bret         Harte/Hanshaw MCS Dual         Language Program</li> </ul>	and International Baccalaureate (IB) passage rates, course participation, enrollment, student ethnicity, and English proficiency.  • 2021-2022: Create IB and AP dashboard report  • 2022-2023: Provide (by individual school and district) student data reports for IB and AP that can be used to increase student participation, diversity, academic supports, and passage of exams	Completed	Completed	
Counselors	<ul> <li>Funding for High School College Counselors</li> <li>9-12 Counselor for concentration groups</li> <li>7-8 Counselor for concentration groups</li> <li>High School Counselor for G230 Academy</li> <li>High School Counselor for Elliott</li> <li>Maintain counselor ratio to 650:1</li> </ul>	LCAP METRIC  By June 2024, CA Dashboard College and Career Readiness Indicator "prepared" will show an increase of 3% or maintain green/blue status.  • 2019-20 Baseline: 36.9%	2020-21: 37.1%	2021-22: College & Career Readiness Indicator is not reported on the CA Dashboard for 2022	Y

Career Technical Education	<ul> <li>Funding to support CTE pathways</li> <li>Work Experience</li> <li>CTE positions</li> </ul>	LCAP METRIC  By June 2024, students finishing a CTE pathway-specific Concentrator, Capstone course sequence with a grade of C- or better			Y
	<ul> <li>Career Navigators</li> <li>Increase internships and certifications</li> <li>Support Adult Education</li> </ul>	<ul> <li>will increase 5% (CALPADS)</li> <li>Baseline 44%</li> <li>By June 2024, students completing college credit courses (academic or CTE) with a grade of C- or better for two semesters or three quarters will increase 10% (CALPADS)</li> </ul>	2021: 46%	Data for 2022-23 is not available at this time. Metric will be updated at the end of summer school.	
		Baseline: 2.65%	2022: 2.65%	Data for 2022-23 is not available at this time. Metric will be updated at the end of summer school.	
Career Awareness	<ul> <li>Provide funding for Career Exploration curriculum K- 12</li> <li>Provide funding for career exploration activities K-12</li> </ul>	LCAP METRIC By June 2024, CA Dashboard College and Career Readiness Indicator "prepared" will show an increase of 3% or maintain green/blue status.			Y
		• 2019-20 Baseline: 36.9%	2020-21: 37.1%	2021-22: College & Career Readiness Indicator is not reported on the CA Dashboard for 2022	

Junior Reserve	Maintain a JROTC military	LCAP METRIC			Y
Officers' Training	leadership program at	By June 2024, Increase student enrollment in			
Corps (JROTC)	Beyer High	JROTC by 20% each year from 2020.			
• ` ` `					
		Baseline: 48 Students			
		Buseline. To Students			
			2021-22:	2022-23:	
			130 students	118 students	

#### 1.3 Increase English Learner growth toward English proficiency

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Seal of Biliteracy	<ul> <li>Providing information to students and staff to increase the number of students who qualify for the Seal of Biliteracy</li> <li>Increase student participation in 4 years of a World Language (or equivalent)</li> <li>Create a district-wide assessment pathway</li> </ul>	LCAP METRIC By June 2024, English Learners and Reclassified graduates receiving the State Seal of Biliteracy will increase 15% from 188 to 216 (5% each year).  (Data source: Internal SSB recipients EOY)  • Baseline 2020: 188 students	2021: 252 Students	2022: Data is not available at the time of this report.	Y

ELPAC	<ul> <li>Provide ALD teachers with CSS/designated ELD PD</li> <li>Provide all teachers with CSS/integrated ELD PD</li> <li>Provide ELPAC training for stakeholders (admin/classified/certificated/parents/counselors)</li> </ul>	LCAP METRIC By June 2024, move English Learners in each ELPAC band by 15% (5% each year). (Data source: Dashboard)  • Baseline: Established with 2020-21 results; released in July/August 2021  Elementary: Level 1: 25% Level 2: 36% Level 3: 31% Level 4: 8%  High School: Level 1: 27% Level 2: 34% Level 2: 34% Level 3: 29% Level 4: 10%	21-22 ELPAC Results: Elementary: Level 1: 23.72% Level 2: 34.66% Level 3: 31.40% Level 4: 10.22%  High School: Level 1: 22.69% Level 2: 28.46% Level 3: 35.10% Level 4: 13.75%	22-23 ELPAC Results: ELPAC results for 2022-23 are not available at the time of this report.	Y
Academic Achievement: Math and ELA	<ul> <li>Effective use of research-based instructional practices</li> <li>High student engagement</li> <li>Increase teachers' capacity to use data to drive their instruction</li> </ul>	LCAP METRIC By June 2024, the CA Dashboard – Academic Indicator for Math:  Elem District: will improve ELs DFS to 60 points below standard  HS District: will improve ELs DFS to 70 points below standard (Data Source: CA Dashboard)	2020-21 (internal calculation due to COVID)	2021-22 CAASPP Results CA Dashboard	Y

	<ul> <li>Provide Sheltered         Instruction Observation         Protocol (SIOP) training         for 7-12 social science and         science teachers.     </li> <li>ALD Support</li> </ul>	Baseline (2018-19 due to COVID):      Elem District DFS 74.7 points below standard      HS District: DFS 85.5 points below standard	Elem District: -145.78 HS District: -192.32	Elem District: -114.5 HS District: -210.8	
		LCAP METRIC By June 2024, the CA Dashboard – Academic Indicator for ELA:  Elem District: will improve ELs DFS to 30 points below standard  HS District: will improve ELs DFS to 70 points below standard (Data Source: CA Dashboard)  • Baseline (2018-19 due to COVID):  Elem District DFS 48.3 points below standards  HS District: DFS 93.2 points below	2020-21 (internal calculation due to COVID)  Elem District: -117.47  HS District: -149.45	2021-22 CAASPP Results CA Dashboard Elem District: -89.0 HS District: -123.4	
Reclassification	<ul> <li>Provide ALD teachers with CSS/designated ELD PD</li> <li>Provide all teachers with CSS/integrated ELD PD</li> </ul>	LCAP METRIC By June 2024, the number of EL students reclassifying will increase by 5% annually (Data Source: Reclassification data)			Y

	<ul> <li>Provide ELPAC training for stakeholders         (admin/classified/         certificated/parents/         counselors)</li> <li>Effective use of research-         based instructional practices</li> <li>High student engagement</li> </ul>	Baseline 2020-2021      Elem District: 147 students - 2.9%      HS District: 14 students - 0.7%	2021-22 Elem District: 242 students - 4.6% HS District: 102 students - 4.4%	2022-23 <b>Elem District:</b> 258 students – 4.8% <b>HS District:</b> 160 students – 6.1%	
Assessment Center Staff and ELPAC testers	Staff ensures EL     assessments are     administered to meet state     guidelines     Staff provides fidelity for     the administration of EL     assessments (identification     and progress)	INTERNAL METRIC By June 2024, 100% of English Learners are tested using the ELPAC assessment. (yearly) (Data source: TOMS)  • 2020-21 Baseline: 95%	2021-22: 96.44%	2022-23: 99.41%	N
Maintain/Increase Newcomer and Refugee/Asylum Seeking students Support Staff	<ul> <li>Staff ensures Newcomer and Refugee/Asylum Seeking students are supported</li> <li>Staff ensures parents of Newcomer and Refugee/Asylum Seeking students are supported through meetings (1-1 and group)</li> </ul>	INTERNAL METRIC By June 2024, 35% of newcomers and refugee/asylum-seeking students/parents will participate in district meetings such as DELAC, ELAC, SSC. (Data source: MCS Dashboard)  • 2020-21 Baseline: 444 attendees	2021-22: 55 attendees	2022-23: 41 attendees	N
Dual Language Academy	Provide information to English Learner stakeholder (students/parents/counselors /teachers/admin) to increase the number of students who	LCAP METRIC  By June 2024, the number of DLA students meeting or exceeding CAASPP ELA scores will increase by 8%.  (Data source: CA Dashboard + Internal Data)			Y

	qualify for the Seal of Biliteracy  Vice-Principal  Provide transportation  Provide enrichment and interventions for EL students  Provide assessment center testers  Provide professional development for DLA	• (Baseline) 18-19 CAASPP ELA  o 3rd: 23.3% o 4th: 14.3% o 5th: 29.0% o 6th: 26.9 % o 7th: 19.5% o 8th: 29.3%  LCAP METRIC  By June 2024, K-8 DLA enrollment will increase by 5% from 475 to 498 students.	2020-21: 3rd: n/a 4th: 16.9% 5th: 11.8% 6th: 35.0% 7th: 36.7% 8th: 39.4%	2021-22: 3rd: 13.8% 4th: 25.4% 5th: 27.6% 6th: 55.3% 7th: 37.9% 8th: 28.1%	
	certificated and classified staff	(Data source: CALPADS 1 Census Day data)  • 2020-21 Baseline: 475	2021-22: 472	2022-23: 488	
Newcomer Program: Language Institute	<ul> <li>Provide transportation</li> <li>Provide supplemental support staffing (i.e., bilingual instructional assistants/ paraprofessionals, 0.2 Language Institute Certificated Coordinator, etc.)</li> <li>Provide sustained EL-specific Professional Development for all staff(certificated and classified)</li> <li>Provide services that address the unique needs of English Learner students new to English, recent immigrants, asylum-seeking and refugee students, and</li> </ul>	LCAP METRIC  By June 2024, the number of Language Institute newcomers that make growth on the MELD assessment will increase by 10% (Data source: MELD assessment data)  • Baseline to be established 2021-22	2021-22: Average 23.1	2022-23: MELD data is not available at the time of this report	Y

	students with limited instruction or formal education				
Maintain or increase summer program opportunities for ELs.	• Summer School for ELs (K-3)	INTERNAL METRIC By June 2024, the number of English Learner students who participated in a summer school program will increase by 10% (Data source: Summer School attendance data)  • 2020-21: 60 (Baseline)	2021-22: No stand-alone EL program was held	2022-23: No stand-alone EL program will be held.	Y

#### 1.4 Develop a Multi-Tiered System of Support for all students

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Instructional Coaches for MTSS	<ul> <li>MTSS Sites will have MTSS Instructional Coaches</li> <li>Maintain/Increase the number of MTSS sites</li> </ul>	LCAP METRIC  By June 2024, MTSS sites yearly will decrease by 3% the percentage of students scoring at the intensive range as measured by the DIBELS-8 BOY to EOY subtest assessment.     Kinder PSF  First Grade NWF/WRC  Second Grade NWF/WRC  Third Grade NWF/WRC  (Data Source: mClass)	2021-22: Kinder - decreased by 14% - goal met	2022-23: Kinder - decreased by 29% - goal met	Y

		Yearly Goal: Decrease Intensive by 3% BOY to EOY	1st Gr - decreased by 13% - goal met 2nd Gr - decreased by 9% - goal met 3rd Gr - decreased by 7% - goal met	1st Gr - decreased by 13% - goal met 2nd Gr - decreased by 12% - goal met 3rd Gr - decreased by 9% - goal met	
Mental Health / Social-Emotional Support	<ul> <li>Student Assistance         Specialists</li> <li>Behavior Clinician/Social         Work Counseling Services</li> <li>PBIS/RP Training and         Support</li> <li>Behavioral Coach</li> <li>Training</li> <li>Consultant Agreements</li> </ul>	LCAP METRIC  By June 2024, decrease by 1% the percentage of K-8 students who are chronically absent to 8.7%  • 2018-19 Baseline: 9.7% (DQ) • 2019-20:10.03% end of S1 (MODD) (Data Source: DataQuest)  LCAP METRIC  By June 2024, for the high school district, decrease by 1% the percentage of 9-12 chronically absent students	2021-22: 48.8% (MODD)	2022-23: 27.32% (MODD)	Y
		<ul> <li>2018-19 Baseline: 18.7% (DQ)</li> <li>2019-20: 17.51% end of \$1(MODD)</li> <li>(Data Source: Data Quest/ Modesto Dashboard)</li> <li>INTERNAL METRIC</li> <li>By June 2024, all MCS sites show a 95% attendance rate.</li> </ul>	2021-22: 39.3% (MODD)	2022-23: 27.49% (MODD)	

		<ul> <li>18-19 Baseline: 26/34 at 95%</li> <li>19-20 29/34 end of S1</li> <li>(Data Source: Modesto Dashboard)</li> </ul> LCAP METRIC By June 2024, the Suspension rate will decrease by 0.3% or maintain green/blue status for each district.	2021-22: No sites	2022-23: No sites	
		<ul> <li>Elem District:         <ul> <li>2019-20 Baseline: 2.3%</li> </ul> </li> <li>HS District:         <ul> <li>2018-19 Baseline: 6.3%</li> </ul> </li> </ul>	2020-21: 2.8%	2021-22: 3.1%	
		(Data Source: DataQuest)	2020-21: 5.2%	2021-22: 5.2%	
Interventions	<ul> <li>Multi-Tiered System of Support (MTSS)         Intervention Curriculum &amp; Materials         <ul> <li>Provide supplemental materials for intervention</li> <li>Social-Emotional Learning Program</li> <li>Intervention Centers</li> <li>Paraprofessionals (moved from Mental Health/Social-Emotional Support)</li> <li>Summer Bridge / Specialized Programs</li> <li>Student Success Team Training and support</li> </ul> </li> </ul>	LCAP METRIC  By June 2024, sites will decrease by 3% the percentage of students scoring at the well below benchmark range as measured by the DIBELS-8 BOY to EOY subtest assessment.	2022-23: Kinder- decreased by 14% - goal met 1st Gr - decreased by 13% - goal met 2nd Gr - decreased by 9% - goal met 3rd Gr - decreased by 7% - goal met	2022-23: Kinder - decreased by 29% - goal met 1st Gr - decreased by 13% - goal met 2nd Gr - decreased by 12% - goal met 3rd Gr - decreased by 9% - goal met	Y

	<ul> <li>Paraprofessionals</li> <li>Summer School         Remediation</li> <li>Extended Summer School</li> <li>Support for after school         tutoring programs</li> <li>Mentorship 7-12: "Improve         Your Tomorrow"</li> <li>Student Services         Administrator 7-12 (new         22-23)</li> </ul>	LCAP METRIC  By June of 2024, the Graduation Indicator will increase by 3% from 87.2% (2020) to 90.2% or maintain green or blue status.  (Data source: CA Data Dashboard/ DataQuest)  • 2019-20 Baseline: 87.2%	2020-21: 88.9%	2021-22: 91.0%	
Support for students chronically absent	<ul> <li>Student Assistance Specialists (SAS)</li> <li>Attendance Liaisons</li> <li>Intervention Centers</li> <li>Behavioral Counseling</li> <li>Health Clerks</li> <li>Health Services Supplies</li> <li>Additional Nursing Services</li> <li>CalSAFE</li> <li>Foster/Homeless Liaison</li> <li>Attendance Incentives</li> <li>7-12 Counselors</li> <li>Gallo Performance</li> <li>Outdoor Education</li> <li>City Bus Transportation</li> <li>Saturday School program and staff</li> <li>Student Services Administrator 7-12 (new 22/23)</li> </ul>	LCAP METRIC By June 2024, decrease by 1% the percentage of K-8 students who are chronically absent to 8.7%  • 2018-19 Baseline: 9.7% (DQ)  (Data Source: DataQuest)  LCAP METRIC By June 2024, decrease by 1% the percentage of 9-12 students who are chronically absent to 17.7%  • 2018-19 Baseline: 18.7% (DQ)  (Data Source: Data Quest/ Modesto Dashboard)	2020-21: 48.8% 2020-21: 39.3%	2021-22: 27.32% 2021-22: 27.49%	Y

Attendance Rate	Student Assistance	INTERNAL METRIC			Y
Attendance Rate	Specialists (SAS)	INTERNAL METRIC			1
	Attendance Liaisons	By June 2024, all MCS sites show a 95%			
	Attendance campaign	attendance rate.			
	Intervention Centers	attendance rate.			
			2021-22: no sites	2022-23: no	
		• 18-19 Baseline: 26/34 at 95%	2021-22. 110 sites	sites	
		• 18-19 Baseline: 20/34 at 93% • 19-20 29/34 end of \$1		Sites	
	Health Services Supplies	• 19-20 29/34 end of \$1			
	Additional Nursing Services				
	<ul><li>CalSAFE</li><li>Foster/Homeless Liaison</li></ul>	(D + C - M 1 + D 11 - 1)			
		(Data Source: Modesto Dashboard)			
	• Attendance Incentives				
	<ul><li>7-12 Counselors</li><li>Gallo Performances</li></ul>				
	0 1 1 1				
	City Bus Transportation				
	Saturday School program     and staff				
	Administrator 7-12 (new 22/23)				
Communication / Essentai	′	LCAP METRIC			Y
Suspension/Expulsi-	<ul><li>Behavior Coach</li><li>Positive Behavior</li></ul>	By June 2024, the suspension rate will			Y
on/Dropout Rate	Intervention and Support	decrease by 0.3% or maintain green/blue			
	0.1. 1.0	status for each district.			
	Cultural Competency &     Diversity	status for each district.			
	Bus Monitors				
	Intervention Center	Elem District:			
	Materials	• 2018-19 Baseline: 2.9%	2020-21: 2.8%	2021-22: 3.1%	
	Probation Officer	• 2018-19 Baseline: 2.9% • 2019-20 2.3%	2020-21. 2.070	2021-22. 3.1/0	
	Restorative Practices	<b>■</b> 2017-20 2.370			
	<ul> <li>Restorative Fractices</li> <li>Behavior Counseling/SAS</li> </ul>	HS District:			
	Foster/Homeless Liaison	• 2018-19 Baseline: 6.3%	2020-21: 5.2%	2021-22: 5.2%	
	<ul> <li>Foster Youth Specialist</li> </ul>	• 2019-20: 4.3%	2020 21. 3.270	2021 22. 3.270	
	• 7-12 Counselors	(Data Source: DataQuest)			
	- 7-12 Counscions	(Data Source, DataQuest)			

	<ul> <li>Incentives</li> <li>Mentors</li> <li>K-6 Campus Assistants</li> <li>Additional Campus Supervisors at high needs sites</li> <li>School Safety Officers</li> <li>Security Patrol Call Center Techs</li> <li>Student Services</li> </ul>	LCAP METRIC By June 2024, maintain/decrease the number of student expulsions. (Data Source: CALPADS)  K-8  • Baseline: 0 students  9-12  • Baseline: 12 students	2022: 1 student	2023: 0 students	
	Administrator 7-12(new 22/23)	LCAP METRIC By June 2024, the high school cohort dropout rate will decrease by 1%; the junior high dropout rate will decrease (Data Source: MOSIS)	2022: 4 students	2023: 3 students	
		Junior High  • 2019-20 Baseline: 5 students  High School  • 2019-20 Baseline: 5.9%	2022: 8 students 2022: 3.5%	2023: Data not available until end of June 2023.	
				2023: Data not available until end of June 2023.	
RISE	<ul> <li>RISE Staffing - Certificated/ Classified</li> <li>Curriculum/Supplies</li> <li>Instructional Materials</li> </ul>	LCAP METRIC By June 2024, expand RISE to include math at all 22 elementary sites and obtain pre/post data with post data showing growth of 15% over pre-test for both ELA and math.		2022-23: Math TK-6:	Y

	Training for teachers and paras	ELA 2020-21 Goal: 15% increase pre- to post- 2021-22: 15% increase pre- to post- 2022-23: 15% increase pre- to post- Math 2020-21 Goal: 15% increase pre- to post- 2021-22 Goal: 15% increase pre- to post- 2022-23: 15% increase pre- to post- DataSource (Internal Report)	2021-22: RISE was offered at all 22 elementary sites  Pre/Post results are not available due to use of DIBELS instead of Heggerty	82% of students had increase of 15% or more from pre- to post-assessment  ELA TK-6: 92% of students had and increase of 15% or more from pre- to post-assessment  RISE included both ELA and math at all 22 elementary sites.  A high school pilot was initiated as one	
Remediation programs	<ul> <li>Remediation Programs K-6</li> <li>Remediation Programs 7-8</li> <li>Remediation Programs 9-12</li> <li>Intersession</li> <li>Summer School</li> <li>G230 Academy</li> <li>K-12 after or before school Tutoring</li> <li>High School zero period or eighth-period credit recovery or A-G remediation</li> </ul>	LCAP METRIC By June of 2024, the Graduation Indicator will increase by 3% from 87.2% (2020) to 90.2% or maintain green or blue status. (Data source: CA Data Dashboard/ DataQuest)  • 2019-20 Baseline: 87.2%	2021: 88.9%	school. 2022: 91.0%	Y

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
K-6 Summer Enrichment	<ul> <li>Teachers</li> <li>Curriculum/Materials</li> <li>Service Contracts</li> <li>Bridge Class</li> </ul>	LCAP METRIC By June 2024, increase the number of students participating in K-6 summer enrichment by 10% each year.  • 2018-19 Baseline: 212 students • 2024 Goal: 290  (Data Source: Internal Report)	2021: 619 students	2022: 2,386	Y
7-8 Summer Enrichment	<ul><li> Teachers</li><li> Supplies</li><li> Materials</li><li> Bridge Classes</li></ul>	INTERNAL METRIC  By June 2024, implement a summer enrichment program at the junior high level.	2022: Approximately 330 students participated	2023: Data not available until after June 30, 2023	Y
VAPA Opportunities	<ul> <li>Provide funding for visual and performing arts programs</li> <li>Instrument replacement and repair</li> <li>Gallo Performances</li> </ul>	LCAP METRIC By June 2024, at designated grade levels, maintain/increase the number of students participating in performances offered by the Gallo Center.  • 2018-19 Baseline: 6,456  LCAP METRIC By June 2024, maintain/increase the number of students participating in music instruction at the elementary level.	2021-22: 1,465 (impacted by COVID-19)	2022-23: 6,534	Y

		• 2018-19 Baseline: 1,410			
Athletics	<ul> <li>Promoting athletics</li> <li>Athletic Director FTEs</li> <li>Provide funding for         Middle/Junior High School         athletic team equipment and         uniforms</li> <li>Providing funding for         Middle/Junior High School         athletic team transportation</li> <li>Providing funding for High         School athletic team         transportation</li> <li>Increase junior high         classified staffing to support         the expansion of junior high         activities &amp; athletics</li> <li>Provide increased         opportunities for junior high         students in athletic         programs</li> </ul>	LCAP METRIC By June 2024, 100% of Jr. High Schools will have at least 5 athletic teams/programs that students can participate in.  • 2019-2020 Baseline: 2 programs  INTERNAL METRIC By June 2024, all Middle/Junior high schools will offer the following sports teams:  • Soccer (co-ed) • Flag Football (co-ed) • Volleyball (Girls) • Basketball (Boys & Girls) • Track & Field (co-ed)  INTERNAL METRIC	2021-22: 3 programs  Soccer, Basketball, Volleyball	2022-23: 5 programs  Soccer, Basketball, Volleyball Flag Football Track & Field	Y
		By June 2024, the number of unique students participating in athletic teams/programs will increase 25% from the baseline year.  • 2019-2020 Baseline: 75	2021-22: 375	2022-23: 515	
Junior High Activities	<ul> <li>Promoting student activities</li> <li>Activities Director FTEs</li> <li>Provide professional development for junior high activities directors</li> </ul>	LCAP METRIC By June 2024, increase the number of professional development opportunities for activities directors/staff.  • Baseline 2019-20: 0	2021-22: 1	2022-23: 1	Y

	Increase junior high classified staffing to support the expansion of junior high activities & athletics	INTERNAL METRIC By the end of the 2021-22 school year, all Middle/Junior Highs Schools will receive 0.20 FTE Activities Director release periods to support increasing student participation in activities.	2021-22: 1 position per site at 0.2 FTE	2022-23: 1 position per site at 0.2 FTE	
After School Enrichment	<ul> <li>Director</li> <li>Paraprofessionals</li> <li>Site Coordinators</li> <li>Supplies/Materials</li> <li>Program Staff</li> </ul>	LCAP METRIC By June 2024, increase participation in ASES by 25% in grades K-8 from 1,900 to 2,375 students.  • 2019-20: 1900 (Baseline)	2021-22: 2,498	2022-23: 4,337	Y
STEM/STEAM	<ul> <li>Provide Project Lead The Way (PLTW)         STEM/STEAM at TK-6</li> <li>Provide Project Lead The Way (PLTW)         STEM/STEAM at 7-8</li> <li>Provide Project Lead The Way (PLTW)         STEM/STEAM at 9-12</li> </ul>	INTERNAL METRIC By June 2024, Maintain or expand PLTW STEM/STEAM programs at TK-6 school sites.  • Baseline 2020: 2  By June 2024, implement & maintain PLTW STEM/STEAM programs at two 7-8 school sites.  • Baseline 2020: 0  By June 2024, implement & maintain PLTW STEM/STEAM programs at two 9-12 school sites.  • Baseline 2020: 0	2021-22: 4 2021-22: 2 2021-23: 0	2022-23: 4 2022-23: 3 2022-23: 0	

Science Enrichment	Provide Outdoor Education for grade 6.	INTERNAL METRIC All 6th-grade students will continue to have the opportunity to attend Outdoor Education.	2021-22: 1,578 6th-grade students attended from all 22 elementary sites	2022-23: 1,548 6th-grade students attended from all 22 elementary sites	Y
Enrichment 7-12 (new 22/23)	<ul> <li>Promote enrichment activities at the 7-12 level</li> <li>Provide opportunities for Esports at the 7-12 level</li> </ul>	LCAP METRIC  By June 2024, participation in Esports will grow to 400 students.  (Added 2022-23 LCAP)  • Baseline 2022 - 0 students (new program)	2021-22: 68	2022-23: 1,326	Y

#### 1.6 Increase access to general education for students with disabilities

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Inclusion/ELA	<ul> <li>Instructional Coach</li> <li>Paraprofessionals</li> <li>Substitutes</li> <li>Support/Coaching</li> <li>Technology</li> <li>Training/PD</li> </ul>	LCAP METRIC  By June 2024, decrease by 3% the percentage of SWD in grades K-3 scoring at the well below benchmark range as measured by the DIBELS-8 BOY to EOY subtest assessment.	2021-22: Kinder – decreased by 8% - goal met	2022-23: Kinder - decreased by 34%; goal met 1st Gr - decreased by	Y

		Yearly Goal: Decrease Intensive by 3% BOY to EOY	1st Gr – decreased by 9% - goal met 2nd Gr – decreased by 15% - goal met 3rd Gr – decreased by 10% - goal met	15%; goal met 2nd Gr - decreased by 14%; goal met 3rd Gr - decreased by 9%; goal met	
Inclusion	<ul> <li>Inclusion coordinator 7-12</li> <li>Inclusion specialists</li> <li>Instructional Coach</li> <li>Paraprofessionals</li> <li>Substitutes</li> <li>Support/Coaching</li> <li>Technology</li> <li>Training/PD</li> </ul>	INTERNAL METRIC By June 2024, Special Education students in grades 9-12 will show an increase in the time spent in general education, based on our CDE performance indicators, from 21.7% to 25.7%  • 2020-21 Baseline: 21.7%	2022-22: 34.8%	2022-23: 33.2%	Y
Graduation Rate for SWD	<ul> <li>Inclusion specialists</li> <li>Instructional Coach</li> <li>Paraprofessionals</li> <li>Substitutes</li> <li>Support/Coaching</li> <li>Technology</li> <li>Training/PD</li> <li>Foster Youth Specialist</li> <li>7-12 Counselors</li> <li>Student Services Administrator 7-12 (new 22/23)</li> </ul>	LCAP METRIC By June 2024, SWD graduation rate will increase by 3% from 70.4% to 73.4% students.  (Data source: DataQuest)  • 2019-20 Baseline: 70.4%	2021: 72.9%	2022: 78.4%	

#### GOAL 2: Ensure that all staff have access to high-quality professional development

2.1 Increase targeted professional development in the areas of literacy, mathematics, English Language Development (ELD), effective PLC Teams, culturally responsive instruction, and leadership development.

Title for the	Action/Service	Success Criteria / Metric	Actual	Actual	Contributing
action			Outcome Year	Outcome Year 2	
Professional Development for staff with ELs (EL Instructional Coaches)	Increase PD for teachers of EL students with a focus on Designated English Language development	LCAP METRIC By 2024, 90% of Designated ELD teachers will receive intensive PD. Source: PD Catalogue Attendance • 2020-21 Baseline:10 teachers	2021-22: 10 teachers	2022-23:100%	Υ
	<ul> <li>Increase PD for teachers of EL students with a focus on Integrated English Language development</li> <li>Increase PD for site staff /administration of EL with a focus on parent/community outreach</li> </ul>	LCAP METRIC By 2024, 50% of Integrated teachers will receive intensive PD.  • 2020-21 Baseline: 12 teachers  LCAP METRIC By 2024 100% of administrators will receive training on best practices for ELs, including parent connection and instruction.  • 2020-21 Baseline: 8 administrators	2021-22: 7 teachers 2021-22: No additional admin	2022-23: 25 teachers 2022-23: 3 new administrators	
Professional Development on assessments, curriculum, and instruction.	Create and maintain a current professional development catalog for all employees	LCAP METRIC  By June 2024, a professional development catalog will be developed that outlines offerings for both classified and certificated.  • 2020-21 Baseline: Catalog Started	2021-22: Catalog created, maintained, and regularly updated.	2022-23: Catalog created, maintained, and regularly updated.	Y

	• Provide professional development on how to develop and utilize assessments, curriculum, and instruction together for great instruction first time (GIFT/1.1).	LCAP METRIC  By June 2024, a minimum of 10 yearly professional development opportunities will be provided on how to use assessment data to plan and deliver instruction based on student needs.  • 2020-21 Baseline: 8	2021-22: 10	2022-23: 24	
Professional Development for staff on equity	Provide professional development on equity for staff.	LCAP METRIC By June 2024, a minimum of 4 yearly professional development opportunities will be provided on equity.  • 2020-21 -Baseline: 1	2021-22: 23 classes were offered	2022-23: 22 different classes were offered	Y
Professional Development for classified staff (new 22/23)	<ul> <li>Provide professional development for classified staff.</li> <li>Classified Staff PD Trainer</li> <li>Classified PD Coordinator</li> </ul>	LCAP METRIC  By June 2024, a minimum of 4 yearly professional development opportunities will be provided for classified staff  • 2021-22 -Baseline: 0	2021-22: new	2022-23: 8	N
		INTERNAL METRIC CIPD will add/maintain a Classified Staff PD Trainer and Classified PD Coordinator to support training for classified staff.  • Baseline: 0	2021-22: new metric	2022-23: 1 Coordinator 1 Trainer	
		Data source: HR			

Instructional Coaches Curriculum Coordinators	Provide Professional     Development on state     standards and effective     instructional practices for     all students and student     groups	INTERNAL METRIC By June 2024, 75% of weekly coachwork will be categorized as work related to standards and effective instructional practices for all students and student groups as measured by monthly data gathered from the coaching team.			Y
	Increase ability to provide timely, relevant support and professional development to sites for curriculum and instructional needs through curriculum coordinators.	Baseline: To be established with the 2021-22 school year.  INTERNAL METRIC By June 2024, 80% of survey responses will be positive on support provided by Instructional coaches in bi-annual surveys. Source: SurveyMonkey/GoogleForms      2020-21 Baseline: 70% Winter 2020	2021-22: The survey was not sent out for the end of the year.	2022-23: 76%  2022-23: CIPD is working with IETS on an integrated process to automate the survey process.	

2.2 Ensure that all administrators, teachers, and staff have professional development in the area of building their capacity as professionals.

Title for the	Action/Service	Success Criteria / Metric	Actual	Actual	Contributing
action			Outcome Year	Outcome Year	
			1	2	
MCS Professional Development Committee	MCS will continue to utilize a PD committee to ensure all employees have timely, relevant professional development.	INTERNAL METRIC By April 15 each year, stakeholders will identify professional development needs for the coming school year.  Data Source: Committee recommendations	2021-22: 100% of site leadership teams were trained on the Instructional Core to be the focus for the upcoming school year.	2022-23: The PD Committee has met 4 times to identify successes and needs for PD for all bargaining groups.	N
Site Leadership Professional Development	MCS will continue to utilize Site Leadership teams to build capacity.	INTERNAL METRIC By June 2024, site administrators will have identified strategies for building school focus, building collaborative cultures, deepening learning in the classroom, and supporting internal/external accountability with their Leadership teams.	2021-22: 92% of eligible site administrators participated in a Principal Pipeline Module	2022-23: 85% of eligible site administrators completed a Principal Pipeline Module	N
PD Effectiveness Survey	Develop and Administer surveys after every PD opportunity.	LCAP METRIC By June 2024, responses will average 80% or better on the satisfaction of PD. (Source: Survey Monkey)  • 2020-2021 Baseline: 65%	2021-22: 93%	2022-23: The PD Survey System was not functional in the 2022-23 year and will be reimplemented for the next year.	N

Administration Credentialing Program	Develop and support new administrators to increase the administrative pool.	INTERNAL METRIC By June 2024, the MCS administration credential program will be in place and serving administrators working within MCS and working outside of MCS.  • 2021-22 baseline: Initiate program (with MCS Administrators) with a minimum of 10 participants	2021-22: Program initiated with 6 administrators working within MCS	2022-23: Program is serving 24 administrators working in MCS	N
Senior Director K-12 CIPD  Administrator of EL Services	Maintain Admin support positions	INTERNAL METRIC By 2024, CIPD will consistently maintain at least 2 senior directors to oversee all curriculum, instruction, and professional development for MCS.	2 directors	2 directors	N
Administrator of Induction		By 2024, CIPD will consistently maintain at least 1 administrator to oversee all curriculum, instruction, and professional development for English Learners in MCS.	1 administrator	1 administrator	
		By 2024, CIPD will consistently maintain at least 1 administrator to oversee all Induction, PAR, and Administrative credentialing/training in MCS.  Data source: HR	1 administrator	1 administrator	
Associate Superintendent CIPD	Maintain Associate Sup for CIPD	INTERNAL METRIC CIPD will consistently maintain an Associate Superintendent to oversee all curriculum, instruction, professional development, English Learner Programs, and Induction/PAR/Administrative credentialing programs for MCS.	1 Associate Superintendent	1 Associate Superintendent	N

		Data source: HR			
Clerical Support for CIPD	Maintain clerical support for CIPD	INTERNAL METRIC CIPD will consistently maintain clerical support needed to successfully support all programs and services within CIPD  Data source: HR	2021-22: Increased one support staff (3)	2022-23: 4 staff	N
Principal Leadership Pipeline	<ul> <li>Increase leadership development participation for all administrators in building leadership capacity to provide school focus, building collaborative cultures, deepening learning in the classroom, and supporting internal/external accountability.</li> <li>Leaders in Learning (teacher leaders)</li> <li>New Admin PD Workshops (new admin support)</li> <li>Future Principals Workshops (VP/AP Development)</li> <li>Leadership Coaching Program (Veteran Principal Coaching Development &amp; Mentoring Program)</li> </ul>	LCAP METRIC By June 2024, 80 % of site administrators/ leaders will have participated in targeted leadership training.  • 2020-21 Baseline 33%  INTERNAL METRIC By 2024, 45 teachers will participate in the Leaders in Learning Program moving from 24 participants to 45 in the 2021-2022 school year.  By 2024, the New Administrators PD will serve to clear 100% of new administrator credentials.  By 2024, 25% of VP/APs in year two or beyond will participate in the Future Principals professional development  By 2024, 30% of principals will serve in the leadership coaching program and will be certified coaches through the ACSA/CNET program.	2021-22: 100% of eligible  2021-22: 24  2021-22: 6 administrators participating 2021-22: 3 of 8 participating (37.5%)  2021-22: 35% certified	2022-23: 100% of all site administrators participated.  2022-23: 24  2022-23: 7 participating administrators  2022-23: 31 AP/VPs participated  2022-23: All site principals have been trained.	Y

Inclusion for Students with Disabilities	Inclusion Training for Staff	LCAP METRIC By June of 2024, the number of teachers with Inclusion training will increase by 100% from the baseline. (Data Source: PD Catalog)  • Baseline: 75	2021-22: No additional PD occurred due to staffing shortages	2022-23: 242 teachers  All teachers have the opportunity to participate in inclusion training at the start of the year PD as well as the Oct.	Y
				year PD as well	
				offerings. Additionally,	
				there have been multiple	
				opportunities offered through the PD catalog	
				the 1D catalog	
2.3 Ensure trainin	g is available on supporting stu	idents in their development of MCS Chara	acter Traits		

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Restorative Practices PD	RP Training for Staff	LCAP METRIC  By June 2024, the number of teachers with restorative practices training will increase by 30% from the baseline. (Data Source: PD Catalog)  • 2019-20 Baseline: 189	2021-22: 213	2022-23: 470	Y

Character Trait	Prep Providers	LCAP METRIC			Y
Instruction (SSS)	Materials/Supplies	By June 2024, the number of TK-6 student discipline incidents will decrease by 4%. (Data Source: MOSIS)			
		• 2019-20 Baseline: 1435	2021-22: 2109	2022-23: 5,619	
	State Seal of Civic Engagement (SSCE) Training/Awareness	INTERNAL METRIC  By June 2024, all benchmark grades will have had a presentation regarding the SSCE and the requirements to earn the Seal.  • 2020-21 Baseline: Grade 12 only • 2021-22: Grades 9-11 and grades 7-8 • 2022-23: Grades 4-6 • 2023-24: Feeder district schools	2021-22: A video was made explaining the benefits of the SSCE and how to complete the application process. The video was shared with all 7-12 History/ Social Science teachers to share with their students.	2022-23: A video was made explaining the benefits of the SSCE and how to complete the application process. The video was shared with all 7-12 History/ Social Science teachers to share with their students. Additionally, STEAM coordinator will implement presentations regarding SSCE at Tuolumne as it aligns to STEAM objectives.	

GOAL 3: Provide a safe, welcoming, and respectful learning environment for every member of the school community while ensuring effective district-wide communication for students, staff, families, and community partners.

#### 3.1 Ensure Health & Safety Protocols are in place at school sites and facilities

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Safety Task Force	<ul> <li>Implement safety task force recommendations.</li> <li>Maintain site security</li> </ul>	INTERNAL METRIC  By June 2024, implement all current Safety Task Force recommendations.   Baseline: All current recommendations have been implemented.	All current recommendations implemented	All current recommendations implemented	N

#### 3.2 Promote outstanding students, families, staff, programs, schools, and community partners.

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Expand District Recognition Programs	Maintain/add recognition opportunities to the District recognition calendar	INTERNAL METRIC Recognition occurs at each Board meeting and various events throughout the year.	Recognition occurs at each Board meeting	Recognition occurs at each Board meeting	N

3.3 Increase regular two-way communication with educational partners regarding student progress and other important issues.

Title for the action		Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Increase social media presence (COMMS)	•	Increase reach and engagement on Facebook, Instagram, and Twitter.	LCAP METRIC By June 2024, analytics will show a 10% increase in Facebook, Twitter, and Instagram followers. (Data Source: Social media analytics)			N
			• Baseline 2020-21:     Facebook = 8,864     Instagram = 3,658     Twitter = 2,530	2021-22: Facebook: 11,021 Instagram: 6,322 Twitter: 2,813 31% increase	2022-23: Facebook: 11,641 Instagram: 6,479 Twitter: 2,892	
Parent/Community outreach to all parents related to increasing parent knowledge and building skills on relative topics.	•	Parent programs and virtual training  Parent Support Websites  Parent engagement surveys  Round-up  Parent Ambassadors	LCAP METRIC  By June 2024, parent attendance will increase by 10% for parent engagement related to relative topics.  (Data Source: COMMS/SPCSS)   • 2020-21 Baseline: Parent attendance = 8,233  By June 2024, all school sites will have a minimum of one Parent Ambassador.	2021-22: 10,453 27% increase	2022-23: 11,615 11% increase over prior year	N

		<ul> <li>2020-21 Baseline: 0</li> <li>2023-24 Goal: all sites (34)</li> </ul>	2021-22: 14	2022-23:16	
Parent/Community outreach to refugee/asylum/im migrant/EL students (CI/PD)	Increase opportunities for community and parent learning for refugee/asylum/immigrant/ EL students	INTERNAL METRIC By June 2024, attendance will increase by 5% for community meetings related to refugee/asylum seeker items (Source: EOY Attendance)	2021-22: 13	2022-23: 41	N
	<ul> <li>Increase enrichment opportunities with community partners</li> <li>Increase staffing to support Outreach</li> </ul>	• 2020-21 Baseline: 20	(impacted by COVID-19)	2022-23: 41	
Parent/Community outreach to English Learners at the district level (CI/PD)	Increase opportunities for community and parent engagement related to EL Services.	INTERNAL METRIC By June 2024, attendance will increase by 5% for community meetings related to EL Programs - such as DELAC. (Source: DELAC attendance)  • 2020-21 baseline: 81	2021-22: 112	2022-23: 119	N
Parent/Community outreach to English Learners at individual sites (CI/PD)	Increase opportunities for community and parent learning for English Learner students	INTERNAL METRIC By June 2024, attendance will increase by 5% for community meetings related to EL Programs such as ELAC. (Source: ELAC attendance)  • 2020-21 baseline: 91	2021-22: 122	Data for 2022-23 is not available at this time.	N

3.4 Provide welcoming school and office environments with a focus on exceptional and engaging customer service for students, families, staff, and the community.

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Customer Service Survey (Communication)	Survey families annually	LCAP METRIC  By June 2024, survey results will show 85% of families are satisfied or highly satisfied with district and site customer service and welcoming school practices.  (Data Source: Hanover Survey)  • 2020-21 baseline: 75%	2021-22: 78%	2022-23: 71%	Y

3.5 Improve operational efficiencies by using technology and regularly maintained and updated systems/network infrastructure.

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Infrastructure for technology (IT)	Cyber Security, and Robust Network Infrastructure to support security & reliable operations.	LCAP METRIC  By June 2024, the network uptime will increase by approximately 5%, from the baseline of 92% up-time to 97% or greater.  (Data Source: Internal Analytics).  INTERNAL METRIC  By June 2024, the following systems will be replaced:	2021-22: 99.5%	2022-23: 99.5%	Y

<ol> <li>Next-Generation Firewall</li> <li>Advanced Malware System</li> <li>Robust server with robust administrative tools.</li> <li>Network Management System that allows a proactive/automated alert system to minimize network downtime.</li> <li>Upgrade Network Electronics during Summer 2021.</li> </ol>		
Success Criteria: Implementation of Items 1, 2, 3, by December of 2021 or sooner. Implementation of item #4 by July 2021, Implementation of Item #5 by July 2022 (pending E-rate funding)   LCAP METRIC  By June 2024, the unplanned network downtime will be limited to less than 0.5% (99.5% uptime)	Items 1-4 Completed. Item 5: 80% Complete, remaining 20% scheduled completion by end of July 2022.	All items completed
• Baseline 2020: 93.41% uptime	2021-22: 99.5%	2022-23: 99.5%
INTERNAL METRIC - By July 2024  1. Install Next-Gen firewall - Provides increased network security, limiting downtime due to external attacks	Items 1, 2,4,5,6, and 7 Complete. Item 3: 80% Complete,	All items completed

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2. Install new clustered server	remaining 20%		
infrastructure with robust	scheduled		
administrative tools.	completion by		
3. Replace network infrastructure	end of July 2022.		
(wired/wireless) with a modern	Item 8: 80%		
solution that provides insight and	Complete		
security for the entire network	_		
4. Replace student content filter with			
a cloud-based solution - Ensures			
the flow of traffic for offsite			
filtering does not need to pass			
through the District network.			
5. Install Palo Alto GlobalProtect			
VPN on staff devices to provide			
external access to internal			
resources (replaces			
ContentKeeper). In the event of a			
failure of the VPN to connect, the			
staff device will still have access to			
the internet.			
6. Install Advanced Endpoint			
Protection - Provides increased			
device security, limiting device-			
level downtime due to			
virus/malware/ransomware			
7. Install Network Monitoring			
Solution that generates automated			
alerts, enabling the department to			
proactively resolve network issues,			
minimizing network downtime.			
8. Add application-level redundancy			
to as many internal District			
applications as possible			
9. Install backup power solution for			
data center			

		<ul> <li>Install and integrate disaster recovery system and services.</li> <li>Success Criteria: Implementation of Items 1, 2, 3, 4 by December of 2021 or sooner. Implementation of item 5 by August 2021 (pending E-rate funding). Implementation of Item 6 by July 2024. Implementation of items 7 through 10 by July 2024.</li> </ul>			
Classroom Computer Replacement (IT)	Chromebook Field Tests & Roll-out in the coming year of refreshed devices for students	LCAP METRIC By June 2024, the percentage of students who have uniform laptop devices will increase from 63% to 100%. (Data Source: Net Ref)			Y
		• Baseline 2020: 63%	2021-22: 100%	2022-23: 100%	
		INTERNAL METRIC We will work to replace the districts K-6, and 7-12 one-to-one devices over the next 24 months. This will help ensure MCS has a high level of digital curriculum access, i.e. research, online testing/quizzes, and interactive applications that are adaptive when possible.	Completed device handout at each site the first week of school, this will be an ongoing event each year for newly enrolled students.	Completed	
		Success Criteria: A feedback data from pilot, and monitoring repairs and support. This is			

		ongoing in terms of measurement and will be weaved into our fall and spring customer survey.			
Digital Schools (IT)	Ensure an adequate level of customer service for teachers and students with their daily use of technology	LCAP METRIC By June 2024, we will increase the customer service survey ratings from the 2019-20 baseline of 76% positive to 90% positive ratings. (Data Source: Customer Service Survey Responses/SolarWinds ticket completion)  • Baseline: 76%  INTERNAL METRIC This area of work will be customer services to ensure reliable technology support staff for teachers and students. Success Criteria: This is ongoing in terms of measurement and will be weaved into our fall and spring customer survey i.e. Device reliability, etc. Each year, the positive rating will increase by ½ of the difference between the 2019-20 baseline and the expected goal of 90%  By April 2021, we will offer chat support on our help desk portal.	2021-22: 96% Goal Met	2022-23: 97.1%  Goal Met	N
Real-time data management system (IT)	Dashboard Development:     an Online system for     administration and teachers     to show daily changes in     key performance indicators	LCAP METRIC By June 2024, the average daily number of users of the Modesto City Schools Data Dashboard (MODD) reports will increase by 100%, from 28 to 56 using baseline data from 45 academic days in the 2020-21			N

	such as chronic absenteeism, discipline, etc.	school year (Data Source: MODD Dashboard analytics).  • Baseline 2020: 28	2021-22: 168	2022-23: 162	
		INTERNAL METRIC The Data Dashboard will develop LCAP metrics to assist managers in tracking progress toward LCAP goals.  By December 2021, publish a multimeasure HR data dashboard for internal use.  By September 2021, add a drill-through summary and student profile reports on Counselor Dashboard.  By August 2021, improve the performance of existing data dashboards using the new ETL Process.	Created new ETL for the existing dashboard, still in QA, will be deploying soon, 90% completed. Student summaries are available on the Counselor Dashboard, 100% completed. H R Dashboard - Phase I, Demographics report, QA deploying soon, 25% completed.	90% - HR Dashboard reports developed with many KPIs within the following categories: Employee Demographics; Vacancies; Salary Trends & Advancement; and Attendance & Leaves; Need to complete Cost to District Report	
Standardization of staff devices and applications	Uniform devices	LCAP METRIC By July 2024, all teacher and school site administrators will have newly adopted uniform staff laptop devices. (Data Source: 1:1+ Asset Tracker)	2021-22: 93% complete	2022-23: 97%	N

	INTERNAL METRIC By Sept 2021, 100% of teachers and school site administrators will receive the newly adopted staff laptop devices.  Each year, a review or inventory will be conducted to determine whether this success criterion continues to be met with new staff joining the district on a regular basis.	Appointments have been scheduled for the remaining staff to get new laptop devices.	97%	
Develop STEM programs for students	LCAP METRIC  By July 2024, each school site will have defined STEM and/or Computer Science student programs to encourage engagement of students in 21st-Century skills.  (Data Source: Classlink/ NetRef Analytics).   Baseline 2020:  22 Elementary Schools participated in Hour of Code activities  2 Middle School STEAM Classes  7 High Schools involved in creating the District Computer Science Master Plan	TK-6: 1 hour a week of instruction based on the Computer Science Standards 7-8: 2 STEAM Classes 9-12: 7 schools all with courses in computer science	TK-6: 1 hour a week of instruction based on the Computer Science Standards 7-8: 2 STEAM Classes 9-12: 7 schools all with courses in computer science	Y

INTERNAL METRIC		PD offered
Ongoing professional development for		rD offered
	DD affarrad	
teachers to assist with the implementation	PD offered	
of STEM student programs.		
By July 2022, identify an initial K-6 list of		All TK-6 sites
district-approved STEM/Computer Science		have
Programs for schools to select to make		implemented 1-
progress toward the larger LCAP goal.	Finalizing	hour per week
	programs for K-6	courses based on
		the CA Computer
By Sept 2022, 100% of K-6 schools will		Science Standards
implement one of the approved		
STEM/Computer Science Programs.		
		List of 7 <sup>th</sup> -8 <sup>th</sup>
		grade STEM/CS
By April 2023, identify an initial 7-8 list of		Programs by site
district-approved STEM/Computer Science		has been
Programs for schools to select to make		developed
progress toward the larger LCAP goal.		developed
Frageria and angle and grand		
		List of 9 <sup>th</sup> -12 <sup>th</sup>
By Sept 2023, 100% of 7-8 schools will		grade STEM/CS
implement one of the approved		Programs by site
STEM/Computer Science Programs.		has been
31 LW/ Computer Science 1 Tograms.		
		developed
By April 2024, identify an initial 9-12 list		
of district-approved STEM/Computer		
Science Programs for schools to select to		
make progress toward the larger LCAP		
goal.		
By July 2024, 100% of 9-12 schools will		
implement one of the approved		
STEM/Computer Science Programs.		

### GOAL 4: Ensure the District is fiscally and operationally sound.

#### 4.1 Implement a sustainable plan for the budget under the Local Control Funding Formula

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
District minimum reserve	Establish District minimum reserve policy equal to 6%, twice the State required 3% minimum amount	LCAP METRIC By the June 2024 budget adoption, annual Budget Assumptions will include a 6% minimum reserve.  • 2020-21 -Baseline: Currently have met the minimum reserve.	Currently met	Currently met	N
District Advisory Budget Committee	<ul> <li>Continue District Advisory Budget Committee.</li> <li>Evaluate recommendations.</li> </ul>	INTERNAL METRIC By June 2024, Budget reporting periods will demonstrate positive progress towards end-of-year goals outlined in the plan:  1. Budget adoption 2. 1st interim 3. 2nd interim 4. Unaudited actuals	Currently met	Currently met	N
LCAP Oversight	LCAP Advisory Committee meets 5 times a year to evaluate LCAP metrics and make recommendations.	LCAP METRIC Input from the committee will be reviewed and recommendations considered for 2021 - 2024 LCAP development. Feedback sheets are collected at meetings. LCAP explicitly states actions that are a result of feedback.	Currently met	Currently met	N

#### 4.2 Engage Educational Partners in a District Budget Committee Process

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
District Budget Advisory Committee	Develop a 3-year Budget plan.	INTERNAL METRIC By June 2024, MCS will develop and implement a 3-year Budget plan. Budget reporting periods will demonstrate progress towards goals outlined in the plan:  1) Budget adoption 2) 1st interim 3) 2nd interim 4) Unaudited actuals	Currently met	Currently met	N

# 4.3 Invest in school facilities and infrastructure with a focus on sustainable initiatives, health and safety, and engaging learning environments.

Title for the	Action/Service	Success Criteria / Metric	Actual	Actual	Contributing
action			Outcome Year	Outcome Year	
			1	2	
Security to protect	Security Cameras	INTERNAL METRIC			N
assets		By June 2024, all school sites will increase			
		or maintain the number of security cameras.			
	Nighttime Security Patrols				
		<ul> <li>Baseline: All sites have working</li> </ul>		Currently met	
		security cameras	Currently met		
		LCAP METRIC			
		By June 2024, maintain or increase the	2021 22 2	2022 22 2	
		number of nighttime security patrols.	2021-22: 3	2022-23: 3	
		• Baseline 2020: 3			

Maintain/Improve	Site improvement	INTERNAL METRIC			N
District/School	recommendations	By June 2024, recommended improvements			
Facilities and	implemented per schedule	at all sites will have been implemented per			
Grounds	at elementary & junior high	the schedule.			
	sites		Currently met	Currently met	
	Site improvement	• A timeline for improvements is			
	recommendations	implemented per schedule.			
	implemented per schedule	•			
	at high school sites				
	• Implement				
	"green/sustainability"				
	initiatives				
	/recommendations (new				
	22/23)				

#### 4.4 Plan, implement, and monitor short- and long-term strategies to increase enrollment

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Enrollment Stabilization Plan	Develop a 3-year plan to address declining enrollment	INTERNAL METRIC By June 2024, a 3-year plan will be established and implemented.  • 2021-2022 will serve as a baseline year for implementation.	3-year plan being finalized	Plan has been developed and is being implemented. Both districts show an increase in student enrollment.	N

LCAP METRIC By June 2024, Enrollment will increase based on 12 areas of the Enrollment Stabilization Plan			
2020-21 Baseline:     Elementary - 14,205 students     High School - 15,386     students  Source: CALPADS/MODD	2021-22: Elem: 13,384 HS: 15,208	2022-23: Elem: 14,094 HS: 15,539	

### GOAL 5: Recruit, hire, train, and retain high quality staff, with an emphasis on increasing diversity.

#### 5.1 Create a district culture of valuing all employees to facilitate hiring and maximize retention.

Title for the	Action/Service	Success Criteria / Metric	Actual	Actual	Contributing
action			Outcome Year	Outcome Year	· ·
			1	2	
Create a district culture of valuing all employees	New hire employee survey	LCAP METRIC By June 2024, 95% of new hires will indicate overall satisfaction with the hiring experience.  • Baseline 2020: 87.5% Source: New Employee Survey	2021-22: 80%	2022-23: 80%	N
	Current employee survey	LCAP METRIC By June 2024, increase overall employee satisfaction by 10% from baseline.  2020-21: Create a survey 2021-22: Establish a baseline  Source: Employee Satisfaction Survey	Launch June 2022	A wellness survey was utilized in November 2022 to gauge staff wellness and satisfaction. This has been updated and will be sent to all MCS employees in mid-May.	N

	•	Exit employee survey	LCAP METRIC By June 2024, 95% of employees exiting the district will indicate overall satisfaction with employment experience.	2021 22 97 99/	2022 22 70 70	N
			Baseline 2020: 84.6%  Source: Employee Exit Survey	2021-22: 87.8%	2022-23: 78.7%	
Employee Retention	•	Measure and monitor employee retention	LCAP METRIC By June 2024, increase employee retention by 5% based upon employees employed in the District for at least 4 years.			Ν
			Baseline 2020: 56%  Data Source: QCC (tenure based on hire date for past 5 years)	2021-22: 63.9%	2022-23: 79.05%	
	•	Enhance employee benefits package	INTERNAL METRIC By June 2024, 85% of eligible employees in each employee group will be enrolled in the			N
	•	Employee Wellness	District's medical benefits program.  Classified Baseline 2020: 23%			
			Certificated Baseline 2020: 62%  Management Baseline 2020: 68%	2021-22: Classified:38% Certificated:	2022-23: Classified: 52% Certificated: 69%	
			MCS All Staff Baseline 2020: 44%	68% Management: 69%	Management: 68%	
			Source: MCS benefits programs enrollment.	ALL Staff: 54%	ALL Staff: 61%	

#### 5.2 Strengthen partnerships with local teaching, training, and employment programs.

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
University and College Partnerships	Strengthen partnerships and recruitment efforts with local universities	LCAP METRIC By 2024, increase university placements to 75.  • Baseline 2020: 55  Source: University placement agreements.	2021-22: 85	2022-23: 64	N
		LCAP METRIC  By June 2024, expand participation in recruitment events and job fairs to 15 annually.  • Baseline 2020: 6  Source: Job Fair and Recruitment Tracking	2021-22: 28	2022-23: 20	N
Training, Employment, and Community Programs and Agencies	Establish collaborative partnerships with trade schools, community programs, technical schools, and employment agencies	LCAP METRIC  By June 2024, establish eight (8) collaborative partnerships to network with MCS to provide experiential training and build pathways from partner agencies to MCS employment.  • Baseline 2020: 1  Source: Partnership Agreements	2021-22: 2	2022-23: 4	N

5.3 Expand recruiting and hiring processes to provide support, maximize retention, and increase diversity in the certificated, classified, and management workforce.

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Expand recruitment and hiring processes	manner.	INTERNAL METRIC By June 2024, reduce onboarding time by 10% (from notice of vacancy to new hire effective date) and maintain optimal onboarding time.  • Baseline 2020: 51.14 days Source: Human Resources	2021-22: 52.85	2022-23: 58.0	N
	Decrease vacancies	LCAP METRIC By June 2024, reduce the percentage of unfilled vacancies to 4.5% of available positions.  • Baseline 2020: 6.2% Source: Human Resources	2021-22: 6.38%	2022-23: 6.93%	N
	Growing talent from within	LCAP METRIC By June 2024, establish three Career Ladder and/or training programs (i.e. PAL-to-Para) yielding employee hires.  • Baseline 2020: 0 Source: Human Resources	2021-22: 3	2022-23: 3	N

	Hold MCS Job Fairs for community outreach and employer branding	LCAP METRIC By June 2024, coordinate three (3) annual MCS-sponsored job fairs to help fill vacant positions and build recruitment pools.  • Baseline 2020: 1 Source: Human Resources	2021-22: 2	2022-23: 4	N
Diversity of Workforce	Increase diversity of the MCS workforce	LCAP METRIC  By June 2024, increase the representation of minority employee groups at MCS by 5%.  Current Employee Baseline 2020:  • White - 54.73%  • Hispanic/Latino - 33.26%  • Black/African American - 1.94%  • American Indian - 1.38%  • Asian - 3.15%  • Other - 5.54%  2021-22 Goal:  • White - 53.40%  • Hispanic/Latino - 34.09%  • Black/African American - 1.99%  • American Indian - 1.41%  • Asian - 3.23%  • Other - 5.68%  2022-23 Goal:  • White - 52.12%  • Hispanic/Latino - 34.92%  • Black/African American - 2.04%  • American Indian - 1.45%  • Asian - 3.31%  • Other - 5.82%	2021-22: White 52.52% Hispanic/Latino 38.12% Black/AA 2.88% Amer. Indian 1.08% Asian 4.01% Other 1.4%	2022-23: White: 49.82% Hispanic/Latino: 39.31% Black/AA: 2.63% Amer. Indian: 1.10% Asian: 4.09% Other: 3.04%	N
		• Source: Employee demographics			

5.4 Improve communication and collaboration within and between district divisions, departments, and sites to better meet the District's vision, core values, and goals.

Title for the action	Action/Service	Success Criteria / Metric	Actual Outcome Year 1	Actual Outcome Year 2	Contributing
Build Management Employee Capacity	Create and implement management HR-based professional development modules to increase managers' skills and build capacity.	INTERNAL METRIC By June 2024, develop and implement six (6) HR-based management training modules.  • Baseline 2020: none  Source: Human Resources Modules	2021-22: 3	2022-23: 6	N
HR process efficiency	Utilize online vendors to create digital forms and workflows to expedite processing time and provide user convenience for improved customer service.	LCAP METRIC By June 2024, utilize online HR forms and workflow features to replace paper-driven processes to operate 80% digitally.  • Baseline 2020: 25%  Source: Online Form System/Human Resources	2021-22: 70%	2022-23: 85%	N
	Create HR Manual	INTERNAL METRIC  By June 2024, create an HR manual outlining twenty (20) HR operational procedures with annual review and revisions  • Baseline 2020: 5  Source: HR Manual	2021-22: 3 additional Total of 8	2022-23: 8	N

HR customer	•	Create and launch surveys	INTERNAL METRIC			N	
service		to establish baseline data for	By June 2024, increase by 5% annually over				
		feedback on the	baseline the positive experiences users report				
		improvement of HR	about their usage of HR services.				
		services.					
			2020-21: Create a survey				
			2021-22: Establish a baseline	Survey to	2022-23: HR has		
			2022-23: Baseline + 5%	launch June	combined this		
			2023-24: Increase 5%	2022	survey with the		
					new hire survey.		
			Source: Survey				