

ArMOM PATIENT INFO

If you are reading this now, it is likely that you, a loved one, or friend may be in need of free dental care. ArMOM is here to help. Please read *all* of the following information to help you have the best experience possible.

ArMOM 2019 Venue (April 12-13, 2019) Holiday Inn & Convention Center, Springdale



Doors Open at 6:00 AM

- No eligibility or income requirements
- No appointments – **First come, first served**
- Services include: **Cleanings, Fillings and Extractions**
- Open to **children and adults**

Patients' Frequently Asked Questions

Is there anything that would disqualify me from treatment? Each patient will undergo a simple medical exam at the start of your ArMOM experience. Some things that could prevent you from being treated include: having a fever at the time of treatment, uncontrollable, abnormally high blood pressure, or excessive bleeding in the past.

How early should I arrive at ArMOM? The doors will open at 6 AM. However, people usually begin lining up much earlier. Please keep the following in mind:

- Patients will not be allowed in the building earlier than 6AM. No exceptions.
- Collapsible chairs and blankets are allowed, but you will not have a chance to return them to your car and will need to carry them with you throughout the day.
- Tents are not allowed.

Do I need insurance/payment? No. This is completely free thanks to the generosity of our volunteers and sponsors.

If I am under 18, do I need a parent or guardian present? Yes. All children must be accompanied by a legal guardian until all treatment is complete. If a guardian needs treatment for themselves, there must be an additional adult present with his/her children while the guardian is

being treated. The guardian cannot be treated the same day as their children unless there is another adult to watch the children.

My entire family needs to be seen. Is that possible? Yes, however, a guardian must be with children under the age of 18 at all times.

Will there be interpreters? Spanish interpreters and American Sign Language Interpreters will be available, as well as a few other language interpreters.

Is there a limit as to how much treatment I can receive? Due to limited supplies, time and volunteers, we are limited to the amount of treatment we can provide each individual. Our first priority will be to treat your critical dental needs.

What should I bring to ArMOM? You should bring a list of your current medications, baby supplies for a full day and possibly book/magazines for while you are waiting. Bring these items with you in line; do not leave them in your car. Once you enter the building, you cannot go outside without losing your place in line.

Can I smoke at the ArMOM Clinic? No smoking is allowed indoors. There will be a designated outdoor smoking area, but you will not be allowed to leave the clinic once you are in line, so if necessary, plan to bring nicotine gum or a patch if you are unable to go hours without smoking. No smoking is allowed in restrooms.

What is Arkansas Mission of Mercy (ArMOM)?

ArMOM is an annual two-day free dental clinic sponsored by the Arkansas State Dental Association for underserved Arkansans. All services are provided free of charge by members of the Arkansas State Dental Association, assisted by a host of volunteers. ArMOM provides dental care for the relief of pain to underserved Arkansans, many of whom are from working families who do not have access or cannot afford dental insurance.