



1 Steven Avenue
Tinton Falls, New Jersey 07724
800-698-4530 Fax (732) 747-6095
www.alliancepestservices.com

matt@alliancepestservices.com

(732) 747-3200

Via Reg. Mail and E-mail

Electronic Communication Delivery Policy

Please be advised that in an effort to "go green" and move to a more streamlined paperless operation Alliance will be electronically sending all communications. This will include items such as service agreements, service tickets, account statements, and pesticide usage compliance forms. Any other account service or transaction information will be electronically transmitted to an email address provided by the account's primary contact. Alliance also agrees to not disclose customer information to any third party. Customer information will be used strictly to communicate with Alliance customers.

You may find Alliance's full electronic communication delivery policy on the Policy Updates portion of our company website at <http://www.alliancepestservices.com>.

After reviewing the attached Electronic Communication Delivery Policy please email or fax back your signed copy of the policy. If you should have any questions or concerns please email us at lauren@alliancepestservices.com, call us at 1-800-698-4530 or mail us at "Alliance Commercial Pest Control, Inc., Attn: Electronic Communication Delivery Policy, 1 Steven Ave, Tinton Falls, NJ 07724."

Thank you.

Sincerely,

Matthew Latif

Matthew Latif
Vice President of Operations



"There's no place to hide"



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Electronic Communication Delivery Policy

This policy describes how Alliance Commercial Pest Control delivers communications to you electronically. We may amend this policy at any time by posting a revised version on our website. The revised version will be effective at the time we post it. In addition, if the revised version includes a substantial change, we will provide you with 30 days' prior notice by posting notice of the change on the "Policy Updates" page of our website.

Electronic delivery of communications

The words "we", "us" and "our" refer to Alliance Commercial Pest Control, service provider with whom you have your account, and the words "you" and "your" mean you, the individual(s) or entity identified on the Account(s). As used in this policy, "Account" means the account you have us. You agree and consent to receive electronically all communications, agreements, documents, notices and disclosures (collectively, "Communications") that we provide in connection with your account ("Account") and your use of our services. Communications include:

- Annual Notice Reports, Pesticide Application Compliance Forms;
- Service Tickets and Service Agreements;
- Account statements and history;
- Any other Account, service, or transaction information.

We will provide these Communications to you by emailing them to you at the primary email address you have provided to us and that we have listed in your Alliance Commercial Pest Control account.



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Hardware and software requirements

In order to access and retain electronic Communications, you will need the following computer hardware and software:

- A computer with an Internet connection;
- A current web browser that includes 128-bit encryption (e.g. Internet Explorer version 8.0 and above, Firefox version 3.6 and above, Chrome version 4.0 and above, or Safari 3.0 and above) with cookies enabled;
- Microsoft Windows 2000, Microsoft Windows XP with Service Packs 1 & 2, Microsoft Vista, Microsoft Windows 7 or MAC OS 10.X or higher.
- Adobe Acrobat Reader version 8.0 and above to open documents in .pdf format;
- A valid email address (your primary email address on file with Alliance); and
- Sufficient storage space to save past Communications or an installed printer to print them.

We will notify you if there are any material changes to the hardware or software needed to receive electronic Communications from Alliance Commercial Pest Control. By giving your consent you are confirming that you have access to the necessary equipment and are able to receive, open, and print or download a copy of any Communications for your records. You may print or save a copy of these Communications for your records as they may not be accessible online at a later date.

How to withdraw your consent

You may withdraw your consent to receive Communications electronically by writing to us at "Attn: Electronic Communications Delivery Policy, 1 Steven Ave, Tinton Falls, NJ 07724". If you fail to provide or if you withdraw your consent to receive Communications electronically, Alliance Commercial Pest Control reserves the right to charge you additional fees for paper copies.

Requesting paper copies of electronic communications

If, after you consent to receive Communications electronically, you would like a paper copy of a Communication we previously sent you, you may request a copy within 30 days of the date we provided the Communication to you by contacting us as described above. We will send your paper copy to you by U.S. mail. In order for us to send you paper copies; you must have a current street address on file as your "Home" address in your Alliance account profile.



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Updating your contact information

It is your responsibility to keep your primary email address up to date so that Alliance Commercial Pest Control can communicate with you electronically. You understand and agree that if Alliance Commercial Pest Control sends you an electronic Communication but you do not receive it because your primary email address on file is incorrect, out of date, blocked by your service provider, or you are otherwise unable to receive electronic Communications, Alliance Commercial Pest Control will be deemed to have provided the Communication to you.

Please note that if you use a spam filter that blocks or re-routes emails from senders not listed in your email address book, you must add Alliance Commercial Pest Control to your email address book so that you will be able to receive the Communications we send to you.

You can update your primary email address or street address at any time by emailing your Alliance account representative, writing to us at "Attn: Electronic Communications Delivery Policy, 1 Steven Ave, Tinton Falls, NJ 07724", faxing us at 732-747-6095 or calling Alliance at 1-800-698-4530.

Electronic Communication Policy Approval

Print Name

Signature

MM/DD/YYYY

E-Mail Address



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