



## **RESOURCES TO SUPPORT CAMP FIRE VICTIMS**

### **AIR QUALITY**

The Red Cross is giving away free N-95 masks at the Neighborhood Church in Chico located at 2801 Notre Dame Blvd, Chico

ServPro owner, William Jones, is giving out free N-95 Masks at 775 Entler Ave, Chico.

### **ANIMAL SHELTER INFORMATION**

When evacuating, take your animals with you. Make sure to bring water, food, bedding, and any containment devices necessary. If you are unable to take large animals, leave them in open pastures and leave food out. DO NOT lock them up in a barn.

Contact North Valley Animal Disaster Group at (530) 895-0000 to report lost pets.

### **ANIMAL SHELTER INFORMATION FOR LARGE ANIMALS**

Large animals evacuated due to the Camp Fire can be taken to the Butte County Fairgrounds, 199 E Hazel St, Gridley, CA 95948

### **ANIMAL SHELTERS FOR SMALL ANIMALS**

The Old County Hospital at 2279 Del Oro and Mono, Suite E

The Chico Municipal Airport (150 Airpark Blvd, Chico, CA 95973)

### **CAMP FIRE INFORMATION LINE:**

Cal-Fire Information Hotline: 530-538-7826

For up to date evacuation notices and shelter information, visit [Action News Now](#)  
Visit Butte County Sheriff's Office Twitter Page at <https://twitter.com/buttेशeriff> for additional updates.

The Town of Paradise Call Center: (530) 879-3708 (for town information)

## **DONATIONS**

### **BUTTE COUNTY SCHOOLS FIRE RELIEF FUND**

<https://www.nvcf.org/fund/butte-county-schools-fire-relief-fund/>

Contact: Tad Alexander

[firerelief@bcoe.org](mailto:firerelief@bcoe.org)

530-532-5720

Fund Purpose: The Butte County Office of Education created the Schools Fire Relief Fund to provide a one-stop location where individuals or organizations could provide support directly to schools in Butte County. Donors can either specify a specific district or use (textbooks, clothes, etc.) for the funds or make an open donation.

### **MONETARY DONATION PAGES:**

The North Valley Community Foundation Northern California Fire Relief Fund - [DONATE HERE](#) Butte County Schools Fire Relief Fund - [DONATE HERE](#) United Way NorCal Disaster Relief Fund - text BUTTEFIRE to 91999 or [DONATE HERE](#)

### **VICTIMS FUNDS:**

**Tri Counties Bank** has started the Camp Fire Fund 2018 account with an initial deposit of \$25,000 to benefit victims of the Paradise ridge fires.

Donations can be made at any branch of Tri Counties Bank or online at:

[www.gofundme.com/tcb-2018-camp-fire-fund](http://www.gofundme.com/tcb-2018-camp-fire-fund)

All funds will be distributed to people in need through local nonprofit emergency relief agencies directly, according to a press release. The organizations include United Way of Northern California, Salvation Army, Northern Valley Catholic Social Services.

**Golden Valley Bank** is creating subaccounts within its foundation for businesses, employees, individuals or groups to accept contributions and self-direct funding for Camp Fire relief. The foundation will create these accounts to accept donations and disburse funds at the direction of the group or individuals who established the account. As an example, many businesses have employees or customers who are affected by the fire and may want to raise funds to assist those employees or customers in their recovery effort.

The foundation will create a special account for those funds and distribute them as directed to provide targeted relief where every dollar will directly benefit those affected. There is no charge for this service and the foundation will pay interest on these accounts. Contact bank President Mark Francis or Julia Wilson at 894-1000 or simply mention the Camp Fire Relief effort.

The foundation is also accepting general contributions for Camp Fire Relief. Checks can be made payable to GVBCF – Camp Fire and dropped off or mailed to the bank. Donations can also be accepted through the foundation’s website at [www.goldenvalley.bank](http://www.goldenvalley.bank)

## DONATION CENTERS

### CHICO

- **Meek's Lumber** located at 1100 E. 20th Street, Chico  
Requested items: water, non-perishable foods, diapers, baby wipes, toys, new socks and blankets. Clothes are not accepted. Contact: (540) 720-1776
- Some of the shelters themselves also are taking donations, but the things you donate through the Red Cross need to be brand new.
  - Drop items off at Bidwell Presbyterian Church, 201 W. 1st St. in Chico. *Their list of items needed includes: Clothing, bedding, toiletries, water bottles, batteries, feminine hygiene products, toilet paper, non-perishable food and first-aid items.*
- **Chico Elks Lodge**, 1705 Manzanita Ave.  
Donations of toiletries and underwear and clothing are being accepted here.
- **Cathy's Sew and Vac**, 2418 Cohasset Rd. Chico  
Donations of toiletries and underwear are being accepted here.
- **Dorothy Johnson Center**, 775 East 16th St.  
Used and new bedding is being accepted here. The Dorothy Johnson Center is where some families of children with special needs are staying.
- **NorCal Unlimited - Chico Mall**, 1950 E 20th St  
Accepting any donations, mostly clothing.  
They are giving away free clothing to fire victims until 9 p.m. Nov. 10 unless the mall closes early.

- **Pleasant Valley High School School Supply Donation Drive**, 1475 East Ave  
Requested items: School supplies, backpacks, binders, pencils, etc.
- **Hempful Farms**, 169 Cohasset Rd. Suite 1  
Date: 11/12 - 12/7  
Donations: Collecting and organizing donations for Red Cross, Salvation Army, and North Valley Animal Disaster Group  
Contact: (530) 592-3900  
IG: hemfulffarmschico FB: Hempfulfarms Chico

#### OROVILLE

- **Hope Center**, 1950 Kitrick Ave Suite A  
*Click [here](#) for updated items needed*
- **Oroville Church of the Nazarene**: Salvation Army is looking for fresh produce, such as packaged salads and fruits. Homemade food will NOT be accepted.
- **Oroville Municipal Auditorium**, 1200 Meyers Street, Oroville  
Supplies needed: toilet paper, forks, spoons, paper plates, tissues, paper towels, women's undergarments and warm clothes.

#### YUBA CITY

- **Yuba-Sutter CHP Donation Drive** - More information [HERE](#)

#### RED BLUFF

- **Bend/Jelly 4-H Club & Divine Plumbing Donation Driver in Grocery Outlet Parking Lot** - 338 S Main Street, Red Bluff  
Donations needed: Pet supplies, personal hygiene, canned food, blankets, toys, stuffed animals, facemasks.
- **Red Bluff FFA**  
A stock trailer will be at the Cathy Andreini Memorial Race at the Rolling Hills Equestrian Center Sunday November 11th at 12PM. Donations can be dropped off here.  
Items can be dropped off at the Ag. Department beginning Tuesday November 13th

#### REDDING

- **Pedro GTP Relief**, a nonprofit started after the Carr fire, has a 10,000-square-foot building at 1322 Butte St. in Redding that has supplies for victims, including clothing, toiletries, water, canned food, non-perishables, furniture and bedding. Call 530-777-0002 or go to [www.pedrogtprelief.com](http://www.pedrogtprelief.com)

## CLOTHING, FOOD, SUPPLIES

Find a full list of donation centers [HERE](#).

- **Crossroads Community Church Clothing Drive** located at 445 B Street, Yuba City  
Contact: Krista Talley (530) 933-2116  
Clothes available for victims of the Camp Fire. Open until midnight.
- **Mayhem Grilled Cheese**  
The store is giving free grilled cheese and soup to Camp Fire victims at Pleasant Valley Baptist Church (also an evacuation center)  
Contact: (530) 519-5683
- **Sexy Panda Truck** - 2044 Forest Avenue, Chico  
Hot foods including hot dogs, hamburgers, chicken, rice, baked beans, french fries and more.
- **BBQ Truck** set up in the Chico Walmart parking lot - 2044 Forest Ave, Chico
- **California Olive Ranch** has set up the food truck to help feed victims of the Camp Fire.
- **Downrange Indoor Training Center** - 13407 Garner Ln, Chico  
Providing and delivering free meals to first responders and anyone affected by the fire.  
Contact: (530) 896-1992

## **EVACUATION CENTERS**

Yuba-Sutter Fairground (442 Franklin Ave, Yuba City, CA 95991)

Chester Memorial Hall (22 Gay Street, Chester)

Butte County Fairgrounds (199 E Hazel St, Gridley, CA 95948) **\*\*FULL\*\***

Glenn County Fairgrounds (221 E Yolo St, Orland, CA 95963) **\*\*FULL\*\***

Chico Elks Club (1705 Manzanita, Chico) **\*\*FULL\*\***

Oroville Nazarene Church (2238 Monte Vista Ave, Oroville, CA 95966) **\*\*FULL\*\***

Chico Nazarene Church (1184 East Ave, Chico CA 95926) **\*\*FULL\*\***

Neighborhood Church (2801 Notre Dame Blvd, Chico, CA 95928) **\*\*FULL\*\***

Evangelical Free Church of Chico (1193 Filbert Ave. Chico) - Room of property to park RVs

Chico Sports Club (260 Cohasset Rd. Chico)

Free entry to anyone displaced, emergency personnel can utilize showers

## **FOOD SERVICES**

- **CalWORKs** is a public assistance program that provides cash aid and services to eligible families that have a child(ren) in the home. The program is operated locally by county welfare departments.
- **CalFresh Program**
  - Through the CalFresh program, the U.S. Department of Agriculture provides the Disaster Supplemental Nutrition Assistance Program (D-SNAP). This program is able to quickly offer short-term food assistance benefits to families suffering in the wake of a disaster. This program is for any residents of California affected by the wildfires. Income eligibility applies. CalFresh Benefits Helpline 1-877-847-3663  
[www.cdss.ca.gov/food-nutrition/calfresh](http://www.cdss.ca.gov/food-nutrition/calfresh)

## HOUSING RESOURCES

[Click Here](#)

**IPM Property Management:** We have both short term and long term housing available.

We have vacant units that we can put survivors in tonight if needed. We will have someone on call tonight so if someone needs a place to stay they can call our emergency line: (530) 924-4365 and follow the prompts. We have 6 units available to fill and all are available for long term housing also.

<https://www.campfirehousing.org/>

Sign up if you need housing, or can offer housing to victims.

## HOW YOU CAN HELP

Red Cross – 1-800-RED-CROSS [redcross.com](http://redcross.com)

United Way – Text BUTTEFIRE to 91999

Salvation Army – 1-800-SAL-ARMY

The Enloe Foundation - Text CampFireRelief to 91999

Airbnb – List Your Home

Donation Centers and needed items are listed in the Donation section of this document

Those wishing to volunteer should contact [Caring Choices](#) by calling (530) 899-3873 or visiting them at 1398 Ridgewood in Chico.

## MAIL

Mail from Paradise, Magalia, Stirling City and Forest Ranch is all going to the post office in downtown Chico on 5th Street between Main Street and Broadway. Bring an I-D card with a photo to pick up mail for a certain address.

## **MEDICAL INFORMATION**

Oroville Hospital is offering health services to anyone who needs to be treated for burns, smoke inhalation or if they are in need of medication. Evacuees can visit the following locations:

Dove's Landing Urgent Care - 2450 Oro Dam Boulevard  
9 a.m. - 7 p.m.  
Contact: (530) 712-2310

Oroville Comprehensive Care Walk-In Clinic - 900 Oro Dam Boulevard  
Monday through Friday from 8 a.m. - 8 p.m.  
Saturday and Sunday from 9 a.m. - 5 p.m.  
Contact: (530) 534-9183

Urgent Care Walk-In Clinic - 2767 Olive Highway  
7:30 a.m. - 7:30 p.m.  
Contact: (530) 532-8542

The Enloe Prompt Care on California Park will be closed this weekend. However, the [Enloe Prompt Care on Cohasset Road](#) will be open Saturday and Sunday from 9 a.m. to 8:30 a.m.

Camp Fire evacuees who left behind their prescription medications and need to refill them can contact their regular pharmacy chain, such as CVS, RiteAid or Walgreens, at the closest available location, to get refills. A driver's license or state ID will be needed. Given the overwhelming volume of patients presenting to the hospital due to the Camp Fire, Enloe's Emergency Department will not be able to assist with prescription refills.

For all Butte County Educators and Employees covered through BSSP:

### **Medical/Prescription Information**

### **ANTHEM EMPLOYEE ASSISTANCE PROGRAM - [Click](#)**

BSSP's employee Assistance Program is provided through Anthem EAP and is available to all BCOE employees. Regardless of FTE. Contact Anthem EAP at 800-999-7222.

## **MENTAL HEALTH SERVICES**

**Caring Choices and Butte County Behavioral Health are providing mental health support within evacuation shelters**

**The Growing Place 592-6332 (evacuation center on east ave)**

### **Disaster Distress Helpline**

Call **1-800-985-5990** or text **TalkWithUs to 66746** to connect with a trained crisis counselor. This resource is available 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This toll-free hotline is multilingual and a confidential crisis support service. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster.

## **MISSING PERSONS**

- **Safe and Well**

<https://safeandwell.communityos.org/cms/index.php>

- **The Butte County Sheriff's Department has opened a [Call Center for locating missing persons](#)**, staffed from 8 a.m. to 8 p.m. at the following numbers:
  - (530) 538-6570
  - (530) 538-7544
  - (530) 538-7671

## **RESOURCES FOR RELOCATION DUE TO DISASTER - [Click here!](#)**

## **SUPPORT FOR CHILDREN IN A TIME OF CRISIS**

- [Parent Guidelines for Helping Children Impacted by Wildfires, En Español](#)
- [Wildfires: Tips for Parents on Media Coverage, En Español](#)
- [Simple Activities for Children During Evacuations or When Playing Outside is Restricted](#)
- [Helping Young Children with Traumatic Grief: Tips for Caregivers](#)
- [Helping School-Age Children with Traumatic Grief: Tips for Caregivers](#)
- [Helping Teens with Traumatic Grief: Tips for Caregivers](#)
- [Strategies to Manage Challenges for EMS and Other First Responder Families](#)
- [Psychological First Aid \(PFA\) \(in English, Spanish and multiple other languages\)](#)
- [Mental Health and Homeless Student Support](#)

## **SUPPORT SERVICES AND DISCOUNTS**

- [Rabobank](#) is suspending late and overdraft fees for Camp Fire-impacted customers whose accounts are based at the bank's Magalia, Paradise and South Chico branches.
- The AAA emergency response trailer is stationed at the Butte County Fairgrounds, 199 E Hazel St, Gridley. It's open daily from 7 a.m. - 7 p.m. and is fully staffed to help with home and auto claims.



- T-Mobile is offering free calls, texts and data to T-Mobile a Magenta prepaid customers in affected areas of the Camp Fire who are not already on an unlimited plan. T-Mobile is also sending chargers, loaner devices with service and other supplies like water and masks to impacted areas and select local stores.
- Bidwell Presbyterian Church is opening its doors to members and friends of Craig Memorial Congregational Church of Paradise, which was destroyed in the Camp Fire.

## **VOLUNTEER**

\*\*If you are medical personnel and you want to volunteer, please bring credentials and register at:  
<http://www.caring-choices.org/>

Those wishing to volunteer should contact [Caring Choices](#) by calling (530) 899-3873 or visiting them at 1398 Ridgewood in Chico.