

## **Code No. 502.4 STUDENT COMPLAINTS AND GRIEVANCES**

Student complaints and grievances regarding board policy or administrative regulations and other matters should be addressed to the student's teacher or another licensed employee, other than the administration, for resolution of the complaint. It is the goal of the board to resolve student complaints at the lowest organizational level.

If a licensed employee cannot resolve the complaint, the student may discuss the matter with the principal within 5 days of the employee's decision. If the principal cannot resolve the matter, the student may discuss it with the superintendent within 5 days after speaking with the principal.

If the superintendent does not satisfactorily resolve the matter, the student may ask to have the matter placed on the board agenda of a regularly scheduled board meeting in compliance with board policy.

Legal Reference:

**Iowa Code § 279.8** (2003).

Cross Reference:

**210.8** Board Meeting Agenda

**215** Public Participation in Board Meetings

**307** Communication Channels

**502** Student Rights and Responsibilities

**504.3** Student Publications

**First Reading: December 18, 2017**      **Second Reading: January 16, 2018**