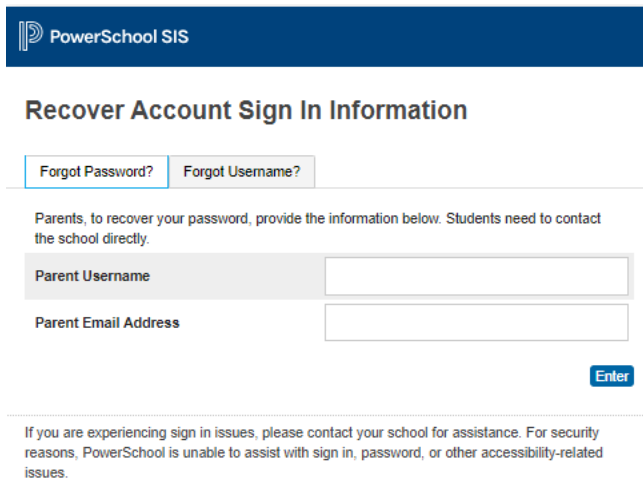# Reset your Password or Request Username

1. If you do not remember your username/password, you can click on the forgot password link to have a password reset link emailed to you.

To reset your password, you will need to know your username and email address.

To be notified of what your username is, you will need your email address.

PowerSchool

PowerSchool SIS

Recover Account Sign In Information

Forgot Password?	Forgot Username?

Parents, to recover your username, provide the information below. Students need to contact the school directly.

Parent Email Address	

Enter

If you are experiencing sign in issues, please contact your school for assistance. For security reasons, PowerSchool is unable to assist with sign in, password, or other accessibility-related issues.

There may be up to a 15 minute delay in when you receive this email, so don't worry. As long as you submitted the same email address that is what is connected to your Parent Portal account, you will receive an email. Please keep in mind that you may need to check your Spam folder.

Here is what the Password Reset Request email looks like

From: <noreply@willistonschools.org>
Date: Mon, Feb 27, 2020 at 10:04 AM
Subject: PowerSchool Password Reset Request
To:

You recently requested a new password.

To reset your password, visit the link below. This link is valid for only 24 hours.

(The reset url will be here)

If clicking the link above does not work, copy and paste the web site address in a new browser window instead.

If you have forgotten your username, click the "Having Trouble Signing In?" link on the sign in page and follow steps for recovering your username.

Note: Replies to this message are not monitored or answered.