



PenTeleData Services – General Agreement Cover Sheet

Customer Name: Southern Columbia Area School District		PenTeleData Limited Partnership I
Billing Address: ATTN: Accounts Payable , 800 Southern Dr, Catawissa, PA 17820		540 Delaware Ave., PO Box 197, Palmerton, PA 18071
Contract #: 1585638	Account #: 10091	Rep: Alan Quimby Phone: 570-460-3798
Non Recurring Fees: \$360.00	Monthly Recurring Fees: \$1,363.25	Annual Recurring Fees: \$0.00

This Agreement contains this General Agreement Cover Sheet, the General Terms and Conditions and all Service Exhibit sheets (Exhibits) indicated below: (collectively, Agreement). The Exhibits supersede the General Terms and Conditions in the event of inconsistencies. PenTeleData General Terms and Conditions of service are posted online at www.penteledata.net/generalterms (SA-GTC-NE)

NOTE – All Services must be accompanied by a Service Exhibit Sheet

Service Type:

Dedicated Internet Access
Ethernet Port
IPv4Block

Point to Point Transport
PTD Support
PTD/Vendor Maintenance

Work Authorization/Equipment

Customer's signature indicates that Customer has read, understands and agrees with each of the Terms and Conditions of this Agreement including the Exhibits, which are incorporated herein. This Agreement shall become effective when signed by both parties.

Company Name: Southern Columbia Area School District

PenTeleData Limited Partnership I

Signature:

Signature:

Printed Name: James A Becker

Printed Name: **Jaime Mendes**

Title: Superintendent – Southern Columbia Area School District

Title: **Vice President of Operations**

Date: 03/21/2022

Date:

Telephone: 570-356-2331

Telephone: **855-223-4237**

CCS-NE-051217

Dedicated Internet Access Exhibit

Customer Name: Southern Columbia Area School District

Date: 03/16/2022

Service Location: 812 Southern Dr., Catawissa, PA 17820	
Service Location ID: SL05593	
Dedicated Internet Access:	Base Internet Access Rate: 1Gbps
Term:	7/1/2022 - 6/30/2025
	Non Recurring Charge: \$0.00 Monthly Recurring Charge: \$420.00
Special Notes:	Contract renewal. Customer may upgrade service during the term of this contract. 470 Application # 220018375.

This Exhibit consists of the following Terms and Conditions, any Sales Quotes, the Sales Disclaimer. This Exhibit together with the General Agreement Cover Sheet and PenTeleData Service Agreement set forth the terms and conditions under which PenTeleData will provide Dedicated Internet Access Services to Customer.

1. **Service:** A. Dedicated Internet Access: PenTeleData will provide Customer with a Dedicated Internet Access at the base rate indicated. B. Burstable Internet Access: Customer will be permitted to burst to the max burst rate stated. Customer will be billed for usage over the base rate at the monthly bandwidth burst fee for each Mbps utilized. The usage calculation method is the 95th percentile calculation where PenTeleData will sample the upstream and downstream utilization in five-minute intervals for the billing cycle, will order the upstream and downstream group's individually, will drop the top 5% of the samples from each group, and will bill the highest of the next upstream or downstream sample rounded up in 1/10th Mbps increments. C. Business Plus Dedicated Internet Access: Customer will be permitted to burst to the max burst rate stated between the hours of 1AM and 5PM Eastern only. There will be no additional charge for using bandwidth above the base rate but below the max burst rate during this window. Using bandwidth in excess of the burst rate will not be possible. During the hours of 5PM to 1AM Eastern, Customer's available bandwidth will be limited to their base rate and bursting above that rate will not be possible. The max burst rate cannot exceed the rate of the underlying transport.
2. **Term:** A. This Exhibit is effective upon signature by Customer and accepted in writing by PenTeleData as indicated by signature on the General Agreement Cover Sheet and initialed on this Exhibit. (Effective Date) B. The Term of this Agreement begins on the Commencement Date and expires as provided for herein. (Term) The Commencement Date shall be the first day that service is operational as indicated by a notice from PenTeleData to Customer, which shall be incorporated herein by reference. C. This Exhibit shall automatically renew for an additional one year term, after completion of which the agreement will continue on a month to month basis, unless terminated pursuant to the termination procedure in the General Terms and Conditions. D. Recurring Billing shall begin on the Commencement Date. E. Deposits and Installation fees shall be billed within 30 days of the Effective Date of this Agreement.
3. **Early Termination Fees:** The termination fee is 100% of all remaining charges until the end of the initial term. Upon automatic renewal, Early Termination Fees apply to cancellations made prior to the end of the Renewal Term.
4. **Conditions of Use:** A. The Dedicated Internet Access Service provided by PenTeleData may be used by the directors, officers, and employees of Customer, and its agents and consultants while performing services for Customer for commercial, research and/or educational purposes. Customer may not provide Internet connectivity to any third parties other than the above mentioned entities. B. The Internet Service or connectivity **may not** be sold to other persons or Organizations. C. Users shall use reasonable efforts to promote efficient use of the networks to minimize, and avoid if possible, unnecessary network traffic and interference with the work of other users of the interconnected network. D. Users shall not disrupt any of the PenTeleData or other associated networks as a whole or any equipment or system forming part of their systems, or any services provided over, or in connection with, any of the PenTeleData or other associated networks. Disruptions include but are not limited to: distribution or propagation of computer worms and viruses, and using the network to make unauthorized entry to any other machines accessible via the network. PenTeleData networks shall not be used to transmit any communication where the meaning of the message, or its transmission or distribution, would violate any applicable law or regulation or would likely be highly offensive to the recipient or recipients thereof. Mass distribution of any message, including advertising, may not be "broadcast" or otherwise sent on an intrusive basis to any user of the PenTeleData network or any directly or indirectly attached network. E. Users shall not use the PenTeleData Network for any purpose that violates state, local or federal laws or regulations or any policies posted at <http://www.penteledata.net/aup>. F. Customer shall indemnify and hold PenTeleData harmless for (including attorney's fees), any and all claims, damages and injuries that arise out of or are connected to User's violation of this Section.
5. **Reasonable Steps to Assure Compliance:** Customer shall be responsible for taking reasonable steps to secure compliance by all persons using the Service at, by, or through, the Customer consistent with the Conditions of Use, above. If a probable violation of the Conditions of Use section, is detected, Customer is requested to report the probable violation in as much detail as is practical to assist PenTeleData and other allied organizations in preventing or deterring similar violations.
6. **Dedicated Internet Access Rating:** Unless specifically stated to the contrary, the quoted Dedicated Internet Access rating is a maximum and not a constant amount. Due to the demands of the Internet, the maximum Internet Access may be available but on a burst basis only. Customer use which overloads the PenTeleData system or exceeds usual and customary Internet Access demands, as shall be determined by PenTeleData, shall subject this Agreement to renegotiation or termination without liability.
7. **Availability Service Level**
 - 7.1. Service Availability for Dedicated Internet Access and last mile circuits only used to deliver Dedicated Internet Access are covered by the following 7.1 terms. For last mile circuits connected to PenTeleData Multiplex ports, this exhibit only covers the Dedicated Internet Access Service Availability; service availability for last mile circuits connected to Multiplex ports is defined by the PenTeleData Transport and Port Exhibits.
 - 7.1.1. Definition of unavailable; Dedicated Internet Access is considered unavailable when at least one of the following criteria are met
 - 7.1.1.1. Packet loss between Customer edge router and the PTD Chicago, Ashburn, or New York City backbone nodes exceeds 0.1%.
 - 7.1.1.2. Latency (round-trip) between Customer edge router and a PTD Chicago, Ashburn, or New York City backbone nodes exceeds 45ms.

- 7.1.1.3. Jitter (variation in latency) between Customer edge router and a PTD Chicago, Ashburn, or New York City backbone nodes exceeds 10ms.
- 7.1.1.4. All of these cases exclude instances where these backbone nodes are 100% unavailable. In such a case traffic between Customer edge router and locations outside of PTD's network will be automatically rerouted through the remaining backbone nodes.

7.1.2. The following causes shall not be considered in calculating unavailability credits or chronic outage remedies: Unavailability as a result of Force Majeure (as defined in the General Terms and Conditions), unavailability as a result of scheduled maintenance windows for on-net circuits, unavailability as a result of off-net and unprotected circuit maintenance which may occur at any time without notice, unavailability as a result of Customer circuit overutilization, unavailability as a result of Customer network/equipment failure, and unavailability as a result of Customer refusing to let authorized repair personnel onsite access as necessary are not applicable. On-Net circuit maintenance windows are Tuesday and Thursday 12AM ET – 6AM ET with notification of planned outages for on-net circuits 10 business days prior to maintenance window.

7.1.3. Unavailable service credits: Unavailable time is accumulated over a calendar month. Credits maybe issued as noted below based on the accumulation of unavailable time, are a % of the monthly recurring charge, and are applicable for Dedicated Internet Access contracted from this exhibit and the PenTeleData last mile circuit used only to deliver this Dedicated Internet Access. Unavailable time is accumulated starting when the PTD network monitoring system detects that one or more of the above criteria have been met over a period of time or when the Customer notifies the PTD Network Control Center that the Customer believes one or more of the above criteria have been met, whichever comes first. Customers must request credits or contract terminations within 14 days after the end of a calendar month for unavailability occurring during that month.

No PTD circuit, or on-net circuits (as stated on Transport Exhibit)	
Cumulative Unavailability (hrs:mins:secs)	Credit, % of MRC
00:00:00 – 00:15:00	No Credit
00:15:01 – 00:45:00	5%
00:45:01 – 04:00:00	10%
04:00:01 – 08:00:00	20%
08:00:01 – 12:00:00	30%
12:00:01 – 16:00:00	40%
16:00:01 – 24:00:00	50%
24:00:01 or greater	100%

Off-net circuits (as stated on Transport Exhibit)		
Cumulative Unavailability (hrs:mins:secs)	Credit, % of IP MRC	Credit, % of transport MRC
00:00:00 – 00:45:00	No Credit	No Credit
00:45:01 – 08:00:00	10%	10%
08:00:01 – 16:00:00	15%	15%
16:00:01 – 24:00:00	25%	25%
24:00:01 or greater	50%	50%

7.1.4. Chronic Unavailability for Dedicated Internet Access with no circuit or with PenTeleData on-net circuits: Customers may terminate Dedicated Internet Access Service and associated Transport Circuit without termination liability if this Dedicated Internet Access Service experiences 4 or more instances where service was unavailable for greater than 2 hours each over a calendar month or more than 30 hours of total unavailability over a calendar month.

8. Internet Protocol Version 4 Addressing (IPv4): Internet Protocol Addressing (IP addressing): A. PenTeleData will provide each Dedicated Internet Access Connection with one (1) static IPv4 address in a /30 netblock for the directly connected Customer equipment/router and globally-routable IPv4 netblocks on an as-needed basis provided that the Customer's networking needs cannot be satisfied using Network Address Translation (NAT). B. PenTeleData will provide only enough globally-routable IP addresses as the Customer has actual need for at the time of the request; requests for IP address blocks larger than a /27, 32 IP addresses, require a network map and detailed network information for justification. C. The directly connected static IP address may change with 14 calendar days notice and globally-routable netblocks may change with 120 calendar days notice.
9. Internet Protocol Version 6 Addressing (IPv6): A. PenTeleData will provide each Dedicated Internet Access Customer with one (1) directly connected static IPv6 address in a /127 network for the directly connected Customer equipment/router. B. The directly connected static IP address may change with 14 calendar days notice.

Customer Initials: JAB

PenTeleData Initials:

Date: 03/21/2022

Date:

DIAEX-NE-071217

Ethernet Port Exhibit Sheet

Customer Name: Southern Columbia Area School District

Date: 03/16/2022

Port Type: EPL - Internet Only	
Service Location: 812 Southern Dr., Catawissa, PA 17820	
Service Location ID: SL05593	
Term: 7/1/2022 - 6/30/2025	
Non Recurring Charge: \$0.00	Monthly Recurring Charge: \$0.00
Special Notes:	

This Exhibit consists of the following Terms and Conditions, any Sales Quotes, the Sales Disclaimer. This Exhibit together with the General Agreement Cover Sheet and PenTeleData Service Agreement set forth the terms and conditions under which PenTeleData will provide Ethernet Port Services to Customer.

1. Service: PenTeleData will provide the above-mentioned Ethernet Port at the noted Service Location, at the rate indicated.
2. For all services above: A. The circuit will be terminated as a full-duplex connection at the port speed marked above. It is Customer's responsibility to ensure that their equipment can handle this connection. B. It is highly recommended that the Customer's equipment supports shaping on the egress, and that this capability is activated and set to the purchased transport speed. C. Customer is responsible for avoiding bridging loops between Ethernet connected networks. D. PenTeleData will support up to 384 unique MAC addresses per port. E. All ports used in these services have an Ethernet Maximum Transmission Unit (MTU) size of 2000 bytes.
3. For EVPL Ethernet Ports: A. For Ethernet Virtual Private Line (EVPL) ports, Customer must specify during implementation which Ethernet Virtual Circuit (EVC) a given Customer 802.1q tagged Ethernet Frame will be forwarded across. B. Changes to tag mapping after implementation is complete may be initiated by contacting the PenTeleData Network Control Center. C. Any Ethernet frames sent with 802.1q tags that were not explicitly specified by Customer for mapping will be discarded unless Customer elects to have all unmapped tags forwarded across a single EVC. D. Any Ethernet frames sent containing layer 2 control protocols will be dropped, unless Customer elects to have all layer 2 control protocol frames forwarded across a single EVC.
4. For EPL Ethernet Port: A. For Ethernet Private Line (EPL) ports, all layer 2 Ethernet frames sent to the PenTeleData network, regardless of any dot1q tags they may carry, will be transported to a single, separate EPL Port via a single Ethernet Virtual Circuit (EVC). B. Ethernet frames containing layer 2 control protocols will be passed transparently across the EVC to the corresponding EPL Port. C. Multiple EVCs may not be provisioned to a single EPL Port.
5. QOS: The PenTeleData network will not adhere to any 802.1p tags or IP TOS/DSCP settings in Customer Ethernet frames, but also will not modify them. Customer is responsible for performing any custom queuing needed on egress.
6. Term: A. This Exhibit is effective upon signature by Customer and accepted in writing by PenTeleData as indicated by signature on the General Agreement Cover Sheet and initialed on this Exhibit. (Effective Date) B. The Term of this Agreement begins on the Commencement Date and expires as provided for herein. (Term) The Commencement Date shall be the first day that service is operational as indicated by a notice from PenTeleData to Customer, which shall be incorporated herein by reference. C. This Exhibit shall automatically renew for an additional one year term, after completion of which the agreement will continue on a month to month basis, unless terminated pursuant to the termination procedure in the General Terms and Conditions. D. Recurring Billing shall begin on the Commencement Date. E. Deposits and Installation fees shall be billed within 30 days of the Effective Date of this Agreement.
7. Early Termination Fees: The termination fee is 100% of all remaining charges until the end of the initial term. Upon automatic renewal, Early Termination Fees apply to cancellations made prior to the end of the Renewal Term.
8. Conditions of Use: A. Users shall not use the PenTeleData Network for any purpose that violates state, local or federal laws or regulations. B. Customer shall indemnify and hold PenTeleData harmless for (including attorney's fees), any and all claims, damages and injuries that arise out of or are connected to User's violation of this Section.
9. Reasonable Steps to Assure Compliance: Customer shall be responsible for taking reasonable steps to secure compliance by all persons using the Service at, by, or through, the Customer consistent with the Conditions of Use, above. If a probable violation of the Conditions of Use section is detected, Customer is requested to report the probable violation in as much detail as is practical to assist PenTeleData and other allied organizations in preventing or deterring similar violations.
10. Availability Service Level
 - 10.1. Service Availability for EPL Ethernet Ports: Service availability for EPL Ports are covered by the PenTeleData Transport Circuit connected to such port. If no PenTeleData Transport Circuit exists then the Service Availability for a Port is covered by the EVC or L3WAN associated with the port. If the PenTeleData Transport Circuit is not eligible for an Availability Service Level then the Port is not eligible for an Availability Service Level.

10.2. Service Availability for EVPL Ethernet Ports: Service availability for EVPL Ports is covered by the PenTeleData Transport Circuit connected to such port. If no PenTeleData Transport Circuit exists or if the PenTeleData Transport Circuit is not eligible for an Availability Service Level then the Port is not eligible for an Availability Service Level.

Customer Initials: JAB

PenTeleData Initials:

Date: 03/21/2022

Date:

EPPEX-NE-110716

IPv4 Block Exhibit Sheet

Customer Name: Southern Columbia Area School District

Date: 03/16/2022

Service Location: 812 Southern Dr., Catawissa, PA 17820	
Service Location ID: SL05593	
IPv4 Allocation Size Requested: /25	
Non Recurring Charge:	Monthly Recurring Charge: \$50.00 Term: 7/1/2022 - 6/30/2025
Special Notes:	

This Exhibit consists of the following Terms and Conditions, any Sales Quotes, Sales Disclaimers, Contracts, and Equipment Rental Agreements. This Exhibit, together with the General Agreement Cover Sheet and PenTeleData Services Agreement-General Terms and Conditions set forth the terms and conditions under which PenTeleData will provide the use of IP Addresses to Customer.

1. In general, our practice is to assign IP addresses to devices, which have multiple clients, simultaneously connecting to them on a consistent basis from the Internet. Where ubiquitous IP technology exists that can be used without impacting performance or security, those technologies are expected to be used to conserve IPv4 address space.
2. Additional IPv4 Addressing, Dedicated Internet Access Service
 - 2.1. For an additional charge, PenTeleData will provide each Dedicated Internet Access Customer globally-routable IPv4 networks on an as-needed basis provided that the Customer's networking needs cannot be satisfied using Network Address Translation (NAT).
 - 2.2. PenTeleData will provide up to a /23 of globally-routable IPv4 addresses such that the Customer can ensure 66% utilization of those IP addresses at the time of the request. All requests for IPv4 addresses require a network map and detailed network information for justification.
 - 2.3. Globally-routable additional IPv4 addresses may change with 120 calendar days notice.
3. Additional IPv4 Addressing, Broadband Internet Service
 - 3.1. For Sonic and Force Broadband Internet Service plans, for an additional charge, PenTeleData will provide each Broadband Internet Service Customer globally-routable IPv4 networks on an as-needed basis provided that the Customer's networking needs cannot be satisfied using Network Address Translation.
 - 3.2. PenTeleData will provide up to a /27 of globally-routable IPv4 addresses such that the Customer can ensure 66% utilization of those IP addresses at the time of the request. All requests for IPv4 addresses require a network map and detailed network information for justification.
 - 3.3. Globally-routable IPv4 addresses may change with 30 calendar days notice.
4. PenTeleData will perform quarterly scans of all IPv4 networks to ensure that they are at least 66% utilized in PenTeleData's estimation. Customers whose IPv4 assignments are found to not be at least 66% utilized must either exchange their assigned IPv4 network for one of a smaller size within 30 days of notice or be assessed a penalty charge in the amount of \$20/quarter for each IPv4 address determined not to be in use by PenTeleData.
5. IPv6 Addressing, Dedicated Internet Access Service
 - 5.1. PenTeleData will provide a /56 network of globally-routable IPv6 addresses to the Customer if requested and on an as-needed basis.
6. IPv6 Addressing, Broadband Internet Access Service
 - 6.1. For Sonic and Force plans, PenTeleData will provide a /56 network of globally-routable IPv6 addresses to the Customer if requested and on an as-needed basis.
 - 6.2. For non-Sonic and non-Force plans, additional globally-routable IPv6 addresses are not available.
7. All IP addresses allocated to a Customer remain the property of PenTeleData. The Customer may only use the allocated IP addresses so long as they maintain a Dedicated Internet Access Service or Broadband Internet Access Service with PenTeleData.

Customer Initials: JAB

PenTeleData Initials:
Date: 03/21/2022

Date:

EXHIBIT-CODE-123

Point to Point Transport Exhibit Sheet

Customer Name: Southern Columbia Area School District

Date: 03/16/2022

A End PTD Node: SHA	
Z End Service Location: 812 Southern Dr., Catawissa, PA 17820	
Z End Service Location ID: SL05593	
Speed: 1Gbps	Transport Type: On Net
PTD Circuit ID: ptd9000106	Protection: Standard
Term: 7/1/2022 - 6/30/2025	
Non Recurring Charge: \$0.00	Monthly Recurring Charge: \$860.00
Special Notes: Contract renewal. Customer may upgrade service during the term of this contract. 470 Application # 220018375.	

1. This Exhibit consists of the following Terms and Conditions, any Sales Quotes, the Sales Disclaimer. This Exhibit together with the General Agreement Cover Sheet and PenTeleData Service Agreement set forth the terms and conditions under which PenTeleData will provide Point-to-Point Transport Services to Customer.
2. Service: A. PenTeleData will provide the above-mentioned connection from each Customer Service Location, either through Telco or cable facilities, at PenTeleData's option, to the nearest PenTeleData Point of Presence. B. Transport: PenTeleData will provide Customer with Point-to-Point Transport at the base rate indicated.
3. Ethernet: A. The Ethernet circuit will be terminated as a full-duplex connection at the port speed marked above. It is Customer's responsibility to ensure that their equipment can handle this connection. B. It is highly recommended that the Customer's equipment supports shaping on the egress, and that this capability is activated and set to the purchased transport speed. C. The Customer is responsible for avoiding bridging loops between Ethernet connected networks. D. All Ethernet transport will have a Maximum Transmission Unit (MTU) size of 2000 bytes.
4. DS1: A. All DS1 connections use B8ZS line encoding and ESF framing unless otherwise specified on this exhibit. B. Fractional DS1: Customer CSU/DSU must be capable of activating specified individual channels.
5. Wireless: A. The wireless circuit will be terminated as a full-duplex connection at the port speed marked above. It is Customer's responsibility to ensure that their equipment can handle this connection. B. It is highly recommended that the Customer's equipment supports shaping on the egress, and that this capability is activated and set to the purchased transport speed. C. The Customer is responsible for avoiding bridging loops between Ethernet connected networks. D. All wireless transport will have a Maximum Transmission Unit (MTU) size of 1540 bytes. E. The wireless link will use FCC licensed spectrum which will be obtained and managed by PenTeleData. F. No encryption will be performed on the wireless link. If Customer feels that encryption is necessary it is recommended that Customer perform encryption end to end between security gateways.
6. Wavelength: The connection encoding will be LAN PHY at the speed, layer 2 protocol, and fiber type listed above
7. Demarcation: By default, all lines are terminated at the Provider's Demarcation point. Circuit extensions can be performed at PTD's standard time and materials rate. In addition, Customer will provide the necessary cables to connect to PTD equipment at all locations. PTD responsibility ends at PTD DEMARC unless otherwise specified. PenTeleData may require a 2' x 2' plywood backboard to be mounted at the DEMARC for the mounting of equipment to enable the Service.
8. PTD will not be responsible for any damage due to Customer neglect, including but not limited to, electrical power considerations. Customer is responsible for providing a clean, uninterrupted power supply (UPS) or PTD can supply a UPS at an additional cost if required. Any incompatibility with Customer's existing equipment that requires additional technician time will be billed at the current labor rate.
9. Term: A. This Exhibit is effective upon signature by Customer and accepted in writing by PenTeleData as indicated by signature on the General Agreement Cover Sheet and initialed on this Exhibit. (Effective Date) B. The Term of this Agreement begins on the Commencement Date and expires as provided for herein. (Term) The Commencement Date shall be the first day that service is operational as indicated by a notice from PenTeleData to Customer, which shall be incorporated herein by reference. C. This Exhibit shall automatically renew for an additional one year term, after completion of which the agreement will continue on a month to month basis, unless terminated pursuant to the termination procedure in the General Terms and Conditions. D. Recurring Billing shall begin on the Commencement Date. E. Deposits and Installation fees shall be billed within 30 days of the Effective Date of this Agreement.
10. Early Termination Fees: The termination fee is 100% of all remaining charges until the end of the initial term. Upon automatic renewal, Early Termination Fees apply to cancellations made prior to the end of the Renewal Term.
11. Conditions of Use: A. Users shall not use the PenTeleData Network for any purpose that violates state, local or federal laws or regulations. B. Customer shall indemnify and hold PenTeleData harmless for (including attorney's fees), any and all claims, damages and injuries that arise out of or are connected to User's violation of this Section.
12. Reasonable Steps to Assure Compliance: Customer shall be responsible for taking reasonable steps to secure compliance by all persons using the Service at, by, or through, the Customer consistent with the Conditions of Use, above. If a probable violation of the Conditions of Use section is detected, Customer is requested to report the probable violation in as much detail as is practical to assist PenTeleData and other allied organizations in preventing or deterring similar violations.

13. Off-Net circuit charges: Off-Net circuits are circuits which are not 100% provided by a PenTeleData LP1 Partner and denoted as Off-Net in this exhibit's form field "Transport Type". Off-Net circuits are contracted through a transport provider. If the Transport Provider increases the rate during the term, the increase will be passed through to the Customer. Off-Net circuit fees contained within this quotation are estimates, and may not fully include all taxes, cross connects and facility entrance fees, which will be invoiced to the Customer at the time of billing.
14. All transport services ordered from PenTeleData will be treated as interstate for regulatory purposes. Customer may certify transport service as being intrastate (for regulatory purposes only) in a format as required by PenTeleData, but only where the transport services are sold on a stand-alone basis, the end points for the service are located in the same state and neither end point is a PenTeleData provided IP port ("Intrastate Services"). Where Customer requests that services be designated as Intrastate Services, Customer certifies to PenTeleData that not more than 10% of Customer's traffic utilizing the Intrastate Services will be originated or terminated outside of the state in which the Intrastate Services are provided. Such election will apply prospectively only, and will apply to all Intrastate Services stated in this Customer Order.
15. Charges for certain Services are subject to additional taxes and fees including, but not limited to, Sales Tax, PA GRT and USF Recovery fees.
16. Equipment Location: PenTeleData will install its equipment necessary to provide the Service at the PenTeleData specified demarcation location. This equipment is the property of PenTeleData and may not be altered, moved or removed except by authorized PenTeleData personnel. Altering, moving or removing the equipment voids any warranty and all PenTeleData Availability Service Level obligations described below. Additionally, Customer will be charged and agrees to pay PenTeleData's normal time and material rates to restore the Equipment to its installation location.
17. Availability Service Level
- 17.1. Service Availability for Internet Circuits: Service availability for on-net last mile circuits that only deliver PenTeleData Internet Service and are directly
- 17.2. Definitions:
Last mile – a data circuit between Customer's Service Location and a PTD node used to provide Customer access to the PTD backbone
Private line – a data circuit between two Customer Service Locations that is not multiplexed with any other network traffic
- 17.3. Service Availability for private line and last mile circuits:
- 17.3.1. Definition of unavailable: A private line or last mile circuit is considered unavailable when at least one of the following criteria are met:
- 17.3.1.1. Packet loss between the NID at Customer Service Location and the PTD Customer edge switch exceeds 0.1%.
- 17.3.1.2. Latency (round-trip) between the NID at Customer Service Location and the PTD Customer edge switch exceeds 10ms.
- 17.3.1.3. Jitter (variation in latency) between the NID at Customer Service Location and the PTD Customer edge switch exceeds 2ms.
- 17.3.1.4. In the case of a private line, these metrics are measure between Customer edge routers at the two Customer Service Locations.
- 17.3.2. The following causes shall not be considered in calculating unavailability credits or chronic outage remedies: Unavailability as a result of Force Majeure (as defined in the General Terms and Conditions), unavailability as a result of scheduled maintenance windows for on-net circuits, unavailability as a result of off-net and unprotected circuit maintenance which may occur at any time without notice, unavailability as a result of Customer circuit overutilization, unavailability as a result of Customer network/equipment failure, and unavailability as a result of Customer refusing to let authorized repair personnel onsite access as necessary are not applicable. On-Net circuit maintenance windows are Tuesday and Thursday 12AM ET – 6AM ET with notification of planned outages for on-net circuits 10 business days prior to maintenance window.
- 17.3.3. Unavailable service credits: Unavailable time is accumulated over a calendar month. Off-Net last mile and private line circuits are not eligible for unavailability service credits. Credits may be issued as noted below based on the accumulation of unavailable time and are a percentage of the monthly recurring charge for the last mile or private line service. Customer must request credits or contract terminations within 14 days after the end of a calendar month for outages occurring during that month.

Standard on-net circuits	
Cumulative Unavailability (hrs:mins:secs)	Credit, % of MRC
00:00:00 – 00:15:00	No Credit
00:15:01 – 00:45:00	5%
00:45:01 – 04:00:00	10%
04:00:00 – 08:00:00	20%
08:00:01 – 12:00:00	30%
12:00:01 – 16:00:00	40%
16:00:01 – 24:00:00	50%
24:00:00 or greater	100%

Chronic Outage for on-net PenTeleData circuits: Customers may terminate an affected on-net PenTeleData transport circuit, and all associated ports, L3 MPLS WANs, and EVC's up to the first PenTeleData Multiplex or MPLS L3 WAN port where other circuits, VLANs or networks from the same Customer were not errored for the same outage without termination liability if A. A Standard on-net circuit experiences 4 or more instances where service was unavailable for greater than 2 hours each over a calendar month or more than 30 hours of total unavailability over a calendar month. B. A completely unprotected on-net circuit experiences 3 or more outages of greater than 12 hours each of unavailability over a calendar month or more than 48 hours of unavailability over a calendar month.

18. Construction Costs and any Firm Order Commitment (FOC) Date provided in this agreement are estimates and may be revised if network extension is required or upgrades or the presence of unusual physical, legal, or accessibility conditions are encountered upon actual inspection of the Service Location (Special Circumstances). Upon encountering Special Circumstances such as, but not limited to:

- the need to trench, bore, or cut a roadway or move rocks to install a new conduit
- performing Make Ready
- requiring traffic control
- needing a new riser outside of the Service Location to reach the service entrance
- circuit delivery is requested at a location inside the Service Location other than the existing service entrance
- excess line extension

Provider shall notify Customer of the Special Circumstances and any additional Construction Costs and changed FOC date caused thereby.

Customer may terminate this agreement within 5 business days of receipt of the notice or agree to pay the additional Construction Costs and accept the adjusted FOC date (if applicable).

Customer Initials: JAB

PenTeleData Initials:

Date: 03/21/2022

Date:

TPTEX-NE-051217

PenTeleData Support Exhibit Sheet

Customer Name: Southern Columbia Area School District

Date: 03/16/2022

Service Location: 812 Southern Dr., Catawissa, PA 17820	
Term: 7/1/2022 - 6/30/2025	
Service Type: PenTeleData Plus Support	
Non Recurring Charge:	Monthly Recurring Charge: \$2.98
Hardware Description: T-Marc 3308	
Service Summary:	
Special Notes:	

This Exhibit, together with the General Agreement Cover Sheet, PenTeleData Services Agreement-General Terms and Conditions, Work Authorization, and PenTeleData Internet Service Exhibit (If applicable) set forth the terms and conditions under which PenTeleData will provide support services to Customer.

1. Devices covered by PenTeleData (PTD) Support must also be covered by a vendor maintenance contract providing at least 8x5xNBD advanced hardware replacement, access to vendor technical support, and access to software upgrades as needed.
2. The cost of PTD support is determined as a percentage of the list price of the covered device and all hardware modules it contains. If a module is added during the term of the agreement, the cost will be recalculated and will be changed for the remainder of the contract term. For the purposes of determining cost increases during a contract term, the addition of optical modules such as SFPs, Xenpaks, XFPs, X2s, etc will not result in an increase in the support cost.
3. PTD Standard Support
 - 3.1. PTD Standard Support provides the following features
 - 3.1.1. Cisco and Meraki devices covered by PTD Support may take advantage of the following features only, provided that they are supported by the underlying software and hardware:
 - 3.1.1.1. Static routing, BGP, HSRP/VRRP, Basic Access Control Lists, DHCP Server and Client, IP SLA, Network Address Translation (dynamic and static with port translations), Policy Based Routing, VLANs.
 - 3.1.1.2. Firewall port and IP based access-lists, Content Filtering, IDS/IPS, 0-Day Protection, and Anti-X will only be configured on devices that are also PTD Managed Firewalls and for which the appropriate licenses have been applied.
 - 3.1.1.3. Site to Site and Remote Access VPNs will only be configured on devices that are also configured for PTD Managed Site to Site or Remote Access VPN respectively.
 - 3.1.1.4. The PenTeleData Site to Site Virtual Private Network (VPN) uses the Internet to connect two or more locations in a private and reasonably secure manner utilizing tunneling and security protocols.
 - 3.1.1.4.1. A PenTeleData Site to Site VPN transports unicast IP traffic only between the VPN endpoints.
 - 3.1.1.4.2. Broadcasts are not transmitted between the private networks.
 - 3.1.1.4.3. By default, the VPN integrity and authentication will be performed SHA hashing, 3DES encryption and Diffie-Hellman Group 5 for key generation; session encryption will be performed ESP-3DES for encryption, Diffie-Hellman Group 5 keying, and PFS Group 5 for secret key regeneration.
 - 3.1.1.5. The PenTeleData Remote Access Virtual Private Network (VPN) uses the Internet to provide Customer and its authorized users off site access to Customer's private data network in a private and reasonably secure manner utilizing tunneling and security protocols.
 - 3.1.1.5.1. A PenTeleData remote access VPN transports unicast IP traffic only between the private networks.
 - 3.1.1.5.2. Broadcasts are not transmitted between the private networks.
 - 3.1.1.5.3. The Cisco IPSEC VPN makes use of 3DES, SHA and Diffie-Hellman Group 2 for session authentication. It then makes use of ESP-3DES for data encryption.
 - 3.1.2. Configuration Management
 - 3.1.2.1. PTD will maintain configuration backups for devices covered by PTD Support.
 - 3.1.2.2. PTD will make changes to the configuration of devices covered by PTD Support at the request of Customer, so long as the requested changes involve features listed in section 3.1.1.1 above.
 - 3.1.2.2.1. Change requests must be submitted to the PTD Network Control Center and will be completed by a PTD Sales Engineer.
 - 3.1.2.2.2. Change requests that involve configuring a feature listed in section 3.1.1.1 that was not previously configured on the managed device will be made within 5 business days of request by Customer, unless a software license must be obtained to enable the feature(s) to be configured.
 - 3.1.2.2.3. Normal changes will be made within 2 business days of request by Customer.

- 3.1.2.2.4. Priority changes will be made within 1 business day of request by Customer.
- 3.1.2.2.5. Emergency changes will be made within 4 hours of request by Customer.
- 3.1.2.2.6. Customer is entitled to one Emergency Change per calendar month at no charge. Additional Emergency Changes may be subject to billing at PTD's Time and Materials rates.
- 3.1.2.2.7. Changes will be made either during normal PTD business hours or during normal PTD maintenance windows. If Customer requires that changes be made outside of these times, the changes may be subject to billing at Time and Materials rates. Customer's one no-charge Emergency Change per calendar month can be made at any time.
- 3.1.2.2.8. Customer claims of failure to meet the foregoing time frames must be made to the PenTeleData Network Control Center (NCC) within 14 days in order to be considered for a service level credit. If PenTeleData confirms that the time frames were not met, Customer's account will be credited the pro-rated charges for one day of the monthly service fee for each change request for which this guarantee has not been met. Customer may obtain no more than one service level credit per day.
- 3.1.2.3. When PTD receives an advanced RMA from a hardware vendor for a failed device covered by PTD Support, PTD will reconfigure that device using the last known good configuration as stored by PTD. If this device is received by PTD at its offices, Customer must make arrangements to have the device transported to their Service Location, installed, and returning the failed device to PTD.
- 3.1.3. Software Upgrades
 - 3.1.3.1. Devices covered by PenTeleData Support will have software upgrades performed on them only when such an upgrade is needed to resolve a known bug, security vulnerability, to add a needed feature, or to address a new regulatory requirement.
 - 3.1.3.2. Software upgrades to address security vulnerabilities will be performed within 24 hours of the release of a CVE (Common Vulnerabilities and Exposures) announcement and fixed software release for a given software revision. If a vendor has not provided a suitable software upgrade at the time the CVE announcement is made, PenTeleData will take reasonable steps to perform other mitigations as recommended by the vendor within 24 hours of the CVE announcement.
 - 3.1.3.3. Software upgrades to resolve bugs causing a severity 1 or 2 service interruption will be performed during the course of troubleshooting at any time provided permission is given by the Customer.
 - 3.1.3.4. Software upgrades to add needed features or to address a new regulatory requirement will be performed during normal PenTeleData business hours, or during a normal PenTeleData maintenance window depending on the Customer's preference. If the Customer requires that an upgrade to add needed features or to address a new regulatory requirement be performed outside normal PenTeleData business hours and outside a normal PenTeleData maintenance window, the upgrade may be performed at the then current PenTeleData Time and Materials rates.
- 3.1.4. Access to Support Devices
 - 3.1.4.1. Access to the management interfaces of devices covered by PTD Support will be limited to PTD management networks and Customer's networks.
 - 3.1.4.2. Read/Write access to the device configurations will be limited to PTD. If Customer desires Read Only access to the device, this can be provided.
- 4. PTD Plus Support
 - 4.1. PTD Plus support includes all the feature of PTD Standard support, but also provides for a PTD Field Technician to deliver and install a replacement device obtained via an RMA within 6 hours of PTD's receipt of the replacement device from the hardware vendor.
- 5. IT Services Support

IT Services Support includes a 9 hour response time Monday through Friday, 8AM to 5PM Eastern, excluding PenTeleData observed holidays
- 6. Conditions of Use:
 - 6.1. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, (A) IN NO EVENT SHALL PENTELEDATA OR ITS SUPPLIERS BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING BUT NOT LIMITED TO LOSS OF USE, DATA, BUSINESS OR PROFITS, OR FOR THE COST OF PROCURING SUBSTITUTE PRODUCTS, SERVICES OR OTHER GOODS), ARISING OUT OF OR RELATING TO THIS EXHIBIT SHEET, REGARDLESS OF THE THEORY OF LIABILITY AND WHETHER OR NOT PENTELEDATA WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGE OR LOSS; AND (B) IN NO EVENT PENTELEDATA'S TOTAL LIABILITY ARISING OUT OF OR RELATING TO THIS EXHIBIT SHEET, FROM ALL CLAIMS OR CAUSES OF ACTION AND UNDER ALL THEORIES OF LIABILITY, EXCEED THE TOTAL PAYMENTS ACTUALLY MADE TO PENTELEDATA FOR THE PRODUCTS DESCRIBED IN THIS EXHIBIT SHEET DURING THE TWELVE (12) MONTH PERIOD PRIOR TO ANY SUCH CLAIM OR CAUSE OF ACTION. THE FOREGOING LIMITATIONS SHALL NOT APPLY TO LIABILITY ARISING FROM DEATH OR BODILY INJURY. Customer agrees that the foregoing limitations of liability constitute a material inducement for PenTeleData to enter into this Exhibit Sheet and that the purchase price and fees charged to Customer would be substantially higher without such limitations.

Reasonable Steps to Assure Compliance: Customer shall be responsible for taking reasonable steps to secure compliance by all persons using the Service at, by, or through, the Customer consistent with the Conditions of Use, above. If a probable violation of the Conditions of Use section is detected, Customer is requested to report the probable violation in as much detail as is practical to assist PenTeleData and other allied organizations in preventing or deterring similar violations.

Term Auto-Renewal

For Cisco and Meraki Maintenance only: No less than 45 days prior to the service anniversary date, PenTeleData will email Customer's last provided address a notice of renewal including the price to renew and level of service.

All Maintenance service will automatically renew for successive 1 year terms, without further notice except as stated above, unless Customer terminates by email or in writing within 15 days of the sent date of the renewal notice.

Customer must provide PenTeleData with and maintain a current active email address for Cisco and Meraki notice purposes. Otherwise, this agreement will automatically renew for one year terms, without a renewal notice, unless either party terminates this agreement with 30 days advanced written or email notice prior to the anniversary date.

Printed Customer Name: James A Becker - Superintendent Date: 03/21/2022

PTDSM-EXS-NE-032718

PenTeleData/Vendor Maintenance Exhibit Sheet**Customer Name:** Southern Columbia Area School District**Date:** 03/16/2022

Service Location: 812 Southern Dr., Catawissa, PA 17820	
Maintenance Type: PTD Other Vendor Maintenance	
Term: 7/1/2022 - 6/30/2025	
Non Recurring Charge:	Monthly Recurring Charge: \$2.97
Hardware Description: T-Marc 3308	
Service Summary:	
Special Notes:	

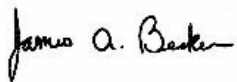
This Exhibit, together with the General Agreement Cover Sheet, PenTeleData Services Agreement-General Terms and Conditions, Work Authorization and PenTeleData Internet Service Exhibit (If applicable) set forth the terms and conditions under which PenTeleData will provide said Equipment to Customer.

Term Auto-Renewal

For Cisco and Meraki Maintenance only: No less than 45 days prior to the service anniversary date, PenTeleData will email Customer's last provided address a notice of renewal including the price to renew and level of service.

All Maintenance service will automatically renew for successive 1 year terms, without further notice except as stated above, unless Customer terminates by email or in writing within 15 days of the sent date of the renewal notice.

Customer must provide PenTeleData with and maintain a current active email address for Cisco and Meraki notice purposes. Otherwise, this agreement will automatically renew for one year terms, without a renewal notice, unless either party terminates this agreement with 30 days advanced written or email notice prior to the anniversary date.

Customer Signature:**Title:** Superintendent – Southern Columbia Area School District**Printed Customer Name:** James A Becker**Date:** 03/21/2022

VM-EXS-NE-010218

Work Authorization/Equipment Exhibit Sheet

Customer Name: Southern Columbia Area School District**Account #:** 10091

Equipment/Labor

Service Location: 812 Southern Dr., Catawissa, PA 17820**Equipment/Labor:** T-Marc-3308/H with 19" Mounting Bracket - Rental**Equipment Summary:****Special Notes:** Replacing existing Cisco 4451**Quantity:** 1**Term:** 7/1/2022 - 6/30/2025**Monthly Recurring Charge:** \$27.30**Service Location:** 812 Southern Dr., Catawissa, PA 17820**Equipment/Labor:** Router Config & On-Site Install**Equipment Summary:****Special Notes:** Install / configure T-Marc 3308**Quantity:** 1**Non Recurring Charge:** \$360.00

Charge Summary

Total Non Recurring Charge: \$360.00**Total Monthly Recurring Charge:** \$27.30

This Exhibit consists of the following Terms and Conditions, any Sales Quotes, Sales Disclaimers, Contracts, and Equipment Rental Agreements. This Exhibit, together with the General Agreement Cover Sheet, PenTeleData Services Agreement-General Terms and Conditions, and PenTeleData Internet Service Exhibit (If applicable) set forth the terms and conditions. PenTeleData (We) agrees to provide service at Customers (You) request for the Equipment listed on this Exhibit or equipment subsequently added to this Exhibit. "Equipment" refers to the items of hardware or software covered by this Exhibit, "Rates" means our current Service Rates for travel time, transportation, labor, and material.

1. Eligibility:
 - 1.1. Computers, Terminals, Software, Services and associated equipment are eligible for Service Coverage.

- 1.2. Customer agrees that all equipment covered under this Exhibit is in good operating condition and is operated with suitable power and in a proper environment.
- 1.3. All repairs or adjustments required are performed by PenTeleData.
2. Service Provided:
 - 2.1. We will provide remedial service, configuration, and setup on Equipment, Routers, LANs and WANs when requested by you.
 - 2.2. We have the option to repair, replace parts, or entire units.
 - 2.3. Replacements will normally be provided on an exchange basis and all removed parts or units become PenTeleData property at our will.
 - 2.4. Replacement parts may be new, like new, or functionally operative.
 - 2.5. PenTeleData agrees to provide standard service during PenTeleData's Basic Service Availability Period, which is 8:00 AM to 5:00 PM, including Monday through Friday, excluding PenTeleData holidays.
3. On-Site Coverage:
 - 3.1. You agree to provide us full access to your Equipment, as well as adequate and safe working space and facilities (including heat, light, ventilation, electric current and outlets, etc.)
 - 3.2. We will provide labor, material and reasonable travel to service Equipment located at sites listed on the face of this Agreement.
4. Customer Service Center Charges:
 - 4.1. We will service your Customer Service Center repairable Equipment at PenTeleData locations as published.
 - 4.2. It is your responsibility to bring in and pick up your Equipment, or you may choose to send it to a PenTeleData designated mail-in location.
 - 4.3. You agree to pay all transportation and insurance costs both ways, and you agree to assume the entire risk of loss, theft, or damage to your Equipment while it is in transit.
 - 4.4. If you send us Equipment not in its original or a suitable shipping container, we may repack it and charge you for packing materials as needed.
5. Charges:
 - 5.1. Charges for Services will be those currently in effect at the time the service is performed.
 - 5.2. We may revise fees from time-to-time without written notice.
 - 5.3. Customer agrees to pay for all Services rendered by PenTeleData whether internal and or external to PenTeleData that effects service to your equipment.
6. Exclusions:
 - 6.1. Spare parts, supplies, accessories, or any items defined by PenTeleData as customer-replaceable, are beyond the scope of this Agreement and may be purchased from us at prices stated in PenTeleData's then current price list. We are not responsible for improper-operation or otherwise, of other external equipment that consequently does not perform as desired resulting out of a repair of specific Equipment as was requested for service.
7. Licenses: Customer agrees to comply with Manufacturer's hardware and software licenses.
8. Rented Equipment:
 - 8.1. Condition of Equipment: Customer acknowledges that prior to taking possession of the rented equipment, you examined it, saw it in operation (if appropriate), and are aware of its condition and that it is in good condition except for any defect noticed and that is stated on this contract. It is Customer's responsibility to return the rented equipment to PenTeleData in the same condition except for ordinary wear and tear.
 - 8.2. Ownership of Equipment: All equipment rented under this Agreement is owned by PenTeleData. Title to the equipment does not pass to Customer at any time including at the termination of this Agreement unless specifically stated in writing signed by both parties.
 - 8.3. Maintenance and Support of Rented Equipment:
 - 8.3.1. All PenTeleData rented equipment includes 8x5 Next Business Day maintenance from manufacturer. This maintenance from the manufacturer provides for a Return Material Authorization during normal business hours (8 am-5 pm local time). Replacement hardware is intended to result in replacement hardware arriving on the next business day. Upgraded support from the manufacturer or PenTeleData is available separately and not included in this agreement.
 - 8.3.2. PenTeleData will not reconfigure a device that has lost its configuration, has been repaired by anyone other than PenTeleData including a device returned by the manufacturer under the manufacturer's maintenance or make changes to an existing configuration unless Customer has PenTeleData Support through a separate agreement. All changes outside of a PenTeleData Support agreement are at the Time and Materials rate.
 - 8.3.3. To utilize Manufacturer's maintenance, Customer must contact PenTeleData. PenTeleData will act as the single point of contact between the Customer and the Manufacturer. The Manufacturer will not deal directly with Customer.
 - 8.3.4. Upon request, Customer will be given full read-write access to the software/configuration in the hardware unless Customer carries PenTeleData support. In that case, access is unnecessary because PenTeleData takes care of support.
 - 8.3.5. Customer is responsible for delivering malfunctioning hardware to PenTeleData for repair or replacement unless Customer has purchased PenTeleData Plus Support. Only with PenTeleData Plus Support, which is purchased under a separate agreement, will PenTeleData dispatch to retrieve failed equipment and return repaired/replacement equipment. Without PenTeleData Support under this agreement, PenTeleData will dispatch to retrieve failed equipment and return repaired/replacement equipment on a Time and Materials basis.
 - 8.3.6. The terms in section 8.3 do not apply to equipment rented through and supported by the PenTeleData IT Services group.
9. Equipment Purchase:
 - 9.1. Purchased equipment is covered only by manufacturer's warranty.
 - 9.2. Unless Customer Purchases PenTeleData support at the time of the hardware purchase, PenTeleData will support software associated with the sold hardware and the hardware itself on a time and materials basis only.
10. Installing anything other than Original Equipment Manufacturer hardware in purchased or leased equipment may void the Manufacturer's maintenance agreement.
11. **Deposits and Installation fees shall be billed within 30 days of the Effective Date of this Agreement.**
12. Reasonable Steps to Assure Compliance: Customer shall be responsible for taking reasonable steps to secure compliance by all persons using Service at, by, or through, the Customer consistent with the Conditions of Use (General Terms and Conditions and AUP). If a probable violation of the Conditions of Use section is detected, Customer is requested to report the probable violation in as much detail as is practical.

13. Term:

- 13.1. This Exhibit is effective upon signature by Customer and accepted in writing by PenTeleData as indicated by signature on the General Agreement Cover Sheet and initialed on this Exhibit. (Effective Date)
- 13.2. The Term of this Agreement begins on the Commencement Date and expires as provided for herein. (Term) The Commencement Date shall be the first day that service is operational as indicated by a notice from PenTeleData to Customer, which shall be incorporated herein by reference.
- 13.3. This Exhibit shall automatically renew for an additional identical term unless terminated pursuant to the termination procedure in the General Terms and Conditions.
- 13.4. Recurring Billing shall begin on the Commencement Date

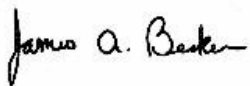
Term Auto-Renewal

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Customer must provide PenTeleData with and maintain a current active email address for Cisco and Meraki notice purposes. Otherwise, this agreement will automatically renew for one year terms, without a renewal notice, unless either party terminates this agreement with 30 days advanced written or email notice prior to the anniversary date.

Customer Signature:



Title: Superintendent – Southern Columbia Area School District

Printed Customer Name: James A Becker

Date: 03/21/2022

FM-WA&EE-NE-01021