



March 7, 2022

## A Proud Past, A Promising Future

*“The way I see it, if you want the rainbow, you gotta put up with the rain.”*  
-- Dolly Parton



MONDAY, MARCH 14  
SCHOOLS/OFFICES CLOSED

- MS Baseball DH vs. Clinton – 5 p.m.
- Softball @ Chapin – 5:30/7:15 p.m.
- Varsity Girls Soccer vs. Ninety-Six – 5:30 p.m.

TUESDAY, MARCH 15

### SEMESTER EXAMS – 1<sup>st</sup> & 2<sup>nd</sup> Blocks

Breakfast – Manager’s Choice, Juice, Milk

Lunch – Manager’s Choice, Juice, Milk

- Boys Tennis @ Kennan – 5 p.m.
- Golf vs. Keenan
- Softball @ Chester – 5:30/7:30 p.m.
- Varsity Girls/Boys Soccer vs. Westwood - 5:30/7 p.m.
- JV/Varsity Baseball @ Chester - 5/7 p.m.

WEDNESDAY, MARCH 16

### SEMESTER EXAMS – 3<sup>rd</sup> & 4<sup>th</sup> Blocks

Breakfast – Manager’s Choice, Juice, Milk

Lunch – Manager’s Choice, Juice, Milk

- MS Baseball DH vs. Ninety-Six – 5 p.m.

THURSDAY, MARCH 17

Breakfast – Manager’s Choice, Juice, Milk

Lunch – Manager’s Choice, Juice, Milk

- Boys Tennis vs. Keenan - 5 p.m.
- Girls Lacrosse @ St. Joseph’s – 5:30/7 p.m.
- Track vs. Ninety-Six/Saluda/Fairfield/Newberry – 5 p.m.
- JV Boys Soccer vs. Brookland Cayce 5:30 p.m.

FRIDAY, MARCH 18 - **ASVAB**

Breakfast – Manager’s Choice, Juice, Milk

Lunch – Manager’s Choice, Juice, Milk

- Softball vs. Chester – 5:30/7:30 p.m.
- JV/Varsity Baseball vs. Chester – 5/7 p.m.
- Girls Lacrosse vs. TL Hanna – 5:30/7 p.m.

SATURDAY, MARCH 12

- JV Baseball Tournament vs. Newberry @ Newberry – 1 p.m.
- MS Baseball @ TV Tournament vs. Whitmire @ Newberry – 11 a.m.
- Track @ Pelion Invitational

## Cafeteria News



All students are provided one Breakfast and one Lunch, daily, at NO COST. Please visit the school café to enjoy your meal which includes fresh fruit, vegetable, whole grains, protein and milk!

*Mid-Carolina High School does not discriminate on the basis of race, color, religion, national origin, sex, disability, or age in admission to, treatment in, or employment in its programs and activities.*

## Good News

Congratulations to **Zachary Hornsby**! Zach has signed a national letter of intent to wrestle for the Newberry College Wolves.

Congratulations to **Coach Mike Mauldin** and the **2020-2021 Girls Soccer team** for earning a United Soccer Coaches Team Academic Award for the 2020-2021 academic year. This achievement demonstrates their commitment to achievement on the field and in the classroom.

## On-going/Upcoming Events

2021-2022 ACT

Test @ MCHS

April 2, 2022

July 16, 2022

2021-2022 SAT

Test @ MCHS

March 12, 2022

May 7, 2022

June 4, 2022

Graduation Supply Order Delivery Date:  
Thursday, March 24<sup>th</sup>, 11am-1pm

2021 – 2022 Jr./Sr. Prom  
Saturday, April 23, 2022

The Mid-Carolina High School Junior-Senior Prom will be held on April 23 from 8:00 p.m. – 12:00 a.m. in the Mid-Carolina High School cafeteria. **Tickets for the event will be sold March 7 – April 23.** Only MCHS Juniors and Seniors are allowed to purchase tickets for Prom. Prom Tickets will be sold in room 411 (Mrs. Frick’s classroom) before school, in between classes or during Lunch Activity period. **Cost is \$30 per ticket during the month of March. The cost will increase to \$40 per ticket during the month of April.** Tickets for MCHS students can be purchased through April 23rd.

Any student bringing a guest that is not an MCHS student must have all required forms completed and on file before tickets can be purchased. The deadline for students with outside guests to purchase tickets and submit all required documents is April 20. If you have any questions, you should contact Mrs. Haltiwanger ([vhaltiwanger@newberry.k12.sc.us](mailto:vhaltiwanger@newberry.k12.sc.us)).

### DON'T WAIT UNTIL THE LAST MINUTE.

The deadline to reserve your 2021-2022 yearbook for \$75 has passed *A limited number of extras will be ordered. Therefore, if you wish to purchase a yearbook your name will be placed on a waiting list.* If you receive a yearbook at delivery, payment of \$80 will be expected at time of issue.

## WORD POWER

D	DEFAMATION to libel or slander EDICT an official proclamation, a decree
W	ALLEGATION an assertion unsupported by facts REPRIEVE a delay in a punishment
T	ACCOMPLICE a partner in a crime ADJUDICATE to settle to dispute in a court
P	PARDON to excuse from a penalty SPURIOUS a falsehood



# M-C Faculty News

Mid-Carolina High School

Volume 10, Issue 22

March 14, 2022

**Our mission: To engage students in educational experiences that ensure success and life-long learning.**

*Our vision is of a culture where all ideas are valued; a cooperative relationship exists between the school, the district, and the community; collaboration is expected; and people want to work and students want to learn.*

## Important Dates

- 3/14 Schools/Offices Closed (2nd Make-Up Day)
- 3/15 High School Semester Exams
- 3/16 High School Semester Exams End of 3rd Nine Weeks
- 3/18 ASVAB
- 3/22 ACT Spring Testing
- 3/23 Report Cards Issued
- 3/23 SAT Spring Testing
- 3/24 Senior Supply Delivery Day
- 4/2 ACT
- 4/4 SIC Virtual Meeting
- 4/11 - 4/18 SPRING BREAK Schools/Offices Closed
- 4/20 Senior Cap & Gown Pictures
- 4/20 Faculty Meeting
- 4/23 Prom
- 4/27 Student Early Release

## The Greatest Customer Service Strategy

Smiling is important. Eye contact matters. Patience is essential. Being warm and friendly is a must. And providing a positive emotional experience for your customers is a priority.

But these are not the greatest of customer service strategies. Ironically the greatest of all strategies has nothing to do with customers and everything to do with employees.

The Greatest Strategy is this: Great customer service beings with being employee focused first and customer focused second. If you treat your employees well, they will treat their customers well.

Too often businesses, hospitals, restaurants and organizations focus all their energy on the customer while ignoring the very employees that serve their customers. This may work in the short run but eventually employees become tired, burned out, negative and resentful.

One time I was speaking to leaders of a hospital and was told that they were doing patient satisfaction surveys as a way to improve nurse performance. "What about nurse

satisfaction surveys," I asked. "No we're not doing that," they said. The problem was clear. Measuring patient satisfaction will not make nurses more energized, positive and attentive.

Patient satisfaction will go up when nurse satisfaction goes up.

I have found that organizations who deliver the best service also have the best culture where employees are valued, listened to and cared for and in turn these employees value, care for and serve their customers.

For example, a number of my banking, retail and restaurant clients have significantly improved revenue and service by focusing on and measuring employee engagement. You can literally track their growth and improved performance with their improvement in engagement. And companies such as Southwest Airlines have built their success on the foundation of an employee-first culture.

Of course we need to train our employees to do all the things that make for a great customer experience. There are great books on the essentials of

creating a great customer experience. But most of all remember that if you model great service, your people will share it.

So, if you want your team to serve, serve them.

If you want your people to care, care about them.

If you want your team to love their work, love them.

If you want your employees to be their best, give them your best.

If you take care of your people they will take care of your customers.

—Jon Gordon

Happy birthday wishes to  
**Lorraine Boyd (3/8),**  
**Emily Jones (3/9),**  
**Gwen McAllister (3/8),**  
**and Sarah Wicker (3/8).**

**"BUILDING A STRONG TEAM AND CREATING POSITIVE RELATIONSHIPS IS CRITICAL TO ACHIEVEMENT. WITH THE RIGHT TEAM AND ORGANIZATIONAL CULTURE, GREAT OUTCOMES CAN BE ATTAINED NO MATTER HOW CHALLENGING."**

CAROL BARTUCCI  
CIO, ComEd  
VP, Exelon Information Technology

**CELEBRATE**  
#WOMENSHISTORYMONTH

## Reminders

**FACULTY FUND**

Don't forget to contribute to the MCHS Faculty Fund. The cost for 2021-2022 is \$15 each.

*Please check your mailboxes and e-mail for vital information early each morning.*