

Do this **BEFORE** taking pictures of your documents for upload.

How to convert HEIC to JPG on iPhone

If you don't want to worry about HEIC files at all, you can simply set your phone or tablet to always use the JPG format:

1. Start the **Settings** app.
2. Tap **Camera**.
3. On the Camera settings page, tap **Formats**.
4. Tap **Most Compatible**.



Now you are set to take pictures of the documents you wish to upload.