



WeCare

Employee Support Program

FINANCIAL ASSIST

ABOUT PROGRAM

If you have questions about a financial issue, speaking with an expert can help. Your employee support program provides you with free consultations on everything from credit and debt, to purchasing a home, or saving for retirement.

Experts are available without an appointment during regular work hours. We also offer a full selection of online financial articles, financial calculators, and other tools to help you get the answers you need.

FEATURES AVAILABLE

- ✓ Free consultation with a financial counselor for you or your family members.
- ✓ No appointment needed during regular business hours Monday through Friday.
- ✓ Online financial calculators, library of articles, and do-it-yourself tools to manage finances.
- ✓ Online Will — through a series of questions and prompts, employees can create basic, legally valid wills, quickly and easily.

For immediate connection
with licensed counselor, call
Toll-free: 866-212-6130

bcares.helpwhereyouare.com | Company Code: **WeCare**

Private Text/Chat available Click "LIVE CONNECT" after login



Instant Support

ICONNECTYOU: YOUR EMPLOYEE SUPPORT PROGRAM ON THE GO

ABOUT PROGRAM

iConnectYou is an app that instantly connects you with professionals for in-the-moment support and help finding resources for you and your family.

To access iConnectYou, download the app from the App Store (iPhone) or Google Play (Android) and Register using the registration code 217721 and your company's code. For additional information, you may access your Employee Support Program website following the details listed.

FEATURES AVAILABLE

- ✓ Access your Employee Support Program at the click of a button.
- ✓ The app supports telephonic or video calls, instant messaging (IM), short message service (SMS), video, and articles.
- ✓ Answered 24 hours a day, 365 days a year.
- ✓ Members can connect with experts instantly or make arrangements for a later appointment.
- ✓ Accessible by iOS and Android devices.
- ✓ Browse curated self-help resources with a few swipes on the phone.

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**b-Cares Employee
Support Services**

TELEPHONIC COUNSELING



ABOUT PROGRAM

Help from a counselor is just a phone call away with telephonic counseling provided as part of your Employee Support Program.

These telephonic counseling sessions can be scheduled at a time that is convenient for you. Call from the privacy of your home or office and one of our helpful counselors will help you address any challenges that you or your family member may face at work or at home.

FEATURES AVAILABLE

- ✓ 24/7 access. Short-term, structured counseling sessions.
- ✓ Services are completely confidential.
- ✓ Access from the privacy of your home or office— when and where you need it.
- ✓ Available to you or your family members

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SAVINGS CENTER



ABOUT PROGRAM

Bills, health care, retirement savings, and taxes all take enough out of our paychecks already. What about everything else? To help you stretch your dollar, you and your family have access to a free online benefit: the Savings Center.

Register for free on your employee support website.

FEATURES AVAILABLE

- ✓ The program offers a wide array of online discounts from leading name-brand retailers, restaurants, and movie theaters.
- ✓ To take advantage of these discounts, log on to your work-life website, and click on the Savings Center on the homepage.
- ✓ Follow the directions to register and start saving.

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Real-Time Support
For Real Living

EMPLOYEE SUPPORT PROGRAM



ABOUT PROGRAM

To help you make time for what matters most, you and your family have access to experts on child and elder care topics and skilled researchers to provide support for any work, personal, or everyday matter that's important to you and your family. We'll discuss your concerns, provide information on options, and then conduct research to find local resources to help you implement your action plan.

FEATURES AVAILABLE

- ✓ Toll-free 24/7 telephonic access.
- ✓ Custom research matching local resources and providers to your specific needs.
- ✓ Support for you, as well as those in your family and/or household.
- ✓ Follow-up to be sure that the assistance met your complete satisfaction.

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b-Cares Employee
Support Services

LIFE COACHING

ABOUT PROGRAM

The path to personal and professional success is not always clear.

A Life Coach can help by guiding you through a thought-provoking, creative process of reflection and goal setting to maximize your potential and navigate life transitions.

FEATURES AVAILABLE

- ✓ Have convenient telephone conversations with your Life Coach.
- ✓ Establish your vision, set goals and create an action plan in your very first meeting.
- ✓ Engage in up to 5 followup meetings to help recalibrate, refresh, and progress with your goals.
- ✓ Your progress towards any goal – career, parenting, relationship, time management – can be enhanced by working with your Life Coach.

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LEGAL ASSIST

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If your life, or the life of a family member has been impacted by a legal issue, you may need the expert counsel of an attorney. Your employee support program can help connect you with a participating attorney for a free consultation either on the phone or in person. Self-help legal forms, a library of legal articles, even a simple will are available to you on our website. Call or visit us online so we can help connect you with an attorney to get the legal answers you need.

**We are not a law firm or lawyer referral service and do not provide legal advice, but we can connect you with a participating lawyer in your area who can assist you.*

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