

CCR&R will:

- Help the community by collecting and maintaining data on the supply and demand of child care
- Works with employers interested in supporting their employees child care needs
- Provides information to the general public about what high quality child care is and why it is important to families, employers and the community.

How child care affects the work place:

- Child Care Reduces Turnover: Almost two-thirds of employers found that helping employees find child care services dramatically reduced turnover.
- Child Care Lowers Absenteeism: 54% of employers report that child care services had a positive impact on employee absenteeism, reducing missed workdays by as much as 20-30%.
- Child Care Increasing Productivity: 49% of employers report that child care services had helped boost employee productivity.

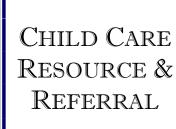
Child Care Resource & Referral Office Hours Mon.-Fri. 9:00am-4:30pm

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Find Child Care online at: https://caoginc.org/child-care-resourceand-referral/





A Guide to Child Care Resource & Referral



How CCR&R Serves Potential Providers

CCR&R will:

- Give guidance to the Office of Children and Family Services (OCFS) website. Providers will find on the website:
 - o Mandatory orientation
 - o Request/order an application
 - o Information for applicants
- Assist with start up process
- Offer Start up Grant
- Facilitate trainings



How CCR&R Serves Existing Providers

CCR&R will:

- Help providers meet licensing requirements
- Offer low cost or free trainings in topics like child development and sound business practices.
- Offer assistance to providers in areas such as
 - o Program Ideas
 - o Training Information
 - o Grants
 - o Technical Assistance
 - o Age Appropriate Curriculum
 - o Children with Special Needs.
 - Assistance with Challenging behaviors
- Provide ongoing professional development opportunities to child care provider and their staff
- A Health Care Consultant is available for providers with a current Health Care Plan or those looking for help on a new Health Care Plan.

How CCR&R Serves Parents & Families

CCR&R will provide:

- Referrals to local child care programs
- Information on state licensing requirements
- Parents with information on the following:
 - Types of Care
 - Location
 - o Child Care Rates
- Information about Quality indicators such as:
 - o Family Involvement
 - o Safety Procedures
 - o Provider Training and Accreditation
- Contact information for OCFS
- Information on where to get help paying for child care
- Follow up with parents to make sure they have met their child care needs.

Child Care Resource & Referral (CCR&R) is a community-based program that provides a variety of services related to child care.