

## How CCR&R Serves the Community

### CCR&R will:

- ◆ Help the community by collecting and maintaining data on the supply and demand of child care
- ◆ Works with employers interested in supporting their employees child care needs
- ◆ Provides information to the general public about what high quality child care is and why it is important to families, employers and the community.

### How child care affects the work place:

- ◆ Child Care Reduces Turnover: Almost two-thirds of employers found that helping employees find child care services dramatically reduced turnover.
- ◆ Child Care Lowers Absenteeism: 54% of employers report that child care services had a positive impact on employee absenteeism, reducing missed workdays by as much as 20-30%.
- ◆ Child Care Increasing Productivity: 49% of employers report that child care services had helped boost employee productivity.

Child Care  
Resource & Referral  
Office Hours  
Mon.-Fri. 9:00am-4:30pm

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Find Child Care online at:  
<https://caoginc.org/child-care-resource-and-referral/>



## CHILD CARE RESOURCE & REFERRAL

# *A Guide to Child Care Resource & Referral*

A program of



## How CCR&R Serves Potential Providers

### CCR&R will:

- ◆ Give guidance to the Office of Children and Family Services (OCFS) website. Providers will find on the website:
  - Mandatory orientation
  - Request/order an application
  - Information for applicants
- ◆ Assist with start up process
- ◆ Offer Start up Grant
- ◆ Facilitate trainings



## How CCR&R Serves Existing Providers

### CCR&R will:

- ◆ Help providers meet licensing requirements
- ◆ Offer low cost or free trainings in topics like child development and sound business practices.
- ◆ Offer assistance to providers in areas such as
  - Program Ideas
  - Training Information
  - Grants
  - Technical Assistance
  - Age Appropriate Curriculum
  - Children with Special Needs.
  - Assistance with Challenging behaviors
- ◆ Provide ongoing professional development opportunities to child care provider and their staff
- ◆ A Health Care Consultant is available for providers with a current Health Care Plan or those looking for help on a new Health Care Plan.

## How CCR&R Serves Parents & Families

### CCR&R will provide:

- ◆ Referrals to local child care programs
- ◆ Information on state licensing requirements
- ◆ Parents with information on the following:
  - Types of Care
  - Location
  - Child Care Rates
- ◆ Information about Quality indicators such as:
  - Family Involvement
  - Safety Procedures
  - Provider Training and Accreditation
- ◆ Contact information for OCFS
- ◆ Information on where to get help paying for child care
- ◆ Follow up with parents to make sure they have met their child care needs.

*Child Care Resource & Referral (CCR&R) is a community-based program that provides a variety of services related to child care.*