

TYPES OF

Day Care Center: A program which takes place in a commercial building, not a residence. Care is provided on a regular basis to more than six children for more than three hours per day and can be for children 6 weeks to age 12.

School-Aged Child Care: Designed for children from kindergarten through age 12. Care is provided before & after school and may be provided during school holidays and vacations.

Family Day Care: A program caring for children for more than three hours per day per child. Child day care is provided in a home for three to six children and can be for children age 6 weeks to 12.

Group Family Day Care: A program caring for children for more than three hours per day per child. Child day care is provided in a home for seven to twelve children and can be for ages 6 weeks to 12. It is similar to a family day care home except there can be 2 providers and may care for up to 12 full-time children and 2 school-age children.



Child Care
Resource & Referral
Office Hours
Mon.-Fri. 9:00am-4:30pm

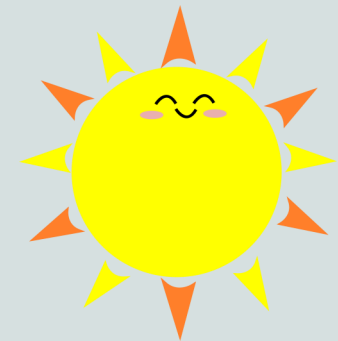
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Batavia, NY 14020
Phone 343-7727
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ORLEANS COUNTY
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Find Child Care online at:
www.caoginc.org
Click on Programs,
Child Care Resource & Referral,
then Search for Child Care

CHILD CARE RESOURCE & REFERRAL

A Parent's Guide to Child Care Options



A program of



Child Care Resource & Referral

CCR&R maintains a database of Orleans and Genesee County licensed & registered Child Care programs. We can assist you in your search for child care and give a list of child care providers according to your location and family needs

Child Care Quality Indicators

Below are several factors that help to ensure high quality care in regulated programs:

Parent Involvement - As a parent, you are a key to quality child care. You have the right to drop in at any time to observe the program or to see your child. You will probably see the provider often and have a good idea of how things are going in the program.

Adult-Child Ratio- Regulated programs must limit the number of children each adult cares for based on standards set in the regulations. These standards help to ensure that children are properly supervised and get all the attention they need.

Training and Experience -

Regulated child care providers should have prior experience working with children and need to receive ongoing training in areas such as safety, nutrition, and child abuse prevention.

Regulation and Oversight - If you provide care for more than two non-related children three hours or more per day, you must have a license or registration certificate obtained through the Office of Children and Family Services.

Inspections - Every licensed child care program must be inspected .

Complaints - The State Office of Children & Family Services (OCFS) maintains a statewide, toll-free Child Care Complaint Line at 1-800-732-5207. Anyone can file a complaint of a possible regulatory violation in a day care program by calling this number or the nearest regional OCFS office.

Parents

- ♦ *If you would like a copy of the child care regulations please visit OCFS's website; ocfs.ny.gov or call CCR&R*
- ♦ If you would like more information about the licensing or registration history, please contact:

BUFFALO REGIONAL OFFICE

Telephone: (716) 847-3828

Fax: (716) 847-3688

www.ocfs.state.ny.us

