Q & A's (Con't)

◊ My native language is something other than English.

Translation is available for over 60 languages. At the top of your screen there will be a drop down. Simply choose the language that your family speaks at home.

◊ What do I do if I forgot my user name?

Simply click on the "forget username or password" link on the Family Access login screen or contact your building secretary.

◊ Can I change my e-mail address that is in the system?

Yes. The first time you login to Family Access the system will ask you to provide your e-mail address. You can update this information by clicking on the "Account Info" button at the top of the screen. You will need to enter your current password to make the change.

◊ We do not have a computer/Internet.

Family Access can be accessed from any web-enabled device. ie, phone, computer, tablet. If your family does not have access to a web-enabled device, our local library has computers available to the public.

Mid-Columbia Prosser Branch
902 7th Street
Prosser, WA 99350

Family Access can be used from any web-enabled device.
Download the free skyward Family Access mobile app!

SKYWARD®

Prosser School District Family/Student Access

Prosser School District
1126 Meade Ave Suite A
Prosser, WA 99350
509-786-3323
www.prosserschools.org

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Welcome to Family Access

Family Access is an informational resource made available to every family. This resource provides access to real-time information about your child's grades, attendance, report cards, schedule, purchases and payment/balance information on his/her food services account.

*Not all options are available to all schools or students.

Family Access provides safe, secure and easy access to your child's record. Student user names and passwords are available for all 6-12 graders. They MUST contact their building secretary to receive their information. Please do not request student user names and password information from the email.

Sign up for Family Access

To obtain a Family Access user name and password, please email:
familyaccess@prosserschools.com or contact the building secretary at your students school.

Key Features

The following information is available to view:

1. Student Information: Data the school has on record for your child.

2. Online Forms: Re-enrollment forms and athletic forms will be available through family access at different times of the year.

3. Attendance: A convenient calendar allows parents to review absences at a glance.

4. Schedule: The period, class and teacher of your child are displayed. By clicking on a teacher name, you can send an email to him/her.

5. Food Service: Starting in the 2016/2017 school year, parents can pre-pay their child's food service account, view balances and see what your child purchased each day.

6. Message Center: View messages from the district, your child's building and individual teachers.

7. Report Cards: In the near future, parents can view and print the current marking period report card.

8. Gradebook: Assignments, missing assignments, grades and previous marking period grades are available at the middle school and high school.

Q & A's

◊ I have children at different schools. Will I need a user name and password for each child?
No, under most circumstances, one user name and password will provide you with access to information for all your children.

◊ Do I have to apply for a new user name and password every school year?
No, once you receive your initial user name and password, it stays with your family until your youngest student graduates from high school or is no longer enrolled in the Prosser School District.

◊ How secure is my child's information?
Family/Student Access is user name and password protected. For this reason we ask that you not share your user name and password. In addition, Prosser Schools have implemented strong encryption technology (SSL) that protects all data transmitted between your web browser and our web server. All student data is stored behind a secure firewall.

(Q & A's con't)

Contact Us

Prosser School District
Technology Department

familyaccess@prosserschools.org

Visit us on the web:
www.prosserschools.org