



A Subsidiary of
Health Alliance Medical Plans

CHIROPRACTOR UPDATE

ADDITION OF CHIROPRACTORS THROUGH THE OSF DIRECT ACCESS NETWORK

Effective October 1, 2011, Heart of Illinois Educators and the OSF Direct Access Network have entered into an agreement for members to utilize the Chiropractors that are part of the OSF Direct Access Network (OSF DAN). There are a few things to note below:

- The addition of the Chiropractors from OSF DAN will allow members to receive discounts on their Chiropractic Claims. Please make sure that you use an OSF DAN Chiropractor to obtain a discount. The discount will be taken when your Chiropractic Claim is processed.
- Chiropractors that are not part of the OSF DAN Network may still be utilized. Claims from these Out of Network Chiropractors will have amounts over Reasonable and Customary deducted before claim payment is made. Out of Network Chiropractors may bill the member for the amount the claim was reduced for reasonable and customary.
- **PLEASE NOTE: IF YOU HAVE QUESTIONS ON WHICH PROVIDERS IN THE OSF DIRECT ACCESS NETWORK, PLEASE CONTACT OSF DIRECT ACCESS NETWORK BY:**

**CALLING 1-888-209-3761
OR**

GOING TO:

**[HTTP://OSFDIRECTACCESS.COM/DIRECTORY/](http://OSFDIRECTACCESS.COM/DIRECTORY/)
AND SEARCHING FOR A CHIROPRACTOR UNDER THE SPECIALTY
HEADING OF "CHIROPRACTIC MEDICINE".**

*Want to view all other
(non-chiropractic)
providers on-line?*

- Go to www.hchadmin.com
- Click on:
 "PPO Networks and Providers"
- Click on:
 "Health Alliance"
- Utilize the options in "Basic Search" or "Advanced Search" to find the provider of your choice (non-chiropractic).
- Questions, Comments, Concerns? Please contact the HCH Customer Service Department at 309-673-7330 or 800-322-1516.

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