Students/Guardians retrieving your Family/Student Access login ID or Password

Click **here** to be redirected to the Family Access login page.



Figure 1-Family Access and Student Access login screen

If you have forgotten your Login ID or password, you can retrieve them if you have provided your email address to the school district.

To retrieve your Login ID or password:

- 1. Click "Forgot your Login/Password?" on the login screen
- 2. Type your email address or enter your Login ID and click "Submit."

If you are successfully identified, a confirmation page appears. An email containing your Login ID and the link to reset your password is sent to your email address on file. *If* the software can't identify you, contact your student's school to retrieve your credentials.

Marshall Elementary School: 360-965-1600.