



# Removing transportation as a barrier to healthcare, food, and employment

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Getthere provides transportation case management, education, and assistance to residents of Broome, Chenango, Delaware, Otsego, and Tioga counties.

Financial support and travel training are available for eligible older adults, people with disabilities, and lower-income individuals.

Getthere's Call Center can be reached Mondays through Fridays from 7am until 7pm at (855) 373-4040.

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## Connection to Care (CTC)

Helps people without Medicaid get to non-emergency medical appointments.

## Grocery Store & Food Delivery

Assistance for individuals that are unable to either afford the cost of transportation to the grocery store or unable to afford the cost of food delivery. Getthere utilizes local stores and food pantries.

## Travel Training

Helps individuals navigate rural and urban transportation resources safely and independently. One-on-one or small group trainings for clients and/or caseworkers are available.

## Transportation to Employment Voucher

Helps remove transportation as a barrier to employment through short-term assistance backed by a sustainable transportation strategy that supports long-term, stable employment.

## MAS Assistance

Helps Medicaid recipients set up transportation to health care appointments through the Medical Answering Services (MAS) system. MAS is Medicaid's non-emergency transportation manager. The system can be complex and difficult to navigate.

## COVID-19 Vaccine

Help getting to a COVID-19 vaccination site.

## Trip Planner

Helps users locate nearby transportation providers with the best possible route. Search features include door-to-door, door-through-door, Check it out at <https://getttherescny.org/home>

## Transportation to Employment Vanpool

Helps individuals that might not otherwise have access to reliable transportation connect with employers that are looking for qualified candidates to join their workforce. The vehicle, owned by Getthere, is operated by a volunteer driver who transports their co-workers to-and-from work.