ParentVUE and StudentVUE 2.0 User Guide





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The screens, procedural steps, and sample reports in this manual may be slightly different from the actual software due to modifications in the software based on state requirements and/or school district customization.

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About This Manual

Edupoint Educational Systems, LLC. develops software with multiple release dates for the software and related documentation. The documentation is released in multiple volumes to meet this commitment.

This document serves as a reference for Edupoint's recommendations and Best Practices for Synergy processes. Due to the complex nature and myriad configurations possible within the Synergy software, it is not feasible to include every possible scenario within this guide.

Conventions Used in This Manual

- Bold indicates user interactions such as a button or field on the screen.
- Italics indicate the option to select or text to enter.
- Notes, Tips, References, and Cautions display in the margin to provide additional information.



Notes provide additional information about the subject.



Tips suggest advanced options or other ways of approaching the subject.



References list another source of information, such as another manual or website.



Cautions warn of potential problems. Take special care when reading these sections.

Before You Begin

Before installing any of the Edupoint family of software products, be sure to review the system requirements and make sure the district's computer hardware and software meet the minimum requirements.

Software and Document History

Document Version	Release Date	Software Release	Description
1.0	Jun 2018	2019	Initial release of this document

Document Version	Release Date	Software Release	Description
2.0	Dec 2018	2019.01	 Updated Managing Account Information with a note regarding a forced password change Updated Viewing Special Education Information images with additional documents Added Emergency Response System for students to self report in the case of an emergency Added Enabling Notifications to Device Setup Added Editing Your Account Information to Logging In to the mobile applications Updated Student Information for detention hours Added Unofficial Transcripts to Viewing Course History Information Added Reporting Future Absences topic
			Added Reporting Future Absences to Viewing Information Added Editing Student Information in ParentVUE Lindates:
3.0	Jun 2019	2020	 Updates: Added a note for Test History and Course History in Viewing Information Added Reset Password in Logging In Added Course History in Viewing Student Information Added additional staff in Class Schedule Added Special Education in Viewing Student Information Added Uploading Documents to Online Registration in Viewing Information Added a note for Verified Credit in Viewing Course History Information Added a note for success message for reporting absences in Reporting Future Absences Added Viewing Pending Fee Payments in Managing Fees Added a step and note for Calendar Date in Viewing Attendance Information

Document	Release	Software	Description
Version	Date	Release	
4.0	Mar 2020	2021	Updated StudentVUE My Account for auto notification options Added Communications in ParentVUE and StudentVUE in Communication Added Viewing Concurrent Report Cards in Report Card Added content for receiving auto notify emails on the StudentVUE mobile application in StudentVUE My Account Added Online Registration on the Student List screen in Student List Added a step for adding a doctor's note or document in Reporting Future Absences (mobile app) Added text and note for submitted future absence notification in Enabling Notifications Added Acknowledgements in Communication Added content for deleting a message in Messages Added a step for adding a doctor's note or document in Reporting Future Absences (web version) Added Deleting an Emergency Contact Record in Managing Student Info Added a note for Update GPA and GPA Type display in Viewing Course History Information Added a note for Update GPAs in Viewing Report Cards Added a step for including additional staff when sending emails in Viewing the Class Schedule Added text for Course Duration column in Managing Course Requests Updated Viewing the Calendar for the new interface Added a step for selecting the Phone and Text values in ParentVUE Account Information Added Paying Fees Using SchoolPay in Managing Fees

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Overview

Parents and students access ParentVUE and StudentVUE using a web browser. A user name and password provide secure access.

ParentVUE

ParentVUE offers a single sign-on to view school information for all of the siblings, regardless of the grade level or school of attendance. You log in once to see all of your children's school information.

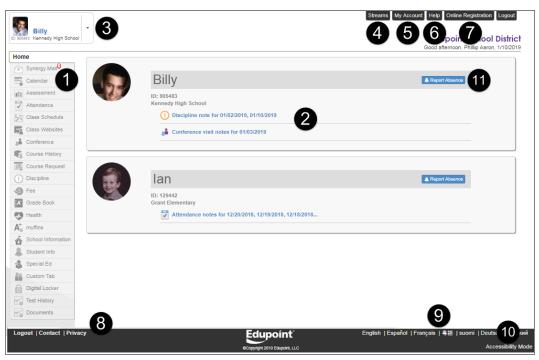
ParentVUE offers access to the student and classroom information and different types of communication from the school or district for each child. Parents see their children's information only and cannot see other students' information.

ParentVUE Home Screen

Parents see the **Home** tab of the ParentVUE portal after logging on to the web portal or activating an account.



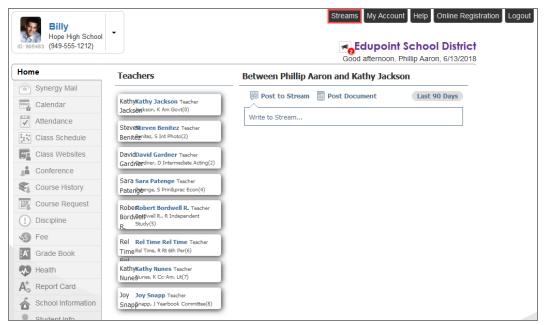
An Acknowledgment displays before the Home screen, if available.



ParentVUE 2.0 Home Screen

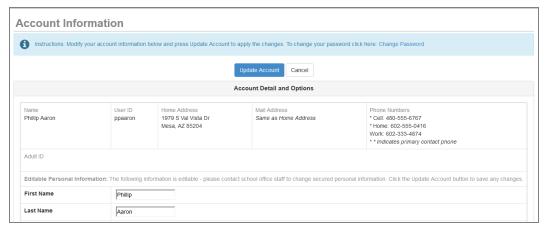
- The Navigation bar contains links to display records for the selected child.
- Recent Events includes grading period dates, conference events, discipline events, school events, attendance notes, and nurse log notes. 2 Click a link for more detailed information.
- Parents use the focus menu to select from the children actively enrolled in the district. 3

• Streams allows parents to communicate with teachers, if enabled. 4



ParentVUE Streams Tab

• The My Account tab accesses the parent's account information. §



ParentVUE Account Information Screen

- The Help tab directs you to the Help screen, which contains information provided by the district.
- The Online Registration tab opens Online Registration, if available.

- All screens contain Logout, Contact, and Privacy links.
- Parents can select a language at the bottom of the ParentVUE screen if the district supports multiple languages.



Changing the language at the bottom of the ParentVUE screen only changes the language on the interface. See Managing Your Account to change the language for email notifications.

- Parents can enable Accessibility Mode, if needed.
- Parents can report future absences.

StudentVUE

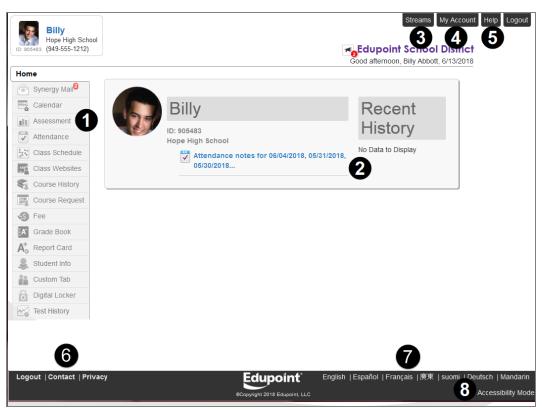
StudentVUE offers single sign-on access to student and classroom information and offers different types of communication from the school or district. Students can only see their information and cannot see the records of other students. Your parents can access your information if they have a ParentVUE account.

StudentVUE Home Screen

Students see the **Home** tab of the StudentVUE portal after logging on to the web portal or activating an account.



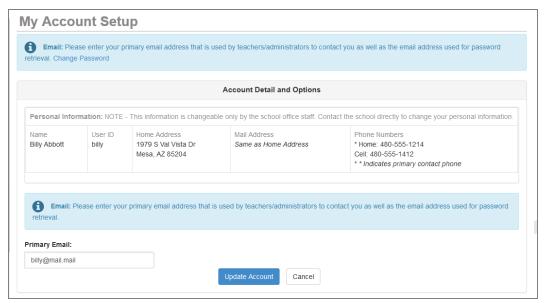
An Acknowledgment displays before the Home screen, if it is available.



StudentVUE 2.0 Home Screen

- The Navigation bar contains links to display your records.
- Recent Events includes grading period dates, conference events, discipline events, school events, attendance notes, and nurse log notes. 2 Click a link for more detailed information.
- Streams allows students to communicate with teachers if enabled. 3

The My Account tab accesses the student's account information.



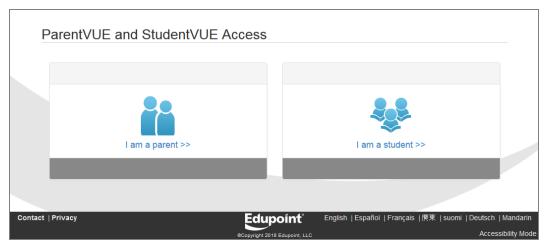
StudentVUE My Account Setup Screen

- The Help tab directs you to the Help screen, which contains information provided by the district.
- The Online Registration tab opens Online Registration if available.
- All screens contain Logout, Contact, and Privacy links.
- Your district might support additional languages. If so, select one at the bottom of the StudentVUE screen.
- You can enable Accessibility Mode if needed. 8

Managing Account Information

Logging In to ParentVUE and StudentVUE

1. Parents and students open the web address provided by the school district.



ParentVUE And StudentVUE Access Screen

- 2. Select the preferred language at the bottom, if necessary. The screen default is English.
- 3. Select an option:
 - Parents Click I am a parent >>. The ParentVUE Account Access screen opens.
 - Students Click I am a student >>. The StudentVUE Account Access screen opens.

- 4. Log in to your account.
 - If you already have an account, enter the User Name and Password.
 - Click Login.

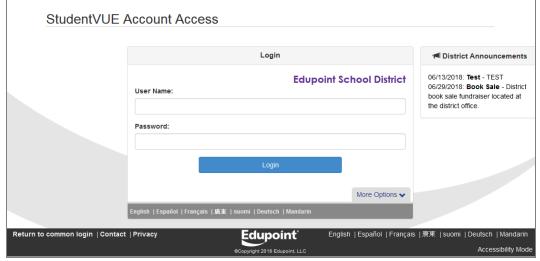


You might be required to change your password on your next log in. The new password must be at least six characters in length and cannot be the same as the current password.

If you forgot your password:



- 1. Click Forgot your password? Click here.
- Enter the primary email address. A message is sent to that email address with the username and password information. Contact your school if you encounter any issues.



StudentVUE Account Access Screen

If you have an activation key, see <u>Account Creation</u>.

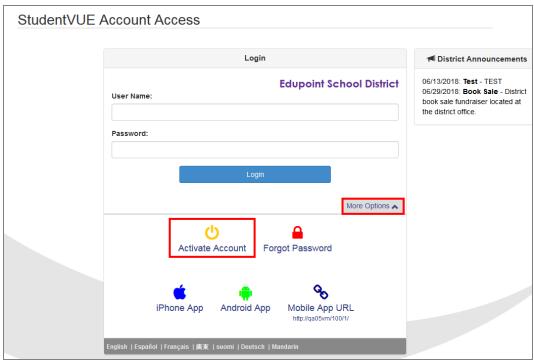
Account Creation Using Activation Keys

Use the following steps if your school district provided you with an activation key to create an account.



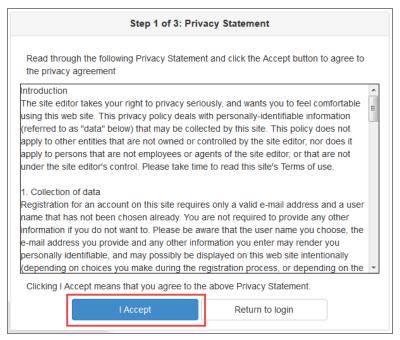
The following steps use the StudentVUE screens. The ParentVUE screens are similar. Use these steps to create a ParentVUE account. You can also complete these steps using the mobile version of ParentVUE or StudentVUE.

- 1. Click More Options.
- 2. Click Activate Account.



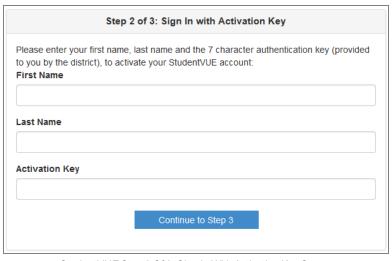
StudentVUE Account Access Screen

3. Click I Accept after reading the Privacy Statement to agree to it.



StudentVUE Step 1 Of 3: Privacy Statement Screen

- 4. Enter the **First Name**, **Last Name**, and **Activation Key** as provided in the Activation Key Letter. The first name and last name must exactly match the information in the letter.
- 5. Click Continue to Step 3.



StudentVUE Step 2 Of 3: Sign In With Activation Key Screen

6. Enter the User Name that was provided or create a unique User Name.



An error message displays if someone is already using the user name entered.

7. Enter a Password and re-enter it in Confirm Password.



The password must be a minimum of 6 characters in length and can consist of numbers and letters, but not special characters.

The password is case-sensitive.

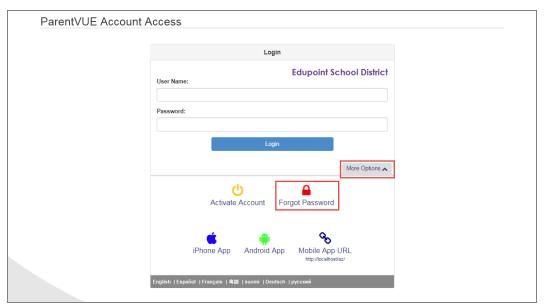
- 8. (Parents Only) Enter the Primary E-Mail address.
- 9. Click Complete Account Activation.



StudentVUE Step 3 Of 3: Choose User Name And Password Screen

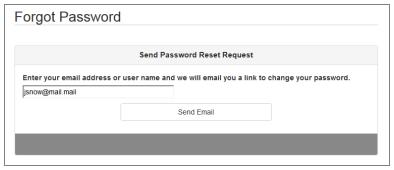
Forgot Your Password

- 1. Click More Options.
- 2. Click Forgot Password.



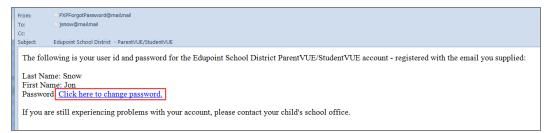
Login Screen

- 3. Enter the primary email address. ParentVUE/StudentVUE sends a message to that email address with the username and password information and a link to change your password.
- 4. Click Send Email.



Forgot Password Screen

- 5. Open the email.
- 6. Click the link to change your password.



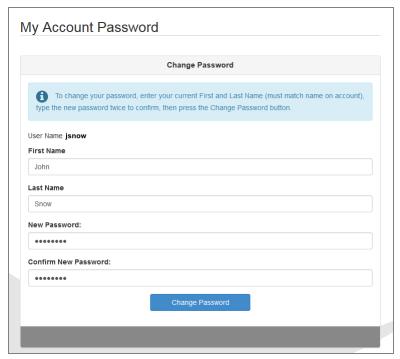
Forgot Password Email Sample

7. Enter the First Name, Last Name, New Password, and Confirm New Password.



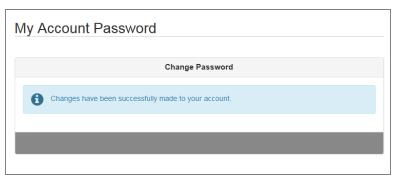
Enter your name exactly as it displays on the account.

8. Click Change Password.



My Account Password Screen

A message indicating that the application made the changes successfully displays.



My Account Password Screen

Managing Your Account

The Account Information screen differs between parents and students. Both screens allow you to change your password, update email addresses, and view your login history. Parents can define which type of emails to receive, how often they want to receive them, and other information as the district permits.

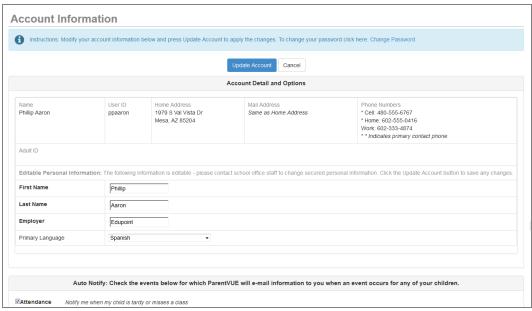
ParentVUE Account Information

- Select the My Account tab.
- 2. Make updates to your account as needed.
 - Click Change Password to change your password.
 - Decide which notifications to receive and how often in the Auto-Notify section.
 - Add or edit your email addresses.
 - Change your First Name, Last Name, Employer, and Primary Language if available on the screen.



Changing the **Primary Language** also changes the language of email notifications sent from ParentVUE.

· View Acknowledged Documents.



ParentVUE Account Information Screen

3. Select values for **Phone** and **Text**, as needed.

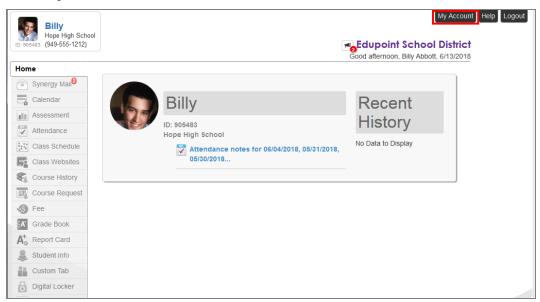


ParentVUE My Account Screen

4. Click Update Account.

StudentVUE My Account

1. Select the My Account tab.

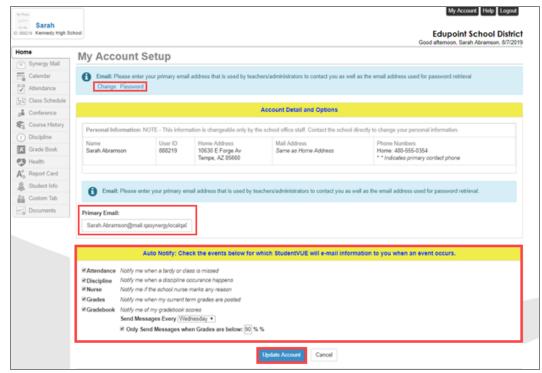


StudentVUE Home Screen

- 2. Make updates to your account as needed.
 - Click Change Password to change your password.
 - · Add or edit your email addresses.
 - Select or deselect the notification options in the Auto Notify section.
 - Click Update Account.



Changes made in the StudentVUE app automatically update the StudentVUE screen in Synergy SIS and changes made in StudentVUE in Synergy SIS automatically update the StudentVUE app.



StudentVUE Account Information Screen

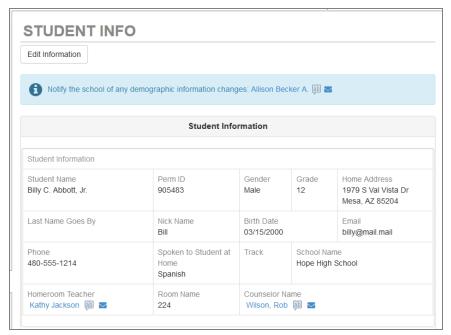
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Managing Student Info

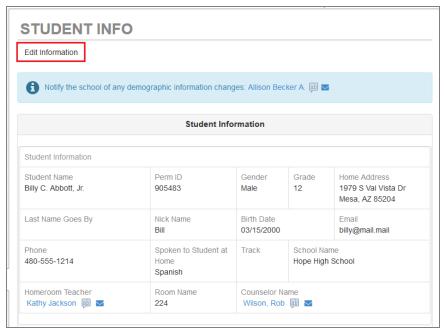
The Student Info screen displays the student's demographic information. The Student Info screen in ParentVUE also displays the emergency contact and physician information.

Parents can make changes to their child's information if the district allows. They must notify the school of any changes to make if the district does not allow parents to make changes. Students cannot make changes.

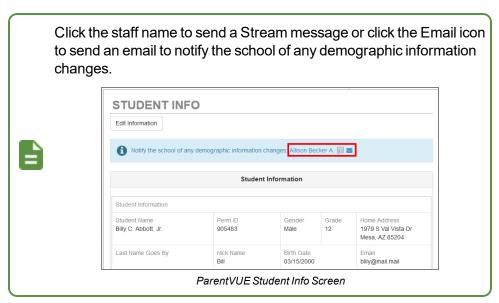


ParentVUE Student Info Screen

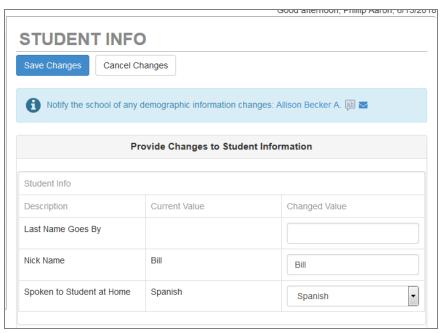
- 1. Click **Student Info** in the Navigation bar.
- 2. Click Edit Information to make changes to the student's information, if enabled.



ParentVUE Student Info Screen

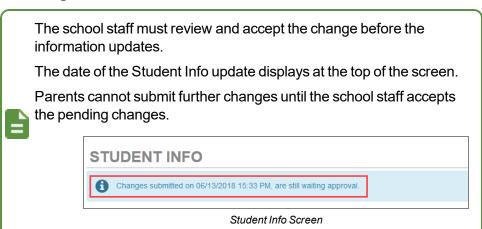


3. Edit the fields.



ParentVUE Student Info Screen

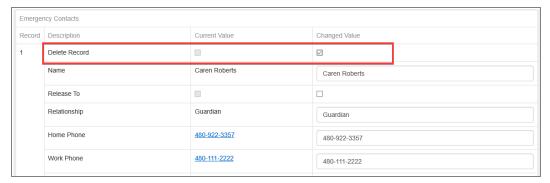
4. Click Save Changes.



Deleting an Emergency Contact Record

Selecting **Delete Record** displays a line in the Changes section on the Review PVUE Updates screen indicating an Emergency Contact was deleted.

- 1. Log in to ParentVUE.
- 2. Click Student Info in the Navigation bar.
- 3. Select Edit Information.
- 4. Locate a contact to delete in the Emergency Contacts section.
- 5. Select Delete Record.
- 6. Click Save Changes.



Student Info Screen

Reporting Future Absences

1. Click **Report Absence** to open the Report Absences screen.



ParentVUE Home Screen

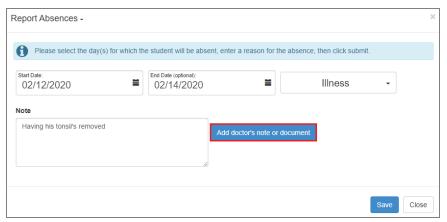
2. Enter the Start Date.



The **Start Date** defaults to the current date. This field does not display the current date if absences are reported from the Attendance screen.

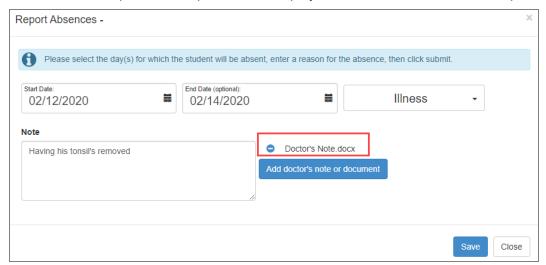
- 3. Select an End Date.
- 4. Select a reason for the absence.
- 5. Enter a Note if needed.

6. Click Add doctor's note or document.



Report Absences Screen

a. Select the file to upload. The uploaded file displays on the window with a delete option.



Report Absences Screen

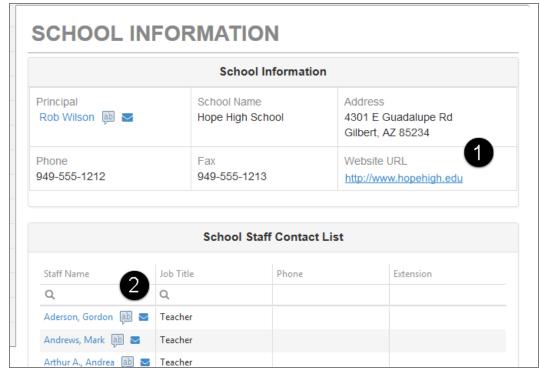
7. Click Save.



The document saves on the **Documents** tab of the Student screen.

Viewing School Information

- Click School Information in the Navigation bar to view a directory of the student's school.
- Click the Website URL to go to the school's website.
- Click the Email link in the School Staff Contact List to email a member of staff. 2



School Information Screen

Viewing Health Information

The Health screen lists the student's visits to the school nurse, their health conditions, and immunization record.

1. Click **Health** in the Navigation bar.



Health Summary Screen

Click the record link in the Health Summary to view the Nurse Visit Detail. This displays the assessment of the student's condition, the action taken, and the name of the staff who recorded the visit.

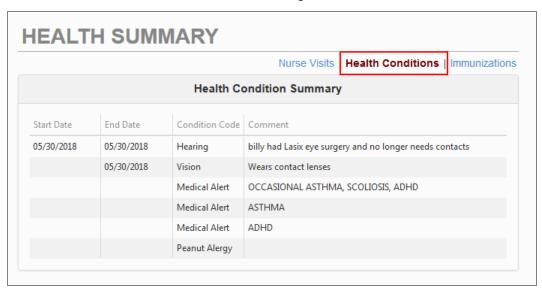


Click the Streams icon or the Email icon to communicate with the staff member.



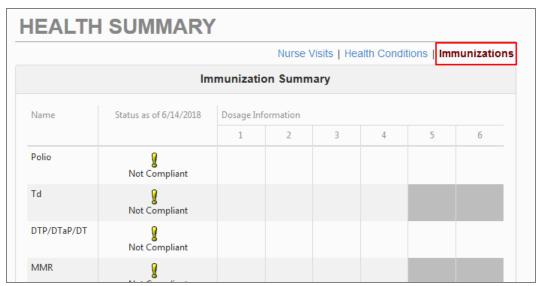
Health Summary Screen, Nurse Visit Detail

3. Select the **Health Conditions** tab to view the Health Condition Summary. This displays the student's health conditions, such as asthma or allergies.



Health Summary Screen, Health Conditions Tab

4. Select the **Immunizations** tab to view the Immunization Summary. This displays a record indicating compliance and non-compliance for immunizations.

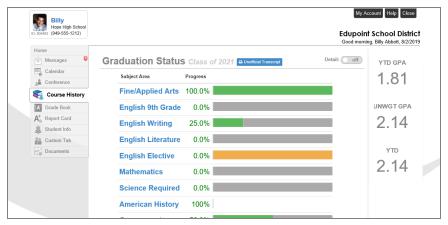


Health Summary Screen, Immunizations Tab

Viewing Course History Information

The Course History screen displays all of a secondary student's courses, the grades received for all years and all schools, the cumulative GPA, and graduation ranking.

1. Click Course History in the Navigation bar.



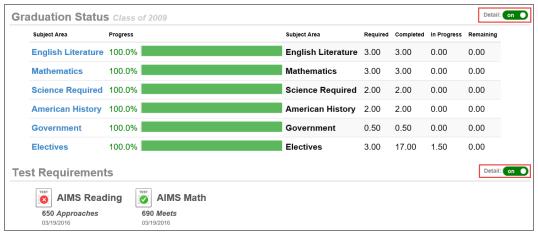
Course History Screen

2. Click **Detail** to view additional detail for Graduation Status, Test Requirements, or Student Course History.



The Graduation Status section provides detailed credit and test requirement information if appropriate to the student's school grade level.

This is the same information that displays on the student's transcript.

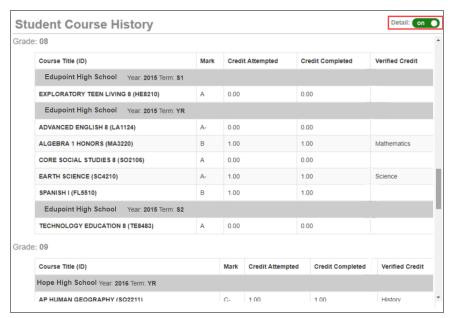


Course History Screen

3. Select **Detail** in the Student Course History section. Each course displays with the **Mark** earned, **Credit Attempted**, **Credit Completed**, and **Verified Credit**.

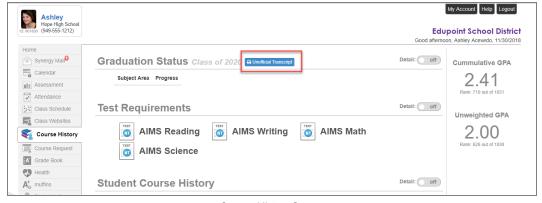


The **Mark** column displays an indicator when a student withdraws from a course.



Student Course History Screen

4. Click **Unofficial Transcript** to see a PDF of the student's transcript.



Course History Screen



Viewing Discipline Information

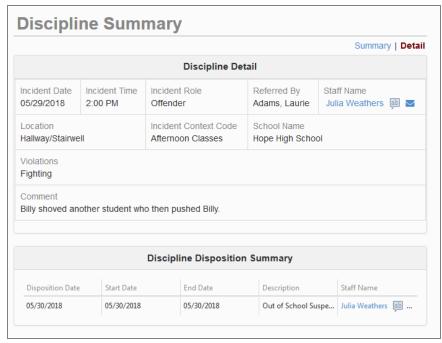
The Discipline screen displays all of the student's discipline events. The summary of events shows the **Incident Date**, **Incident Time**, **Incident Role**, and **Comment** to describe the incident.

- 1. Click Discipline in the Navigation bar.
- 2. Click an incident in Discipline Summary to see additional details about the incident.



Discipline Summary Screen

The Discipline Detail displays the associated staff member and the Discipline Disposition Summary section, if applicable.



Discipline Summary Screen, Discipline Detail

3. Click **Summary** to return to the original screen.

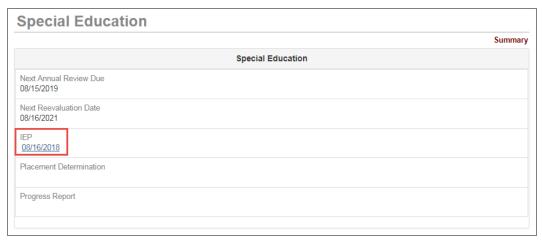
Viewing Special Education Information

The Special Education screen displays the student's Special Education documents, such as the Individualized Education Plan (IEP) and Progress Reports, if a student is receiving services. The screen also displays the Next Annual Review Date and the Next Reevaluation Date.

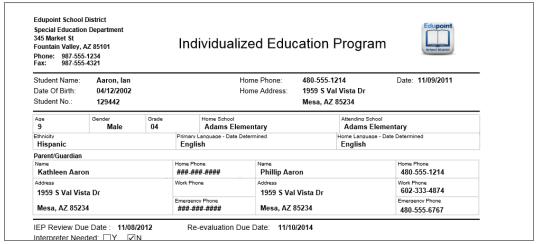
- 1. Click **Special Ed** in the Navigation bar.
- 2. Click the date link to view a PDF of the current IEP, Placement Determination, or Progress Report. You can use your browser to print or save a copy of the PDF files.



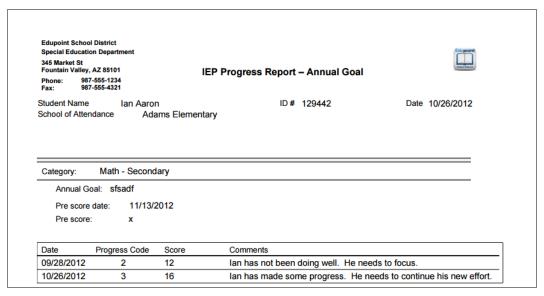
A date does not display when a document is not available.



Special Education Screen



Individualized Education Program Document



IEP Progress Report - Annual Goal Document

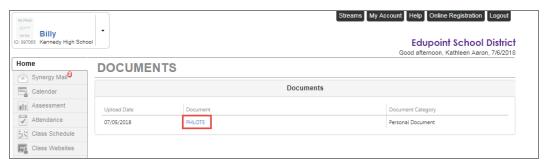
Viewing Documents

The Documents screen displays all documents attached for the student.



<u>Parent acknowledgements</u> for documents display on the **My Account** tab.

- 1. Click **Documents** in the Navigation bar.
- 2. Click the **Document** link to view the document.



Documents Screen

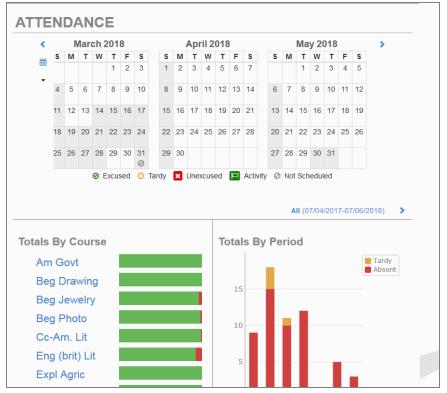
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Viewing Attendance Information

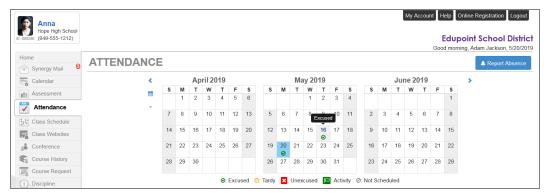
The Attendance screen displays the student's attendance records. Information displays in two main sections. The Attendance Calendar displays a visual record of absences for the student. The Totals By Course and Totals By Period sections display the attendance totals by course and period. You can also view the attendance total by days in the Days of Attendance section.

Click Attendance in the Navigation bar.



Attendance Screen

2. Hover over the Calendar Date to see the daily attendance code.

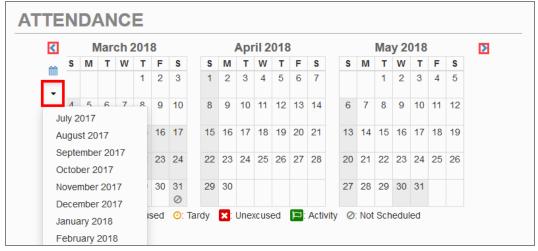


Attendance Screen



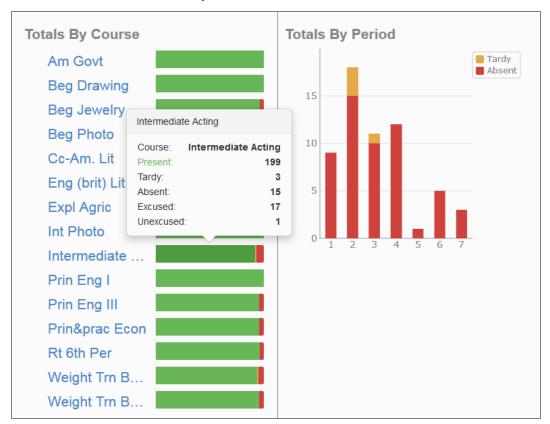
The ParentVUE / StudentVUE calendar does not display future attendance.

3. Click the right or left arrows to scroll between months or click to select a month to view.



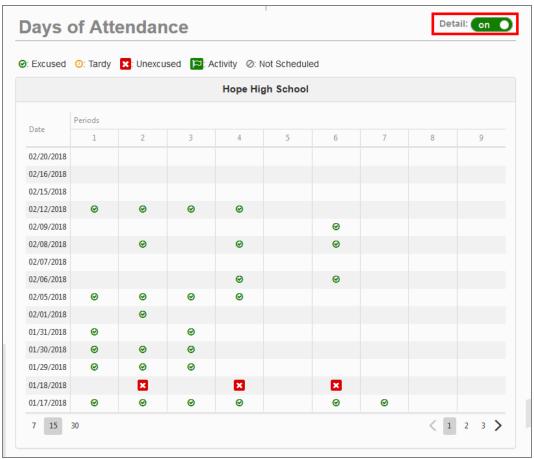
Attendance Screen

4. Hover over a course in the Totals by Course section to view the absence details.



Attendance Screen

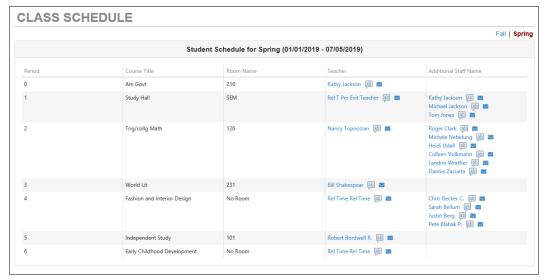
5. Toggle **Detail** to *on* in the Days of Attendance section. The icons indicate the attendance information for that period and date.



Attendance Screen

Viewing the Class Schedule

The Class Schedule screen lists the period, course title, room name, and the teacher for each class. Secondary schedule information displays all courses the student takes in the semester.



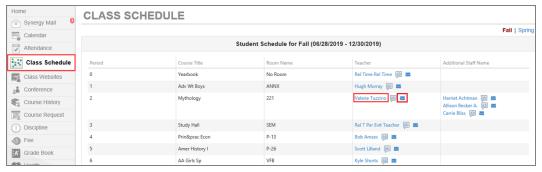
Class Schedule Screen

Elementary schedule information typically displays only one course in the class schedule, labeled with the student's grade.



Class Schedule Screen

- 1. Click Class Schedule in the Navigation bar.
- 2. Click the primary teacher's name or the envelope icon next to the primary teacher's name for the class you want to email. This opens the New Message window.



Class Schedule Screen

• The **To** field displays the primary teacher's name and additional staff members for that class.



New Message Window



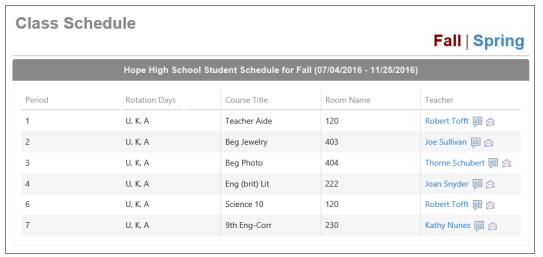
Selecting the primary teacher's name also sends the emails to the additional staff members for that class.

- 3. Click the **Term** abbreviation (for example, **Fall**, **Spring**, **1st Qtr**, **2nd Qtr**) to view a different semester's schedule.
 - The schedule lists the Period, Rotation Days, Course Title, Room Name, and the Teacher for each class.



The Class Schedule displays the **Rotation Days** for each course if the school has rotation days defined.

• The staff member associated with the incident displays as a communication link.



Class Schedule Screen

Using Digital Locker

The Digital Locker screen lists all files uploaded for online storage. These files can be drafts of papers or other works in progress. Only students can upload documents to the Digital Locker.

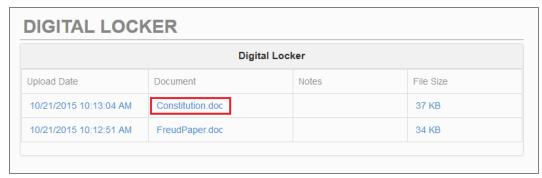


Files that students submit for a specific assignment are stored in Grade Book if your district uses Grade Book. See <u>Viewing Grade Book</u> for more information.

- 1. Click **Digital Locker** in the Navigation bar. The Digital Locker displays the date of upload, the file name, notes about the file entered by the student, and the size of the file.
- 2. Click the **Document** name to download a copy of the file.



Use the browser to print or save a copy of the file.



StudentVUE Digital Locker Screen

Uploading Documents

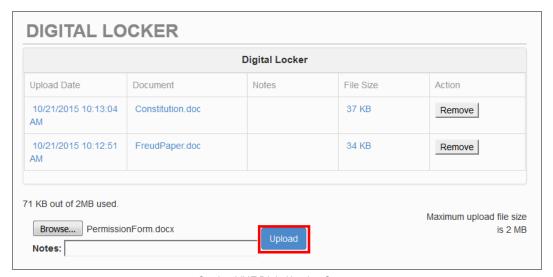
1. Click **Browse** to locate the document on your computer.



StudentVUE Digital Locker Screen

2. Click Upload.



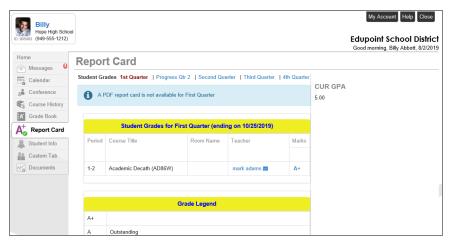


StudentVUE Digital Locker Screen

Viewing Report Cards

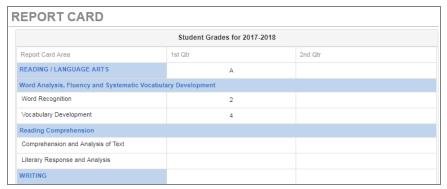
- 1. Click Report Card in the Navigation bar to see grades for each term and progress periods.
 - Section-based report cards display the period, course title, room name, teacher, marks, conduct, citizenship, and work habits. A grade legend displays at the bottom of the screen.
 - Select Click here to view report card for <<term/period>> to print the report card for the current term or period.





Report Card Screen

 Standards-based report cards display the standard and the associated mark. These are typically used in elementary schools.



Report Card Screen

Viewing Grade Book

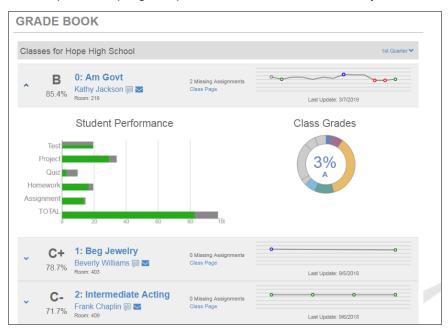
The Grade Book screen allows parents and students to keep track of grades, assignments, and test scores posted in Grade Book if your district uses Grade Book.

1. Click **Grade Book** in the Navigation bar to show grades for each grading period and progress period. The screen opens to the current grade period.



Grade Book displays the **Rotation Days** for each course if used by the school.

2. Click any available quarter or progress period to view another summary.



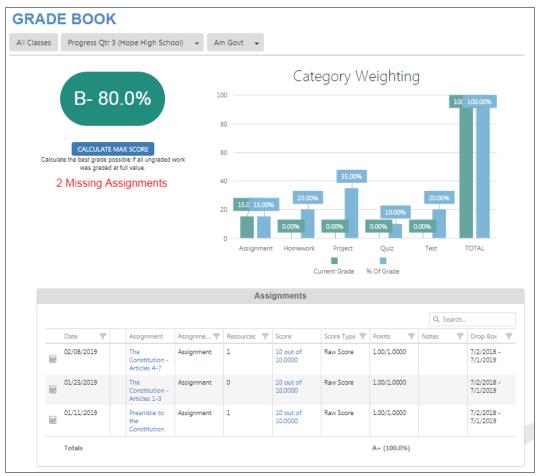
Grade Book Screen

The following charts display depending on your school's setup.

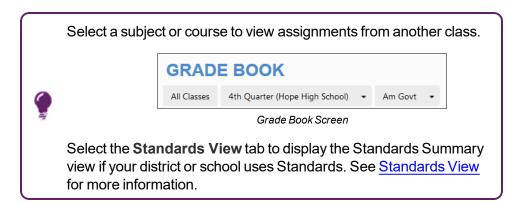
Description	Grade Book Item	
	District Math Assessment - Winter Carroll, N 3/4 Grade(1) Due Date:01/18/2019 Points: 10 District Reading Assessment - Winter	
Assignments and scores from the last two weeks	Carroll, N 3/4 Grade(1) Due Date:01/18/2019 Points: 10 One Tree Three Branches Carroll, N 3/4 Grade(1) Due Date:01/28/2019 Points: 1	
	Assignment History Details	
The percent of students in the section earning each mark/grade. Top 5 marks are colored blue, pin, yellow, green, and light blue Gray are marks lower than the top	Class Grades	
5	Class Grades Chart	
Gray indicates the total possible percentage a student can earn Green is the actual percentage the student earned TOTAL bar combines the values for all of the other bars	Student Performance Quiz Assignment Project Homework Test TOTAL 0 20 40 60 80 101	
ioi ali oi trie otriei bais	Class Performance Whisker Chart	
Shows trends in overall grade for sections		
Green is the current value		
Blue is the highest overall grade earned for the section		
Red is the lowest overall grade earned for the section	Last Update: 3/7/2019 Grade History Chart	
Line represents the overall grade changes that are not equal to the highest, lowest, or current grade		

Description	Grade Book Item	
Displays the Current Grade and Percent of Grade the student earned for the section	Category Weighting Category Weighting Category Weighting Category Weighting Category Weighting Bar Graph	
Shows assignments due today or tomorrow Shows the next 5 assignments if nothing is due today or tomorrow	Upcoming Assignments Law of the Land Carroll, N 3/4 Grade(1) Due Date:01/17/2019 Points: 1 DRA Winter Carroll, N 3/4 Grade(1) Due Date:01/18/2019 Points: 10 Upcoming Assignment Details	

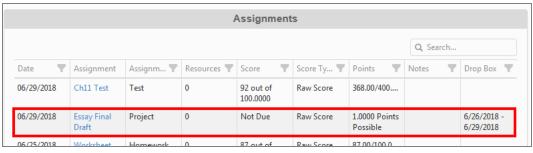
Click a Subject or Course Title link. The Assignment View tab displays the assignments
for the class. The Category Weighting graph shows the assignment type, current grade, and
percentage of grade.



Grade Book Screen



4. Select an assignment that has a date in the **Drop Box** column to upload documents to assignments.

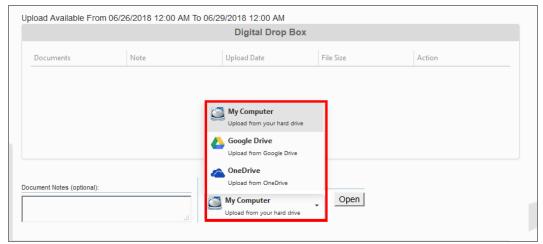


Grade Book Screen

a. Select a location for the document.



Selecting *Google Drive* or *OneDrive* opens the appropriate application.



Grade Book Screen

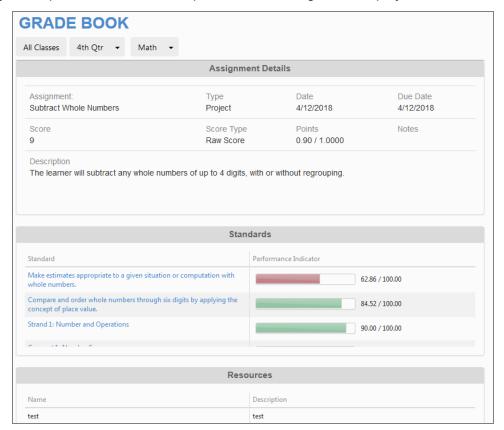
- b. Enter the credentials to authenticate if requested.
- c. Select the document to upload to the dropbox.
- 5. Click an **Assignment**. The Assignment Detail screen displays.
 - Assignment Detail The summary displays the information for the assignment, including the Course, Period, and Teacher.



Click the **Teacher** link to view the Class Websites screen.

- Standards Standards associated with the assignment display in this section if available. See Standards View.
- Resources Electronic files or links to a website display in this section if available.

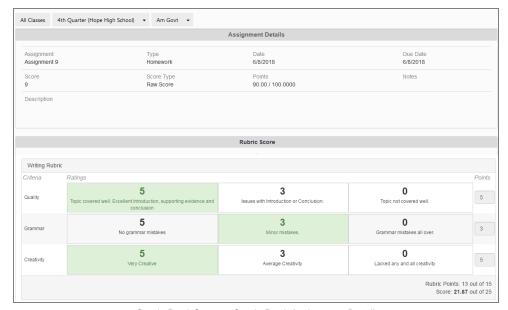
• Digital Drop Box – Electronic files posted for the assignment display in this section.



Grade Book Screen, Grade Book Assignment Details

Rubrics

Any Grade Book scoring rubrics used display on the Grade Book Assignment Detail.



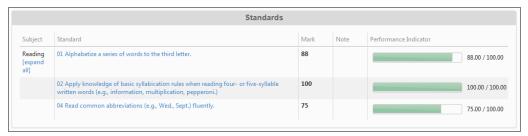
Grade Book Screen, Grade Book Assignment Details

Standards View

1. Click Standards View to view the standards aligned with the subject area.

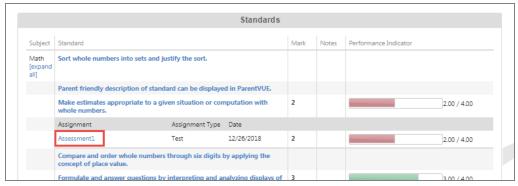


Your district might not use standards.

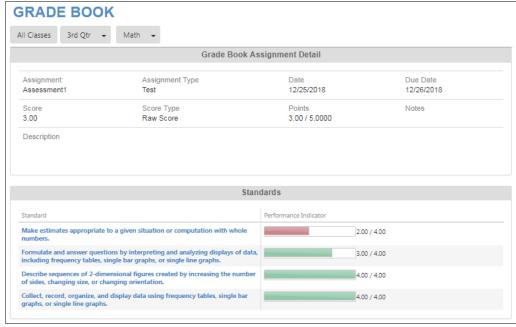


Grade Book Screen, Standards Detail

2. Click an assignment to view the Assignment Detail.



Grade Book Screen, Standards Detail



Grade Book Screen

Taking Assessments



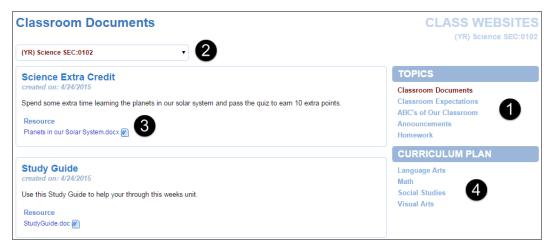
See *Synergy SIS – Assessment User Guide* for more information on taking assessments.

Viewing Class Websites

The Class Websites screen displays teacher-created and class-specific postings, such as announcements, homework assignments, and class resources.

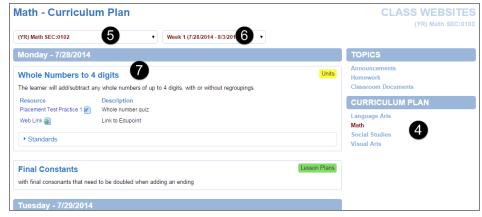
- 1. Click Class Website in the Navigation bar.
- 2. Select a topic.

 O
- 3. Select the class to view. 2
- 4. Use the links to access classroom documents or class resources. 3
- 5. Select a Curriculum Plan, if available, to access scheduled lesson plans and classroom documents. •



Class Websites Screen

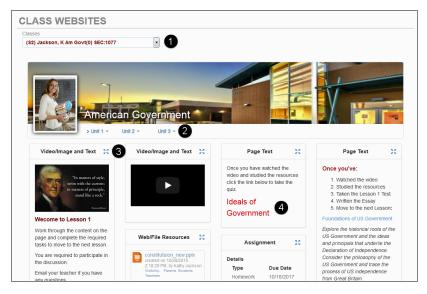
- a. Select a class. 6
- b. Select a week to view. 6
- c. View the scheduled lessons and resources by the day of the week.



Class Websites Screen, Curriculum Plan

Alternate Web Pages

Your school might use an alternate web page for displaying classroom information.



Class Websites Screen

- Select the class to view.
- Select a unit or book. 2
- Click the Expand icon to expand the panel to full screen. 3
- Click any links to view additional information, take assessments/assignments, or view other lessons.

Viewing Test History

The Test History screen displays the student test scores with the test part, score, and year information. It also displays the graph of a student's progress in a specific part over time.

- 1. Click **Test History** in the Navigation bar to display the Test History screen.
 - View the historical test score information in the Growth Over Time graph, if available. Hover over the **Score** to view the value. **①**
 - View the Test Part Performance level and test Year.
 - Use the arrows to sort the columns in ascending or descending order.



Test History Screen

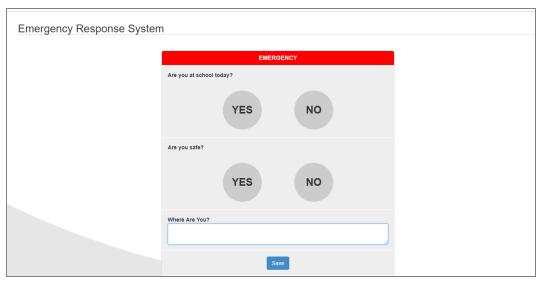
Chapter 4: Communication

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Emergency Response System

Your school can activate the Emergency Response System that allows students to self-report their status from StudentVUE on the web or the mobile application.

- 1. Log in to StudentVUE.
- 2. Answer the questions on the Emergency Response System screen.
 - Are you at school today?
 - · Are you safe?
 - · Where are you?



StudentVUE Emergency Response System Screen

3. Click Save.

Viewing Messages or Alerts



Synergy Mail replaces the Messages screen if used by your school. Online Registration notifications display if used by your district.

Without Synergy Mail

The Messages screen displays important district/classroom messages and emails.

- 1. Click Messages in the Navigation bar.
 - The number of unread messages displays in the Navigation bar.
 - Read messages display with an open envelope.
 - Unread messages display with a closed envelope.
 - Select the message to view the details.
 - Click X to remove a message.



Messages Screen



You receive a link through Messages before the school year to register your child if your district uses Online Registration. See Synergy SIS – Online Registration with ParentVUE Account document for more information.

With Synergy Mail

- 1. Click Synergy Mail in the Navigation bar.
- Click Alerts. This screen displays important district/classroom messages.
- Click the link in the Subject to view the details.



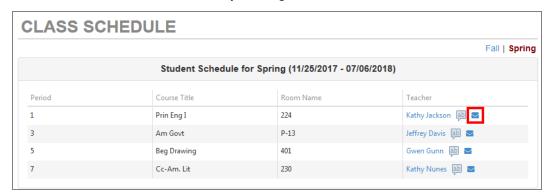
Synergy Mail Screen, Alerts



See Using Synergy Mail for more information.

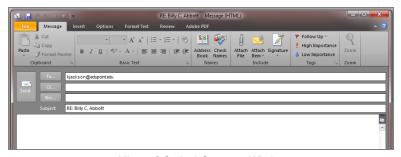
Sending Emails to Teachers

You can send email to teachers and staff by clicking the Email icon next to their name.

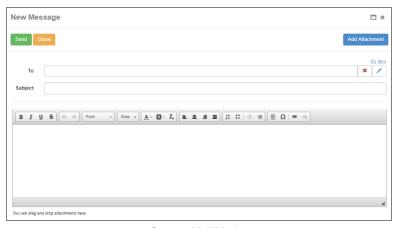


Class Schedule Screen

A message compose window opens in your designated email program, such as Microsoft Outlook or Synergy Mail.



Microsoft Outlook Compose Window



Synergy Mail Window

Using Synergy Mail

Synergy Mail in ParentVUE



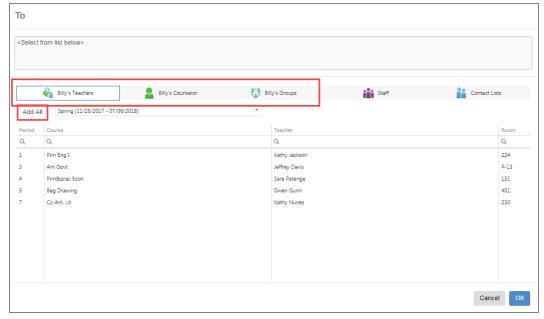
You have access to Synergy Mail when one of your children's schools uses Synergy Mail.

You cannot use Reply All when replying to emails.

- 1. Select Synergy Mail in the Navigation bar.
- 2. Click Compose.
- 3. Select the recipients for the message in **To**.
 - The recipient options associated with the focused child display. For example, Billy
 Abbott's parent sees Billy's Teachers, Billy's Counselor and Billy's Groups as tab
 options in the To screen.
 - Click Add All on the Teachers tab to send an email to all of your child's assigned teachers.
 - Parents only see contact distribution lists that they belong to.



The **Teachers** tab displays the teachers for the current grading period.



ParentVUE To Screen

- 4. Select whom to send a copy or blind copy to if needed.
 - a. Click CC and/or BCC to display the CC and BCC fields.



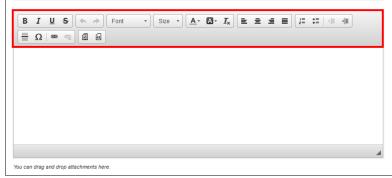
New Message Screen

b. Select CC or BCC to locate the recipients.



New Message Screen

- 5. Enter the message text in the body section.
- 6. Use the options in the text editor window to customize formatting, use templates, or add links.



New Message Screen

7. Click **Send** to send the message or **Close** to save the message in the **Drafts** folder.



Click **Close** and focus to another child to send emails to recipients for more than one of your children. Open the draft and select the recipients for the focused child.

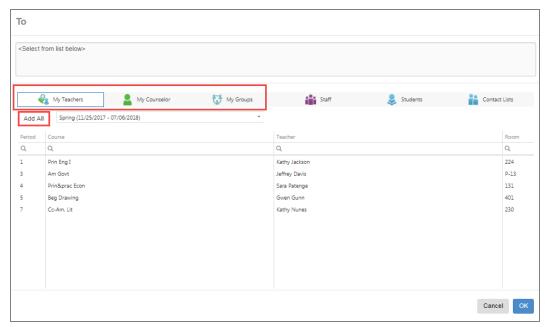
Synergy Mail in StudentVUE

- 1. Select Synergy Mail in the Navigation bar.
- 2. Click Compose.
- 3. Select the recipients for the message in **To**.
 - My Teachers, My Counselor, and My Groups display as tab options in the To screen.
 - Click Add All on the My Teachers tab to send an email to all of your assigned teachers.
 - Students only see contact distribution lists that they belong to.



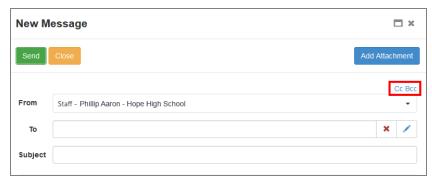
The **Teachers** tab displays the teachers for the current grading period.

You can only send mail to Student Groups if they have an assigned staff member.



StudentVUE To Screen

- 4. Select whom to send a copy or blind copy to if needed.
 - a. Click CC and/or BCC to display the CC and BCC fields.



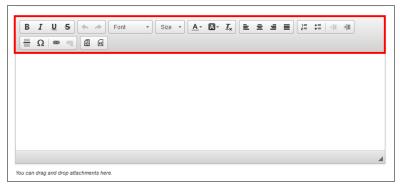
New Message Screen

b. Select **CC** or **BCC** to locate the recipients.



New Message Screen

- 5. Enter the message text in the body section.
- 6. Use the options in the text editor window to customize formatting, use templates, or add links.



New Message Screen

7. Click Send to send the message or Close to save the message in the Drafts folder.

Communications in ParentVUE and StudentVUE

You can interact with communications in ParentVUE and StudentVUE directly from the Home screen.



Some functionality is different when Synergy Mail is enabled.

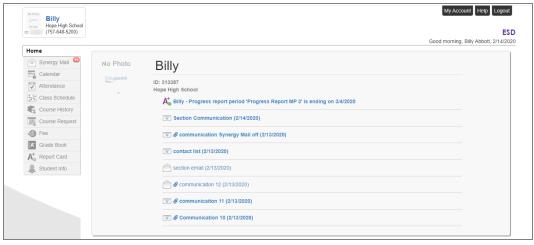
Communications with Synergy Mail Enabled

In the example below, TeacherVUE Communications display on the StudentVUE Home screen.

1. Log in to StudentVUE. Communications display on the Home screen.

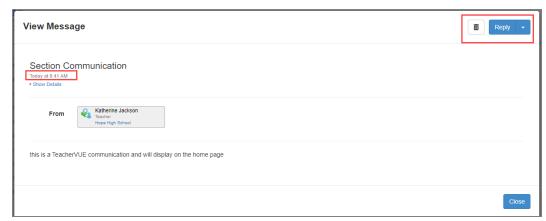


Unread communications display bold.



StudentVUE Home Screen

- 2. Select a communication to open the View Message window.
 - Click to delete the communication.
 - Click reply to or forward the communication.
 - The communication displays with a date and time stamp.



View Message Window

Communication is deleted from the Synergy Mail inbox when it is deleted from the Home screen.

Communication sent to a class or group always displays on the ParentVUE and/or StudentVUE Home screen.

Communication sent to specific parents displays on the ParentVUE Home screen. This is indicated on the TeacherVUE Communication screen in the To section.



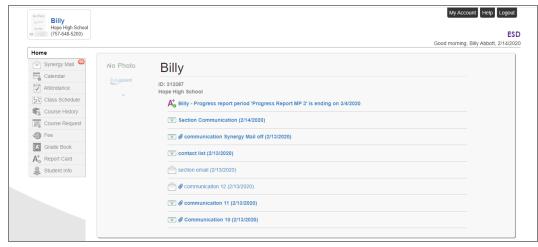
You can view and download attachments.

Communications with Synergy Mail Disabled

1. Log in to StudentVUE. Communications display on the Home screen.



Unread communications display bold.



StudentVUE Home Screen

- 2. Select a communication to open the View Message window.
 - Click to delete the communication.



You receive a confirmation message when deleting a communication with Synergy Mail disabled.

- Click Reply to reply to or forward the communication.
- The communication displays with a date and time stamp.



View Message Window



Deleting a communication from the StudentVUE Home screen also deletes the communication from the **Messages** tab.

You can view and download attachments.

Viewing the Calendar

The Calendar screen displays the important details of the school day, such as district and school holidays and events for the selected student. Assignments display if your district uses Grade Book.

1. Click Calendar in the Navigation bar to open the student's calendar.

You can view the calendar by Classes, Assignment Type, or Assignment Status.



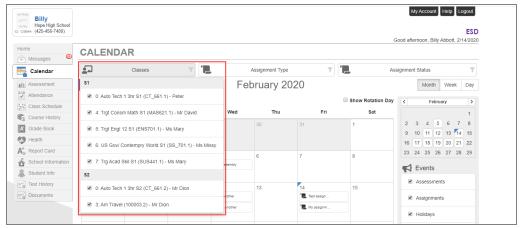
ParentVUE Calendar Screen

 Classes – Displays the current classes including the Period, Course Title, Term that the class meets, Section ID, and Teacher Name



If there are no assignments for a grading period, that grading period does not display on the **Classes** list.

If a class is deselected, it no longer displays in the calendar and the associated assignments.



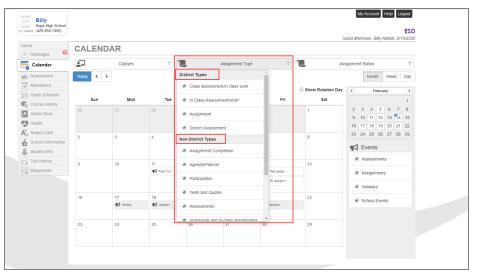
ParentVUE Calendar Screen

• Assignment Type – Displays the assignment types for the assignments



If there are no assignments for a grading period, that grading period does not display on the **Classes** list.

If a class is deselected, it no longer displays in the calendar and the associated assignments.



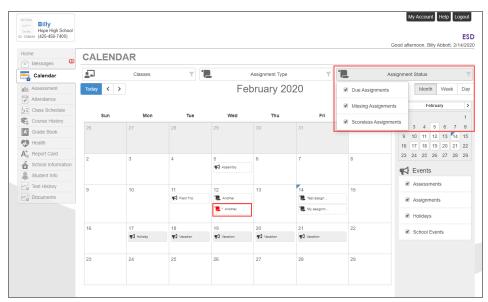
ParentVUE Calendar Screen

• Assignment Status - Displays the missing, due, and scoreless assignments



If an **Assignment Status** is deselected, it no longer displays the assignments associated with the status.

When an assignment is scoreless, it displays a red icon.

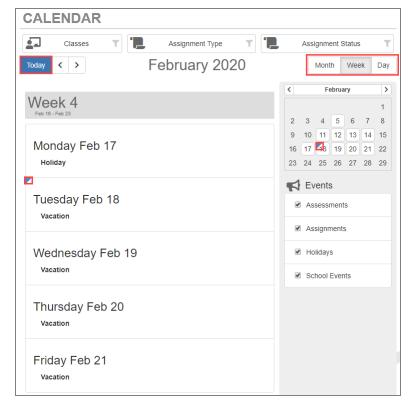


ParentVUE Calendar Screen

The other options on the Calendar tab include:

• Today - Click this option to display the current Month, Week, or Day view.





ParentVUE Calendar Screen

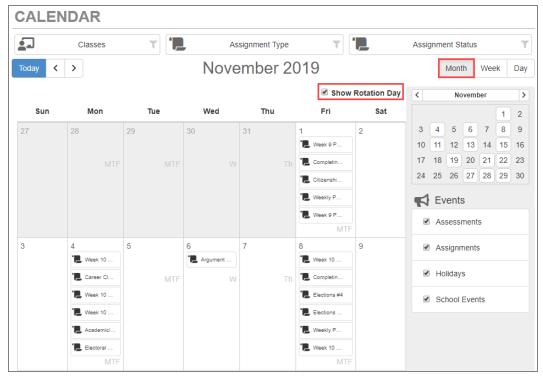
• Show Rotation Day – Select this option to display the period rotation definition for the school.

Not all schools use Rotation Days.



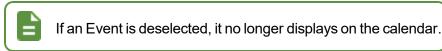
You can select the **Show Rotation Day** option on the **Month** view.

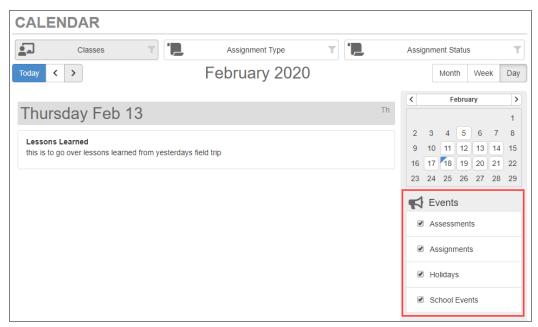
If the **Show Rotation Day** option is selected, the period rotation definition code displays for the **Month**, **Week**, or **Day** view.



ParentVUE Calendar Screen

• Events – Displays the Assessments, Assignments, Holidays, and School Events



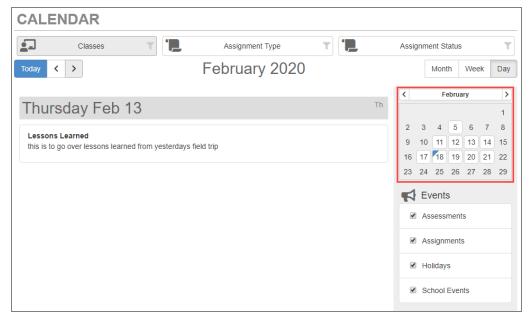


ParentVUE Calendar Screen

• Calendar (on the right-hand side) – Displays a month in the calendar year



Selecting a date resets the calendar to Day view and displays the assessment, assignment, holiday, or event, if any, for the selected date.



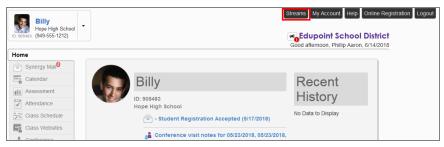
ParentVUE Calendar Screen

Using Streams

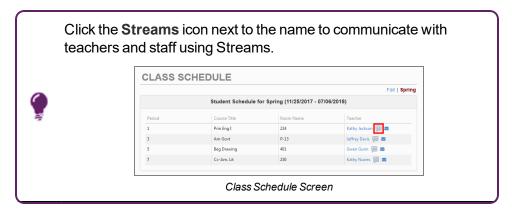
Streams allow parents and students to maintain a running dialog with teachers. You can access this from the **Streams** tab if enabled by the district.

Sending Messages to Teachers

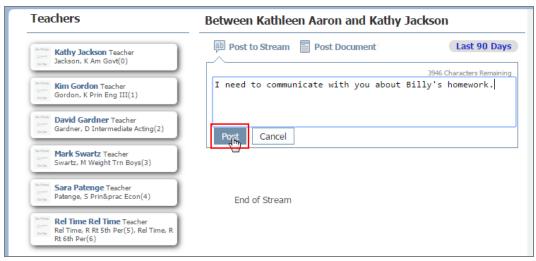
1. Select the **Streams** tab.



Class Schedule Screen



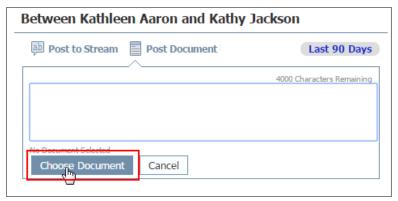
- 2. Type your message to the recipient in the Post box.
- 3. Click Post.



Streams Screen

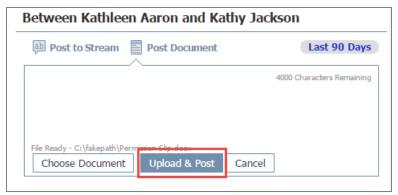
Sending Documents to Teachers

- 1. Click Post Document to send a document to the recipient.
- 2. Click Choose Document to locate the file on your computer.



Streams Screen

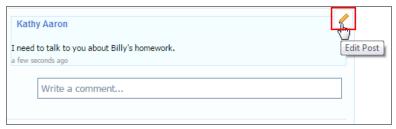
- 3. Select the file and click Open.
- 4. Enter a note that pertains to the document in the message box, if necessary.
- 5. Click **Upload & Post**. The document uploads.



Streams Screen

Managing Posts

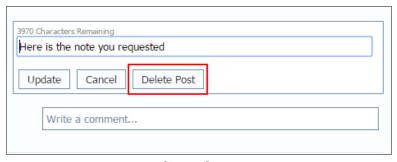
• Click Edit Post to edit the message.



Streams Screen

• Click **Delete Post** to delete the post and associated documents.





Streams Screen

Managing Fees

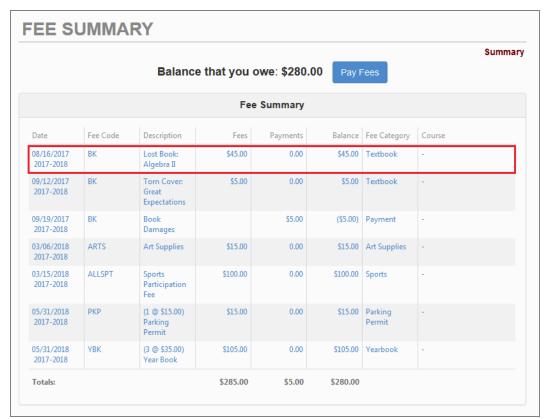
The Fee screen displays a summary of fees owed and paid. There are two types of fee systems the schools can use.

- Standard Fee Model Displays a Fee Summary with links to Fee Detail
- <u>Direct Payment Fee Model</u> Displays Current Fees and Paid Fees

Standard Fee Model

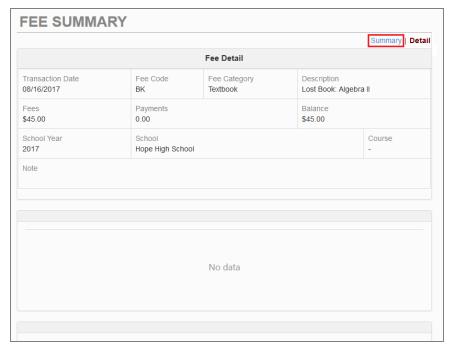
Viewing Fee Information

- 1. Click Fee in the Navigation bar. The Fee Summary screen displays each fee with the Date, Fee Code, Description, Fees, Payments, Balance, Fee Category, and Course.
- 2. Click the fee to view additional details. The Fee Detail screen displays.



Fee Summary Screen

3. Click **Summary** to return to the Fee Summary screen.

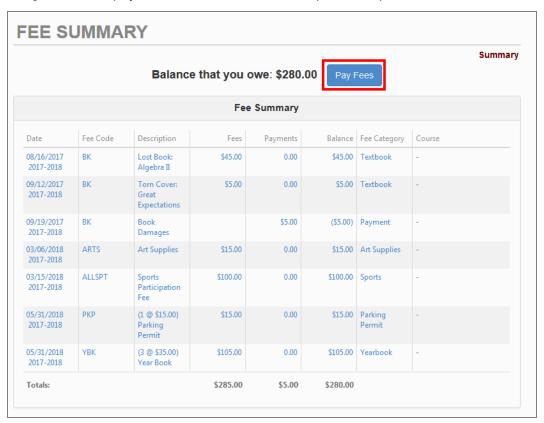


Fee Summary Screen, Fee Detail

Paying Student Fees

The Standard Fee model allows you to make payments towards the total amount of all fees owed for a child. You cannot make payments towards a specific fee or make payments for multiple children at the same time. For example, Billy owes \$12.00 for his remaining **Balance** in fee charges and any payments made go towards his balance.

1. Click Pay Fees. The payment screen for the selected provider opens.



Fee Summary Screen

- 2. Enter all appropriate payment information.
- Confirm your payment.

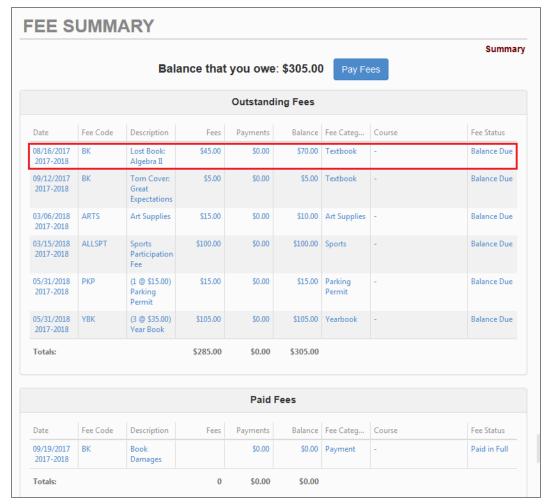


The payment service provider displays a receipt after your purchase and sends a copy to your email. Payments can take up to 24 hours to reflect as paid in ParentVUE or StudentVUE.

Direct Payment Fee Model

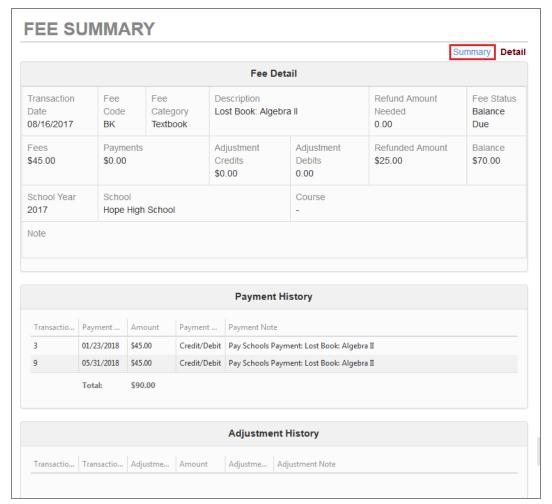
Viewing Fee Information

- 1. Click Fee in the Navigation bar. The Fee Summary displays the Date, Fee Code, Description, Fees, Payments, Balance, Fee Category, Course, and Fee Status.
- 2. Click the fee to view additional details. The Fee Detail screen displays.



Fee Summary Screen

3. Click **Summary** to return to the Fee Summary screen.

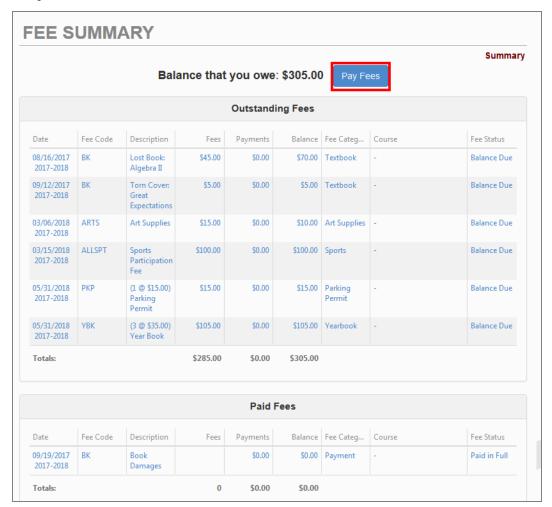


Fee Summary Screen, Fee Detail

Paying Student Fees

The Direct Payment Fee Model allows you to select which fees to pay. You can also pay for multiple children in the same transaction.

1. Click Pay Fees.



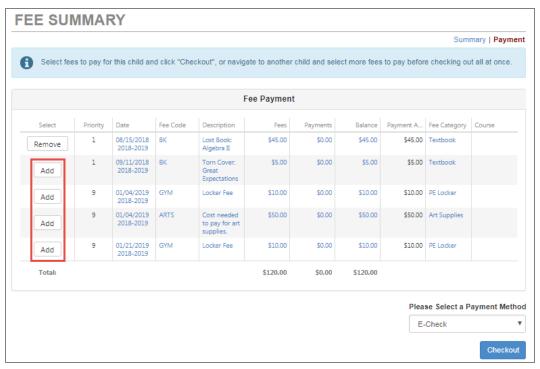
Fee Summary Screen



The Fee Payment section reflects fees the student has incurred that need to be paid. The screen might require that you pay fees with the highest priority first.

The Optional Fees section lists additional items that you can purchase.

2. Click Add to add a fee to your cart.



Fee Summary Screen

Pay fees marked with a Priority of 1 first.

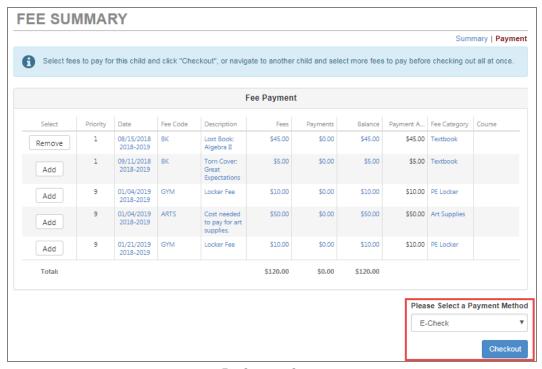


The Cart at the top of the screen reflects the number of items and the total amount of selected fees.

Click **Remove** to remove an item from the cart.

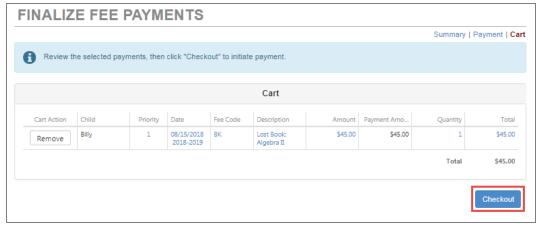
Click another child if using ParentVUE to add fees from other children to the cart.

- 3. Select a Payment Method.
- Click Checkout if finished selecting fees. The Finalize Fee Payments screen displays all the fees currently in your cart.



Fee Summary Screen

5. Click Checkout.



Finalize Fee Payments Screen

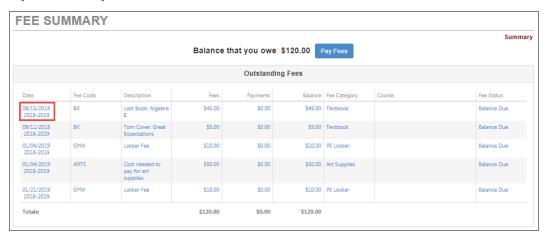
- 6. Enter all appropriate login and payment information in the payment screen for the selected provider.
- 7. Confirm your payment.



The payment service provider displays a receipt after your purchase and sends a copy to your email. Payments can take up to 24 hours to reflect as paid in ParentVUE or StudentVUE.

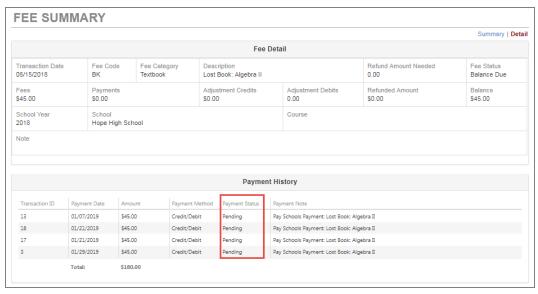
Viewing Pending Fee Payments

- 1. Open ParentVUE for a parent with a pending payment.
- 2. Click Fee in the Navigation bar.
- 3. Select the link in the **Date** column for an Outstanding Fee to open the Fee Detail and Payment History.

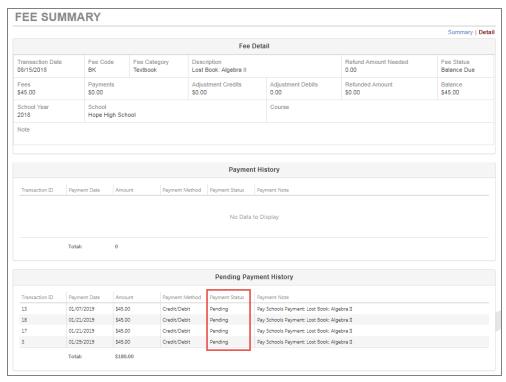


ParentVUE Fee Summary Screen

Pending displays in the **Payment Status** column of the Payment History section or in the Pending Payment History section for the pending fees.



ParentVUE Fee Summary Screen, Fee Detail

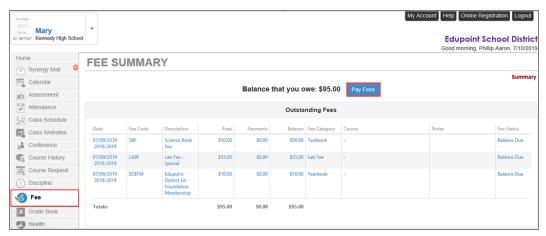


ParentVUE Fee Summary Screen, Fee Detail

Paying Fees Using SchoolPay

Parents and students can access SchoolPay using ParentVUE and StudentVUE if the district has enabled SchoolPay.

- 1. Log in to ParentVUE or StudentVUE.
- 2. Select the parent or the student.
- 3. Select Fee.
- 4. Click **Pay Fees**. The parent or student is logged in to SchoolPay and the required and optional fees display.



ParentVUE Fee Summary Screen

5. Click Add To Cart for the fees you want to pay.

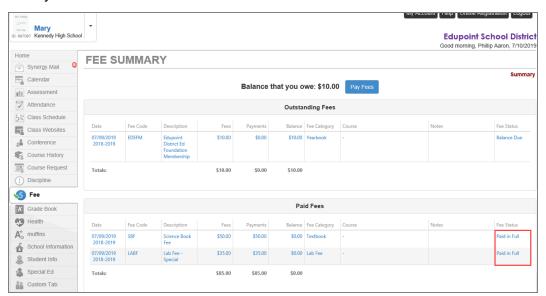
The fee Priority (from 1 to 9, 1 being the highest) as set on the Student Fees screen and SchoolPay is enforced in SchoolPay when the parent or student pays fees. Higher level fees must be paid before the lower level fees.



When there is an unselected higher-priority item, the following message displays: "Not all mandatory items have been purchased." You can either click **Cancel** to return to the School Payments screen or click **Add** to place the higher-priority fee in the cart.

- 6. Click Billing.
- 7. Complete the Payment information.
- 8. Click Review Order.
- 9. Review the information and edit any errors by clicking on Edit Billing Info or Edit Cart.
- Click Finish. An acknowledgement is emailed to the address entered by the parent or student.
- 11. Click Return to ParentVUE or StudentVUE.

The payment of required (Synergy Items) fees displays in ParentVUE Fees, StudentVUE Fees, and Synergy SIS Student Fees as Paid in Full. The optional fees display only in SchoolPay.



ParentVUE Fee Summary Screen

Viewing Conference Information

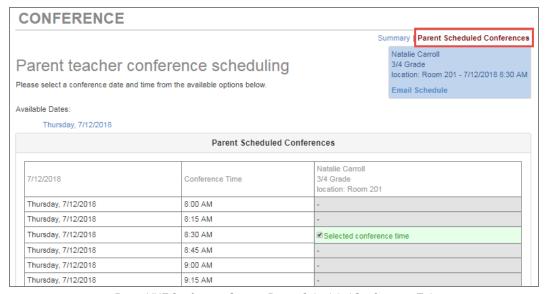
The Conference screen displays information about parent/student/teacher conferences for the student, conference history, and upcoming scheduled conferences. This only displays in ParentVUE.

1. Click Conference in the Navigation bar.



ParentVUE Conference Screen

The **Parent Scheduled Conferences** tab displays a list of time slots. The parent can select a time slot to schedule a conference for the teacher and student. Available times have an open checkbox. The time the parent selected displays in green.

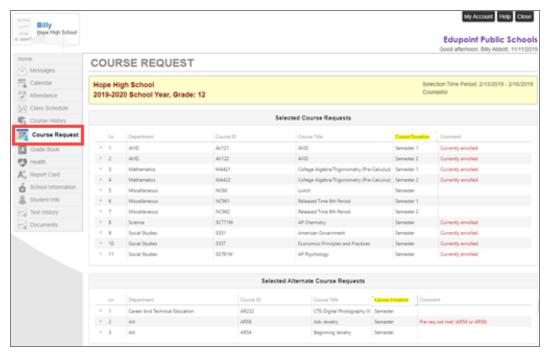


 ${\it Parent VUE \, Conference \, Screen, \, Parent \, Scheduled \, Conferences \, Tab}$

Managing Course Requests

The Course Request screen allows parents and students to view or modify course requests for the next semester. This screen displays the following information:

- · A list of the student's current course requests
- · Any alternate elective requests if selected
- The Course Duration column displays the duration for a course in the Selected Course Requests and Selected Alternate Course Requests sections.
- The Comment column with messages about the status of the request



Course Request Screen

Click the arrow next to the Course ID to view more details on the course.

Course ID nool EN71W nool EN71W2	Course Title Sr Ap Eng	Elective Yes	Comment
		Yes	
nool EN71W2			
	Sr Ap Eng	Yes	
nool MA50W	Ap Calc/ana Geo		
nool MA50W2	Ap Calc/ana Geo		
nool SC90W	Ap Physics C	Yes	
nool SC90W2	Ap Physics C	Yes	
nool SS52W	Ap Gov&econ Wtp	Yes	
SS52W2	Ap Amer Govt		
ŀ	hool SC90W hool SC90W2 hool SS52W	hool SC90W Ap Physics C hool SC90W2 Ap Physics C hool SS52W Ap Gov&econ Wtp	hool SC90W Ap Physics C Yes hool SC90W2 Ap Physics C Yes hool SS52W Ap Gov&econ Wtp Yes

Course Request Screen

Graduation Status Summary

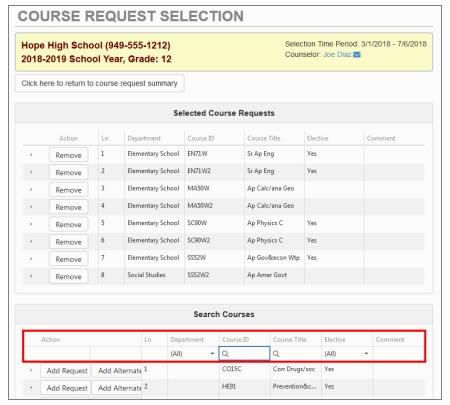
A summary of the student's current progress towards graduation is located at the bottom of the screen. Subject areas highlighted in yellow have credits remaining for completion.



Course Request Screen

Add a Course Request

- Click Click here to change course requests. The Course Request Selection screen opens.
- 2. Use the search criteria at the bottom of the screen to enter course information.



Course Request Selection Screen

Click Add Request to add the course as a request or Add Alternate to add it as an alternate choice.

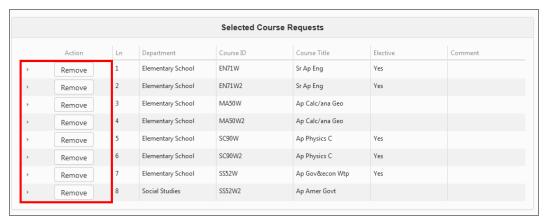


Course Request Selection Screen

- Click Click here to move selected requests to Selected Course Requests to move the selected course either to the Selected Course Requests table or the Alternate Elective Requests table.
- 5. Repeat this process to make additional selections.
- 6. Click Click here to return to course request summary when finished.

Remove a Course Request

- 1. Click Click here to change course requests.
- 2. Click **Remove** for the course to remove.



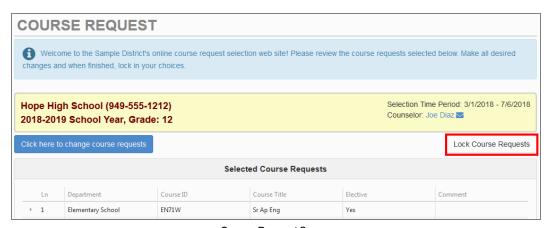
Course Request Selection Screen

Click Click here to return to course request summary. The courses removed no longer display.

Finalize Course Selections

You cannot modify the request once you lock the course request.

- 1. Enter the **Password** the school provided you with.
- 2. Click Lock Course Requests.
- 3. The school reviews and approves the request.



Course Request Screen

Viewing Custom Tabs

Your district can create custom tabs in the Navigation bar. These custom tabs contain districtchosen links to support the educational community.



The district defines the name of your tab. Links can include academic support sites or sites that manage cafeteria costs.

- 1. Select the **Custom** tab in the Navigation bar.
- 2. Click the link to open a new tab or window depending on your browser settings.



ParentVUE/StudentVUE remains open in the original web page.



Custom Tab Screen

Chapter 5: ParentVUE and StudentVUE Mobile Apps

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Device Setup	97
Logging In	103
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Overview

The ParentVUE and StudentVUE mobile applications help parents and students stay informed and connected by providing day-to-day insight into the student's academic experience. The ParentVUE and StudentVUE mobile applications work with Synergy SIS in the same way as the ParentVUE and StudentVUE web applications. It allows parents and students to view upcoming school events, classroom happenings, assignments, tests, and academic performance.



ParentVUE and StudentVUE mobile applications are free applications.

The following images are from an iPad. Android devices might display minor differences in appearance, but the functionality is the same as in iOS.

Hardware and Software Requirements

- Only school districts using Synergy SIS version 10.5 and higher can support the ParentVUE and StudentVUE mobile apps.
- Your device must access the internet through a wireless or data connection.
- The ParentVUE and StudentVUE mobile apps use the same user login as the web-based ParentVUE and StudentVUE applications.



Your screens might not look exactly like those shown in this guide. Screens vary slightly by device.

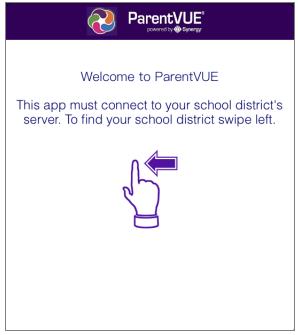
Check the <u>Apple App Store</u> and <u>Google Play Store</u> for the latest versions of the mobile apps and supported operating systems.

Device Setup

1. Download and install the mobile application.

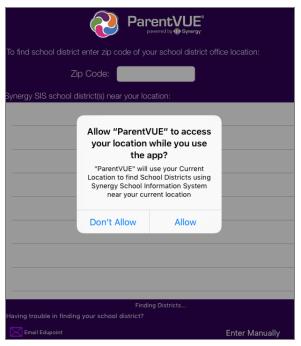
ParentVUE	StudentVUE
• Android	• Android
• <u>iPhone/iPad</u>	• <u>iPhone/iPad</u>

- 2. Launch the mobile application.
- 3. Swipe left. A message displays asking you to enable location services on your device.



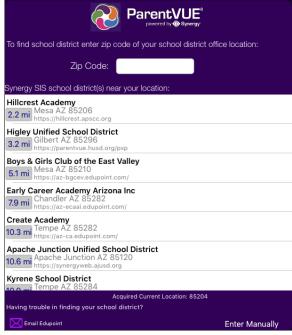
ParentVUE Welcome Screen

4. Select an option on the location message.



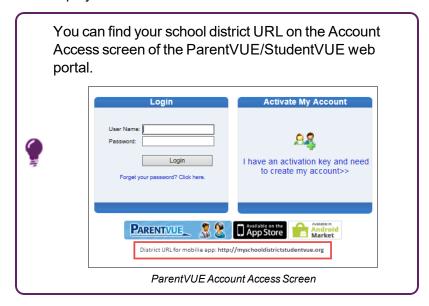
ParentVUE Location Permission Message

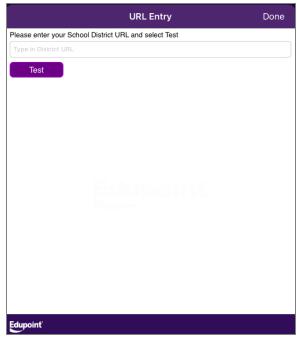
 Allow – The mobile application uses your location to provide a list of school districts near you. Tap the name of your school district.



ParentVUE Select School District Screen

- **Don't Allow** Enter the Zip Code to find your school district or tap **Enter Manually** to enter the school district URL.
 - a. Enter the school district URL in the space provided and tap **Test**. The school district name displays.





ParentVUE URL Entry Screen

b. Tap **Done**. The Settings screen saves and displays previously entered district URLs.

Enabling Notifications

The ParentVUE and StudentVUE mobile applications can alert parents and students to updates regarding Health, Discipline, Grades, Assignments, Attendance, and submitted future absences.



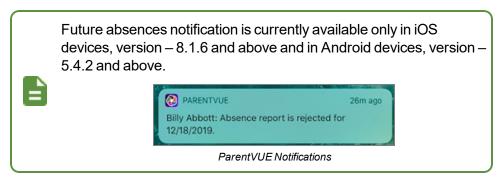
Assignment Notification Example



Both Android and Apple devices support notifications.

A notification is sent when:

- An assignment score is less than the set threshold.
- A grade is less than the set threshold.
- · Attendance updates for the student.
- A student has a new discipline incident.
- A student has a new health related record.
- Future absences for students are submitted.



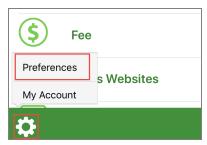
- 1. Open **Settings** on your device.
- 2. Tap Notifications.
- 3. Tap ParentVUE or StudentVUE.
- 4. Select Allow Notifications.



ParentVUE Settings Screen, Notifications

Setting Thresholds

- 1. Open the mobile app.
- 2. Open settings.
 - Tap on the Navigation screen in StudentVUE and select *Preferences*.



StudentVUE Navigation Screen

- Tap on the Student List screen in ParentVUE.
- 3. Tap to activate the notification. Activated notifications display .
- 4. Tap or + to select the threshold percentage for Assignments and Grades.



Preferences Window

5. Tap Save.

Logging In

The mobile application uses the same user login as the web-based ParentVUE and StudentVUE.



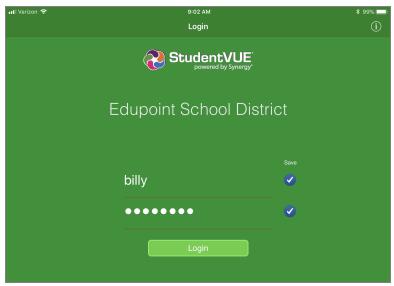
Contact your school to receive your access URL and login information.

1. Enter your login information or activate your account. See <u>Account Activation</u> for more information.



Tap **Save** next to your User Name and Password to save the information in the application. You can modify this option whenever you log in.

You can log in to multiple districts at the same time if you save your login information.

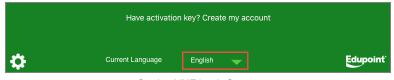


StudentVUE Login Screen

2. Select the Current Language.



You can modify this option later.

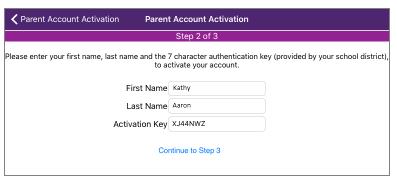


StudentVUE Login Screen

3. Tap Login.

Account Activation

- 1. Tap **Yes**.
- 2. Enter your First Name, Last Name, and the Activation Key provided to you.
- 3. Tap Continue to Step 3.



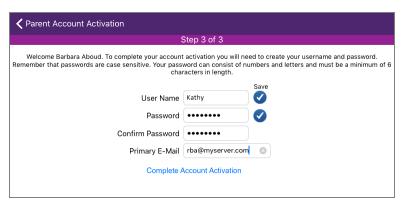
Parent Account Activation Screen

4. Enter a User Name and Password.



Tap **Save** next to your **User Name** and **Password** to save the information in the app. You can modify this option whenever you log in.

- 5. Enter the password again in Confirm Password.
- 6. Enter a Primary E-Mail address.
- 7. Tap Complete Account Activation.



Parent Account Activation Screen

Editing Your Account Information

The My Account and My Info screens allow parents and students to manage their account information in the mobile application. Both Android and iOS devices support the My Account information. The options available are set by your district and might include the following:

- Parents can view or edit the email addresses.
- Parents can add, edit, or delete phone numbers.
- · Parents can change the password.
- Parents and students can set up notification preferences.
- Parents can elect to receive paperless report cards.
- Students can manage their emails.
- Parents and students can change their passwords.



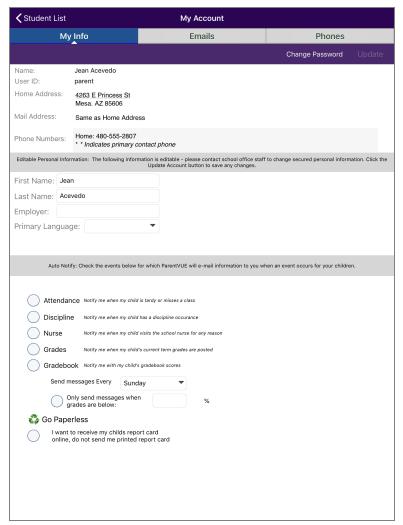
The **Home Address**, **User ID**, and **Mail Address** fields are read-only and cannot be edited.

ParentVUE

- 1. Tap My Account on the Student List screen.
 - a. Modify your name and Primary Language if needed.
 - b. Tap to select the type of events you wish to receive emails for and if you want to receive report cards online. Activated notifications display ✓.

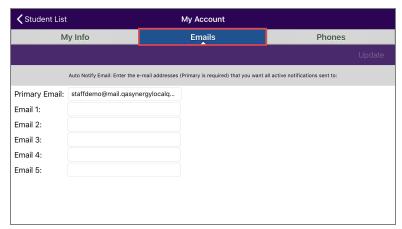


c. Tap Update.



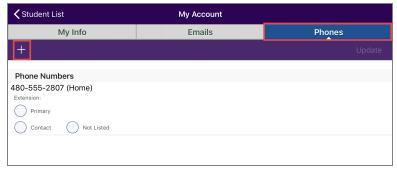
ParentVUE My Account Screen

- 2. Tap the **Emails** tab.
 - a. Tap Update.
 - b. Enter the **Email** addresses as needed.



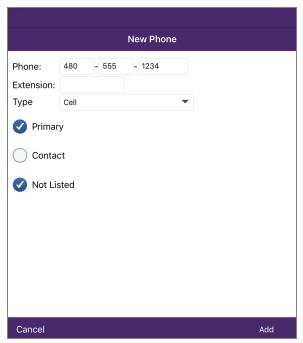
ParentVUE My Account Screen, Emails Tab

- 3. Tap the Phones tab.
 - a. Tap + to add a new contact.



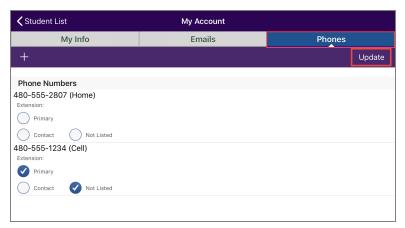
ParentVUE My Account Screen, Phones Tab

- b. Enter the Phone number.
- c. Enter the Extension if any.
- d. Select the **Type** of phone.
- e. Tap to select the contact type for the phone number. The selected contact type displays .
 - Primary Primary contact number
 - Contact Additional contact number
 - Not Listed Number is not listed in the phone directory
- f. Tap Add.



ParentVUE My Account Screen, Phones Tab

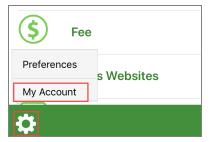
g. Tap Update.



ParentVUE My Account Screen, Phones Tab

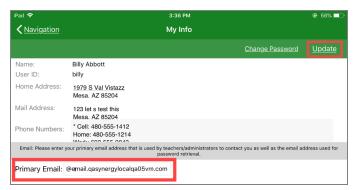
StudentVUE

1. Tap on the Navigation screen in StudentVUE and select *My Account*.



StudentVUE Navigation Screen

- 2. Edit the **Primary Email** address if needed. You can leave this field blank.
- 3. Tap Update.



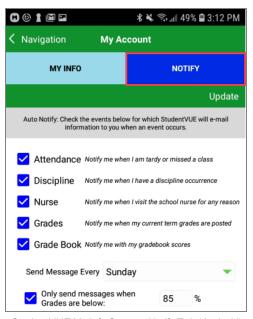
StudentVUE My Info Screen

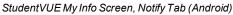
4. Select the **Notify** tab to select whether to receive Auto Notify emails for Attendance, Grade, Health, Discipline, and Grade Book on the StudentVUE mobile application.

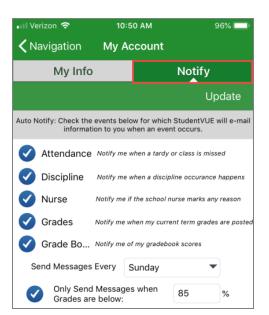


This step is skipped on the iPad.

- 5. Select or deselect Auto Notify options as needed.
- 6. Tap Update.







StudentVUE My Info Screen, Notify Tab (iPhone)

7. Tap **OK**.



The Options selected on the My Account screen display in the Notify Options section on the StudentVUE screen.

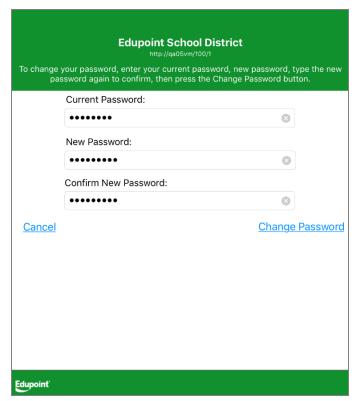
Change Password

1. Tap Change Password on the My Account or My Info screen.



StudentVUE My Info Screen

- 2. Enter the Current Password, New Password, and Confirm New Password.
- Tap Change Password to save. A message displays that the account password was changed and asks you to log in again with the new password.



StudentVUE Change Password Screen

Reset Password

1. Tap Forgot password to open the Reset Password screen.



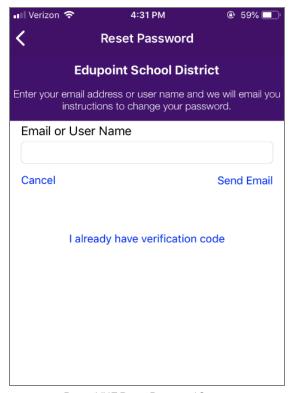
ParentVUE Login Screen StudentVUE Login Screen

2. Enter the email to receive the password reset information or the user name of the account that is requesting the password reset information in **Email or User Name**.

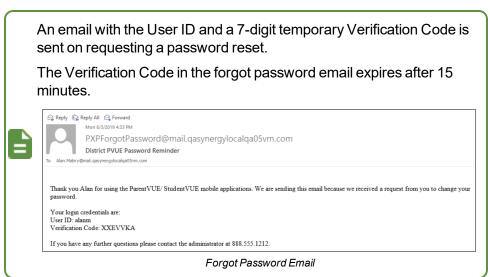


If you enter the user name to request the password reset information, the email is sent to the email address associated with that account.

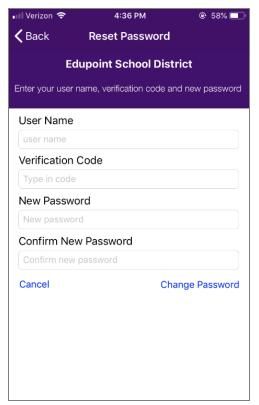
3. Tap **Send Email** or **I already have verification code** if you already have an email with the password reset information. This opens the Reset Password screen.



ParentVUE Reset Password Screen

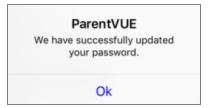


- 4. Enter the User ID and Verification Code from the forgot password email sent by the district as the **User Name** and **Verification Code**.
- 5. Enter the New Password and Confirm New Password.
- 6. Tap Change Password.



ParentVUE Reset Password Screen

A message displays when the password is successfully changed for the account.

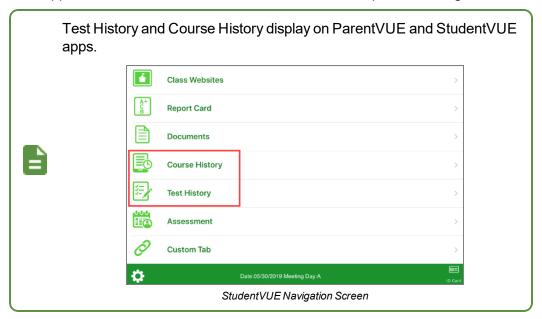


Email Success Message



Viewing Information

The mobile application does not display certain screens that the web-based ParentVUE and StudentVUE applications have, such as class websites, course requests, and digital locker.

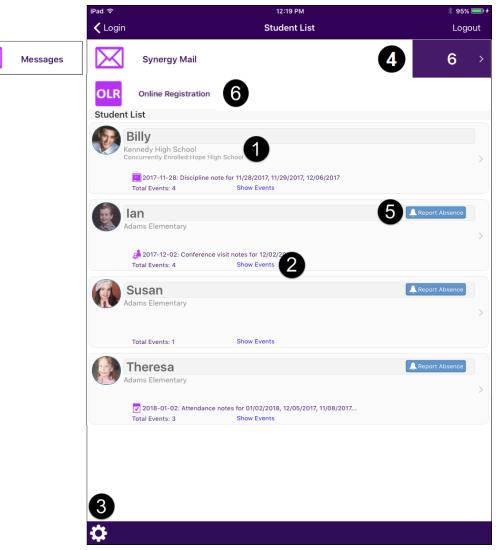


Student List

ParentVUE has the Student List screen that lists all children attending this district. Tap the child's name to view the Navigation screen that contains their information.



A screen opens for you to record your child's name when you first select a child if your district has **Name Pronunciation** enabled. See <u>Recording a Student's Name</u> for more information.



ParentVUE Student List Screen

- The concurrent school name displays under the primary school name if your student is enrolled at more than one school. •
- Tap Show Events to view District and School Events. 2
- Tap the Settings icon to set additional preferences and notifications. See Managing
 Notifications and Managing Preferences for more information.
- The number of new messages or Synergy Mail messages available displays. Tap Messages
 or Synergy Mail to view them.
 Your school determines which messaging service is used.
- Parents can report future absences for their children. 5
- Online Registration can be launched from ParentVUE. Tap Online Registration and tap the Open Online Registration link to open the Online Registration screen.

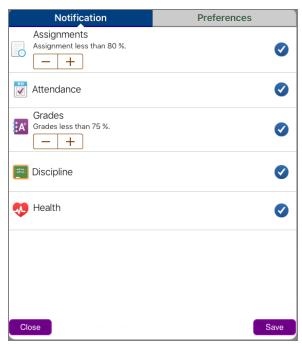


Registration Enabled must be selected on the Online Registration Setup screen in SynergySIS to use this functionality. See the Online Registration Guide for more information.

Managing Notifications

The Settings screen displays when you tap the **Settings** icon in StudentVUE or ParentVUE. Tap each notification type to receive app notifications for the student for **Assignments**, **Attendance**, **Grades**, **Discipline**, or **Health**.

Use the **Minus** or **Plus** icons displayed in **Assignments** and **Grades** to set notification thresholds. For example, the following settings display notifications for Assignments if the score is less than 80%, and notifications for Grades if the grade is less than 75%.



ParentVUE Settings Screen

Managing Preferences

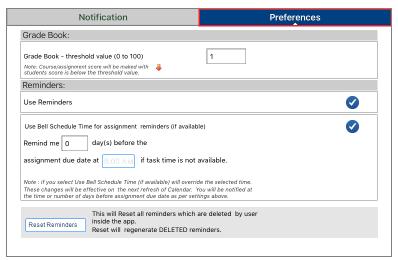
Tap the **Preferences** tab to edit preferences.

- Grade Book threshold value (0 to 100) Enter the score value that triggers a low mark indicator on an assignment. For example, enter 10 to indicate if the student receives a 9 or lower on an assignment.
- Reminders Set assignment notifications on the Calendar screen.
 - Use Reminders Tap to allow reminders.
 - Use Bell Schedule Time for assignment reminders (if available) Uses the Time for the assignment due date reminder according to the Bell Schedule created at the school if allowed by the school.
 - Enter the number of Days before the due date and the Time for the reminder. If using Bell Schedule Time, enter only the Days.



ParentVUE Preferences Screen

 Click Reset Reminders to reset and regenerate the reminders that were deleted in the webbased StudentVUE application.



ParentVUE Settings Screen, Preferences Tab

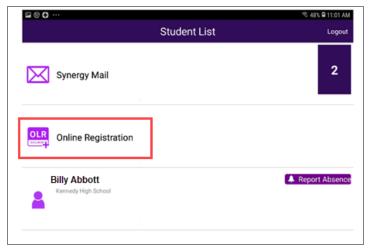
Uploading Documents to Online Registration

You can upload documents and images to Online Registration if the school uses Online Registration.



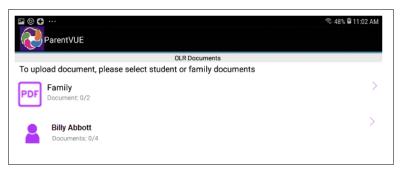
You can also upload a photo of a document.

1. Tap Online Registration.



ParentVUE Student List Screen

2. Tap **Family** or the student name.



ParentVUE OLR Documents Screen

3. Select the documents to upload.



ParentVUE OLR Documents Screen

Reporting Future Absences

1. Tap **Report Absence** to open the Report Absences screen.



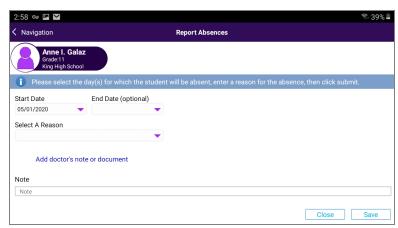
ParentVUE Home Screen

2. Select the Start Date.



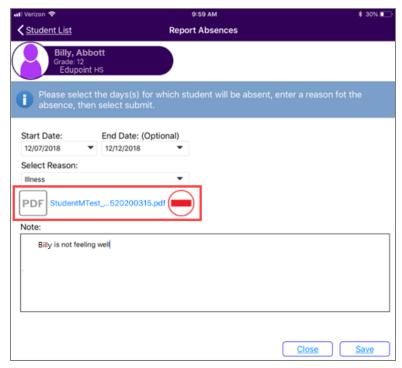
The **Start Date** defaults to the current date. This field does not display the current date if absences are reported from the Attendance screen.

- 3. Select an End Date.
- 4. Select a reason for the absence.
- 5. Tap **Add doctor's note or document** link to upload a doctor's note or other document for future absences.



Report Absences Screen

- a. Tap Camera or Library.
- b. Tap Attach. The attached document displays with a delete option.

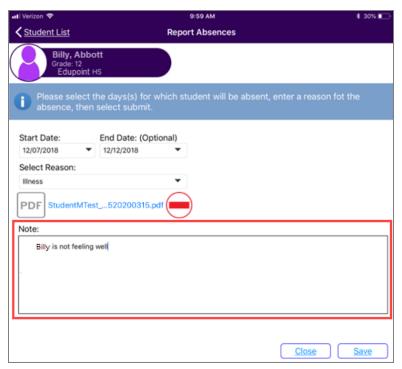


Report Absences Screen



This is currently only available on iOS devices, version 8.1.6 and above and on Android devices, version 5.4.2 and above.

6. Enter a Note if needed.



Report Absences Screen

7. Tap Save.

A success message displays after the request is successfully submitted. The message also states if the attendance requests were previously submitted for a given date.

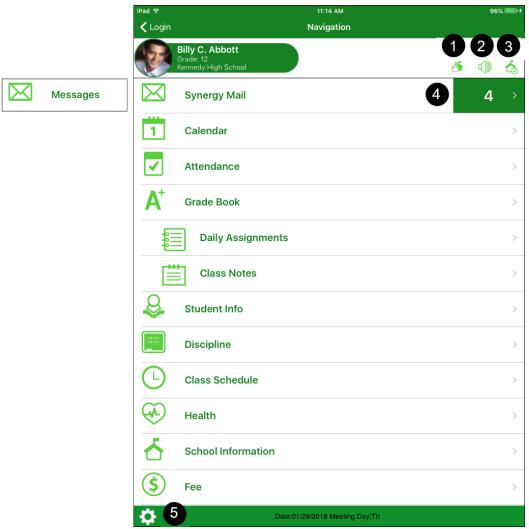


For example,

- · Absence request submitted for dates
- · Absence request already submitted for dates

Navigation

Tap the link on the Navigation screen to view any of the screens.



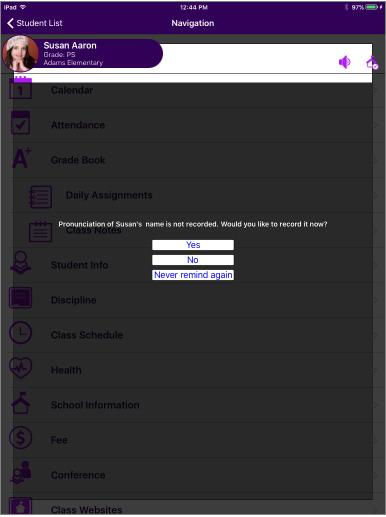
StudentVUE Navigation Screen

- The **Concurrent** icon displays if the student is concurrently enrolled in another school. Tap the icon to view the concurrent school information.
- Tap the Record icon to record or edit a recording of a student's name. See Recording a
 Student's Name for more information.
- Tap the **School** icon to see grading period dates, conference events, discipline events, school events, attendance notes, nurse log notes, and any local notifications you created. **3**
- This indicates the number of new messages or Synergy Mail messages available to view. Tap
 Messages or Synergy Mail to view them. Your school determines which messaging
 service is used.
- Tap the Settings icon to set additional preferences and notifications. See Managing
 Notifications and Managing Preferences for more information.

Recording a Student's Name

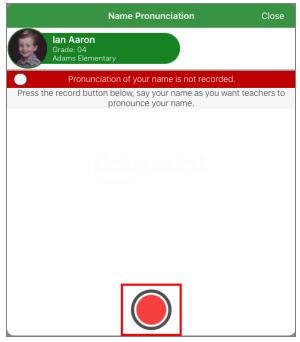
The following screen displays if you select your child in ParentVUE or if the student logs into StudentVUE and the student's name was not recorded.

- 1. Select one of the options on the screen.
 - Tap Yes to record the student's name and go to the next step.
 - Tap No to record the student's name later.
 - Tap **Never remind again** to never record the student's name.



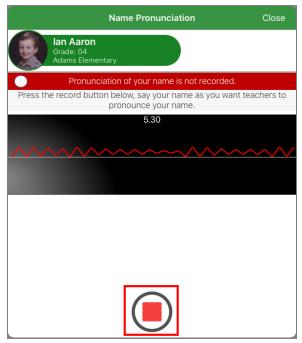
ParentVUE Student Name Not Recorded Message

2. Tap the **Record** icon to start the recording.



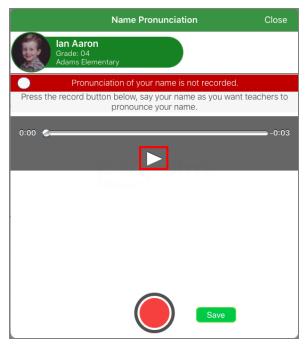
StudentVUE Name Pronunciation Screen

- 3. Record the name.
- 4. Tap Stop to stop recording.



StudentVUE Name Pronunciation Screen

- 5. Tap Play to listen to the recording.
- 6. Tap Save.



StudentVUE Name Pronunciation Screen

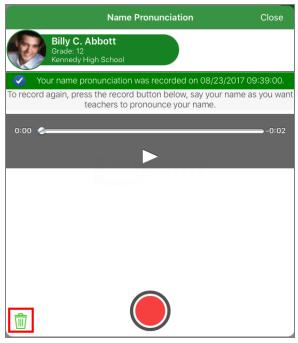
7. Tap **OK** to close the confirmation message. An icon representing the child's recorded name displays in the header.



StudentVUE Navigation Screen

Deleting a Recording

- 1. Tap the icon representing the child's recorded name in the header of the Navigation screen.
- 2. Tap the Delete icon.



StudentVUE Name Pronunciation Screen

3. Tap Yes to confirm deletion.

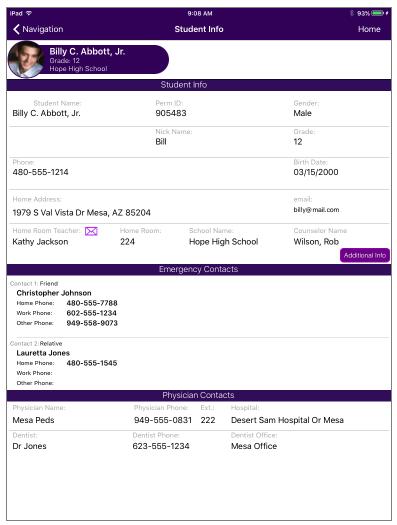
Viewing Student Information



The school can enable or disable certain modules from displaying in ParentVUE or StudentVUE. The school disabled access to the module if you do not see it in your mobile application.

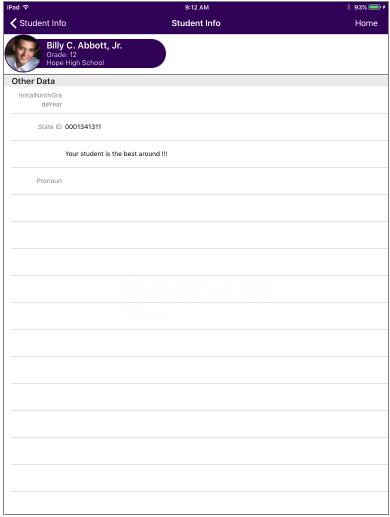
Student Info

The Student Info screen displays the student's demographic information, emergency contacts, and physician information.



ParentVUE Student Info Screen

- Tap the Mail icon to send an email to the student's homeroom teacher.
- Tap Additional Info to view other student data specified by the district.

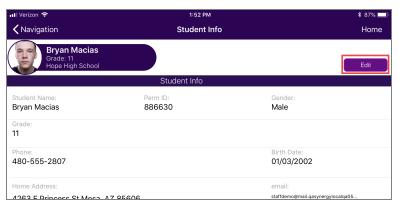


ParentVUE Student Info Screen

Editing Student Information in ParentVUE

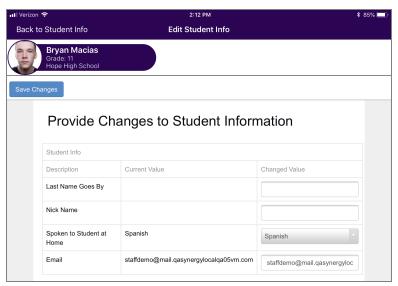
Your school can allow parents to edit their student's information in the mobile application.

1. Tap Edit.

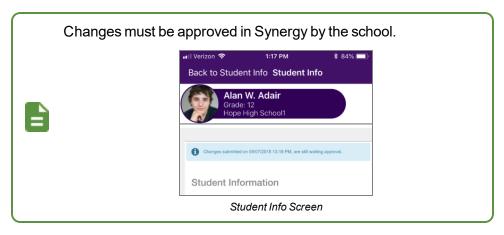


Student Info Screen

- 2. Make the changes.
- 3. Tap Save Changes.



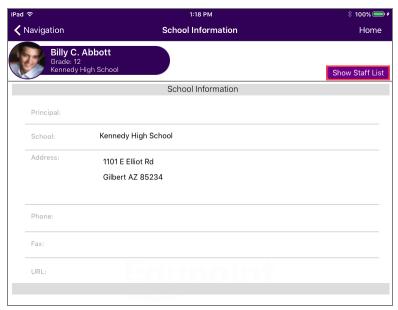
Student Info Screen



School Information

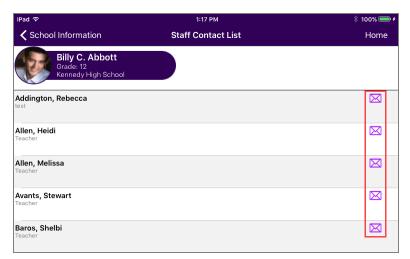
The School Information screen lists the details about the student's enrolled school, including a staff list.

Tap Show Staff List to open the Staff Contact List screen.



ParentVUE School Information Screen

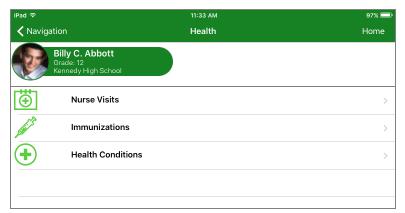
• Tap the Email icon to email a staff member.



ParentVUE Staff Contact List Screen

Health

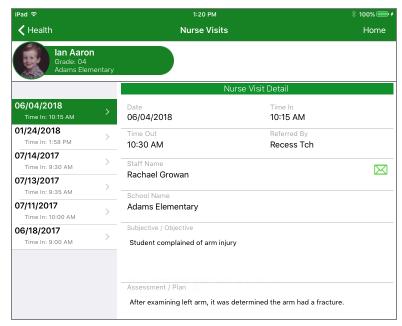
The Health screen lists visits to the school nurse, student health conditions, and immunization records.



StudentVUE Health Screen

Nurse Visits

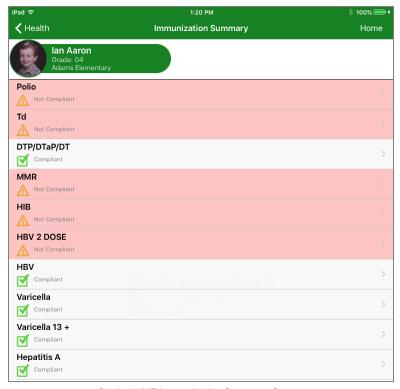
- Tap Nurse Visits to see a list of visits.
- · Tap a visit to see the details.



StudentVUE Nurse Visits Screen

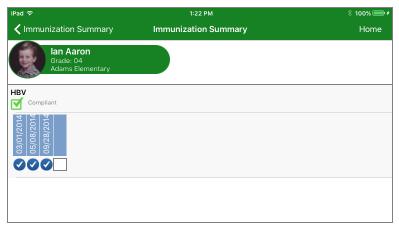
Immunizations

• Tap Immunizations to see the student's immunization record.



StudentVUE Immunization Summary Screen

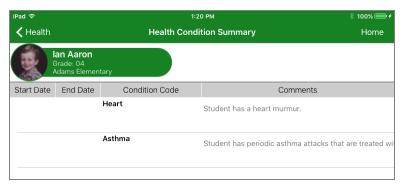
• Tap a specific immunization to see the details.



StudentVUE Immunization Summary Screen

Health Conditions

Tap Health Conditions to see the details of the health conditions on record.



StudentVUE Health Condition Summary Screen

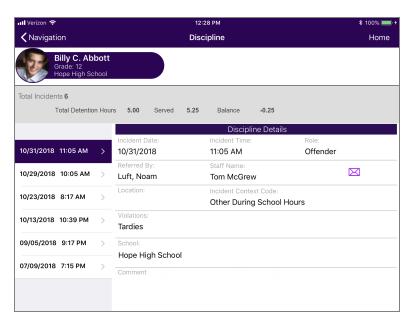
Discipline

The Discipline screen displays a list of all discipline incidents.

- Tap a record to see the details of an incident.
- View the detention total hours, served hours, and the balance of hours not served.



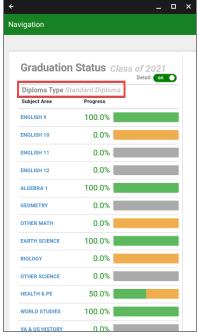
Only the detention hours for the student's home school display if the student is concurrently enrolled.



ParentVUE Discipline Screen

Course History

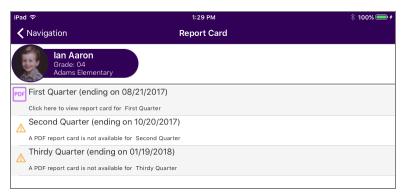
The Graduation Status screen displays the **Diploma Type** selected in the Graduation Information section on the **Other Info** tab of the Student screen.



StudentVUE Graduation Status Screen

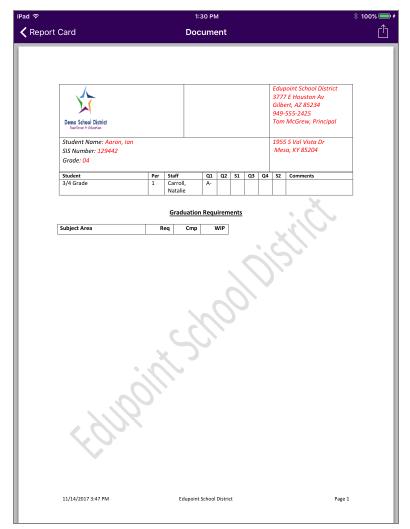
Report Card

The Report Card screen shows grades for each term and for progress periods between the quarters.



ParentVUE Report Card Screen

Tap **PDF** to view a report card or progress report.



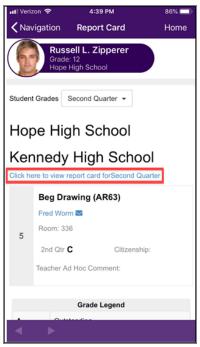
ParentVUE Document Screen

Viewing Concurrent Report Cards

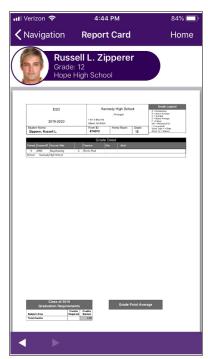
You can view both report cards available for students enrolled in concurrent schools in the ParentVUE and StudentVUE mobile apps.

Concurrent School Example

Tap the link below the school to display the report card.

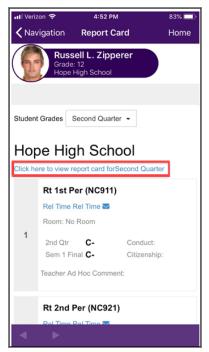


ParentVUE Report Card Screen



ParentVUE Report Card Screen

Home School Example



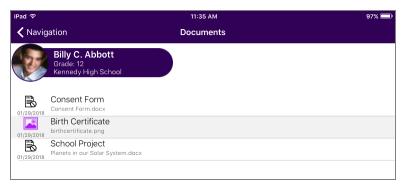
ParentVUE Report Card Screen



ParentVUE Report Card Screen

Documents

The Documents screen displays all documents attached for the student. Tap a document to view it.



ParentVUE Documents Screen

Accessing Student ID Cards

You can access a digital copy of the student ID card generated by your school from the iOS version of the StudentVUE mobile application if your school uses student ID cards.

Tap the **ID Card** icon at the bottom of any StudentVUE screen to open the electronic version of the student ID card.



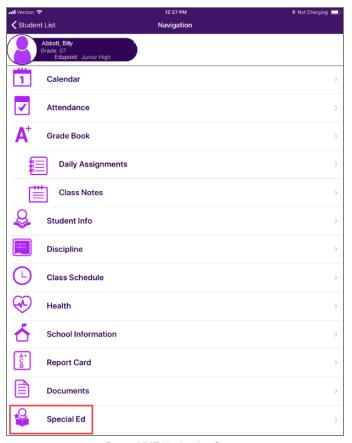
StudentVUE Navigation Screen



StudentVUE ID Card Screen

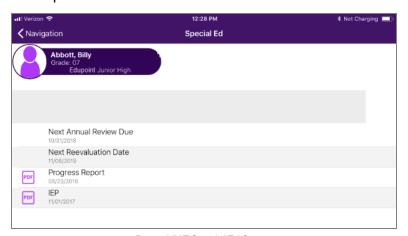
Special Education

The Special Ed screen displays the special education details for the student.



ParentVUE Navigation Screen

- Tap Special Ed to see the Special Ed documents.
- Tap the document to open it.



ParentVUE Special Ed Screen

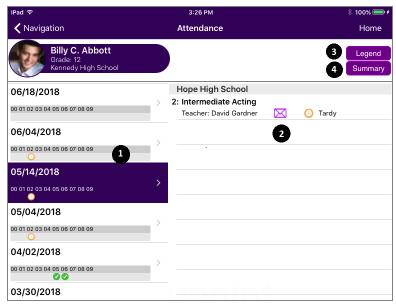
Viewing Classroom Information



The school can enable or disable certain modules from displaying in ParentVUE or StudentVUE. The school disabled access to the module if you do not see it in your mobile application.

Attendance

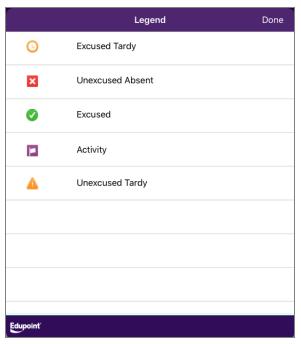
The Attendance screen displays all the days the student was marked absent or tardy and the date for the entry. Attendance information for both schools display if your student is enrolled in concurrent schools.



ParentVUE Attendance Screen

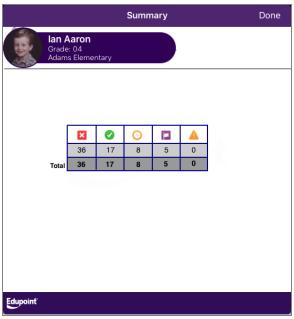
- Tap a day to view more detail.
- Tap the Email icon to email the instructor. 2

• Tap Legend to view descriptions for the icons used on the Attendance screens. 3



ParentVUE Legend Screen

• Tap **Summary** to view the Summary screen. This displays totals by period for each attendance reason. •

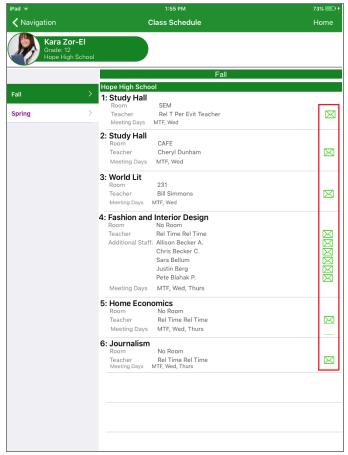


ParentVUE Summary Screen

Class Schedule

The Class Schedule screen lists the information for each class period, course title, room name, teacher, additional staff, and meeting days. The class schedule information for both schools display if the student is enrolled in concurrent schools.

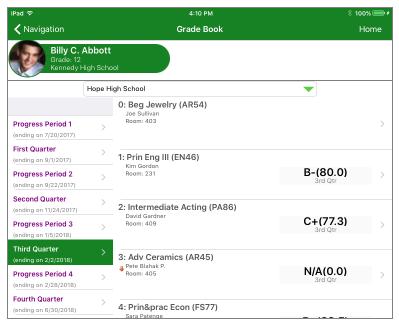
Tap the Email icon to send an email to the teacher.



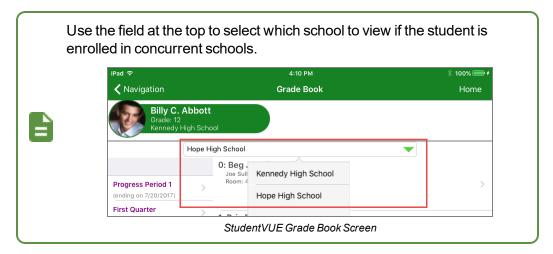
StudentVUE Class Schedule Screen

Grade Book

The Grade Book screen keeps track of the student's grades, assignments, and posted test scores. This screen only displays if your district uses Grade Book.

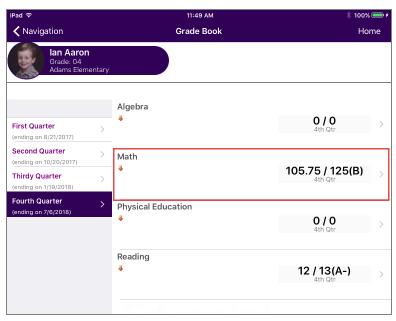


StudentVUE Grade Book Screen



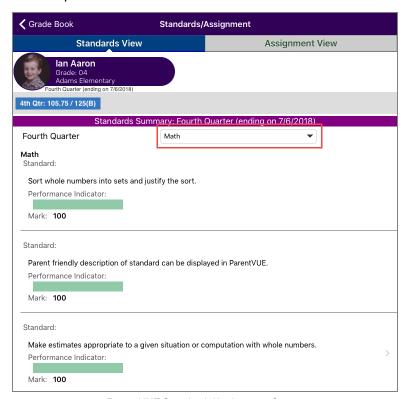
Viewing Grades for a Class

1. Tap a class.



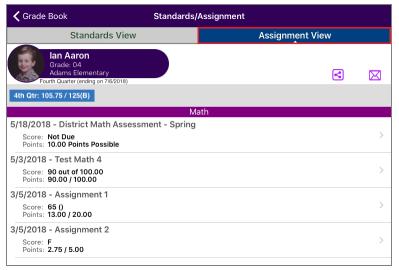
ParentVUE Grade Book Screen

- 2. Tap Standards View to view the standards information for the class, if available.
 - Use the field at the top to select another standard.



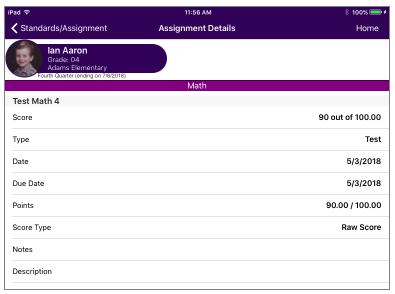
ParentVUE Standards/Assignment Screen

3. Tap Assignment View to view the assignments for the class.



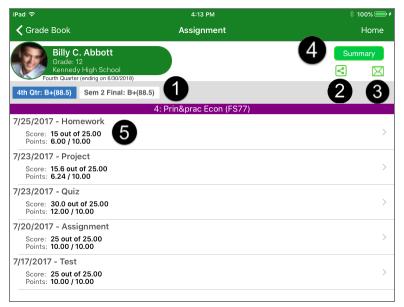
ParentVUE Standards/Assignments Screen, Assignment View Tab

4. Tap an assignment to view the assignment details.



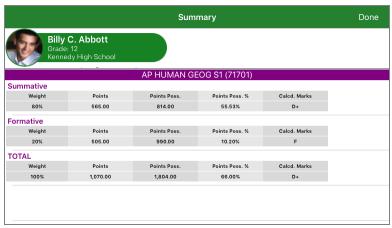
ParentVUE Assignment Details Screen

Viewing Assignments



StudentVUE Assignment Screen

- Tap the term to view a list of assignments and tests for that class.
- Tap the **Share** icon to share the assignment information. **2**
- Tap the Email icon to email the teacher. 3
- Tap **Summary** to see the posted grades for the assignment. **4**

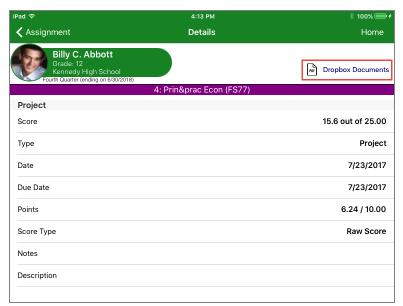


StudentVUE Summary Screen

- Tap any assignment record to view details. **5**
 - Tap **Dropbox Documents** to view documents in the student dropbox if available.



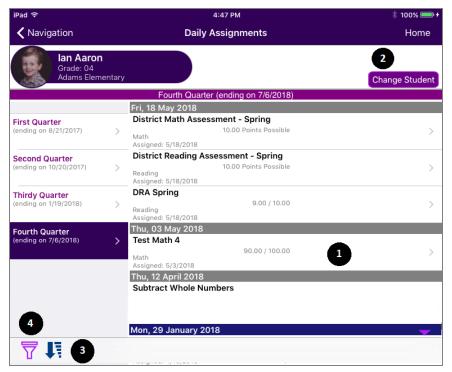
See Adding Documents using Drop Box for more information.



StudentVUE Details Screen

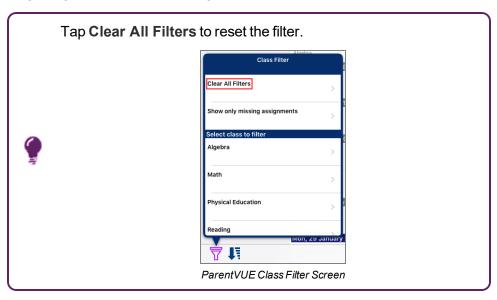
Daily Assignments

Tap Daily Assignments on the Navigation screen to display the current day only.



ParentVUE Daily Assignments Screen

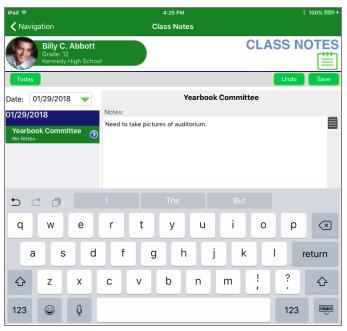
- Tap an assignment to view more details. **①**
- Tap Change Student to select another child if using ParentVUE.
- Tap the Scroll icon to quickly scroll to the end of the list.
- Tap the Filter icon to select a filter and narrow the list of assignments to view. You can show
 only missing assignments or select a single class to view.



Class Notes

Tap Class Notes on the Navigation screen to view the notes entered from StudentVUE.

- Tap the class to view the notes.
- Tap Date to change the date.



StudentVUE Class Notes Screen

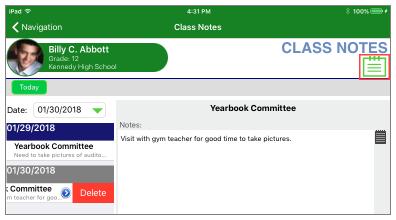
Taking Notes



Students can only enter notes in StudentVUE.

Parents cannot enter notes.

- Tap the appropriate class and tap inside the notes pane to enter text.
- Tap the Notebook icon to edit a note.
- Swipe left on the note and tap **Delete** to delete a note.



StudentVUE Class Notes Screen

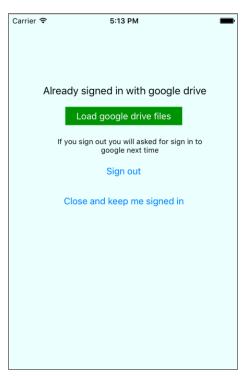
Adding Documents Using Dropbox

- 1. Tap Grade Book.
- 2. Tap the **Grading Period**.
- 3. Tap the Class.
- 4. Tap the Assignment.
- 5. Tap Dropbox Documents.
- 6. Tap the Add icon to open the menu.



StudentVUE Dropbox Documents Screen

- To load a document from Google Drive:
 - a. Tap Use Google Drive.
 - b. Access Google Drive.
 - c. Sign in with Google.
 - d. Tap Load google drive files.



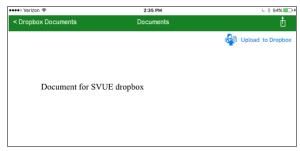
Google Drive Sign In Screen

e. Select the file to upload.



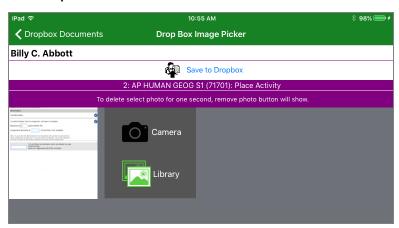
Google Files Screen

f. Tap Upload to Dropbox.



StudentVUE Documents Screen

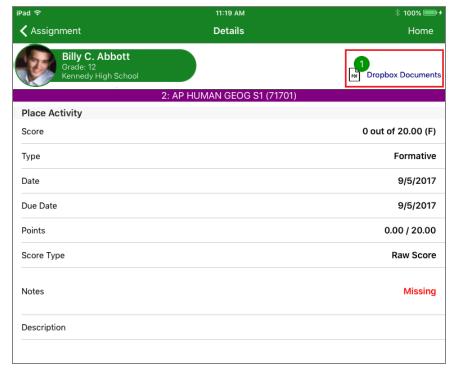
- To load a document/image from your device.
 - a. Tap Generate PDF.
 - b. Tap Camera to take a picture of the document or Library to use an existing file.
 - c. Tap Save to Dropbox.



StudentVUE Drop Box Image Picker Screen

- d. Enter a file name.
- e. Tap Save.

The **Dropbox Documents** icon on the Details screen shows the number of documents uploaded.

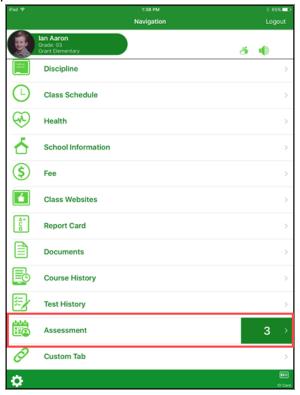


StudentVUE Details Screen

Assessments

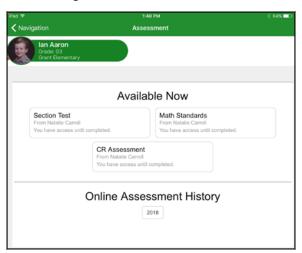
A student receives notification when a new assessment is available.

1. Tap **Assessment** to open the StudentVUE Assessment screen.



StudentVUE Home Screen

2. Tap the Assessment you are taking.

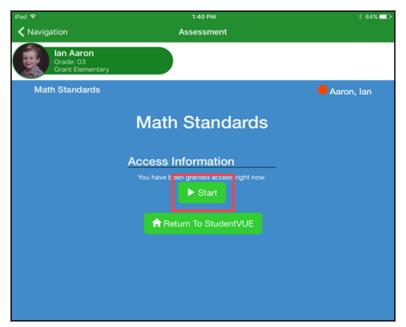


StudentVUE Assessment Screen

3. Tap Start to begin.



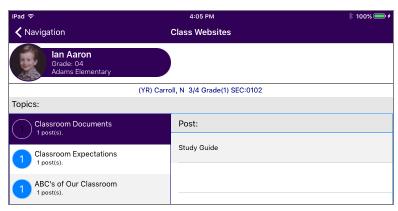
See <u>Taking Assessments</u> for more information.



StudentVUE Assessment Screen

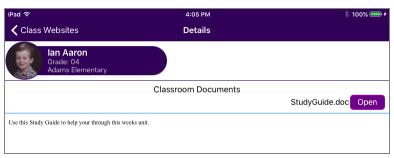
Class Websites

The Class Websites screen displays class-specific postings created by teachers, such as announcements, homework assignments, and class resources. <u>Alternate web pages</u> display if used by your school.



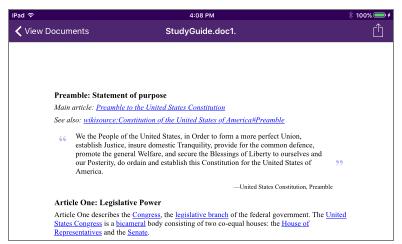
ParentVUE Class Websites Screen

- 1. Tap a topic.
- 2. Tap a post. The Details screen displays.



ParentVUE Details Screen

3. Tap **Open** to view an attached document.



ParentVUE Class Document Screen

Communication



The school can enable or disable certain modules from displaying in ParentVUE or StudentVUE. The school disabled access to the module if you do not see it in your mobile application.

Calendar

The Calendar screen displays the important details of the student's school day, including the student's current schedule and any assignments due on the current date.



ParentVUE Calendar Screen

- Tap Today to view the day's details.
- Tap a day to view the events for that day.
- Tap the Calendar icon at the top right to alternate between Month and Day view.
- Tap Reminders to add reminders.



Reminders save to your local device and do not synchronize with the server.

- 1. Enter the Message.
- 2. Select the Date and Time.



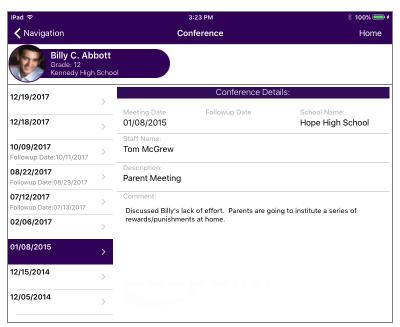
ParentVUE Add Reminders Screen

3. Tap Save.

Conference

The Conference screen displays information about parent/student/teacher conferences.

Tap a conference date to see the details of the conference.

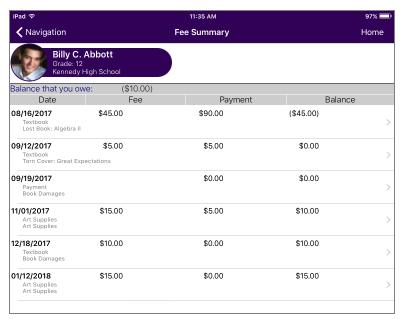


ParentVUE Conference Screen

Tap the Email icon to email the staff member.

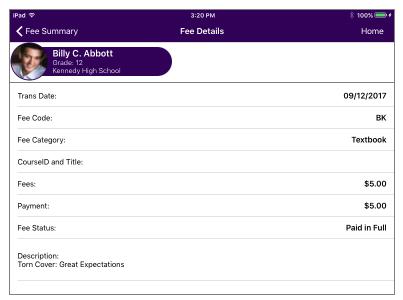
Fees

The Fee Summary screen displays the fee transaction date, description, fee amount, payments received, and remaining balance.



ParentVUE Fee Summary Screen

• Tap on any fee entry to see details of the transaction.

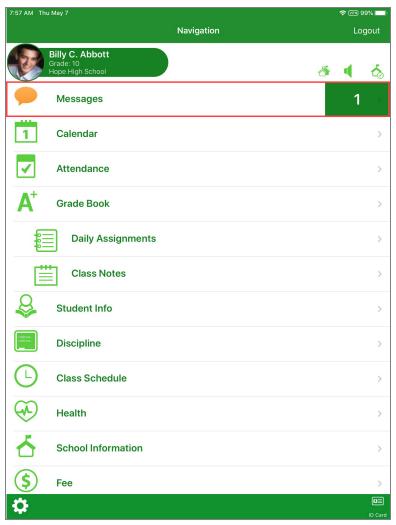


ParentVUE Fee Details Screen

Messages

Messages display important district/classroom messages and emails.

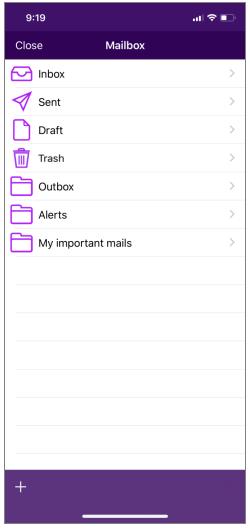
- Tap on a message to view it.
- Read messages display with an open envelope icon.
- Unread messages display with a closed envelope icon.
- To delete a message:
 - For iOS Hold finger on the message while sliding left
 - For Android Tap and hold the message



StudentVUE Navigation Screen

Synergy Mail

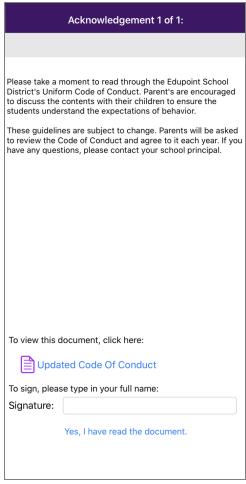
Synergy Mail allows parents and students to send email to staff. This functionality is only supported in ParentVUE 2.0.



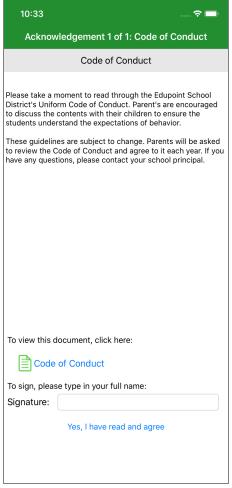
ParentVUE Mailbox Screen

Acknowledgements

Acknowledgments requiring a signature display after the parent or student logs in to ParentVUE or StudentVUE. The Acknowledgement screen displays after the parent or student logs in.



ParentVUE Acknowledgement Screen



StudentVUE Acknowledgement Screen

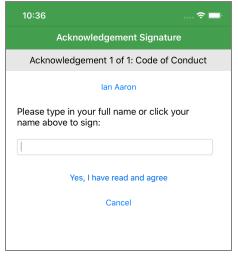
• Enter your full name or click the parent/student name on top to populate the signature name of the parent/student in the field.



The currently logged in parent/student name displays on top.



ParentVUE Acknowledgement Signature Screen



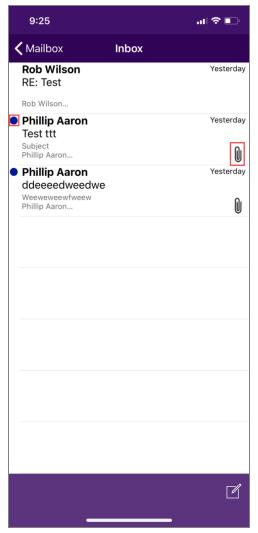
StudentVUE Acknowledgement Signature Screen

Viewing Synergy Mail



Both the iOS and Android versions of the ParentVUE and StudentVUE mobile apps support Synergy Mail. The following images display the iOS version.

- A circle icon displays next to unread messages.
- Emails with attachments display a paper clip icon.
- You can only delete messages after moving them to the Trash folder.



ParentVUE Inbox Screen

Icons for Synergy Mail are:

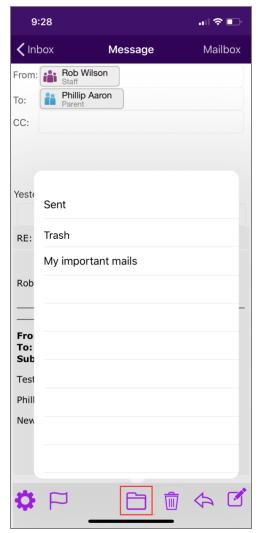


Synergy Mail Icons

- The Settings icon allows you to create signatures for both new messages and replied to/forwarded messages.
- The Flag icon marks a message as Read or Unread.
- The **Folder** icon moves the current message to the *Inbox*, *Sent*, *Trash*, *Alerts*, or custom folders, depending on the folder in focus.
- The Trash icon removes messages.



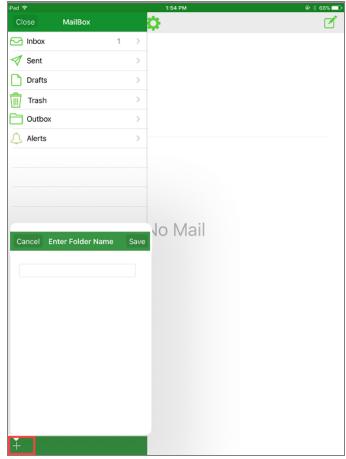
- The Arrow icon replies to or forwards messages.
- · The Edit icon opens the New Message screen.



Message Screen, Folder Detail

Creating Folders

1. Tap the + sign in the bottom left corner in the iOS version or tap **Folder** at the top right corner in the Android version.

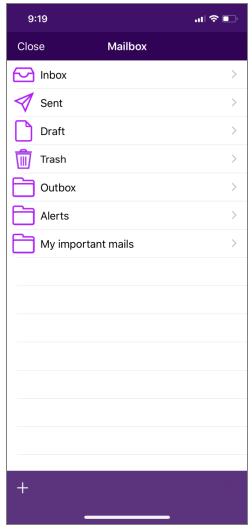


StudentVUE Synergy Mail Screen

- 2. Tap Create New Folder.
- 3. Enter a folder name.
- 4. Tap Save.

Composing Messages

- 1. Tap the bar at the bottom of the screen to select a student to focus to and access the icons.
 - Select a student to focus to in ParentVUE.



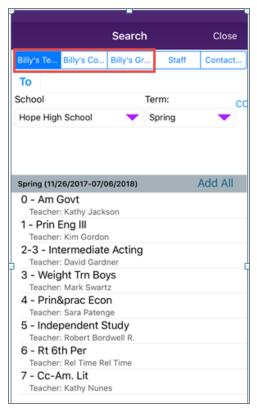
ParentVUE Mailbox Screen

- 2. Tap the **Inbox** and tap the **Arrow** to reply to a message or tap the **Edit** icon in the bottom right corner of the mailbox screen.
- 3. Tap **To**.

- 4. Locate the recipients to add.
 - ParentVUE The student's Teacher, Counselor, and Groups display with the name
 of the student in focus.



In the Android version, the recipient screen displays options for student's **Teachers**, **Counselors**, **Groups**, **Staff**, and **Contact Lists**.

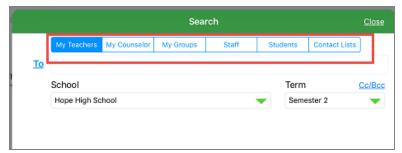


ParentVUE Search Screen

 StudentVUE – The My Teacher, My Counselor, and My Groups display with the Staff, Students, and Contact Lists.



In the Android version, the recipient screen displays options for My Teachers, My Counselors, My Groups, Staff, Students, and Contact Lists.



StudentVUE Search Screen

Cancel New Message Send

Save As Draft

Discard

Phillip Aaron
New Message

5. Tap **Send** to send the message or tap **Cancel** to save the message as a draft or discard it.

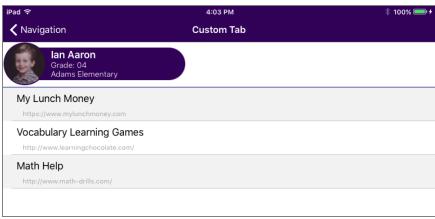
ParentVUE New Message Screen

Viewing Custom Tabs

Custom tabs contain links selected by your district to support the educational community. Tap a link to view the information.



The district defines the name of your tab. Links can include academic support sites or sites that manage cafeteria costs.



ParentVUE Custom Tab Screen