



Wayne Metropolitan  
Community Action Agency



EMPOWERING PEOPLE. STRENGTHENING COMMUNITIES.

## THE EMPOWERMENT PATHWAY

Wayne Metro's Empowerment Pathway service delivery model aims to address the unique needs of each individual providing guidance, tools, and supports to help residents **CONNECT**, **ENGAGE**, **BUILD** and **THRIVE** in their community. We work collaboratively to deliver sustainable solutions that alleviate the causes and conditions of poverty in Wayne County.

### CONNECT

Identify & Address Needs

- Call Center
- Eligibility Assessment & Resource Navigation
- Energy Utility and Water Assistance
- Information & Referral Services

### ENGAGE

Resources & Support Linkages

- Community Baby Shower
- Food Access
- Health Care Access
- Healthy Baby Resources
- Home Energy Supports
- Homeless Prevention
- Nutrition Education
- Rehousing
- Passenger & Transportation Safety

### BUILD

Develop Skills & Assets

- Youth, Summer and After School Programs
- Digital Learning
- Early Childhood Services & Education
- Employment Skill Building
- Family Literacy & Education
- Neighborhood Redevelopment
- Transportation Solutions

### THRIVE

Attaining Goals

- Financial Coaching
- Foreclosure Intervention
- Home Ownership
- Home Repair Loan Program
- Matched Savings
- Stabilizing Families
- Tax Preparation



Wayne Metro  
CONNECT

(313) 388-9799 • TTY: 1-800-649-3777 • WAYNEMETRO.ORG

The Wayne Metro Connect Call Center is a state-of-the-art local call center designed to assist clients with enrollment in Wayne Metro's diverse programs and services.



## WAYNE METRO COMMUNITY CORPS



The Wayne Metro Community Corps is a people-powered volunteer program designed to improve and impact areas and instances of need throughout Wayne County.

Along with short-term projects like community cleanups, volunteer days, and event support, the Community Corps is designed around some of the latest volunteer tracking technology to pair eligible and passionate volunteers with ongoing opportunities right in their own community.

The Community Corps is open to individuals, groups, corporations, or already established volunteer forces who are looking to make a difference. For more information about joining the Community Corps, visit [waynemetrol.org/vol](http://waynemetrol.org/vol).



## ABOUT WAYNE METRO

Servicing all of Wayne County including the City of Detroit, Wayne Metropolitan Community Action Agency works to empower low-income people and strengthen communities through a variety of diverse programming and services. Working to combat the causes and conditions of poverty since 1971, Wayne Metro delivers our clients essential programming surrounding education, housing, and financial empowerment, as well as provides basic needs services to individuals, families, and children. With a low administration rate of 8%, \$0.92 from every donated dollar is utilized for direct client services. Wayne Metro maintains offices in the City of Detroit and Wyandotte, and operates over 20 service sites throughout Wayne County.

## WHAT IS COMMUNITY ACTION?

Community Action Agencies (CAAs) are nonprofit private and public organizations established under the Economic Opportunity Act of 1964 to fight America's War on Poverty. Community Action Agencies help people to help themselves in achieving self-sufficiency. Today there are approximately 1000 Community Action Agencies, serving the poor in every state as well as Puerto Rico and the Trust Territories.



To learn more, visit [www.waynemetrol.org](http://www.waynemetrol.org)



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