



October 2021

Dear Willingboro Board of Education Benecard® Prescription Benefit Program Participant,

Beginning November 1, 2021, your Prescription Benefit Program will be administered through Benecard. Your benefits will remain the same and you can continue to use the same pharmacies you have used in the past. On November 1st, you will have access to our member portal at www.benecardpbf.com where you can access various tools to help maximize the use of your prescription benefit program.

Mail Order:

Please note that, come November 1st, your mail order prescriptions will be filled through our mail order pharmacy, Benecard Central Fill. You must obtain a new prescription from your physician for any medications you wish to fill through the mail order pharmacy regardless of the number of refills you have remaining on your current mail order prescriptions. Thereafter, you will only be required to get a new prescription once you have reached your refill limit. You will receive more detailed instructions on how to utilize the mail order pharmacy when you receive your ID cards (this will include a mail order brochure and order form). We urge anyone utilizing the mail order pharmacy to fill your current prescriptions one more time before your new program begins on November 1st; this will enable you to avoid any possible disruption in your medications. Please Note: While you will need a new prescription for medications you wish to fill through the mail order pharmacy, existing refills can be filled through your retail pharmacy without the need for a new prescription order.

Clinical Review

Nationally recognized Prescription Benefit Managers including the New Jersey State Health Benefits Prescription Program utilize clinical programs such as "prior authorization" or "clinical review." Benecard's clinical review program protects the patient and their dependents from using certain medications that could have contraindications or harmful health consequences when used in conjunction with their current drug regimen. These programs help to ensure patients are using certain medications prescribed to them in accordance with the FDA's approved use. In the event your physician prescribes you a medication that is covered by your program but requires a clinical review, your pharmacist will receive a message stating that clinical review is required and to contact Benecard.

Benecard looks forward to the opportunity to provide you and your loved ones with the highest quality of customer service. Further detailed information regarding your prescription benefit program will be provided to you with your new ID cards. Should you require assistance thereafter, or need help better understanding your program, you may call our member service line at the number on the back of your ID card and a Benecard Member Service Representative will be pleased to assist you.

Sincerely,

Benecard Services