

ROBINSON ISD RESOURCE GUIDE

In order to assist families that may need support or services beyond that provided by Robinson ISD, we offer the following list of resources that may be of interest and benefit to parents. The District is providing links to these resources as a convenience; the inclusion of any linked resource does not imply any affiliation, recommendation, or endorsement of the resource, nor a guarantee of the quality of information contained on the linked site. The District makes no representation or warranties, express or implied, as to the accuracy of any of the material located on other sites. Please note that the linked sites are not under the control of the Robinson ISD, and Robinson ISD is not responsible for the content of any linked site or any link contained in a linked site, or any changes or updates to such sites.

Individual and Family Counseling Resources

Family Health Center Counseling and Children's Services

- Website: <http://www.wacofhc.org/services/services-behavioral-health/>
- Phone number: (254) 313-4500
- Sliding scale; will not be turned away for financial reasons
- Child & adolescent counseling, family counseling, adult counseling

Starry Counseling

- STARRY Counseling services are available at no cost to families with children up to 17 years old (or youth older than the age of 17 who are still enrolled in high school in Texas). Counseling services include individual, group, and family counseling as well as parenting classes.
- Phone number: (254) 399-6552
- Website: <http://www.starry.org/Site/Services/Counseling-Program/>

Heart of Texas Counseling Center through MHMR

- Phone number: (254) 297-7100
- Accepts most insurances, including Medicaid and Medicare
- Sliding scale; will not be turned away for financial reasons
- Adults only

Advocacy Center for Crime Victims and Children

- Address: 3312 Hillcrest Dr, Waco, TX 76708
- **Call the hotline for more information at 254-752-7233 or toll free at 888-867-7233**
- Website: <https://advocacycntr.org/>
- Provide crisis intervention, counseling (individual and group), case management, and

family and community education

- Services are free for those that qualify

The Center for Children and Families

- Address: 5207 Lake Shore Dr, Ste B, Waco, TX 76710, USA
- Phone number: (254) 772-8055
- Email: children_families@sbcglobal.net
- Website: <https://www.children-families.com/copy-of-schedule>
- Insurance accepted

Heart of Texas MHMR Klaras Center for Families

- Phone number: (254) 752-7889
- Crisis Hotline: 1-866-752-3451
- Website: <https://www.hotrmhmr.org/services/child-and-adolescent-mental-health/klaras-center-for-families>
- Sliding scale; accept most insurance plans; will not be turned away for financial reasons

Methodist Children's Home

- Phone number: (254) 750-1263
- Website: <https://www.mch.org/locations/waco-campus/>
- Provide wrap-around services to families in need through case management, family counseling groups, parenting classes, support and education for other caregivers (grandparents, aunts and uncles, adoptive or foster parents)

Waco Psychological

- Phone number: (254) 751-1550
- Website: <https://wacopsychological.com/>
- Accepts most insurance plans
- Psychological testing, individual and family counseling

Robyn Hicks

- Phone number: (254) 304-9309
- Accepts most insurance plans
- Works primarily with adolescents

Journey Counseling Waco

- Website: <http://www.journeycounselingwaco.com/our-counselors.htm> ●
- Phone number: (254) 235-2708
- Accepts most insurance plans

Salley Schmid

- Enrichment Training and Counseling Solutions
- Website: <https://enrichmenttcs.com/>
- (254) 235-3500
- Private pay

Jamie's Place (grief support)

- Website: <https://www.bswhealth.com/locations/waco-mcclinton-cancer-center/Pages/jamies-place.aspx>
- Jamie's Place is a free grief support program in Waco for kids ages 5-18 and parents or caregivers
- Phone number: (254) 202-4325
- Email: HillcrestJamiesPlace@BSWHealth.org

Central Texas Youth Services

- Website: <https://www.centraltexasyouthservices.com/>
- Offering emergency housing for ages 11-17: This needs to be changed to ages 11-17.
- Also offer "respite" period up to three days for families who are in crisis or conflict

National Suicide Prevention Hotline

- Phone Number: 1-800-273-8255
- Website: <https://suicidepreventionlifeline.org/>

Help With Addiction

Cenikor Waco

- Phone Number: 888-236-4567
- Services
 - Adult Intensive Outpatient Services
 - Adolescent Intensive Outpatient Services: provide treatment and education to

adolescents (ages 13-17) and their families whose lives have been impacted by substance use disorders and mental health issues.

- Website: <https://www.cenikor.org/locations/waco-outpatient/>

Alcoholics Anonymous

- Website: <https://centexintergroup.com/>

Al-Anon

- Website: <https://centexintergroup.com/al-anon/>
- 24 Hour Contact: 888-425-2666
- Support groups for friends and families of problem drinkers

Phoenix House Texas

- Website: <https://www.phoenixhouse.org/locations/texas/>
- Phone Number: 844-748-3927
- Email: contact@phoenixhousetx.org
- Services
 - Austin-Live Oak: Residential substance use disorder treatment and care for teen boys, providing a range of clinical services and recreational activities.
 - Austin outpatient: Outpatient substance use care for adults and teens struggling with addiction.
 - Dallas Hill A. Feinberg Center: A safe residential and outpatient recovery environment for teens.
 - <https://www.phoenixhouse.org/locations/texas/phoenix-house-feinberg-academy/>
 - Houston outpatient and prevention services: A variety of outpatient services for teens and adults struggling with substance use disorder and co-occurring issues.
 - Round Rock Outpatient Services for teens: Intensive outpatient services for teens near Austin, TX.

Right Step

- Phone number: 844-768-0396
- Locations
 - The Right Step Dallas Central
 - 2219 W Euless Blvd, Euless, TX 76040
 - 817-968-5835
 - The Right Step Houston Central
 - 12350 Wood Bayou Dr, Houston, TX 77013
 - 713-955-6317
 - The Right Step Hill Country
 - 440 Fischer Store Rd, Wimberley, TX 78676

- 512-233-6404
- Services: Addiction Treatment for teens and adolescents

Serenity Texas

- 24-hour hotline: (325) 603-4067
- Website: <https://www.serenitytexas.com/>
- Locations
 - Abilene
 - Services: detox center and residential addiction treatment center
 - 1546 N. 2nd St. Abilene, Texas 79601
 - 325-673-6489
 - Email Sherry Stevens-Jowers at: sherrys@serenitytexas.com
 - Fredericksburg
 - Services: residential treatment center
 - 312 Balcones Drive Fredericksburg, Texas 78624
 - Wichita Falls
 - Services: addiction treatment center offering outpatient and youth prevention services
 - 2910 Kemp Boulevard, Suite 213 Wichita Falls, TX 76301
 - 940-767-0423

Starlite Recovery Center

- Website: <https://www.starliterecovery.com/>
- Phone Number: (844) 839-4895
- Services: Addiction treatment and recovery services for adults AND FEMALE ADOLESCENTS (ages 13-17)

Legal Help

Lone Star Legal Aid

- Website: <https://lonestarlegal.blog/>
- Phone Number: (254) 756-7944
- Provides free civil legal assistance for low income families

Greater Waco Legal Services

- Website: <https://greaterwacolegalservices.org/en/>
- Phone Number: (254) 733-2828
- Greater Waco Legal Services provides affordable legal services, holistic advocacy, and community-driven problem solving so that all members of the community have equal access to justice.

Mission Waco Legal Services

- Website: <https://missionwaco.org/legal-services/>
- Phone Number: (254) 296-9866
- Low cost legal advice relating to immigration, barriers to employment, housing, wills and estates (small fee, however no one will be turned away due to failure to pay)

Rental Assistance, Homelessness or Risk of Homelessness

EOAC

- Website: <https://www.eoacwaco.org/community-services/city-of-waco-rental-assistance/>
- Rental Assistance for those impacted by COVID 19
- Phone number: (254) 276-8600

Compassion Ministries

- Phone number: (254) 755-7640
- Website: <http://compassionwaco.com/>
- To apply for admission: <http://compassionwaco.com/admissions/>
- Transitional Housing units for families

Meyer Center

- Phone number: (254) 313-6300
- Website: <http://www.wacofhc.org/meyer-center-community-clinic/>

My Brother's Keeper

- Phone number: (254) 296-9866
- Website: <http://missionwaco.org/my-brothers-keeper-homeless-shelter/>

Pathway of Hope Social Services: Salvation Army

- Website: <https://www.salvationarmytexas.org/waco/housing/>
- The Pathway of Hope Social Services provides housing services for homeless individuals and families, utility assistance, food pantry, clothing vouchers, homeless prevention and rapid rehousing, furniture vouchers for fire victims, client interviews and case management.

Red Shield Solutions Facility

- Website: <https://www.salvationarmytexas.org/waco/housing/>
- Phone number: (254) 757-1641
- The Red Shield Solutions Facility provides emergency shelter for up to 40 men along with case management, referrals and rapid rehousing possibilities. Comfort kits provided.

Sally's House

- Website: <https://www.salvationarmytexas.org/waco/housing/>
- Phone number: (254) 756-7271
- Sally's House provides emergency shelter for women and families with case management, referrals and rapid rehousing support.

Waco Housing Authority

- Website: <https://www.wacopha.org/page/homepage>

Services for Disabilities

The Arc of McLennan County

- Website: <https://wacoarc.org/>
- Phone number:(254) 756-7491

Helping Hands Ministry- First Baptist Church Woodway

- Website: <https://www.firstwoodway.org/special-needs/>
- Email: helpinghands@firstwoodway.org

Klaras Children's Center (Early Childhood)

- Website: <https://www.hotrmhmr.org/services/early-childhood-intervention> ●
- Description: The Klaras Children's Center ECI (KCC ECI) serves families of children birth to third birthday who:
- Are lagging behind peers on developmental milestones such as walking and talking.
 - Have a medical diagnosis associated with developmental problems.

Meals on Wheels- Waco

- Website: <https://www.mowwaco.org/>
- (254) 752-0316

FOCUS Behavioral Associates

- <https://www.focusbehavioral.com/about/>
- (254) 723-2262
- Accepts some insurance plans; not a free resource**

Heart of Texas Autism Network

- Website: <https://www.hotan254.org/>
- Phone Number: (254) 733-8965

- Services are free or low cost depending on ability to pay

Food & Clothing

Caritas Waco

- Phone number: (254) 753-4593
- Website: <http://www.caritas-waco.org>
- Provide assistance with food, clothing, prescription medication, household items, and utilities, as well as case management services

Columbus Avenue Baptist Church

- Phone number (254) 537-9096
 - Second Monday of the month for food or bill help
 - (254) 537-9311 for clothing needs.
- Website: <https://cabcwaco.org/pathway-ministries>

Heart of Texas Goodwill

- Phone number: (254) 753-7337
- In addition to clothing help, Goodwill offers job training and job location services

Waco-Mobile Food Pantry

- Updated address: 3314 Franklin Ave Waco, TX 76710
- Hours: 2nd Saturday 10:00 a.m. - 12:00 p.m.
- Website: <https://www.centraltexasfoodbank.org/location/waco-mobile-pantry>

Salvation Army

Kitchen: 254-757-1641

- Monday, Tuesday and Thursday for clothing vouchers
- Lunch every Tuesday at noon- new location- 300 Webster Ave.
- Dinner at 5:30/Breakfast at 7/Lunch at 12pm on Mondays and Tuesdays at 500 S. 4th St.

Shepherd's Heart

- Pantry Distribution is every Thursday from Noon to 6pm. Pantry is drive-thru- must have trunk cleaned out for them to load up the food.
- Website: <https://shepherdsheartpantry.org/>
- Phone number: (254) 722-9517

First Woodway Baptist Church

- Food pantry is Tuesday and Thursday from 10-12pm and 1-3pm.
- Must call (254)640-5551 to make an appointment
- Need to bring photo ID
- Website: <https://www.firstwoodway.org/need-help/food-ministry/>

Crestview Church of Christ:

- Food pantry is open every Monday and Thursday from 9-11
 - Need to bring a photo ID. You can only go once every two months
- Phone number: (254)776-0711

Hewitt First United Methodist Church

- Food pantry is the 2nd Wednesday of every month from 5pm-6:30pm
 - Need to bring a photo ID.
- They also can do an emergency supply of food if you are in need and can't make it until the 2nd Wednesday.
- Phone number: (254) 666-2500 to schedule an appointment

Central Texas Food Bank

- Website: <https://www.centraltexasfoodbank.org/food-assistance/get-food-now>

Texas Department of Human Services: SNAP Food Benefits

- Address: 612 Austin Ave, Waco, TX 76701
- Phone number: (254) 752-4839
- More info: <https://www.yourtexasbenefits.com/Learn/Home>
- How to apply: <https://yourtexasbenefits.hhsc.texas.gov/apply/how-to-apply>

Resources for Pregnancy

Care Net Pregnancy Center

- 24/7 hotline number: 1-800-712-4357
- Update services to include guest house
 - Care Net seeks to assist those who are new or expectant mothers, with or without children, who are motivated to attain independence and who are homeless or facing homelessness. Through living in the guest house, new or expectant mothers will work with staff to secure permanent housing, child care, employment, transportation, medical care.
- 2 locations
 - Administrative Services: 800 West Waco Drive Waco, TX 76701
 - Phone: (254) 772-8270

- Medical Services: 1818 Columbus Avenue Waco, TX 76701
 - Phone: (254) 772-6175

WIC

- 4 offices
 - Waco Drive Clinic 225 West Waco Drive Waco, Texas 76707
 - Phone number(254) 750-5474
 - Hours: Monday & Wednesday 8am-6pm; Tuesday & Thursday 8am-7pm; Friday 8am-5pm, 2nd and 4th Saturday 8:30am-12:30pm, (Saturdays may vary due to city holidays), Closed the last Thursday of the month.
 - Mart Clinic 215 N. Elm Street Mart, Texas 76664
 - Phone number: 254-709-9935
 - Hours: 1st Thursday: 1:00 p.m. to 4:00 p.m., 3rd Thursday: 9:00 a.m. to 12:00 p.m.
 - McGregor Clinic 217 B South Madison Street McGregor, Texas 76657
 - Phone number: 254-709-9935
 - Hours: Every Tuesday: 8:00 a.m. to 5:00 p.m., 2nd and 4th Wednesday: 8:00 a.m. to 5:00 p.m., Closed from 12:00 p.m. to 1:00 p.m.
 - 18th Street Community Clinic 1800 Gurley Lane Waco, TX 76706
 - Phone number: 254-709-9935
 - Hours: Monday – Friday 8:00 a.m. to 5:00 p.m., Closed from 12:00 p.m. to 1:00 p.m.

Nurse Family Partnership

- Website: <https://www.bswhealth.com/locations/hillcrest/specialties/womens-health/Pages/nurse-family-partnership-program.aspx>
- Phone number: (254) 202-2000

Miscellaneous Resources

Family Health Center

- Website: <http://www.wacofhc.org/services/>
- Offer health services (dental, medical, and mental health), pharmacy services, pregnancy services, and lab and radiology services
- Accept most insurance plans including Medicaid
- Offer financial assistance programs for those that cannot pay <http://www.wacofhc.org/services/financial-services/>

Christian Women's Job Corps Waco

- Website; <https://cwjcwaco.org/>

- Job training and GED classes
- Phone number: (254) 757-0416

Texas COVID19 Resources

- Website: <https://www.texas.gov/covid19/>

Act Locally Waco- COVID 19 Local Resources

- <https://www.actlocallywaco.org/cvresources-2/>

City of Waco Resource Guide

- <https://www.waco-texas.com/cms-library/page.aspx?id=512>

Help for Victims of Child Abuse, Crime, and Domestic Violence

CPS

- Report online: https://www.dfps.state.tx.us/contact_us/report_abuse.asp
- Report by phone: 1-800-252-5400
- You can call with questions or guidance regarding if you should/should not report something

Advocacy Center for Crime Victims and Children

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- Website: <https://advocacycntr.org/>
- Provide crisis intervention, counseling (individual and group), case management, and family and community education

Family Abuse Center

- Phone number: 1-800-283-8401
- Website: <https://www.familyabusecenter.org/>
- Emergency shelter for those fleeing a domestic violence situation
- Case management and outreach services

Unbound Waco

- Website: <https://www.unboundwaco.org/about-unbound>
- Phone Number: (254) 757-2333
- Resources and help for victims of human trafficking