



## **CPCSC Elementary 1:1 Tech Initiative “Parent FAQ” Document**

### **Why is my elementary student getting a Chromebook?**

All Clark-Pleasant elementary students are receiving Chromebooks as tools to supplement the learning experience. Access to technology allows students to diversify their learning across multiple resources and platforms. As our school community learned with last March’s COVID-19 shutdown, access to an internet-capable learning device is critical to maintaining the school experience both in the classroom and at home.

### **Whom do I contact if I have questions about billing/payment?**

The School Treasurer.

### **Whom do I contact about assignments, tests, projects, etc. that incorporate technology?**

The Classroom Teacher.

### **Whom do I contact if I have questions about discipline and technology use or misuse?**

The School’s Administration Team.

### **Who’s responsible if the Chromebook is damaged or breaks?**

The student’s parent is responsible for incidents of Chromebook damage, breaking, destruction, etc. If the damage is non-accidental (purposeful destruction, defacement, vandalism, negligence, etc.) then the parent is responsible for all repair and/or replacement costs. If the damage is accidental, the parent is still responsible but the amount owed could be considerably less if the Chromebook is insured.

### **Chromebooks can be insured?**

Yes. All parents are auto-billed an additional \$25 fee for a one-use-per-school-year Chromebook insurance policy. The \$25 fee safeguards parents by capping the cost of one incident of Chromebook repair/replacement. As identified above, if the damage/destruction is non-accidental then insurance does not apply and the parent will be billed in full for repair charges and/or device replacement.

### **Can I choose to pay out of pocket or am I forced to use my one-time insurance incident?**

Parents choose if/when they can apply their one-time insurance use. If a parent believes the repair/replacement costs are acceptable, they can choose to pay out of pocket and save the insurance for potential future need.

### **What happens if a student damages/breaks a second Chromebook?**





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The parent is responsible, in full, for all repair/replacement costs to any/all additional Chromebook devices issued to their student.

## What if I don't want to pay an extra \$25 for insurance?

Any parent may opt out of the \$25 insurance fee by filling out, signing, and submitting the "Chromebook Insurance Opt-Out Form" attached with this packet. The form needs to be submitted to the school treasurer by Friday, August 21st, 2020. All student devices for which CPCSC does not receive an opt-out form by August 21st will be automatically opted in to the Chromebook insurance plan for the 2020-2021 school year.

## If I initially opt-out, but change my mind later, can I purchase insurance after August 21st?

No. The opt-out option is a one-time option good through Friday, August 21st, 2020.

## How will the school ensure students will use technology appropriately?

Clark-Pleasant students are expected to be quality digital citizens. Our Elementary Tech Integration Coach is working with teachers to educate students on the expectations of technology use and digital citizenship. In addition, Clark-Pleasant has a usage oversight system that allows teachers and administrators to monitor device usage and access at all times.

## What if I don't have Internet access at home?

Students without home Internet access are encouraged to have their parents contact their home school administrative team to discuss options for off-site Internet accessibility.

## Can schools see what students access on their Chromebooks when my student is at home?

Yes. The Chromebook is a school-issued device connected to the district's security and oversight monitoring. If your child is logged onto their Chromebook, Clark-Pleasant has access to their usage, traffic, and content information. Through resources such as GoGuardian, Clark-Pleasant staff can monitor student use and hold users accountable to expectations of quality Digital Citizenship.

## If my child logs into their Google account on a personal/home device, can the school see what they are accessing?

No. Your personal device is not school-issued and therefore is not subject to the same security and oversight monitoring. However, all content within a student's CPCSC GMail account and Google Suite (Google Docs, Google Drive, etc.) are accessible to CPCSC.

